

# RE: Records request

Hanlon, Michael J. <HanlonMJ@worcesterma.gov>

Fri 8/17/2018 9:38 AM

To: Kade Crockford <kcrockford@aclum.org>;

Kade,

Technical Services conducted the requested search – there are no matches in the entire city wide email system for either of those terms

Please let me know how you would like to proceed

Respectfully,

Lieutenant Michael Hanlon

---

**From:** Kade Crockford [mailto:kcrockford@aclum.org]

**Sent:** Wednesday, August 15, 2018 10:06 AM

**To:** Hanlon, Michael J.

**Subject:** Re: Records request

Sure. Can you please search the emails for the terms "face match" and "facematch"?

Thanks,

Kade

---

**Kade Crockford**

Director, Technology for Liberty Program

American Civil Liberties Union of Massachusetts

211 Congress Street, Boston, MA 02110

617.482.3170 x346 | [kcrockford@aclum.org](mailto:kcrockford@aclum.org)

[aclum.org](http://aclum.org) | [privacysos.org/blog](http://privacysos.org/blog)

NSA: I'm a US person.

---

**From:** Hanlon, Michael J. <HanlonMJ@worcesterma.gov>

**Sent:** Wednesday, August 15, 2018 10:04:55 AM

**To:** Kade Crockford

**Subject:** Records request

Good morning. I apologize for the late response but I was away last week and waiting for a response from technical services regarding the

email portion of your request.

I was informed by technical services that they can only conduct a key word search of the city wide email system, and not just specifically for police department emails. There are over 400 police officers in the city compared to thousands of other employees who all have an email address ending in @worcesterma.gov.

City wide, they conducted a search for the terms "facial recognition" which revealed 4,056 results. I was informed that this type of search may likely produce many results that are not pertinent, as the search is looking for those above words throughout the entire email. It is impossible to know what is in those emails without reading each and every one.

I can certainly put together an estimate of time that would be required to review over 4,000 emails to determine their relevance and whether any information would need to be redacted under the public record law, but this may be a time consuming task. Maybe you would like to amend your request or search for something more specific?

Let me know and I can send an amended request to technical services or go forward with providing a fee estimate to review and possibly redact information in the emails

Respectfully

Lieutenant Michael Hanlon

Sent from my iPhone