## Massachusetts Department of Transportation - RMV

Goods And Services Award	Amount Range:	\$500,000 and up
Originating Office: IT	Contract #:	100/2
Contract Type: Services	Project II	D: DOT-RMV_Driver License Procurer
Project/Location: Statewide	-	_F1/5_C
Vendor/Party Name: MorphoTrust USA	•	
Vendor/Party Address: 296 Concord Road		
Billerica MA 01821		

**Description:** 

MorphoTrust Driver's License/ID Card production and associated services contract for RMV. Competitively procured under COMMBUYS Bid #1902 and RFR Document# DOT-RMV DriverLicenseProcurement FY15 001.

Original Max. Obligation: \( \frac{524, 12,000.00}{8-20-15} \) Completion Date/Duration: \( \frac{10/23/2021}{2000.00} \) Federal Aid Number: \( \frac{NA}{2000.00} \)

Submitted By:		Approved By:	
Rif	8/3/15	N/R	
Rebecca Weller, Program Manager	Date	Chief Engineer	Date
Mu Dung	8/19/15	N/R	
Erin Deveney, Registrar	<b>p</b> ate	General Counsel	Date
Michael . Thoson	8/11/15	- W/R	
Budget/C.E.P.Q.	Date	Highway Administrator	Date
	8-25-15	Steph All	8120/15
Act Director of Contracts & Records	Date	Secretary/CEO	Date
5/15C DOT AWARD 03-25-2010	<del></del>	Item Number:	1
		Date:	AUG 2 5 2015





#### NOTICE TO PROCEED

September 21, 2015

MorphoTrust USA, LLC 296 Concord Road Billerica, MA 01821

Contract Number:

90042

Action Item Date:

August 25, 2015

Action Item Number: #1

Dear Sam Gallo,

Enclosed is a signed copy of your contract with the Massachusetts Department of Transportation, Registry of Motor Vehicles.

This contract is relative to the Driver's license and ID card production and associated services for all RMV branches, Statewide.

The duration of this contract shall be from August 20, 2015 until October 23, 2021 and in the amount of \$29,172,000.00.

Sincerely.

Sam Chan

Acting Director of Contracts & Records

SHSC/lnc

cc:

Fiscal

Contracts & Records

E-Mail:

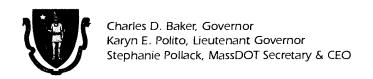
John Cadorette Bill Yee

#### MASSDOT STANDARD CONTRACT FORM



This form is issued and published by the Massachusetts Department of Transportation (MassDOT or Department). Any changes to the official printed language of this form shall be void. Additional non-conflicting terms may be added by Attachment. Contractors may not require any additional agreements, engagement letters, contract forms or other additional terms as part of this Contract without prior Department approval. Click on hyperlinks for definitions, instructions and legal requirements that are incorporated by reference into this Contract. An electronic copy of this form is available at <a href="https://www.mass.gov/osc">www.mass.gov/osc</a> under <a href="https://www.mass.gov/osc">Guidance For Vendors - Forms</a> or <a href="https://www.mass.gov/osc">www.mass.gov/osc</a> under <a href="https://www.mass.gov/osc">OSD Forms</a>.

CONTRACTOR LEGAL NAME: MorphoTrust USA, LLC (and d/b/a):	DEPARTMENT NAME: Massachusetts Department of Transportation MMARS Department Code: DOT		
Legal Address: (W-9, W-4, T&C): 296 Concord Road, Bilierica, MA 01821	Business Mailing Address: 10 Park Plaza, Smitc 5231		
Contract Manager: Sam Gallo	Billing Address (if different): Boston, MA 02116		
E-Mail: sgallo@morphotrust.com	Contract Manager: John Cadove +te		
Phone: 978-215-2400	E-Mail: Jann, Cadorette @ State, ma. us		
Contractor Vendor Code: V( U COC 18313 )	Phone: 857-308-9960 Fax: 857-308-0422		
Vendor Code Address ID (e.g. "AD001"): AD 👀	MMARS DOCID(s): INTFOOXO201Wax70042		
(Note: The Address Id Must be set up for EFT payments.)			
	RFR/Procurement or Other ID Number: DOT-RMV-DWer Licence Proom CONTRACT AMENDMENT ころれからいく		
X NEW CONTRACT  PROCUREMENT OR EXCEPTION TYPE: (Check one option only)	CONTRACT AMENDMENT		
Statewide Contract (OSD or an OSD-designated Department)	Enter Amendment Amount: \$ (or "no change")		
	AMENDMENT TYPE: (Check one option only. Attach details of Amendment changes.)		
X Department Procurement (includes State or Federal grants 815 CMR 2.00)	Amendment to Scope or Budget (Attach updated scope and budget)		
(Attach RFR and Response or other procurement supporting documentation) <u>Emergency Contract</u> (Attach justification for emergency, scope, budget)	Interim Contract (Attach justification for Interim Contract and updated scope/budget)		
Contract Employee (Attach Employment Status Form, scope, budget)	<u>Contract Employee</u> (Attach any updates to scope or budget)		
Legislative/Legal or Other: (Attach authorizing language/justification, scope and	<u>Legislative/Legal or Other:</u> (Attach authorizing language/justification and updated scope and budget)		
budget) The following MassDOT_TERMS AND CONDITIONS (T&C) has been executed, filed			
X MassDOT Terms and Conditions Commonwealth Terms and Conditions For H	, · · · ·		
COMPENSATION: (Check ONE option): The Department certifies that payments for authorized performance accepted in accordance with the terms of this Contract will be supported in the state accounting system by sufficient appropriations or other non-appropriated funds, subject to intercept for MassDOT/Commonwealth owed debts under 815 CMR 9.00.  X Rate Contract (No Maximum Obligation. Attach details of all rates, units, calculations, conditions or terms and any changes if rates or terms are being amended.)  Maximum Obligation Contract  Enter Total Maximum Obligation for total duration of this Contract (or new Total if Contract is being amended). \$			
PROMPT PAYMENT DISCOUNTS (PPD): Commonwealth payments are issued through <u>EFT</u> 45 days from invoice receipt. Contractors requesting accelerated payments must identify a PPD as follows: Payment issued within 10 days 2.5% PPD; Payment issued within 15 days 0.8 PPD; Payment issued within 20 da			
BRIEF DESCRIPTION OF CONTRACT PERFORMANCE or REASON FOR AMENDME performance or what is being amended for a Contract Amendment. Attach all supporting and production, what is production, which is production.	NT: (Enter the Contract title, purpose, fiscal year(s) and a detailed description of the scope of documentation and justifications.) Driver, Court 10 card productions.		
ANTICIPATED START DATE: (Complete ONE option only) The Department and Contra			
$\underline{x}$ 1. may be incurred as of the Effective Date (latest signature date below) and $\underline{no}$ obligation	ations have been incurred <u>prior</u> to the <u>Effective Date</u> .		
2. may be incurred as of, 20, a date LATER than the <u>Effective Date</u> below			
	e parties agree that payments for any obligations incurred prior to the <u>Effective Date</u> are int payments, and that the details and circumstances of all obligations under this Contract are ses the Commonwealth and MassDOT from further claims related to these obligations.		
	ith no new obligations being incurred after this date unless the Contract is properly amended, nall survive its termination for the purpose of resolving any claim or dispute, for completing any ng, invoicing or final payments, or during any lapse between amendments.		
Amendment has been executed by an authorized signatory of the Contractor, the Depa approvals. The Contractor makes all certifications required under the attached <u>Contractor</u> penalties of perjury, agrees to provide any required documentation upon request to sup business in Massachusetts are attached or incorporated by reference herein according Standard Contract Form including the <u>Instructions and Contractor Certifications</u> , the R	"Effective Date" of this Contract or Amendment shall be the latest date that this Contract or riment, or a later Contract or Amendment Start Date specified above, subject to any required ractor Certifications (incorporated by reference if not attached hereto) under the pains and port compliance, and agrees that all terms governing performance of this Contract and doing on the following hierarchy of document precedence, the MassDOT Terms and Conditions, this equest for Response (RFR) or other solicitation, the Contractor's Response, and additional he relevant terms in the RFR and the Contractor's Response only if made using the process sponse terms result in best value, lower costs, or a more cost effective Contract.  AUTHORIZING SIGNATURE FOR MassDOT:  X:		





I, John Jenkins, Chair of the Board of Directors of the Massachusetts Department of Transportation, hereby certify that, at a Meeting of the Board of Directors of the Massachusetts Department of Transportation, acting under the provisions of Chapter 6C and 161A of the General Laws, as amended to date, duly called and held on the eleventh day of March 2015, at which the board was present, the following Vote was adopted:

VOTED: to authorize the Secretary/CEO to execute in the name of and on behalf of the Massachusetts Department of Transportation, and in a form approved by the General Counsel, a contract with MorphoTrust an amount not to exceed \$40 million to fund branch office DL/ID card equipment (including hardware and software); credential manufacture and delivery; knowledge and road test hardware and software; self-service kiosks; and training services.

A true copy,

Attest: March // , 2015

/ John Jenkins, Chairman Board of Directors of the Massachusetts Department of

Transportation

ATTACHMENT	
ATTACHIVIENT	

# <u>Justification for Zero Dollar (\$0.00) Pre-Production Staging Period Through October 22, 2016.</u> <u>Registry of Motor Vehicles and Morpho Trust LLC Contract #: 90042 : </u>

Please be advised that the Registry of Motor Vehicles has procured the services of Morpho Trust, LLC to produce driver licenses. The current contract with Morpho Trust to produce driver licenses will expire on January of 2016; however, it has been extended and it will now not expire until the October 22, 2016. A new contract has been procured which will become effective October 23, 2016. In order to prepare for the commencement new driver license contract, Morpho Trust must purchase a vast number of workstations and equipment prior to the new contract's effective date. As such, , MassDOT and Morpho agree to commence the new contract, at no fee, immediately, thereby enabling MassDOT to issue a Notice to Proceed, for no fee (\$0.00 dollars) as a preproduction period with no obligations incurred or payments for any work during this period, and that payments for license production fees will commence in accordance with the terms of the contract effective October 23, 2016, whereupon MassDOT will begin paying Morpho a new driver license production fee. All compensation for any performance is outlined in the contract license fees and Morpho Trust may not at any time or under any circumstances bill or charge the Registry for any additional charges or amounts for pre-production activities or obligations incurred by Morpho in preparation for contract performance as of October 26, 2016.

## STATEMENT OF WORK BETWEEN

# THE REGISTRY OF MOTOR VEHICLES DIVISION OF THE MASSACHUSETTS DEPARTMENT OF TRANSPORTATION

AND

#### MORPHOTRUST USA LLC.

FOR THE

#### DRIVER'S LICENSE/ID CARD PRODUCTION & ASSOCIATED SERVICES

#### 1 INTRODUCTION

The following document will serve as a statement of work (SOW) between the Registry of Motor Vehicles Division of the Massachusetts Department of Transportation (MassDOT/RMV Division) and MorphoTrust USA, LLC (MorphoTrust) to apply to work on the Driver's License/ID Card Production & Associated Services (DL/ID Card Production). Work effort under this SOW will be limited to service activities relating to the implementation of DL/ID Card Production in the Commonwealth of Massachusetts. The entire agreement between the parties (the "Agreement") consists of the following documents in the following order of precedence: (1) the MassDOT Terms and Conditions; (2) the MassDOT Standard Contract Form; (3) RFR # DOT-RMV\_DriverLicenseProcurement\_FY15\_001; (4) MorphoTrust's response thereto; (5) Request for Best-and-Final Offer of February 5, 2015 and (6) MorphoTrust's response thereto and this SOW.

#### 2 OVERVIEW, EFFECTIVE DATE AND TERM

**Scope Overview:** DL/ID card production solution services include data capture, image capture, vision testing, signature capture, and manufacturing of the DL/ID cards. Other services and equipment include facial recognition, document authentication, document imaging, knowledge and road test solutions kiosks, and training.

The term of this agreement shall be 60 months commencing on October 23, 2016 and ending on October 23, 2021.

#### 3 SINGLE POINT OF CONTACT

MorphoTrust and MassDOT will each assign a single point of contact with respect to this SOW. It is anticipated that the contact person will not change during the period the SOW is in force. In the event that a change is necessary, the party requesting the change will provide prompt written notice to the other. In the event a change occurs because of a non-emergency, two-week written notice is required. For a change resulting from an emergency, prompt notice is required. MorphoTrust's contact person is Robert Eckel, President, who can be reached at 978-215-2525 or by email: beckel@MorphoTrust.com.

MassDOT's contact is Adrienne B. Gerlach, Deputy Registrar, Operations who can be reached at Registry of Motor Vehicles, 25 Newport Avenue Extension, North Quincy, MA 02171, telephone: 857-368-7953, email: Adrienne.gerlach@dot.state.ma.us. Any alteration in MassDOT personnel will be announced by written notice from MassDOT to MorphoTrust submitted by mail. No amendment to this SOW will be required.

#### 4 SYSTEM SECURITY

As part of its work effort, MorphoTrust will be required to use MassDOT/Commonwealth data and IT resources in order to fulfill part of its specified tasks. For purposes of this work effort, "MassDOT/Commonwealth Data" shall mean data provided by the MassDOT to MorphoTrust, which may physically reside at a Commonwealth or MassDOT or MorphoTrust location. In connection with such data, MorphoTrust will implement commercially reasonable safeguards necessary to:

- Prevent unauthorized access to MassDOT/Commonwealth Data from any public or private network
- Prevent unauthorized physical access to any information technology resources involved in the development effort and

**Execution Copy** 

Prevent interception and manipulation of data during transmission to and from any servers.

MorphoTrust will notify MassDOT immediately if any potential or actual breaches to the system occur.

#### 5 ACCEPTANCE OR REJECTION PROCESS

Within ten (10) working days of receipt of each deliverable, the MassDOT Project Manager will notify MorphoTrust, in writing, of the acceptance or rejection of said deliverable using the acceptance criteria specified in this section. A form signed by MassDOT shall indicate acceptance. MorphoTrust shall acknowledge receipt of acceptance forms in writing. Any rejection will include a written description of the defects of the deliverable. Acceptance of a software deliverable is wholly contingent upon certification from a third party vendor, engaged by MassDOT, that the deliverable meets all MassIT Accessibility Standards set forth in the MassDOT Standard Contract Form. In the event that the third party accessibility testing exceeds 10 working days from the date of the MorphoTrusts submission of the deliverable, such delay will not result in a penalty assessed against either MorphoTrust or MassDOT.

MorphoTrust will, upon receipt of such rejection, act diligently to correct the specified defects and deliver an updated version of the deliverable to the MassDOT. MassDOT will then have an additional 5 (five) business days from receipt of the updated deliverable to notify MorphoTrust, in writing, of the acceptance or rejection of the updated deliverable. Any such rejections will include a description of the way in which the updated deliverable fails to correct the previously reported deficiency. Failure of MassDOT to reject a deliverable within the above specified notification periods will constitute acceptance by the MassDOT of said deliverable. Following any acceptance of a deliverable which requires additional work to be entirely compliant with the pertinent specifications, and until the next delivery, MorphoTrust will use reasonable efforts to provide a prompt correction or workaround.

#### 6 PROJECT MANAGEMENT

#### 6.1 Project Managers

#### 6.1.1 MassDOT Project Manager

The MassDOT-IT project sponsor will be Jason Maffetore, Director of RMV Applications. Project management of this engagement will be performed by MassDOT IT.

The MassDOT-IT project manager will:

- Work closely with the MorphoTrust Project Manager to ensure successful completion of the project.
- Consult with the MorphoTrust Project Manager to develop the Project Management Plan.
- Review weekly status reports and schedule weekly meetings with MorphoTrust, as necessary.
- Coordinate participation from RMV, MassDOT IT, MassIT, and Deloitte as required during the engagement.
- Acquire MassDOT-IT project team members as needed.
- Coordinate MassDOT-IT review of the deliverables and sign an acceptance form to signify acceptance for each accepted deliverable.

MassDOT-IT's Project Manager reports to Jason Maffetore, MassDOT IT'IT's Project Sponsor, who reports to John Primerano, MassDOT IT Deputy Chief Information Officer, who reports to Gary Foster, MassDOT Chief Information Officer.

MassDOT IT Project Manager will work directly with the MorphoTrust Project Manager. The designated MassDOT official will sign this SOW and all amendments hereto on behalf of MassDOT.

#### 6.1.2 Vendor Project Manager

The MorphoTrust Project Manager will be Scott Allard. Responsibilities will include:

Serve as an interface between the Mass<u>DOT</u> Project Manager and all MorphoTrust personnel
participating in this engagement.

- Develop and maintain the Project Management Plan, in consultation with the MassDOT Project Manager.
- Facilitate regular communication with the MassDOT Project Manager, including weekly status reports/updates, and review the project performance against the project plan.
- Facilitate weekly project status meetings for the duration of the engagement.
- Update the project plan on a weekly basis and distribute at weekly meetings for the duration of the engagement.
- Sign acceptance forms to acknowledge their receipt from MassDOT.
- Be responsible for the management and deployment of MorphoTrust personnel.

MorphoTrust's Project Manager reports to Mario Cesar, V.P., Program Management who reports to John Sennott SVP, Identity Solutions. Mr. Sennott reports to Bob Eckel, CEO and President, being an authorized signatory named in the MorphoTrust's response to the RFR, will sign this SOW and all amendments thereto on behalf of MorphoTrust.

#### 6.2 Issue Resolution

The project managers from each organization bear the primary responsibility for ensuring issue resolution. If they mutually agree that they are unable to resolve an issue, they are responsible for escalating the issue to the points of contact named in paragraph 3 of this Statement of Work and the parties' legal representation.

#### 6.3 Changes in Task Order Scope of Work

The project manager who would like to request a change in scope for this engagement will provide the suggested change in writing to the other team's project manager. The project managers will jointly determine whether the change impacts the schedule. The parties can mutually agree to the change through a written amendment to this SOW.

#### 6.4 Key Personnel

MorphoTrust agrees to provide the following personnel for the following amounts of time for the duration of this project:

TABLE 1
KEY PERSONNEL

Staff Members	Role	Time Commitment expressed as percentage of full time	
John Sennott	Program Executive - SVP, Identity Solutions	5%	
Scott Allard	Project Manager - MA DL/ID Program	100%	
Munira Bello	Project Lead	100%	
Donald Matchinski	Project Lead	100%	
Leo Kenen	System Engineer	75%	
Gilbert Hayes	Engineering Lead - Issuance Manager/Document Storage 50%		
Ken Banks	Training Manager	10%	
Erik Hjerpe	Deployment Manager	20%	

MorphoTrust will assign all of the foregoing personnel to this engagement on the time basis set forth in Table 1. In the event that a change is necessary, MorphoTrust's Project Manager will provide prompt written notice to MassDOT's Program Manager of the proposed change. If the personnel change is a result of a non-emergency, two-week written notice shall be provided by MorphoTrust's Project Manager Execution Copy

to MassDOT's Program Manager. For personnel changes that result from an emergency, prompt written notice shall be provided by MorphoTrust's Project Manager. MassDOT's Program Manager has the right to accept or reject all personnel.

#### 6.5 Equipment, Work Space, Office Supplies

MassDOT will provide workspace, cubicles, standard office equipment, and standard network connectivity provided to state employees for MorphoTrust team members working on-site for activities defined in task orders, as required by this SOW. MorphoTrust will submit a list of employees who will need access to the building and to state systems as required for execution of this SOW. Any MorphoTrust employees who have access to IT resources must comply with the "Acceptable Use Policy" (see <a href="www.mass.gov/itd">www.mass.gov/itd</a>) or any alternative Acceptable Use Policy adopted by the MassDOT.

#### 6.6 Related Project Knowledge

In addition to the "Statewide Contract IT Specifications" MorphoTrust shall, prior to commencing any other work under this SOW, become familiar with all of the documents referenced in paragraph 1 of this Statement of Work.

#### 6.7 Intellectual Property Agreement for Vendor's Employees, Contractors and Agents

MorphoTrust shall ensure that all MorphoTrust personnel providing services under this SOW, regardless of whether they are MorphoTrust's employees, contractors, or agents, shall, prior to rendering any services under this SOW, sign the "Intellectual Property Agreement for Vendor's Employees, Contractors and Agents," and return signed copies of the same to MassDOT's Project Manager prior to the delivery of any services under this SOW.

#### 7 ADDITIONAL TERMS

#### 7.1 Definitions

The terms used in this SOW, unless defined herein, shall have the meaning ascribed to them in the other documents that constitute the Agreement between the parties.

#### 7.2 Code Review

MorphoTrust shall comply with any code review policy adopted by the MassDOT-IT.

#### 7.3 Warranty

MorphoTrust makes the following warranties with respect to any deliverables delivered under this SOW: (1) Vendor's services shall be performed in a professional and workmanlike manner and in accordance with the specifications and description of services as set forth in the Agreement; (2) the deliverables will substantially conform with the deliverable descriptions set forth in this SOW; (3) all media on which MorphoTrust provides any software under this Agreement shall be free from defects; and (4) all software delivered by MorphoTrust under this Agreement shall be free of Trojan horses, back doors, and other malicious code.

#### 7.4 Title and Intellectual Property Rights

#### 7.4.1 Definition of Property

The intellectual property required by MorphoTrust to develop, test, and install the Driver's License ID Card Production System (hereinafter the "Property") may consist of computer programs (in object and source code form), scripts, data, documentation, the audio, visual and audiovisual content related to the layout and graphic presentation of the Driver's License ID Card Production System, text, photographs, video, pictures, animation, sound recordings, training materials, images, techniques, methods, algorithms, program images, text visible on the Internet, HTML code and images, illustrations, graphics, pages, storyboards, writings, drawings, sketches, models, samples, data, other technical or business information, and other works of authorship fixed in any tangible medium.

#### 7.4.2 Source of Property

The development of the Driver's License ID Card Production System will involve intellectual property derived from three different sources: (1) that developed by MorphoTrust for the open market (i.e. MorphoTrust's commercial off the shelf software); (2) that developed by MorphoTrust for other individual clients, or for internal purposes prior to the Effective Date of this Statement of Work or other pre-existing intellectual property; and (3) developed by MorphoTrust specifically for the purposes of fulfilling its obligations to MassDOT under the terms of this Statement of Work and all other documents listed in Section 1 of this Statement of Work. This section of the Statement of Work addresses exclusively ownership rights in the second and third categories of intellectual property.

#### 7.4.3 Contractor Property and License

MorphoTrust will retain all right, title and interest in and to all Property developed by it, i) for clients other than the Commonwealth, and ii) for internal purposes and all pre-existing intellectual property of any kind, including all copyright, patent, trade secret, trademark and other intellectual property rights created by MorphoTrust in connection with such work (hereinafter the "Contractor Property"). MassDOT acknowledges that its possession, installation or use of Contractor Property will not transfer to it any title to such property.

MassDOT acknowledges that the Contractor Property contains or constitutes commercially valuable and proprietary trade secrets of the Contractor, the development of which involved the expenditure of substantial time and money and the use of skilled development experts. MassDOT acknowledges that the Contractor Property is being disclosed to MassDOT to be used only as expressly permitted under the terms of the license described in the associated Statement of Work. MassDOT will take no affirmative steps to disclose such information to third parties, and, if required to do so under the Commonwealth¹s Public Records Law, M.G.L. c. 66, § 10, or by legal process, will promptly notify MorphoTrust of the imminent disclosure so that MorphoTrust can take steps to defend itself against such disclosure.

Except as expressly authorized in the associated Statement of Work, MassDOT will not copy, modify, distribute or transfer by any means, display, sublicense, rent, reverse engineer, decompile or disassemble the Contractor Property.

MorphoTrust grants to MassDOT a fully-paid, royalty-free, non-exclusive, non-transferable, worldwide, irrevocable, perpetual, license to make, have made, use, reproduce, distribute, modify, publicly display, publicly perform, digitally perform, transmit, in any media now known or hereafter known, but only to the extent reasonably necessary for MassDOT's exploitation of the deliverables to be developed. During the term of the associated Statement of Work and immediately upon any expiration or termination thereof for any reason, MorphoTrust will provide to MassDOT the most current copies of any Contractor Property to which MassDOT has rights pursuant to the foregoing, including any related documentation.

Notwithstanding anything contained herein to the contrary, and notwithstanding MassDOT's use of the Contractor Property under the license created herein, MorphoTrust shall have all the rights and incidents of ownership with respect to the Contractor Property, including the right to use such property for any purpose whatsoever and to grant licenses in the same to third parties.

#### 7.4.4 Commonwealth Property

In conformance with the MassDOT's Standard Terms and Conditions, on the date on which MassDOT reimburses MorphoTrust for a deliverable developed solely for MassDOT and accepted by MassDOT under the terms of this Statement of Work, all of MorphoTrust's right, title and interest in all Property developed by MorphoTrust under the terms of this Statement of Work solely for purposes of creating the deliverables described in this Statement of Work shall pass to and vest in the Commonwealth, including all copyright, patent, trade secret, trademark and other intellectual property rights created by MorphoTrust in connection with such work and any causes of action relating to or based upon such work (hereinafter the "Commonwealth Property"). MorphoTrust hereby assigns to the Commonwealth, as of the date on which MassDOT reimburses MorphoTrust for such deliverables, all intellectual property rights that it may now or hereafter possess in the Commonwealth Property related to such deliverable and all derivative works thereof. MorphoTrust also agrees to execute all documents and take all actions that may be necessary to confirm such rights, including providing any code as set forth in Section 7.8 used exclusively to develop such deliverables for MassDOT and the documentation for such code.

**Execution Copy** 

MorphoTrust acknowledges that there are currently and that there may be future rights that the Commonwealth may otherwise become entitled to with respect to Commonwealth property that does not yet exist, as well as new uses, media, means and forms of exploitation, current or future technology yet to be developed, and that MorphoTrust specifically intends the foregoing ownership or rights by the Commonwealth to include all such now known or unknown uses, media and forms of exploitation.

With respect to web site development contracts, MassDOT will bear sole responsibility for registering the software or system domain name or URL, applying for any trademark registration relating to the software or system domain name or URL and applying for any copyright registration related to its copyright ownership with respect to any Commonwealth Property.

MorphoTrust agrees to take such actions as may be reasonably requested by MassDOT to evidence the transfer of ownership of or license to intellectual property rights described in this section.

#### 7.4.5 Clearances

MorphoTrust will represent and warrant to MassDOT that it has obtained all rights, grants, assignments, conveyances, licenses, permissions and authorizations necessary or incidental to any materials owned by third parties supplied or specified by it for incorporation in the deliverables to be developed.

#### 7.4.6 Third-party Intellectual Property

If the deliverables contain or will contain any third-party intellectual property to which the Contractor intends to provide a sublicense, the Contractor must provide copies of all such sublicense agreements as early in the process as possible. The sublicense agreements must be included in the Contractor's initial quotation to the Contracting Department, or, if the requirement to utilize sublicensed intellectual property is not known at the outset of the project, as soon as the requirement becomes known. Sublicenses to third-party intellectual property can ONLY be provided if they are provided at no charge to the Commonwealth.

#### 7.5 MassDOT's Responsibilities

In addition to the tasks set forth in "Equipment, Work Space, Office Supplies," MassDOT shall be responsible for the responsibilities listed in the RFR, Morphtrust's response thereto, and this SOW.

#### 7.6 Project Management

MorphoTrust's practices and procedures for project planning, tracking, reporting and management, are defined in its response to the RFR included by reference in this document.

#### 7.7 Software Configuration Management Procedures

MorphoTrust shall control access and updates to their software during development as defined in its response to the RFR included by reference in this document.

#### 7.8 Source Code

In the event of any change in control of MorphoTrust, under which the acquiring entity does not assume this agreement or the bankruptcy of MorphoTrust MassDOT shall have the right of access to MorphoTrust source code necessary to facilitate access to MassDOT data held within MorphoTrust software.

#### 7.9 Additional CORI check requirements

MorphoTrust will be responsible for background checks including a CORI check of all Morpotrust personnel who will have access to personally identifiable information and credit card information held by MassDOT. Further, MorphoTrust agrees to run repeat background checks at least once a year.

#### 8 MorphoTrust TASKS AND DELIVERABLES

This section describes the tasks and deliverables that MorphoTrust will provide to MassDOT and the tasks that MorphoTrust will complete by the end of the engagement described in this SOW. Deliverables will be considered "complete" when all the acceptance criteria set forth in this SOW have been met or the prescribed review period for each deliverable or task has expired without written response from MassDOT. The task/deliverable numbers are referred to in subsequent sections throughout this SOW.

All written documents shall be delivered in machine-readable format, capable of being completely and accurately reproduced by computer software on a laser printer. All itemized and/or annotated lists shall be delivered in computer spreadsheets, capable of being imported into Microsoft Excel 2010. Meetings must be scheduled at least three full business days in advance, with reasonable accommodation of attendees' schedules. All meeting results will be described in a follow-up report generated by the MorphoTrust project manager and approved by the MassDOT project manager.

#### 8.1 Deliverables and Tasks

TABLE 2
Deliverables and Tasks

Deliverable or Task	Description and Metrics of Acceptance
1 Branch Office	Description: Task Order covering Branch
	Office Scope including hardware, software,
	documentation and services required for the
	Branch Office solution and System Integration,
	Training, and Deployment (includes data
	capture, image capture, signature capture,
	payment devices, vision testing, document
	authentication and document imaging)
	Metric of Acceptance: All Branch Office
	Locations rolled out with new equipment,
	(acceptance of rollout completion will be
	captured for each branch office location).
2. Road Test	Description: Task Order covering Road Test
	Scope including hardware, software,
	documentation and services required for the
	Road Test solution and System Integration,
	Training, and Deployment.
	Metric of Acceptance: All Road Test
	Locations rolled out with new equipment,
	(acceptance of rollout completion will be
	captured for each Road Test location).
3.0 Card Design & Manufacturing	Description: Task Order covering new card
	design and associated card manufacturing
	Scope including Primary and Disaster
	Recovery Factory and Expedite Processing
	Metric of Acceptance: Cutover card
	manufacturing from existing card design to new
	card design for both Primary and Secondary
	factories, inclusive of expedited processing.
4.0 Automated Knowledge Testing	<b>Description:</b> Task Order covering Automated
	Knowledge Testing Scope including hardware,
	software, documentation and services required
	for the Automated Knowledge Testing solution
	and System Integration, Training, and
	Deployment.
	Metric of Acceptance: All branch office
	locations with automated knowledge testing
	rolled out with new equipment, (acceptance of
	rollout completion will be captured for each

**Execution Copy** 

	Automated Knowledge Testing location).
5.0 Back Office	Description: Task Order covering back office
	scope including hardware, software,
	documentation and services associated with
	Facial Recognition, Gated Issuance/Issuance
	Management, and Reporting Infrastructure
	(Data Warehouse) components and System
	Integration, Training, and Deployment.
	Metric of Acceptance: Facial Recognition,
	Gated Issuance/Issuance Management, and
	Reporting systems live (System Acceptance
	Complete and signed-off).
6.0 Kiosk (expanded transactions)	<b>Description:</b> Task Order covering Kiosk Scope
	(adding new transactions to existing DL/ID
	renewals and duplicates) including hardware,
	software, documentation and services required
	for the Kiosk solution and System Integration,
	Training, and Deployment.
	Metric of Acceptance: All Kiosk Locations
	rolled out with new equipment, (acceptance of
	rollout completion will be captured for each
	branch office location).

Table 3 below shows the dates on which tasks and deliverables set forth in Table 2 must be delivered to MassDOT

#### 8.2 Milestones

TABLE 3
Delivery Milestones

Deliverable or Number	Task	Deliverable or Task Name	Delivery Date
		Road Test	
		Project Kickoff	Tue 9/1/15
	-	Requirements & Planning Complete	Wed 11/11/15
		Development Complete	Mon 1/18/16
		QA Test Complete	Fri 3/11/16
		UAT Complete	Fri 4/8/16
		Pilot Complete	Fri 4/22/16
		Deployment Complete	Mon 6/6/16
		Branch Offices	
		Project Kickoff	Mon 6/1/15
		Requirements & Planning Complete	Mon 6/29/15
	-	Development Complete	Mon 10/5/15
		QA Test Complete	Tue 12/8/15
		UAT Complete	Tue 12/22/15
		Pilot Complete	Thu 1/28/16
		Deployment Complete	Fri 3/25/16
		Card Design & Manufacturing	

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Project Kickoff	Mon 6/1/15
 Card Design Approval	Tue 3/1/16
Card Verification Test Complete	Mon 6/6/16
 UAT Complete	Mon 6/27/16
Factory / Card Design Go Live	Fri 6/24/16
 Knowledge Test	
Project Kickoff	Mon 6/1/15
Requirements & Planning Complete	Tue 8/11/15
Development Complete	Tue 10/27/15
QA Test Complete	Tue 11/24/15
UAT Complete	Fri 12/18/15
Pilot Complete	Fri 1/15/16
Deployment Complete	Tue 3/1/16
 Back Office	
 Project Kickoff	Thu 10/1/15
 Requirements & Planning Complete	Tue 11/24/15
Development Complete	Mon 7/18/16
 QA Test Complete	Mon 9/12/16
 UAT Complete	Tue 11/1/16
 Pilot Complete	Wed 11/16/16
Deployment Complete	Fri 12/9/16
 Kiosk (expanded transactions) <sup>1</sup>	
 Project Kickoff	Mon 8/3/15
 Requirements & Planning Complete	Tue 9/29/15
Development Complete	Mon 3/14/16
 QA Test Complete	Fri 5/13/16
UAT Complete	Fri 5/27/16
 Pilot Complete	Tue 6/21/16
 Deployment Complete	Thu 7/21/16

**Assumption:** Final project delivery milestones will be mutually reviewed and agreed by MorphoTrust and MA DOT for each of the work streams during project planning phase of each project. Delivery of milestones may legitimately deviate from this document, but must be mutually agreed to in writing no less than 30 days in advance of a projected delay. Penalties for delay are defined within the RFR.

#### 9 Payment Terms

MorphoTrust agrees to invoice the RMV Division of MassDOT for the deliverables or work completed per the requirements set forth in the appropriate Task Order. The RMV Division of MassDOT will make payments to MorphoTrust only after receiving an accurate invoice for deliverables completed and accepted pursuant to Section VI of this SOW. Payments for specific tasks and deliverables shall be made in accordance with Table 4 below.

Deliverable or Task Number	Deliverable or Task Name	Milestone Payment
	Start of New Contract(07/23/2016)	3.64 Price Per Card(\$3.91 Less Back Office)
	Back Office- effective upon delivery of this milestone as described in	Addition of \$0.27

<sup>&</sup>lt;sup>1</sup> The RMV Division is currently piloting ten self-service kiosks for DL/ID renewal and duplicates. As part of this contract, the RMV Division has the option to purchase additional kiosks that perform DL/ID renewal and duplicate transactions. The kiosk deliverable listed in Table 3 refers to expanding transactions types beyond what is currently offered.

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Table 3	-	Facial Recognition: \$0.16
	-	Issuance Manager: \$0.06
	-	Reporting/Data Warehouse: \$0.05

#### Payments will be made in accordance with the Commonwealth's bill paying policy.

A deliverable or task will be considered "completed" when MassDOT has determined that the acceptance criteria for that specific deliverable or task have been met as specified in Table 2 of this SOW.

#### 10 Liquidated Damages

MorphoTrust shall agree that in the event that it is unable to deliver on time any of the mandatory requirements under this SOW and the agreed to milestones in Table 3, the awarded Bidder shall be liable to the RMV Division for Liquidated Damages. The RMV Division will work with MorphoTrust to establish project milestones that will be used to gauge the overall progress of the project. There will be no damages assessed for missing intermediate project milestones. However, the final implementation of all DL/ID solution components shall be completed on or before October 23, 2016, except Back Office which will be completed December 9, 2016. If all system components are not fully implemented and operational by this date, the Bidder will be responsible to the RMV Division for all increased card costs incurred by the RMV Division, and for damages for each day the DL/ID solution is not fully implemented as follows:

\$2,000 per day after October 23, 2016 except back office which will be completed December 9,2016

#### 11 Accessibility

#### 11.1 Compliance with Standards

MorphoTrust shall ensure that all deliverables delivered under this agreement adhere to (1) the Section 508 Standards for Electronic and Information Technology Accessibility, 36 C.F.R. §1194, issued under Section 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. § 794(d)) (the "Section 508 Standards"), and (2) the Web Accessibility Standards, (the "MassIT Standards") issued by the Commonwealth of Massachusetts' MassIT Division ("MassIT"), available online at <a href="www.mass.gov/itd">www.mass.gov/itd</a>. For purposes of this Agreement, MorphoTrust's obligations pertaining to these standards shall be limited to those subsections thereof that have been certified by MassIT and the Massachusetts Office on Disability as objective and measurable. Such subsections shall be posted by MassIT at <a href="www.mass.gov/itd">www.mass.gov/itd</a>. The Section 508 and MassIT Standards may be modified from time to time, and Vendor is responsible for compliance with the most current version in effect on the date that MorphoTrust executes this Agreement.

#### 11.2 Training

MorphoTrust shall coordinate with the RMV Division in the identification of all prospective attendees at MorphoTrust training who require accommodation, and shall cooperate with the RMV Division in its provision of such accommodation.

All technical and user documentation and any additional training material delivered by MorphoTrust under this Agreement shall include alternative keyboard commands that may be substituted for mouse commands. Any documentation delivered under this Agreement and wholly owned by the RMV Division shall be in an agreed-upon editable format.

#### 11.3 AT/IT Environment List

A list will be provided on launch of the first task order in this Statement of Work describing the specific assistive technology (AT) (including class, brand, and version) and specific desktop configuration against which MorphoTrust's deliverables will be tested under this Agreement (the "AT/IT Environment List").

#### 11.4 Software Developed under the Agreement

Prior to commencing any design work under this Agreement, MorphoTrust's Project Manager and design professionals shall meet with MassDOT's project manager to review the Section 508 and MassIT Standards, and the AT/IT Environment List, and to discuss their impact on the design process. It is acknowledged that the software currently in use by the RMV Division, which is a shared and hybrid software will continue in use until the RMV Modernization project is deployed and the RMV Division has provided written notice to MorphoTrust of the anticipated date of deployment. MorphoTrust will work diligently to ensure that the cut-over from the current software to new software will be achieved seamlessly and without disruption to RMV Division customers.

MorphoTrust shall test every software deliverable delivered under this Agreement, including the custom code created to customize commercial off the shelf software (COTS) (collectively, "Deliverables"), and any updates, new releases, versions, upgrades, improvements, bug fixes, patches or other modifications to the software ("Enhancements") developed under this agreement, against Section 508 and MassIT Standards, and for interoperability with the AT and IT environment listed in the AT/IT Environment list. At the time each such Deliverable or Enhancement is delivered to MassDOT, MorphoTrust shall deliver to MassDOT and the MassIT Accessibility Laboratory (the "MassIT ATL") the results of such testing.

In addition, Vendor shall cooperate with the MassIT ATL, and any Accessibility Testing Vendor engaged by the MassIT ATL, or by MassDOT under the supervision of the MassIT ATL, in the performance of testing. The MassIT ATL, any Accessibility Testing Vendor engaged by the MassIT ATL, or by MassDOT under the supervision of the MassIT ATL, shall test each Deliverable or Enhancement against the Section 508 and ITD Standards, and for interoperability with the AT and the IT environment described in the AT/IT Environment List. The MassIT ATL shall certify such deliverables or Enhancements as compliant with the Section 508 and the MassIT Standards, and interoperable with the AT and environment described in the AT/IT Environment List.

MorphoTrust shall be responsible for curing each instance in which its deliverables fail to comply with the Section 508 or MassIT Standards. Vendor shall use best efforts to cooperate with MassDOT, the MassIT ATL, and any pertinent AT vendor to correct any problems identified during such testing with the interoperability of the Deliverables or Enhancements with the AT and the IT environment specified in the AT/IT Environment List.

#### 11.5 COTS and ASP Software

MorphoTrust shall conduct testing against the Section 508 and ITD Standards, and for interoperability with the AT and IT environment listed in the AT/IT Environment list, on all COTS referenced in MorphoTrust's bid that must be acquired by MassDOT through another agreement (such as the Commonwealth's statewide software reseller agreement) in order to implement the system to be delivered by MorphoTrust under this Agreement, and all COTS (including for purposes of this section COTS configured by MorphoTrust), or software to be provided by MorphoTrust or its subcontractors in their capacity as application service providers (ASP), delivered under this agreement, and any Enhancements thereto or new versions thereof, prior to its delivery to MassDOT (collectively, COTS and ASP Software). Vendor shall deliver to both MassDOT and the MassIT ATL the results of such testing with each delivery of COTS or ASP Software.

MorphoTrust need not conduct such tests for COTS and ASP Software for which accessibility testing has already been conducted and test results have already been provided to the MassIT ATL. Instead, MorphoTrust shall provide notice to MassDOT that such software has already been certified by the MassIT ATL. The notice shall include the name of the software or Enhancement, and the date the software was so certified.

The MassIT ATL, or any Accessibility Testing Vendor engaged by the MassIT ATL, or by MassDOT under the supervision of the MassIT ATL, shall test such software for accessibility against the Section 508 Standards and the MassIT Standards, and for interoperability with the specific AT and the IT environment set forth in the AT/IT Environment List. The MassIT ATL shall certify as accessible all software so tested that complies with the Section 508 Standards and the MassIT Standards, and is interoperable with the AT and the environment specified in the AT/IT Environment List, and shall maintain a central web-based list of certified software for use by the MassDOT.

MorphoTrust shall be responsible for curing each instance in which its deliverables fail to comply with the Section 508 and MassIT Standards. Vendor shall use best efforts to cooperate with MassDOT, the MassIT ATL, and any pertinent AT vendor to correct any problems identified during such testing with the interoperability of the Deliverables or Enhancements with the AT and the IT environment specified in the AT/IT Environment List.

MorphoTrust shall not deliver COTS or ASP software under this Agreement that fails to meet such standards unless it has documented (1) that it has performed due diligence in seeking accessible alternative COTS or ASP Software, offering equivalent features and functionality to the inaccessible COTS or ASP Software, for which MorphoTrust is or can readily become a licensed distributor; and (2) the cost of developing substitute accessible software under this Agreement. (Such documentation need not include reference to any specific competing COTS or ASP Software and its level of accessibility). COTS or ASP Software delivered under this Agreement or under another contract with a state agency in connection with a system delivered under this Agreement that does not meet the Section 508 Standards or the MassIT Standards shall be acceptable if either (1) the software vendor provides a roadmap for meeting such standards and interoperating with such AT or (2) the agency seeks and obtains a waiver from ITD that it would be an undue hardship on the agency to eschew use of such COTS or ASP Software.

#### 11.6 Maintenance Agreements

Any maintenance agreement entered by MorphoTrust and MassDOT in connection with the system delivered under this Agreement shall require MorphoTrust to cooperate with MassDOT in its efforts to resolve interoperability problems that arise during the term of the maintenance agreement related to the use of such system with specific AT in a specific IT environment.

- 12 Appendices
- 12.1 Appendix A Project Pricing Table
- 12.2 Appendix B Optional Market Basket Purchases

# Appendix A MorphoTrust MA DOT Project Pricing Table Five Year Base Contract

#	Description	Total Cost	Cost Per Card
1	RFR Offering Price Per Card (Baseline)	\$30,053,331	\$3.850
2	Real time Facial Recognition for Knowledge Test	\$283,475	\$0.036
3	Road Test - Email Test Receipt	\$126,952	\$0.016
4	American Sign Language Translation Knowledge Test	\$50,314	\$0.006
. 5	Kiosk and Knowledge Testing End User Testing	\$35,000	\$0.004
6	ISO - Audit	(\$170,000)	(\$0.022)
7	NIST - Audit	(\$130,000)	(\$0.017)
8	SOC2 - Audit	\$295,000	\$0.038
	Total	\$30,544,072	\$3.913

#### Item #1: Base Project Offering

Base Project scope and pricing as defined in the documents noted below:

- RFR # DOT-RMV\_DriverLicenseProcurement\_FY15\_001
- MorphoTrust's RFR Response
- Request for Best-and-Final Offer of February 5, 2015 and
- MorphoTrust's BAFO Response

#### Item #2: Desirable Item - Real time Facial Recognition for Knowledge Test

Addition of desirable scope item 3.1.4.2.1.19, adding Facial Recognition functionality to enhance Knowledge Test solution. Scope revised to include 1:N facial recognition component.

- Capture of facial images during testing
- 1:1 Facial Recognition processing performed on the Test Station
- Integration allowing for facial images to be automatically submitted for daily 1:N Facial processing

#### Item #3: Desirable Item - Road Test - Email Test Receipt

Addition of desirable scope item 3.1.5.2.1.14, adding functionality that enhances Road Test Solution to add email transaction receipts. Original scope revised from emailing credit card transaction receipt to:

- Entry of end user email address
- Creation of Road Test Transaction Receipt

Item #4: Revised Scope Item - American Sign Language Translation Knowledge Test Addition of scope item, adding American Sign Language translation and Integration into Knowledge Test Solution.

Item #5: Desirable Item - Kiosk and Knowledge Testing End User Testing
Addition of desirable scope item 3.1.7.2.2.3, adding an additional UAT phase which incorporates system end users from the public.

#### Item #6&7: Remove Mandatory Requirement - ISO & NIST - Audits

MA DOT and MorphoTrust have mutually agreed to remove the ISO and NIST Audits in mandatory requirement 3.1.7.3.2.5 due to overlap of the various security audit requirements noted in requirement 3.1.7.3.2 combined with NASPO(*North American Security Products Organization*) certifications as outlined in detail in the RFR response.

#### Item #8: Desirable Item - SOC2 - Audit

Addition of desirable scope item 3.1.2.2.4.6, adding scope to provide Service Oriented Control (SOC-2) reports to the RMV, as determined by the RMV.

# Appendix B Optional Market Basket Purchases

During the term of this agreement MA RMV may choose to purchase any of the items designated in the following table. The prices associated for these items will remain fixed during the life of the contract. If desired by MA RMV the purchase price will be converted into a fixed Price per Card, allocated over the remaining cards to be produced during this contract.

RFR#	Requirement Summary	RFR Requirement	Price	2
3.1.1.2.9.6	Mobile Workstation	It is desirable that the Bidder also propose a mobile workstation solution. Equipment required to perform DL/ID card functions in the Branch Office should be easily transported to other RMV designated locations, and authorized personnel should be able to perform DL/ID functions at temporary and mobile locations.	\$	337,993
3.1.2.2.4.6	ISO Audit	The Bidder shall perform at its own expense annual compliance audits for the following standards and review the results with the RMV:  • ISO27002-2013.  Audits shall be conducted by independent certified audit firms, as approved by the RMV. The Bidder shall take corrective actions on all non-compliant items within a timeframe agreed upon between the Bidder and the RMV. Selfassessments are not sufficient to meet this requirement	\$	170,000
	NIST Audit	The Bidder shall perform at its own expense annual compliance audits for the following standards and review the results with the RMV:	\$	130,000

		• NIST 800-53 Revision 4.	
		Audits shall be conducted by independent certified audit firms, as approved by the RMV. The Bidder shall take corrective actions on all non-compliant items within a timeframe agreed upon between the Bidder and the RMV. Selfassessments are not sufficient to meet this requirement	
3.1.5.2.1.22	Mobile Printing Solution	It is desirable that the Bidder provide a mobile printing solution.	\$ 232,811
3.1.6.2.1.10	Kiosk Vision Screening	It is desirable that the Bidder's solution has the ability to administer a vision screening test.	\$ 343,432
3.1.7.3.3.2	Two Factor Authentication	It is desirable that the Bidder provide a two-factor authentication method that shall not include tokenization.	\$ 284,710
3.1.7.3.3.6	Security Self-Admin Portal	It is desirable that the Bidder provide a self-administration portal where authorized users can manage their security credentials, such as reset passwords.	\$ 99,271
3.1.7.7.2.14	Locate DR System in Springfield Data Center	MassDOT is currently planning a disaster recovery facility. It is desired that the Bidder provide, install, and support identical hardware and software at MassDOT's disaster recovery data center to be located in Springfield, Massachusetts.	\$ 1,290,157
3.1.1.2.2.13	Virtual Backdrop	It is desirable that the Bidder's solution has the capability to provide virtual backdrop capability with near-100% reliability and with no degradation in the quality of the photo image, and that the background on the photo can be altered through software to other colors or patterns selected from a	\$ 350,000

		library of digitized backgrounds.	
3.1.1.2.10.2	Document Authentication Dashboard	It is desirable that the Bidder develop a "Document Authentication Dashboard" that presents important statistics in a visual manner for management review.	\$ 575,000
3.1.2.3.1.2	Additional Types of Cards	The Bidder shall accommodate additional DL/ID card types yet to be defined. These types shall be determined in the RMVM. Examples of future DL/ID cards include, but are not limited to:  Enhanced Driver License (EDL). Federal Motor Carrier Safety Association (FMCSA) Secure Learners Permit.	\$ 2,125,000
3.1.3.2.3.4	DR Facility	If the Bidder implements a disaster recovery facility, the Bidder shall adhere to MassDOT's disaster recovery policies and procedures.  The Bidder shall also:  Participate in periodic disaster recovery testing.  Upon disaster recovery, be responsible for switching Facial Recognition-related activities to the disaster recovery site.  Upon disaster recovery, be responsible for switching Facial Recognition-related activities to the disaster recovery site.  When the primary site is restored, move the Facial Recognition operations back to the primary site.	\$ 385,000

3.1.5.2.1.13	Accept Payments on Road Test Tablets	It is desirable that, once a test is completed, the Bidder will optionally provide a function for the examiner to accept credit or debit card payment for multiple transactions through the driver test system, using the tablet.	\$	350,000
3.1.6.2.1.9	Kiosk Virtual Backdrop	It is desirable that the Bidder's solution is capable of utilizing a virtual backdrop while capturing photo images.	\$	175,000
3.1.7.1.2.8	Off-Site Training	It is desirable that the Bidder have off-site facilities to conduct training, whether RMV- or Bidder-led, for each region. The off-site facility should be able to:  Accommodate at least 15 RMV staff at a time Replicate the RMV user environment. Coordinate with IT on how to connect workstations and server support.	\$	75,000
N/A	Mobile applications	It is desirable that the Bidder provide a mobile application architecture to enable smart phones and like devices to be able to authenticate the validity of a driver license. It is also desirable that the Bidder provide application development resources to develop pilot applications authorizing services based on the verification of the driver license.	TBD	

The undersigned hereby represent that they are duly authorized to execute this SOW on behalf of their respective organizations.

Massachusetts	Department	of	MorphoTrust USA, LLC	
Transportation	4			
Stub	All		MM	
[Agency Signatory	and Title]		[Vendor Signatory and Title]	
8-20-15	5		[10.100 0.30.200, 20.00]	
Date			Date	

# COMMONWEALTH OF MASSACHUSETTS CONTRACTOR AUTHORIZED SIGNATORY LISTING



CONTRACTOR LEGAL NAME: CONTRACTOR VENDOR/CUSTOMER CODE:

**INSTRUCTIONS:** Any Contractor (other than a sole-proprietor or an individual contractor) must provide a listing of individuals who are authorized as legal representatives of the Contractor who can sign contracts and other legally binding documents related to the contract on the Contractor's behalf. In addition to this listing, any state department may require additional proof of authority to sign contracts on behalf of the Contractor, or proof of authenticity of signature (a notarized signature that the Department can use to verify that the signature and date that appear on the Contract or other legal document was actually made by the Contractor's authorized signatory, and not by a representative, designee or other individual.)

NOTICE: Acceptance of any payment under a Contract or Grant shall operate as a waiver of any defense by the Contractor challenging the existence of a valid Contract due to an alleged lack of actual authority to execute the document by the signatory.

For privacy purposes **DO NOT ATTACH** any documentation containing personal information, such as bank account numbers, social security numbers, driver's licenses, home addresses, social security cards or any other personally identifiable information that you do not want released as part of a public record. The Commonwealth reserves the right to publish the names and titles of authorized signatories of contractors.

AUTHORIZED SIGNATORY NAME	TITLE
Robert Eckel	President and Chief Executive Officer
A.M.	

I certify that I am the President, Chief Executive Officer, Chief Fiscal Officer, Corporate Clerk or Legal Counsel for the Contractor and as an authorized officer of the Contractor I certify that the names of the individuals identified on this listing are current as of the date of execution below and that these individuals are authorized to sign contracts and other legally binding documents related to contracts with the Commonwealth of Massachusetts on behalf of the Contractor. I understand and agree that the Contractor has a duty to ensure that this listing is immediately updated and communicated to any state department with which the Contractor does business whenever the authorized signatories above retire, are otherwise terminated from the Contractor's employ, have their responsibilities changed resulting in their no longer being authorized to sign contracts with the Commonwealth or whenever new signatories are designated.

Signature Stalle

Date: March 2, 2015

Title: Senior Legal Counsel

Telephone: 978-215-2776

Fax: 978-215-2406

Email: sgallo@morphotrust.com

[Listing can not be accepted without all of this information completed.] A copy of this listing must be attached to the "record copy" of a contract filed with the department.

## **COMMONWEALTH OF MASSACHUSETTS** CONTRACTOR AUTHORIZED SIGNATORY LISTING



**CONTRACTOR LEGAL NAME: CONTRACTOR VENDOR/CUSTOMER CODE:** 

#### PROOF OF AUTHENTICATION OF SIGNATURE

This page is optional and is available for a department to authenticate contract signatures. It is recommended that Departments obtain authentication of signature for the signatory who submits the Contractor Authorized Listing.

This Section MUST be completed by the Contractor Aut	thorized Signatory in presence of notary.
Signatory's full legal name (print or type): Robert Eckel	
Title: President and Chief Executive Officer	ı
Signature as it will appear on contract or other document (C	complete only in presence of notary):
AUTHENTICATED BY NOTARY OR CORPORATE O	CLERK (PICK ONLY ONE) AS FOLLOWS:
I, Mus E. Young amusifour the signature of the aforementioned signatory above and I so	(NOTARY) as a notary public certify that I witnessed
	AMY E. YOUNG Notary Public
February 26, 20 15.  My commission expires on: 7/9/21	COMMONMEALTH OF MASSACHUSETTS  My Commission Expires  July 9, 2021
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## Request For Allocation of Funds Prior to Encumbrance

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# Commonwealth of Massachusetts Office of the Comptroller Contract Commodity Encumbrance Form

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hereby certify und and the regulations	ler the penalties of perjury that all laws thereof have been complied with and	of the Commonwealth governing disbursements of observed.	public funds	Entered By:	Date:	Verified By (In	Date:
Print Name:	W. U. m. Thay	Signed: Pregrand by	Title:	ACCT	Pho	one Ext.: <u>906</u> ラ	Date: 4 4 13
Print Name:	Kimberly Hinden	Signed Kimb Winder	Title: (	hij & dr	M Pho	one Ext.: 9458	Date: 4 114

Tracking No: TN269N1619F2



## Commonwealth of Massachusetts Office of the Comptroller

### Contract Commodity Encumbrance Form

Docu	ment N	ame	MOR	PHO TRUST (	JSA					[144843
Docume	nt Des	cription	RMV	Drivers Licen	se /ID Card	Production				
				Docum	nent I.D.					
Code	Dept	Uni	t		Document Ide	ntifier	Action			
СТ	DOT	R11	0	INT	F00X02016J	0090042	Entry			
Line #2- /	4 <i>ccou</i>	ınting f	nform	ation						
Event Type		PR08		Budget FY	2017	Unit	R110	Major Program	Location	_
Line Amour	it	\$3,888.0	00.00	Fiscal Year	2016	Object	J33	Program	Phase	_
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity	
Line Descri	ption	FY 17 D	rivers L	icense		Dept Object		Function		
Line #3- /	Accou	inting l	nform	ation						
Event Type		PR08		Budget FY	2018	Unit	R110	Major Program	Location	
Line Amour	ìi	\$5,835,0	00.00	Fiscal Year	2016	Object	J33	Program	Phase	_
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity	
Line Descrip	otion	FY 18 D	rivers L	icense		Dept Object		Function		
Line #4- A	Accou	nting l	nform	ation						
Eve <b>n</b> t Type		PR08		Budget FY	2019	Unit	R110	Major Program	Location	
Line Amoun	ŧ.	\$5,835,0	00.00	Fiscal Year	2016	Object	J33	Program	Phase	
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity	
Line Descrip	otion	FY 19 D	rivers L	icense		Dept Object		Function		
Line #5- A	Accou	nting li	nform	ation						
Event Type		PR08		Budget FY	2020	Unit	R110	Major Program	Location	
Line Amoun	Ĺ	\$5,835,0	00.00	Fiscal Year	2016	Object	J33	Program	Phase	
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity	
Line Descrip	otion	FY 20 D	rivers L	cense	***************************************	Dept Object		Function		
TO THE C	COMP	TROLLE	R OF 1	HE COMMON	VEALTH OF N	MASSACHUSETTS	[1	FOR FISCAL USE ONLY		
I hereby cert	ify under	the penalt	ties of per	jury that all laws of t	he Commonwealth	n governing disbursements o	f public funds	Entered By: Date:	Verified By: Date	
and the regu	lations th	nereof have	e been co	mplied with and obs	erved.			(Initial)	(Initial)	
Drint Mar	mo:				Signed:		Title.	Phon	e Ext.: Date:	
r mit mai					Jigiica.	Prepared by		7 11011		
Print Nar	ne.			ç	Sianed:	' '	Title:	Phone	e Ext.: Date:	
						Authorized Signatory				

Page 2 of 3 Tracking No: TN269N1619F2



### Commonwealth of Massachusetts Office of the Comptroller

## Contract Commodity Encumbrance Form

Docu	Document Name MORPHO TRUST USA										
Docume	nt Desc	ription	RMV [	Orivers Licen	se /ID Card I	Production					
		<del></del>		Docun	nent I.D.						
Code	Dept	Uni	t		Document Ider	ntifier	Action				
CT	DOT	R11	0	INT	F00X02016J	0090042	Entry				
Line #6- /	Accou	nting I	nforma	tion							
Event Type	ype PR08			Budget FY	2021	Unit	R110	Major Program	Location		
ine Amour	17	\$5,835,000.00		Fiscal Year	2016	Object	J33	Program	Phase		
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity		
ine Descri;	ption	FY 21 D	rivers Li	cense		Dept Object		Function			
Line #7- A	Accou	nting l	nforma	tion							
Event Type		PR08		Budget FY	2022	Unit	R110	Major Program	Location		
ine Amoun	ıt	\$1,943,9	99.00	Fiscal Year	2016	Object	J33	Program	Phase		
Dept		DOT		Period	2	Appropriation	60440001	Program Period	Activity		
ine Descrip	otion	FY 22 D	rivers Lic	cense		Dept Object		Function			

TO THE COMPTROLLER OF THE COMMONWEALTH OF MASSACHUSETTS				FOR FISCAL USE ONLY				
hereby certify under the penalties of pe and the regulations thereof have been co	rjury that all laws of the Commonwealth governing omplied with and observed.	g disbursements of public funds	Entered By (Ir	Date:	Verified By:	(Initial) Date:		
Print Name:	Signed:	Title: _		Pho	one Ext.:	Date:		
	Prej	pared by						
Print Name:	Signed:	Title: _		Pho	ne Ext.:	Date: _		
	Authoria	zed Signatory						

Report Generated On: 9/10/2015 2:42:33 PM Page 3 of 3 **Tracking No**: **TN269N1619F2** 





September 21, 2015

Contract Number: 90042 Location: Statewide

MorphoTrust USA, LLC 296 Concord Road Billerica, MA 01821

Dear Sam Gallo,

Enclosed is a Certificate of Exemption Form ST-2 along with a Purchaser's Sales Tax Exempt Form (ST-5) for MorphoTrust USA, LLC which substantiates the Tax Exempt status of this Department under the provisions of Chapter 64H, s6 (d), (e), (f) or (tt). The duration of the tax forms are from August 20, 2015 until October 23, 2021.

All purchases of tangible personal property or services by this Department are exempt from taxation to the extent that such property or services are used in the conduct of the business of the purchaser.

If your contract is extended beyond the completion date on the Purchaser's Sales Tax Exempt Form (ST-5), please notify the Director of Contracts for issuance of a new certificate.

Very truly yours,

Sam Chan

Acting Director of Contracts & Records

SHSC/Inc

Enc.

Contact:

MassDOT - Planning & Enterprise Services

Ten Park Plaza – Suite 5510 Boston, MA 02116-3973

857-368-9537





ST-2

#### MASSACHUSETTS DEPARTMENT OF REVENUE

#### CERTIFICATE OF EXEMPTION

Certification is hereby made that the organization herein named is an exempt purchaser under General Laws, Chapter 64H, § 6(d) and (e). All purchases of tangible personal property by this organization are exempt from taxation under said chapter to the extent that such property is used in the conduct of the business of the purchaser. Any abuse or misuse of this certificate by any tax-exempt organization of any unauthorized use of this certificate by any individual constitutes a serious violation and will lead to revocation. Willful misuse of this Certificate of Exemption is subject to criminal sanctions of up to 1 year in prison and \$10,000 (\$50,000 for corporations) in fines.

COMMONWEALTH OF MASSACHUSETTS
MASSACHUSETTS DEPARTMENT OF
TRANSPORTATION
REGISTRY OF MOTOR VEHICLES
TEN PARK PLAZA, SUITE 5510
BOSTON, MA 02116

EXEMPTION NUMBER

046-002-284

ISSUE DATE

August 20, 2015

CERTIFICATE EXPIRES ON

October 23, 2021

NOT ASSIGNABLE OR TRANSFERABLE

COMMISSIONER OF REVENUE MARK NUNNELLY

CONTRACTOR NAME & ADDRESS:

MorphoTrust USA, LLC 296 Concord Road Billerica, MA 01821

CONTRACT NUMBER: 90042

PROJECT: Statewide - Driver's license and ID card production and associated services for all RMV branches



# Form ST-5 Sales Tax Exempt Purchaser Certificate

Rev.	6/09
------	------

Massachusetts
Department of

Revenue

Part 1. Exempt taxpayer info	ormation. To be completed by exempt government or 501(c)(3	) organization.	
Name Massachusetts Department of Transporta	ation - Registry of Motor Vehicles		
Address	ation (togothy of motor volucies		
10 Park Plaza			
City		State	Zip
Boston, MA 02116			
Exemption number			
04-6002284			
Issue date			iration of certificate
August 20, 2015		October	23, 2021
or 6(e). All purchases of tangible personal prop property or services are used in the conduct of any unauthorized use of this certificate by any i	on named above is an exempt purchaser under Massachusetts Certy or services by this organization are exempt from taxation up the business of the purchaser. Any abuse or misuse of this cert andividual constitutes a serious violation and will lead to revocation	nder said char ificate by any l	oter to the extent that such
Signature	Title	Date O	3 2 01×
3+4	Acting Director of Contracts & Records	<u> </u>	25-2015
Warning: Willful misuse of this certificate macorporations) in fines.	ay result in criminal tax evasion sanctions of up to one year	ır in prison ar	nd \$10,000 (\$50,000 for
corporations) in lines.			
Part 2. Agent information. To	be completed by agent of exempt government or 501(c)(3) organizatio	n	
Name of agent's organization	b be completed by agent of exempt government of 50 (c)(3) organization		
MorphoTrust USA, Inc. (MassDOT Contr	ract # 90042)		
Address			
296 Concord Road			
City		State	Zip
Billerica, MA 01821			
Agent's name			
Address		<u>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</u>	
City		State	Zip
Legrify that in making this purchase. Lam actin	ng as an agent for the exempt organization named above (selec	et one).	
☑ Government organization (local public scho			
☐ 501(c)(3) organization (parochial school, So	cout troop, etc.). Form ST-2 must be attached.		
Signature	Title	Date	
Part 3. Vendor information			
Vendor's name			
Check applicable box:	one Andrewson and the Port Allers (1997)		
Single purchase certificate (attach detailed i	receipts or complete Part 4, on reverse)		

Part 4. Description of property purchased

Date	Description	Quantity	Cost
			\$
			\$
			\$
			\$
,			\$
			\$
			\$
			\$
			s
			\$
			\$
			\$
			\$
			\$
			\$
			\$
			\$
			\$
		Total cost	\$

#### **General information**

An exempt 501(c)(3) organization must have obtained a Certificate of Exemption (Form ST-2) from the Commissioner of Revenue certifying that it is entitled to exemption under G.L. c.64H, §6(e). The 501(c)(3) organization must submit to the vendor a properly completed Sales Tax Exempt Purchaser Certificate (Form ST-5) signed by the 501(c)(3) organization with a copy of its Form ST-2 attached.

Any person, group or organization purchasing as an agent on behalf of a 501(c)(3) organization must certify that it is doing so by presenting to the vendor a properly completed Form ST-5 signed by the 501(c)(3) organization. It must also present a copy of the 501(c)(3) organization's Form ST-2. The agent of the exempt 501(c)(3) organization must complete Part 2 of Form ST-5.

Any government organization is encouraged to obtain a Certificate of Exemption (Form ST-2) from the Commissioner of Revenue, certifying that it is entitled to exemption under G.L. c.64, § 6(d). The exempt government organization is encouraged to submit to the vendor a properly completed Sales Tax Exempt Purchaser Certificate (Form ST-5) with a copy of its Form ST-2 attached. If the government organization does not present Form ST-5, the vendor must maintain adequate documentation (generally, a copy of the government check) verifying that the purchaser is an exempt government agency.

Any person, group or organization purchasing on behalf of exempt government organizations must certify that they are doing so by presenting to the vendor a properly executed Form ST-5 when making such purchases. Part

1 of Form ST-5 should be filled out by the exempt government organization. If Part 1 is not completed by the exempt government organization, the agent must enter the name, address, and, if available, the exemption number of the government organization on whose behalf the purchases are being made. Also enter a description of the property purchased into Part 4. The agent must complete Part 2 when acting on behalf of the exempt government organization. The purchaser must attach to the Form ST-5 a copy of the exempt government organization's Form ST-2 if available. If it is not available, the purchaser must enter the exemption number of the exempt government organization.

#### Other information for vendors

Vendors should verify the validity of the certificate presented to them by checking the expiration date on the certificate. Vendors must **not** honor a Certificate of Exemption that has expired.

Government organization maintain Form ST-2 Certificates of Exemption that have an expiration date of "None."

Vendors should call the Customer Service Bureau at (617) 887-6367 if they have any questions regarding a Certificate of Exemption which is presented to them.

If you have any questions about completing this certificate, please contact: Massachusetts Department of Revenue, Customer Service Bureau, 200 Arlington Street, Chelsea, MA 02150; (617) 887-6367.

## Supplier Diversity Program (SDP) Plan - Declaration of SDP Partner(s) SDP Plan Form #2

(Must be submitted by Contractor within a period of up to 30 days (or as stated in RFR) of Contract Execution)

### Contract/RFR Document Number: <u>DOT-RMV DriverLicense</u> Procurement FY15 001

Instructions: Completing all parts of this form is mandatory. Please read instructions in the SDP section of the solicitation. Complete one form and submit within a period of up to 30 days (or as stated in RFR) of Contract Execution. See SDP and SDVOBE Resource information below to assist in partnering with certified businesses.							
Part I Contractor Informatio	OVOBE Resource	information	below to assist in partnering v	vith certified businesses.			
Business Name: MorphoTrust USA, LLC	Contact Name: Sa		Phone # (978) 215 - 2400	Email address: sgallo@morphotrust.com			
Please note that prime bidders who are SDO-certified must also submit an SDP Plan Form and may not list themselves as an SDP Partner. Check any of the following that are applicable to the Bidder:    Minority-owned Business Enterprise (MBE); Certification Expiration Date (If applicable):							
Final SDP Percentage Com	mitted for Life of (	Contract:	<u>10</u> 9	%			
Part II Contractor's SDP Par	rtners (Required)	(Fill in Appli	cable Lines; Insert Additional	Rows as Needed)			
Planned SDP Partner's Compar	y Name	Planned SD	P Partner's Contact Person's Email Address*	Check Planned SDP Partner's Certification(s)**			
Form 10 Group,	Inc.	michael.banks@form10.com		☐ MBE ☐ WBE ☐ MNPO/WNPO/MWNPO ☑ SDVOBE			
ACA Computer Integr	rator, Inc.	Roo	osevelt@acacomputers.net	MBE     WBE     MNPO/WNPO/M/WNPO     SDVOBE			
		@·		☐ MBE ☐ WBE ☐ MNPO/WNPO/MWNPO ☐ SDVOBE			
		@		☐ MBE☐ WBE☐ MNPO/WNPO/MWNPO☐ SDVOBE			
Alternative to Contractor Providing List of SDP Partners (above): If specifically authorized in the Request for Response (RFR) to utilize this option, by checking the box at right, Contractor acknowledges that they do not yet have any SDP Partners but will meet the percentage commitment in Part I (above) and all other contract requirements and will work with the SDO to identify and establish business relationships with SDO Partners:							
Part III Under the pains and (Required)	penalties of perju	ry I certify tl	hat the information provided o	n this form is accurate.			
Name: Robert Eckel	Title: President an Chief Executive Officer		ture: e left blank i submitted electronically)	<b>Date</b> : 03/02/2015			

#### Supplier Diversity Program (SDP) Resources:

- Resources available to assist Prime Bidders in finding potential MInority Business Enterprises (MBE) and Women Business
   Enterprises (WBE) partners can be found on the <u>Supplier Diversity Program Webpage</u> (www.mass.gov/sdp).
- Resources available to assist Prime Bidders in finding potential Service-Disabled Veteran-Owned Business Enterprise (SDVOBE)
  partners can be found on the Supplier Diversity Office Webpage (www.mass.gov/sdo).
- The Supplier Diversity Program offers training on the SDP Plan requirements. The dates of upcoming trainings can be found on the OSD Training & Outreach Webpage. In addition, the SDP Webinar can be located on the Supplier Diversity Program Webpage (www.mass.gov/sdp).

<sup>\*</sup>The Supplier Diversity Office and contracting Department reserve the right to contact SDP Partners at any time to request that they attest to the amounts reported to have been paid to them by the Contractor.

<sup>\*\*</sup> SDP Partner Certification Acronyms: MBE = Minority-owned Business Enterprise; WBE = Women-owned Business Enterprise; SDVOBE = Service-Disabled Veteran-owned Business Enterprise.

<sup>\*\*\*</sup> Certification Status can be checked on the Supplier Diversity Program Webpage (www.mass.gov/sdp).



# COMMONWEALTH OF MASSACHUSETTS Prompt Pay Discount Form

(Invoice discounts for receiving fast payments)

Bidder Name: MorphoTrust USA, LLC	Revised 3/9/07
Vendor Code (VCUST): VC6000183131	<del></del>
Contract/RFR Number(s): DOT-RMV DriverLicenseProcurement FY15-0	

<u>Prompt Payment Discounts (PPD)</u>. All contractors/vendors doing business with the Commonwealth must provide a Prompt Payment Discount (PPD) for receiving early payments unless the Contractor/vendor can provide compelling proof that providing a prompt pay discount would be unduly burdensome. Contractors benefit from PPD by increased, usable cash flow as a result of fast and efficient payments for commodities or services rendered. Contractors who agree to accept Electronic Funds Transfer (EFT) increase the prompt pay benefit by ensuring that funds are paid directly to their designated bank accounts, thus eliminating the delay of check clearance policies and traditional mail lead time. Payments processed through the state accounting system (MMARS) can be tracked and verified through the Comptroller's <u>Vendor Web</u> system using the Vendor/Customer Code assigned to you by a Commonwealth department.

The Commonwealth benefits because contractors reduce the cost of products and services through the applied discount. While Bidders/Contractors have flexibility in determining the actual % discount(s) offered to the Commonwealth, the discount(s) must be identified for 10, 15, 20 and/or 30 days for payment issuance in the column entitled "% Discount Off Proposed Price" below. The Commonwealth may use the prompt pay discounts submitted as a basis for selection and may negotiate discounts as deemed in the best interest of the Commonwealth. The requirement to offer PPD discounts may be waived by the Commonwealth on a case-by-case basis if participation in the program would be unduly burdensome, provided the specific reason for the hardship is outlined below.

All discounts offered will be taken in cases where the payment issue date is within the specified number of days listed below and in accordance with the Commonwealth's Bill Paying Policy. Payment days will be measured **from** the date goods are received and accepted / performance was completed OR the date an invoice is received by the Commonwealth, whichever is later to the date the payment is issued as an EFT (preferred method) or mailed by the State Treasurer. The date of payment "issue" is the date a payment is considered "paid" not the date a payment is "received" by a Contractor.

If internal Bidder/Contractor systems require an alternate method of measuring payment issue dates, the Bidder/Contractor must note the issues below or on an attached page if necessary to be considered by the PMT. In cases where the Bidder/Contractor considers that offering a Prompt Payment Discount would be a hardship, the Bidder must clearly define the issues and reasons for said hardship. *Providing volume discounts or other discounts on prices is not considered a hardship, since the PPD provides the additional benefit of early cash flow for the Contractor.* 

Enter the Prompt Payment Discount percentage (%) off the invoice payment, for each of the payment issue dates listed, if the payment is issued within the specified Payment Issue days. For example:

5% - 10 Days 4% - 15 Days 3% - 20 Days 2% - 30 Days

If no discount is offered enter 0%

Prompt Payment Discount %	Payment Issue Date w/in
0.25 %	10 Days
0 %	15 Days
0 %	20 Days
0 %	30 Days

The Contractor is unable to provide a prompt payment discount due to the following hardship:

Contractor/Bidder Authorized Signature \_\_\_

Date: February 23, 2015

Contractor/ Bidder Authorized Signatory Print Name and Title: Robert Eckel, President and CEO

Sensitivity level – high (when filled in) low (when blank)



Bid Solicitation: BD-15-1030-0P100-0P110-00000001902

**Header Information** 

Bid Number:

BD-15-1030-0P100-

0P110-00000001902

Description:

RFR: DOT RMV Driver's License ID - DOT-

RMV\_DriverLicenseProcurement\_FY15\_001

Opening Date:

12/19/2014 03:00:00

Purchaser: Department: John Cadorette

15

Organization: Department of Transportation

0P100MHDOFFOFSCTY

Office of the Secretary

Location:

0P110 - Technology Division Statewide

Type Code:

Allow Yes Electronic

Quote:

Alternate Id:

Fiscal Year:

Required

Date:

Available

10/09/2014 10:30:00

Date: AM

Info Contact:

Bid Type:

**OPEN** 

Informal Bid Flag:

**Print** 

Format:

No

**Purchase** 

Open Market

Method:

Pre Bid Conference:

**Bulletin Desc:** 

Ship-to Address: **Business Group Unit** 25 Newport Avenue

Extension Quincy, MA 02171

US Email:

noname@state.ma.us Phone: (999)999-9999 Bill-to Address: **Business Group Unit** 25 Newport Avenue Extension

Quincy, MA 02171

US

Email: noname@state.ma.us Phone: (999)999-9999

File

Attachments:

Supplier Diversity Plan From 1 Commitment.docx ,

Additional Environmentally Preferable Products Practices.doc, Prompt Payment Discount Form.doc,

Business Reference Form.doc , CommonwealthTerms&Conditions.doc

Massachusetts Substitute W9 Form.doc , ContractorAuthorizedSignatoryListing.doc

EO504 IT System and Data Security Disclosure and Commitment Form.docx MassDOT RMV Drivers License ID RFR.doc Electronic Funds Transfer Sign Up Form.pdf Appendix A Workflow Process Maps.doc , Appendix B Branch Office Map.doc , Appendix C Backdrop Picture.doc , Appendix D Eye Vision Standards.doc , Appendix E. Data Structures.doc , Appendix F. DL. ID. Sample Card Data and Security

Features.doc Appendix G Network Diagram.doc Appendix I Requirements Traceability Matrix.xls Appendix J Equipment List.doc,Appendix K Required Terms for All RFRs.doc,Appendix L Required Terms for all IT Statewide RFRs.doc , Appendix M Instructions for Execution and Submission of Commonwealth Standard Forms.doc , Appendix N Executive Order 504.doc , Appendix O Glossary.doc , Bidders Conference.docx , QuestionsandAnswers1 for DOT-RMV\_DriverLicenseProcurement\_FY15\_001.docx\_RMV\_DL RFR\_Bidders Conference v3.ppt | Site Visit for DOT-RMV | DriverLicenseProcurement | FY15 | 001.docx | 2014 Bidders Conference Attendance List.pdf . 2014 Bidders Conference Questions and Answers.doc . Amendment Driver

<u>Licensing RFR deletion.doc</u>, <u>QuestionsandAnswers2 for DOT-</u>

RMV DriverLicenseProcurement FY15 001.docx Amendments V1.doc 2014 Drivers License ID Procurement Round 1 Questions and Answers v3.doc Amendments V2.doc Appendix P Backdrop Brochure and Images.doc Blank MassDOT Standard Contract Form 11062014.doc FW Amendment #3.msg RMV\_DL\_RFR\_Branch Office\_Site Visit.pdf , Amendments\_V4.doc , CDL\_Road\_Test\_Score\_Sheet.pdf , ClassD\_M\_Road\_Test\_Score\_Sheet.pdf , Appendix H\_RMV\_Supported\_Languages\_Amended\_17NOVEMBER2014.doc , 2014\_Drivers\_License\_ID\_Procurement\_Round\_2\_Questions\_and\_Answers\_FINAL.doc , 2014\_Drivers\_License\_ID\_Procurement\_Round\_2.1\_Questions\_and\_Answers\_FINAL.doc , Amendments\_V5\_Response\_Date\_Extension.doc , Amendments\_V6.doc

## Form Attachments:

#### Amendments:

Amendment #	Amendment Date	Amendment Note
1	10/15/2014 10:58:35 AM	Bidder's Conference File added - scheduled for Tuesday October 21, 2014 at 10am in Quincy,MA. Attachment File Changes: Header 1. File 'Bidders Conference.docx': File 'Bidders Conference.docx' added.
2	10/17/2014 09:29:14 AM	Question and Answer #1 file added Attachment File Changes: Header 1. File 'QuestionsandAnswers1 for DOT-RMV_DriverLicenseProcurement_FY15_001.docx': File 'QuestionsandAnswers1 for DOT-RMV_DriverLicenseProcurement_FY15_001.docx' added .
3	10/21/2014 11:16:21 AM	PowerPoint Presentation file added for Bidder's Conference Attachment File Changes: Header 1. File 'RMV_DL RFR_Bidders Conference_v3.ppt': File 'RMV_DL RFR_Bidders Conference_v3.ppt' added .
4	10/22/2014 01:44:46 PM	Site Visit Details Attached Attachment File Changes: Header 1. File 'Site Visit for DOT-RMV_DriverLicenseProcurement_FY15_001.docx': File 'Site Visit for DOT-RMV_DriverLicenseProcurement_FY15_001.docx' added .
5	10/27/2014 11:31:38 AM	Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1. File '2014 Bidders Conference Attendance List.pdf: File '2014 Bidders Conference Attendance List.pdf added . 2. File '2014_Bidders Conference_Questions and Answers.doc'. File '2014_Bidders Conference_Questions and Answers.doc' added .
6	10/27/2014 11:42:58 AM	RFR Deletion File Added Attachment File Changes: Header 1. File 'Amendment Driver Licensing RFR deletion.doc': File 'Amendment Driver Licensing RFR deletion.doc' added .
7	10/29/2014 09:53:07 AM	Questions and Answers #2 Attachment File Changes: Header 1. File 'QuestionsandAnswers2 for DOT-RMV_DriverLicenseProcurement_FY15_001.docx': File 'QuestionsandAnswers2 for DOT-RMV_DriverLicenseProcurement_FY15_001.docx' added .
8	10/30/2014 03:33:56 PM	Amendment to RFR Attachment File Changes: Header 1. File 'Amendments_V1.doc': File 'Amendments_V1.doc' added .
9	10/31/2014 02:27:26 PM	Questions and Answers - Round 1 Attachment File Changes: Header 1. File '2014_Drivers License ID Procurement_Round 1_Questions and Answers_v3.doc': File '2014_Drivers License ID Procurement_Round 1_Questions and Answers_v3.doc' added .
10	11/06/2014 09:47:51 AM	Amendment #2 Added Attachment File Changes: Header 1. File 'Amendments_V2.doc': File 'Amendments_V2.doc' added .
11	11/06/2014 09:51:39 AM	Appendix P - More Backdrop Images Attachment File Changes: Header 1. File 'Appendix P Backdrop Brochure and Images.doc': File 'Appendix P Backdrop Brochure and Images.doc' added .
12	11/07/2014 09:29:39 AM	MassDOT's Standard Contract Form File Replaced With Updated Attachment File Changes: Header 1. File 'Standard_Contract_Form.doc': File 'Standard_Contract_Form.doc' deleted . 2. File 'Blank MassDOT Standard Contract Form 11062014.doc': File 'Blank MassDOT Standard Contract Form 11062014.doc' added .
13	11/10/2014 11:55:30 AM	Amendment #3 Added Attachment File Changes: Header 1. File 'FW Amendment #3.msg': File 'FW Amendment #3.msg' added .
. 14	11/10/2014 12:03:19 PM	Branch Site Visit Pictures Attachment File Changes: Header 1. File 'RMV_DL RFR_Branch Office_Site Visit.pdf': File 'RMV_DL

		RFR_Branch Office_Site Visit.pdf added .
15	11/17/2014 03:57:20 PM	Amendment #4 Attachment File Changes: Header 1. File 'Amendments_V4.doc': File 'Amendments_V4.doc' added .
16	11/17/2014 04:03:01 PM	Attachments Added - Road Test Score Sheets for Class D & M and CDL Attachment File Changes: Header 1. File 'CDL_Road_Test_Score Sheet.pdf': File 'CDL_Road_Test_Score Sheet.pdf' added . 2. File 'ClassD_M_Road_Test_Score_Sheet.pdf': File 'ClassD_M_Road_Test_Score_Sheet.pdf' added .
17	11/17/2014 04:07:25 PM	Appendix H - RMV Supported Languages Amended Attachment File Changes: Header 1. File 'Appendix H_RMV Supported Languages.doc': File 'Appendix H_RMV Supported Languages.doc' deleted . 2. File 'Appendix H_RMV Supported Languages_Amended_17NOVEMBER2014.doc': File 'Appendix H_RMV Supported Languages_Amended_17NOVEMBER2014.doc' added .
18	11/17/2014 04:10:14 PM	Adding Questions and Answers - Round 2 Attachment File Changes: Header 1. File '2014_Drivers License ID Procurement_Round 2_Questions and Answers_FINAL.doc': File '2014_Drivers License ID Procurement_Round 2_Questions and Answers_FINAL.doc' added .
19	11/19/2014 02:53:02 PM	Final Questions and Answers for Round 2 Attachment File Changes: Header 1. File '2014_Drivers License ID Procurement_Round 2.1_Questions and Answers_FINAL.doc': File '2014_Drivers License ID Procurement_Round 2.1_Questions and Answers_FINAL.doc' added .
20	12/05/2014 03:31:07 PM	Deadline for Responses Extended Header 1. Bid Opening Date changed from "12/12/2014 03:00:00 PM" to "12/19/2014 03:00:00 PM". 2. Invoice Method changed from "M3" to "". Attachment File Changes: Header 1. File 'Amendments_V5_Response Date Extension.doc': File 'Amendments_V5_Response Date Extension.doc' added.
21	01/12/2015 03:23:04 PM	Amendment #6 Attachment File Changes: Header 1. File 'Amendments_V6.doc': File 'Amendments_V6.doc' added .
22	02/04/2015 01:08:48 PM	The Notification of Award of an Apparent Awarded Vendor, scheduled for February 6, 2015 will be slightly delayed. We apologize for the delay.
23	02/20/2015 11:48:27 AM	Apparent Awarded Bidder is MorphoTrust USA, LLC

#### Item Information

Item #	Item # 8: (43-23-15-12-0000) 43-23-15-12-0000: License management software								
UNSF	<u>4</u>	23-15 usiness function spe 3-23-15-12 License managemer 43-23-15-12-0000 License managem	nt software						
Qty	Unit Cost	UOM	Total Discount Amt.	Tax Rate	Tax Amount	Total Cost			
1.0		EA - Each							
Manufacturer: Brand: Model:  Make: Packaging:									

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Exit



U N S P S C Code Browse | My Account | Customer Service | About

Items

Documents Vendors Current Organization: Department of

RFR: DOT RMV Driver's License ID - DOT-RMV DriverLicensePro

0P100MHDOEFOESCTY - Office of the Secretary

Quick Buy



## Open Market Bid BD-15-1030-0P100-0P110-00000001902

General Items Address Accounting Routing Attachments(47) Notes Bidders Questions Amendments(23) Q&A Reminders(1) Summary

Header Information Bid Number:

Purchaser: Organization:

Fiscal Year:

Show On Web:

**Bid Opening Date:** 

Purge Date:

Bid Type: Control Code:

Alternate ID:

Blanket/Contract Begin Date:

UNSPSC Code Certified Required: No

Subcontractor Info:

Date Last Updated: Ship-to Address:

02/20/2015 11:48:26 AM

25 Newport Avenue Extension Quincy, MA 02171 US

Email: noname@state.ma.us Phone: (999)999-9999

Solicitation Enabled:

Invoice Method:

Amendments:

BD-15-1030-0P100-0P110-00000001902

John Cadorette

Department of Transportation

12/19/2014 03:00:00 PM

Business Group Unit

Three Way Match

Description:

Minor Status:

Department:

Allow Electronic Quote:

Available Date:

Informal Bid: **Estimated Cost:** 

Purchase Method: Blanket/Contract End Date:

**Bulletin Desc:** 

Acknowledge inclusion required: **Quote Notification:** 

User last Updated: Bill-to Address:

\$50,000,000.00

Open Market

John Cadorette **Business Group Unit** 25 Newport Avenue Quincy, MA 02171

10/09/2014 10:30:00 AM

Email: noname@state.ma.us Phone: (999)999-9999

Amendment # Amendment Date 10/15/2014 10:58:35 AM Bidder's Conference File added - scheduled for Tuesday October 21, 2014 at 10am in Quincy,MA. Attachment File Changes: Header 1. File 'Bidder's Conference.docx': File 'E 10/17/2014 09:29:14 AM Question and Answer #1 file added Attachment File Changes: Header 1. File 'QuestionsandAnswers1 for DOT-RMV\_DriverLicenseProcurement\_FY15\_001.docx': File 'QuestionsandAnswers1 for DOT-RMV\_DriverLicenseProcu erPoint Presentation file added for Bidder's Conference Attachment File Changes: Header 1. File 'RMV\_DL RFR\_Bidders Conference\_v3.ppt': File 'RMV\_DL RFR\_Bidd 10/21/2014 11:16:21 AM Site Visit Details Attached Attachment File Changes: Header 1. File 'Site Visit for DOT-RMV\_DriverLicenseProcurement\_FY15\_001.docx': File 'Site Visit for DOT-RMV\_Driver 10/22/2014 01:44:46 PM 10/27/2014 11:31:38 AM Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files added Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Q&A Files Attachment File Changes: Header 1, File '2014 Bidders Conference Attendees List and Changes Ch RFR Deletion File Added Attachment File Changes: Header 1. File 'Amendment Driver Licensing RFR deletion.doc': File 'Amendment Driver Licensing RFR deletion.doc': Added Attachment Driver Lice 10/27/2014 11:42:58 AM 10/29/2014 09:53:07 AM Questions and Answers #2 Attachment File Changes: Header 1. File 'QuestionsandAnswers2 for DOT-RMV\_DriverLicenseProcurement\_FY15\_001.docx'; File 'Questionsand 10/30/2014 03:33:56 PM Amendment to RFR Attachment File Changes: Header 1. File 'Amendments\_V1.doc'; File 'Amendments\_V1.doc' added s and Answers - Round 1 Attachment File Changes: Header 1. File '2014\_Drivers License ID Procurement\_Round 1\_Questions and Answers\_v3.doc'. File '2014\_Dri 10/31/2014 02:27:26 PM 10 11/06/2014 09:47:51 AM Amendment #2 Added Attachment File Changes: Header 1. File 'Amendments\_V2.doc': File 'Amendments\_V2.doc' added ndix P - More Backdrop Images Attachment File Changes: Header 1. File 'Appendix P Backdrop Brochure and Images.doc'; File 'Appendix P Backdrop Brochure and Im MassDOT's Standard Contract Form File Replaced With Updated Attachment File Changes: Header 1. File 'Standard\_Contract\_Form.doc': File 'Standard\_Contract\_Form.doc Amendment #3 Added Attachment File Changes: Header 1. File 'FW Amendment #3.msg': File 'FW Amendment #3.msg' added Branch Site Visit Pictures Attachment File Changes: Header 1. File 'RMV\_DL RFR\_Branch Office\_Site Visit.pdf: File 'RMV\_DL RFR\_Branch Office\_Site Visit.pdf added 11/17/2014 03:57:20 PM Amendment #4 Attachment File Changes: Header 1. File 'Amendments\_V4.doc': File 'Amendments\_V4.doc' added 11/17/2014 04:03:01 PM 16 Attachments Added - Road Test Score Sheets for Class D & M and CDL Attachment File Changes: Header 1. File 'CDL\_Road\_Test\_Score Sheet.pdf': File 'CDL\_Road\_Test 17 11/17/2014 04:07:25 PM Appendix H - RMV Supported Languages Amended Attachment File Changes: Header 1. File 'Appendix H\_RMV Supported Languages.doc': File 'Appendix H\_RMV Supporte 18 11/17/2014 04:10:14 PM Adding Questions and Answers - Round 2 Attachment File Changes: Header 1. File '2014\_Drivers License ID Procurement\_Round 2\_Questions and Answers\_FINAL.doc': Fi 19 11/19/2014 02:53:02 PM Final Questions and Answers for Round 2 Attachment File Changes: Header 1. File '2014\_Drivers License ID Procurement\_Round 2.1\_Questions and Answers\_FINAL.doc'; 20 12/05/2014 03:31:07 PM Deadline for Responses Extended Header 1. Bid Opening Date changed from "12/12/2014 03:00:00 PM" to "12/19/2014 03:00:00 PM". 2. Invoice Method changed from "M3" 21 01/12/2015 03:23:04 PM Amendment #6 Attachment File Changes: Header 1. File 'Amendments\_V6.doc': File 'Amendments\_V6.doc' added 22 02/04/2015 01:08:48 PM The Notification of Award of an Apparent Awarded Vendor, scheduled for February 6, 2015 will be slightly delayed. We apologize for the delay 23 02/20/2015 11:48:27 AM Apparent Awarded Bidder is MorphoTrust USA, LLC

Reminder List

<u>Due Date</u>	Comment	Remind Whom	<u>Days</u> <u>Prior</u> <u>to</u> <u>Remind</u>
12/19/2014	RMV Driver License Bid closes 3pm	John Cadorette	0

Attachments

Files:

Supplier Diversity Plan From 1 Commitment.docx, Additional Environmentally Preferable Products Practices.doc, Prompt Payment Discount Form.doc, Business Reference Form.doc, CommonwealthT RMV Drivers License ID RFR.doc, Electronic Funds Transfer Sign Up Form.pdf, Appendix A Workflow Process Maps.doc, Appendix B Branch Office Map.doc, Appendix C Backfloro Picture.doc, Appendix Transfer Sign Up Form.pdf, Appendix A Workflow Process Maps.doc, Appendix B Branch Office Map.doc, Appendix M Environment List doc, Appendix M Equipment List doc, Appendix M Equipment List doc, Appendix M Environment FY15 001.docx, Appendix M Equipment List doc, Appendix M Environment FY15 001.docx, RMV DIRFR Bidders Conference v3.ppt, Site Visit for DOT-RMV DirverLicenseProcurement FY15 001.docx, Appendix M Environment FY15 001.docx, Appendix M Environment FY15 001.docx, Appendix M Environment FY15 001.docx Appendix M Environment FY15 001.doc 2014 Dirvers License ID Procurement Round 2 Questions and Answers v3.doc, Amendments V1.doc, 2014 Dirvers License ID Procurement Round 2 Questions and Answers S1.doc

Forms:

tem Information						
Item # 8: 43-23-1	5-12-0000 : License mar	agement software	2BO - Opened			
U N S P S C Code:	43-23-15  Business function specta-23-23-15-12  License managementa-43-23-15-12-0000  License managementa-23-15-12-0000	t software				
Qty		Unit Cost		UOM	1	Total Discount Amt.
	1.0	\$5	50,000,000.00 EA - Each			
Manufacturer: Make:					Brand: Packaging:	
				Account Code		
						There is no item accounting available for this item
Pre-bid Approval		Technology Division Per Code )	)			
Delete	Order Sequence	Approver	Alternate Approver	Level	Date Requested	Date
	1	John Cadorette		1	10/09/2014 12:23 PM	10/09/2014 12:25 PM

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