From: <u>RMV Business Partners</u>

To: <u>Constable Robert Short; RMV Business Partners</u>

Subject: RE: RMV Access for Constables

Date: Thursday, July 11, 2019 6:06:37 PM

Attachments: SEC107 - Access Agreement v2-w Signature-Fillable.pdf

Hi Robert, I can not accept the Access Agreement for the following reasons:

- 1. Do not include your DBA name. Your company does not get access, just you as a constable
- 2. You checked to many programs. You should only check General Business Partner.
- 3. Your signature is not digitally acceptable.

Please complete the attached Agreement and send it back to us.

From: Constable Robert Short [mailto:constableshort@live.com]

Sent: Friday, November 2, 2018 9:14 AM

To: RMV Business Partners

Subject: Re: RMV Access for Constables

Hello,

Attached are the forms filled out you've requested. Please let me know if you need anything else - thank you.

Constable Robert Short

From: RMV-DL - IS Security < RMV-DL-ISSecurity@dot.state.ma.us>

Sent: Thursday, October 25, 2018 7:24 PM

To: constableshort@live.com

Subject: RMV Access for Constables

Robert A. Short, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

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before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

Please note: You as the constable is approved for on-line access, when completing the following forms please use your name, not the name of your company. Also, this on-line access does not have photo images of people. Your local police dept has this access thru CJIS.

In the attached pdf document, you will find:

- ☐ Agreement for Access to Records and Data Maintained by the Registry of Motor Vehicles
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□ RMV Business Partner Contact Form

This form is used to collect the Business Owner, Program, Legal, Financial,
 Technical, and Security contacts information. You may write same as above for all contacts.

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- o This form is used to identify the End User that will need access to the Business Portal and ALARS.
- □ **Verizon's Service Order for Commonwealth of Massachusetts** form must be completed. This form will establish an account with Verizon. The RMV will approve the form and send the information to Verizon. You do not have to communicate with Verizon directly.
- The Verizon's **VPN Service Description** document, is a detail documentation on what Verizon is responsible for providing to you. No need to return these pages.

Complete & submit the documents to RmvBusinessPartners@state.ma.us or mail to: RMV IS Security, 25 Newport Avenue Ext, Quincy, MA 02171.

With access to two systems, there will be two forms of training.

- 1) For ATLAS training, you must complete the computer based training by clicking on this link: http://atlas.massrmv.com/Constables.aspx
- 2) For ALARS training, you must attend a training class in person before you are given credentials to log into the VPN/ALARS. We will contact you when a class is available.

For ATLAS (Driver Information) you will be sent an email from <u>RMV-DL-ISSecurity@state.ma.us</u> with your ATLAS credentials.

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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

From: RMV IS Security

Subject: RMV Access for Constables

Date: Thursday, July 11, 2019 6:06:37 PM

Attachments: Constable-All docs.pdf

To: Bernard Fafel, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

 From:
 Merra, Jeffrey (FOL)

 To:
 Foley, Karyn L. (DOT)

 Cc:
 Marshall, Stetson (EOL)

 Subject:
 RMV Photo access

Date: Tuesday, April 23, 2019 11:49:13 AM Attachments: RMV request for access 03-01-18.pdf

Hi Karyn,

It was nice to talk to you last week.

As per your request, our Agency utilizes RMV photos during the course of business for external investigations involving security threats from claimants/customers pertaining to Federal and State programs administered by EOLWD. I have attached our March 2018 request for access which also indicates the need for access to photos for such reasons as Identity issues/questions relating to the same such programs.

Please let me know if you need any additional information for justification to resume our users access to RMV photos/images. As always, thank you for your assistance regarding this matter.

In addition, I just wanted to update you that Internal Control and Security has a new Director, Stetson Marshall. Stephanie Ross who was our previous Director and cc'd on the attached letter is now the Labor Relations Director.

Thanks again Jeff

Jeffrey F. Merra
Chief of Workplace Security and Records Management
Office of Internal Control and Security
(617) 626-5081
Jeffrey.Merra@MassMail.State.Ma.US

This e-mail message, including any attachments, is for the sole use of the intended recipient(s) and may contain confidential and privileged information. Any unauthorized review, use, disclosure, or distribution is strictly prohibited and may be the subject of legal action. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Thank you.

From: RMV-DL - IS Security
To: daniellowney@comcast.net
Subject: RMV Access for Constables

Date: Wednesday, April 17, 2019 5:56:00 PM
Attachments: Constable Welcome Documents 12.19.2018.pdf

Daniel T. Lowney, Jr., Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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For ALARS training, you must attend a training class in person before you are given credentials to log into the VPN/ALARS and ATLAS. We will contact you when a class is available.

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From: RMV IS-Security-Internal
To: Dana Prestone

Subject: RE: RMV Access for Constables

Date: Tuesday, April 16, 2019 7:22:00 AM

Hi Dana, The training is at 25 Newport Avenue Ext Quincy on the 4^{th} floor, starts at 9am. Thanks. Karyn

From: Dana Prestone [mailto:dprockwellpi@gmail.com]

Sent: Monday, April 15, 2019 5:32 PM

To: RMV-DL - IS Security

Subject: Re: RMV Access for Constables

where and what time is the training class on Wednesday?

On Thu, Aug 2, 2018 at 5:12 PM RMV-DL - IS Security < RMV-DL-ISSecurity@massmail.state.ma.us> wrote:

To: Dana Prestone, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

 From:
 Spencer, Ashley (EOL)

 To:
 Foley, Karyn L. (DOT)

 Cc:
 Merra, Jeffrey (EOL)

 Subject:
 Photo Access

Date: Thursday, April 04, 2019 8:03:54 AM

Hi Karen,

I no longer have access to see photos within the ATLAS system. Are you aware of any issues? Or do I need to do something on my end to obtain that access back? My user name is **bp_amiles**.

Thanks for your help.

Ashley Spencer (Miles)
Office of Labor Relations/Human Resources
Executive Office of Labor and Workforce Development

Office: (617)-626-5576 Cell: (857)-332-2410

Email: Ashley.Spencer@detma.org

 From:
 RMV-DL - IS Security

 To:
 "dprockwellpi@gmail.com"

 Bcc:
 RMV VPN Requests

 Subject:
 RMV Access for Constables

Date: Tuesday, March 12, 2019 2:17:04 PM

Attachments: Constable Welcome Documents 12.19.2018.pdf

Dana Prestone, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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From: RMV-DL - IS Security

To: <u>rnconstableservices@yahoo.com</u>
Subject: RMV Access for Constables

Date: Monday, December 17, 2018 9:40:00 AM

Attachments: Constable-All docs.pdf

Rick Nunez, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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From: **RMV Business Partners** Constable Robert Short To: Subject: RE: RMV Access for Constables

Date: Wednesday, November 14, 2018 2:34:00 PM

Attachments: SEC107 - Access Agreement v2-w Signature-Fillable.pdf

SEC103 - BP User Request Form for Business Portal Users- Two systems-Fillable.pdf

Hi Robert, I can not accept the Access Agreement for the following reasons:

- 1. Do not include your DBA name. Your company does not get access, just you as a constable
- 2. You checked to many programs. You should only check General Business
- 3. Your signature is not digitally acceptable.

Please complete the attached Agreement and send it back to us.

Also, I will need you to complete the BP user Request form for Business Portal User again as well. The digital signature is not acceptable.

Thanks. Karyn

From: Constable Robert Short [mailto:constableshort@live.com]

Sent: Friday, November 2, 2018 9:14 AM

To: RMV Business Partners

Subject: Re: RMV Access for Constables

Hello,

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Constable Robert Short

From: RMV-DL - IS Security < RMV-DL-ISSecurity@dot.state.ma.us>

Sent: Thursday, October 25, 2018 7:24 PM

To: constableshort@live.com

Subject: RMV Access for Constables

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 From:
 RMV IS-Security-Internal

 To:
 Foley, Karyn L. (DOT)

 Subject:
 FW: RMV Access for Constables

Date: Tuesday, November 13, 2018 3:48:40 PM

Attachments: image001.png

From: Middlesex Constable Service [mailto:mcsconstable@gmail.com]

Sent: Tuesday, November 13, 2018 3:14 PM

To: RMV IS-Security-Internal

Subject: Re: RMV Access for Constables

I have been thru the Security training in Quincy when I had service in the past. I am also authorized to use this service as an SIU investigator for Hanover Insurance. I have experience using the system both ALARS for Reg and the newer internet based system for MDL inquiroes.

Having current experience, di I still need training?

Thanks

Constable Joseph Topol Middlesex Constable Service Post Office Box 311, Carlisle, MA 01741

Phone: (781) 500-9023 Fax: (978) 759-0052

Web: <u>www.mcsconstable.wix.com/middlesex-constable</u>

Pay Invoice On-Line: <u>paypal.me/middlesexconstable</u>

Constable | Licensed Private Investigator | Notary Public

Appointed Constable to the towns of: **BEDFORD** | **CARLISLE** | **CONCORD** | **LINCOLN** | **MAYNARD**



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belonging to the sender and intended only for the review and use of the intended recipient. If you are not the intended recipient, any disclosure, dissemination, distribution, copying, review, or use of the information contained in this e-mail message or any attachment is strictly prohibited. If you believe you have received this e-mail message in error, please notify **MIDDLESEX CONSTABLE SERVICES** at (781) 500-9023, and purge this e-mail message from your computer system immediately.

On Oct 24, 2018, at 3:43 PM, RMV, IS-Security-Internal (RMV) < <u>is-security-internal.rmv@state.ma.us</u>> wrote:

Good afternoon,

At this point, there isn't a definitive date to the training. They are currently working on the schedule and as soon as it's finalized, we will be reaching out to all potential participants.

Thank you Shawn Craig RMV IS-Security

From: Middlesex Constable Service [mailto:mcsconstable@gmail.com]

Sent: Wednesday, October 24, 2018 2:00 PM

To: RMV-DL - IS Security

Subject: Re: RMV Access for Constables

Hello

Do you have any timeframe for training?

Thanks

Constable Joseph Topol Middlesex Constable Service Post Office Box 311, Carlisle, MA 01741

Phone: (781) 500-9023 Fax: (978) 759-0052

Web: <u>www.mcsconstable.wix.com/middlesex-constable</u>

Pay Invoice On-Line: paypal.me/middlesexconstable

Constable | Licensed Private Investigator | Notary Public

Appointed Constable to the towns of: BEDFORD | CARLISLE | CONCORD | LINCOLN | MAYNARD

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On Jun 25, 2018, at 6:38 PM, RMV-DL - IS Security < RMV-DL-ISSecurity@MassMail.State.MA.US> wrote:

To: Joseph Topol, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

If you should have any questions, please contact IS Security at (857)368-7930.

<Constable-All docs.pdf>

From: RMV-DL - IS Security
To: constableshort@live.com
Subject: RMV Access for Constables

Date: Thursday, October 25, 2018 7:24:00 PM

Attachments: Constable-All docs.pdf

Robert A. Short, Constable

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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

From: RMV IS-Security-Internal
To: Foley, Karyn L. (DOT)
Subject: FW: RMV Access for Constables
Date: Friday, October 19, 2018 8:43:10 AM

Attachments: <u>image001.png</u>

From: Middlesex Constable Service [mailto:mcsconstable@gmail.com]

Sent: Thursday, October 18, 2018 6:21 PM

To: RMV IS-Security-Internal

Subject: Re: RMV Access for Constables

Do you have any dates for training at this time?

Thanks

Constable Joseph Topol Middlesex Constable Service Post Office Box 311, Carlisle, MA 01741

Phone: (781) 500-9023 Fax: (978) 759-0052

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(781) 500-9023, and purge this e-mail message from your computer system immediately.

On Aug 13, 2018, at 8:39 AM, RMV, IS-Security-Internal (RMV) < <u>is-security-internal.rmv@state.ma.us</u>> wrote:

Hi Joseph,

After training and the proper paperwork has been received.

Thank You Janet Panepinto RMV IS Security 857-368-7930

From: Middlesex Constable Service [mailto:mcsconstable@gmail.com]

Sent: Friday, August 10, 2018 4:15 PM **To:** DOT-DL-RMV-DL - IS Security **Subject:** Re: RMV Access for Constables

Hello,

Could you please confirm if access to LICENSING is available? I received notification but it was not clear if access is granted before or after training for licensing.

Constable Joseph Topol Middlesex Constable Service Post Office Box 311, Carlisle, MA 01741

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<image001.jpg>

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<image002.png>

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<Constable-All docs.pdf>

From: Middlesex Constable Service

To: RMV IS-Security-Internal

Subject: Re: RMV Access for Constables

Date: Thursday, October 18, 2018 6:21:21 PM

Attachments: PastedGraphic-1.tiff

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From: Christy, Ellen (HED IT)

To: Ogilvie, Colleen (DOT); Berube, Paul (HED IT)

Cc: <u>Breslin, Patricia M (DPL)</u>

Subject: RE: DPL - MyLicense Office xFact interface.

Date: Thursday, September 06, 2018 2:46:34 PM

Hello Colleen,

Hope your summer has gone well! I wanted to check in to see if you have made any headway with your research in our ability to gain access to a RMV photo via the Atlas system. The Division of Professional Licensure (DPL) and our vendor, Systems Automation, are underway with the migration of the My License Office (MLO) system from the Public Safety data center to SA's cloud service offering. Access to the license photo is in our critical path for project completion as DPL currently prints the photo on the licenses DPL issues, including Hoisting and Crane Operators, to name a few. Our vendor is willing to write an .API or web service call for the purpose of retrieving the picture photo – assuming that is possible and permissible.

Today, the photo is accessed via the DCJIS broker that connects with xFact. We reached out in June in anticipation of the change we needed to make since DPL is moving the application off the Public Safety data center. There are other business regulation agencies that currently access the RMV system (Division of Insurance is one). Apparently, DPL applied for access to DCJIS, and was denied, so DPL is seeking alternative avenues into the Atlas system for the purpose of photo retrieval.

At one point, we thought this might be possible by way of a virtual router. Currently, EOTSS is involved in establishing secure VPN access from SA's cloud to Magnet desktop users. Any insight you can provide as to our options is greatly appreciated. Also, in line with data sharing among Commonwealth agencies, are you aware of whether the EOTSS Data Office already has the access we are requesting?

Many thanks,! Ellen

Ellen Christy

Secretariat CIO EOHED 617 573 1933

From: Ogilvie, Colleen (DOT)

Sent: Friday, June 15, 2018 10:49 AM

To: Berube, Paul (HED IT) <Paul.Berube@mass.gov>

Cc: Christy, Ellen (HED IT) <ellen.christy@mass.gov>; Breslin, Patricia M (DPL)

<patricia.m.breslin@mass.gov>

Subject: RE: DPL - MyLicense Office xFact interface.

Hi Paul.

Thank you for the information. I am doing some research on this request and will get back to you.

Colleen

From: Berube, Paul (HED IT)

Sent: Thursday, June 14, 2018 11:09 AM

To: Ogilvie, Colleen (DOT)

Cc: Christy, Ellen (HED IT); Breslin, Patricia M (DPL) **Subject:** FW: DPL - MyLicense Office xFact interface.

Colleen,

As you may already be aware from the thread below we are in the process of relocating the DPS instance of MyLicense Office (MLO) to a cloud solution provided by the software vendor, System Automation (SA). Currently, MLO retrieves a photograph of a licensee from RMV via a DCJIS broker instance that connects with xFact. The service is also used to verify the individual does, in fact, have a valid driver's license which is a requirement for some licenses.

Since we're moving the application to a cloud solution we won't have the connectivity needed to continue using the DCJIS Broker without adding a router specifically for that purpose. An alternative would be a direct connection between the new MLO instance and the RMV. Would you have any information regarding an existing interface that can be leveraged or what would be involved in building such an interface? If these questions are better directed to someone else in your organization, please let me know and I'll be happy to redirect my queries.

Please don't hesitate to reach out to me if you have any questions or require further information.

Thanks, Paul

Paul Berube (HED IT) Phone: 617-573-1977 Mobile: 781-775-1833

From: Christy, Ellen (HED IT)

Sent: Wednesday, June 13, 2018 5:49 PM

To: Berube, Paul (HED IT) < <u>Paul.Berube@mass.gov</u>> **Subject:** Fwd: DPL - MyLicense Office xFact interface.

Here is the contact person for RMV — Colleen Ogilvie!

Ellen Christy, SCIO EOHED 617 573 1933

Begin forwarded message:

From: "Foster, Gary" < <u>GFoster@MBTA.com</u>>

Date: June 13, 2018 at 5:29:44 PM EDT

To: "Christy, Ellen (HED IT)" < ellen.christy@mass.gov>

Cc: "Ogilvie, Colleen (DOT)" < colleen.ogilvie@massmail.state.ma.us>

Subject: Re: DPL - MyLicense Office xFact interface.

Hi Ellen!

I sure can. There are certainly restrictions. This will be a project. Likely a secure API. The RMV ATLAS system is in production and is hosted at TSS in an RMV environment.

There are test systems for interfaces.

Colleen Ogilvie is the biz lead and PMO rep. I recommend you start with her and I'll help as much as possible. They are quite busy with the stabilization process on ATLAS.

Regardless of workload, Colleen is always helpful.

Best of luck!

Gary Foster work iPhone Outlook

On Wed, Jun 13, 2018 at 4:31 PM -0400, "Christy, Ellen (HED IT)" <ellen.christy@mass.gov> wrote:

Hi Gary,

One of my agencies, DPL, inherited a system from EOPSS called MyLicense Office. This sits on the DPS data center. I am in the process of moving it to the vendor's hosted cloud solution.

One of the requirements of this licensing system is to tie back to the RMV in order to get the driver's license photo so that it can be printed on the DPL license. The current method of retrieving RMV information is via the DCJIS Broker (within the EPS firewall). This current method will not be available to DPL due to our lack of access to DCJIS.

Do you know who I would reach out to at the RMV to get an understanding of how we might be able to tie back to the RMV license photo (web service?, vRouter?) Since we are going with a hosted solution, versus using our own network (or AWS), RMV access may be restricted.... Our vendor is willing to host a virtual router in their space if that is RMV's requirement.

Any guidance appreciated!!! Thanks much! Ellen

Ellen Christy

Secretariat CIO EOHED 617 573 1933

From: Berube, Paul (HED IT)

Sent: Tuesday, June 12, 2018 1:42 PM

To: Quinlan, David (EPS) < david.quinlan@mass.gov>

Cc: Christy, Ellen (HED IT) < <u>ellen.christy@mass.gov</u>>; Varano, Tracy (EPS)

<<u>tracy.varano@mass.gov</u>>; Mitchell, Timothy (EPS) <<u>timothy.mitchell@mass.gov</u>>;

Karr, Roger (EPS) < Roger.A.Karr@mass.gov">Roger (EPS), Healy, Rebecca (EPS)

<rebecca.healv@mass.gov>

Subject: RE: MyLicense Office xFact interface.

What I have is a picture that show MyLicense Office reaching out to the RMV to retrieve a license photograph. What I've learned from Rebecca's demos is that this is accomplished by a call to a web service hosted at I don't know where that service resides or who is responsible for it. The IP address suggests it is something hosted by the Commonwealth, but I can't tell by what agency or where it's located. I'm guessing this is the CJIS service? And what we'll need is to establish a connection to that service? I've reached out to DCJIS for guidance from them as well.

Thanks, Paul

From: Quinlan, David (EPS)

Sent: Tuesday, June 12, 2018 12:23 PM

To: Berube, Paul (HED IT) < <u>Paul.Berube@mass.gov</u>>

Cc: Christy, Ellen (HED IT) < <u>ellen.christy@mass.gov</u>>; Varano, Tracy (EPS)

<<u>tracy.varano@mass.gov</u>>; Mitchell, Timothy (EPS) <<u>timothy.mitchell@mass.gov</u>>;

Karr, Roger (EPS) < Roger.A.Karr@mass.gov >; Healy, Rebecca (EPS)

<rebecca.healy@mass.gov>

Subject: RE: MyLicense Office xFact interface.

Hi Paul,

The current method of retrieving RMV information is via the DCJIS Broker (within the EPS firewall). It was my understanding that HED/OPSI's migration plan would be to host the application in the System Architect Cloud and that other potential solutions would be explored by HED/OPSI and RMV directly.

Is this not the case?

Thanks, Dave

David Quinlan | Massachusetts Executive Office of Public Safety and Security

Deputy Assistant Secretariat Chief Information Officer (DASCIO)

Office of Technology and Information Services Enterprise Application/Database Services

<u>David.Quinlan@state.ma.us</u> | <u>http://www.mass.gov/eopss</u>

From: Berube, Paul (HED IT)

Sent: Tuesday, June 12, 2018 9:05 AM

To: Quinlan, David (EPS) < david.quinlan@mass.gov>

Cc: Healy, Rebecca (EPS) < rebecca.healy@mass.gov >; Christy, Ellen (HED IT)

<ellen.christy@mass.gov>

Subject: MyLicense Office xFact interface.

David,

Rebecca has been giving us some demos on the MyLicense products in order to help us understand the product suite better for the DPS MLO migration. These sessions have been very helpful and we greatly appreciate her time. Hopefully, we'll only need a couple more sessions to round out our basic understanding. Thank you for your support for these efforts.

We met with System Automation yesterday and one item that came up was the xFact interface. As you are aware, MLO uses this to retrieve license photographs from the RMV. Would you happen to have documentation or an individual we can reach out to better understand how this service is provided and architected? This is going to be an important part of the SA architecture solution so we'll need to know how this is currently put together.

Paul Berube (HED IT) 617-573-1977

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From: RMV IS Security

To: millenniumins@gmail.com
Subject: RMV Access for Constables

Date: Monday, August 13, 2018 6:16:00 PM

Attachments: Constable-All docs.pdf

To: Bernard Fafel, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

For connectivity to **Vehicle Information**: Currently the RMV, in conjunction with the Information Technology Division (ITD) Data Center, uses Verizon's Virtual Private Network (VPN) for it's remote access to the RMV's ALARS. In order to gain access to the RMV's database you must use Verizon's Universal Identity Service (UIS) and a Junos Pulse Client. As well as purchase a TN3270 software. Purchase the TN3270 software. Any TN3270 software should work with Verizon UIS VPN, however most companies offer a 30 day trial period, we advise you to use the trial before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

Please note: You as the constable is approved for on-line access, when completing the following forms please use your name, not the name of your company. Also, this on-line access does not have photo images of people. Your local police dept has this access thru CJIS.

- □ Agreement for Access to Records and Data Maintained by the Registry of Motor Vehicles
 - Must be completed and signed by the constable. Do not use the name of your constable business.
- □ RMV Business Partner Contact Form
 - This form is used to collect the Business Owner, Program, Legal, Financial,
 Technical, and Security contacts information. You may write same as above for all contacts.
- □ RMV Business Partner User Request form
 - o This form is used to identify the End User that will need access to the Business Portal and ALARS.
- □ **Verizon's Service Order for Commonwealth of Massachusetts** form must be completed. This form will establish an account with Verizon. The RMV will approve the form and send the information to Verizon. You do not have to communicate with Verizon directly.
- ☐ The Verizon's **VPN Service Description** document, is a detail documentation on what

Complete & submit the documents to RmvBusinessPartners@state.ma.us or mail to: RMV IS Security, 25 Newport Avenue Ext, Quincy, MA 02171.

With access to two systems, there will be two forms of training.

- 1) For ATLAS training, you must complete the computer based training by clicking on this link: http://atlas.massrmv.com/Constables.aspx
- 2) For ALARS training, you must attend a training class in person before you are given credentials to log into the VPN/ALARS. We will contact you when a class is available.

For ATLAS (Driver Information) you will be sent an email from <u>RMV-DL-ISSecurity@state.ma.us</u> with your ATLAS credentials.

For ALARS (Vehicle Information) you will receive an email from MassIT-VPN@betrusted.net to register for the VPN and download the Junos Software.

Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

From: RMV-DL - IS Security

To: <u>"DPROCKWELLPI@GMAIL.COM"</u>
Subject: RMV Access for Constables

Date: Thursday, August 02, 2018 4:38:38 PM

Attachments: Constable-All docs.pdf

To: Dana Prestone, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

For connectivity to **Vehicle Information**: Currently the RMV, in conjunction with the Information Technology Division (ITD) Data Center, uses Verizon's Virtual Private Network (VPN) for it's remote access to the RMV's ALARS. In order to gain access to the RMV's database you must use Verizon's Universal Identity Service (UIS) and a Junos Pulse Client. As well as purchase a TN3270 software. Purchase the TN3270 software. Any TN3270 software should work with Verizon UIS VPN, however most companies offer a 30 day trial period, we advise you to use the trial before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

Please note: You as the constable is approved for on-line access, when completing the following forms please use your name, not the name of your company. Also, this on-line access does not have photo images of people. Your local police dept has this access thru CJIS.

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 - This form is used to collect the Business Owner, Program, Legal, Financial,
 Technical, and Security contacts information. You may write same as above for all contacts.
- □ RMV Business Partner User Request form
 - o This form is used to identify the End User that will need access to the Business Portal and ALARS.
- □ Verizon's Service Order for Commonwealth of Massachusetts form must be completed. This form will establish an account with Verizon. The RMV will approve the form and send the information to Verizon. You do not have to communicate with Verizon directly.
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Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

 From:
 RMV-DL - IS Security

 To:
 "mpweisberg@aol.com"

 Subject:
 RMV Access for Constables

 Date:
 Monday, July 02, 2018 3:33:32 PM

Attachments: Constable-All docs.pdf

To: Mark Weisberg, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

For connectivity to **Vehicle Information**: Currently the RMV, in conjunction with the Information Technology Division (ITD) Data Center, uses Verizon's Virtual Private Network (VPN) for it's remote access to the RMV's ALARS. In order to gain access to the RMV's database you must use Verizon's Universal Identity Service (UIS) and a Junos Pulse Client. As well as purchase a TN3270 software. Purchase the TN3270 software. Any TN3270 software should work with Verizon UIS VPN, however most companies offer a 30 day trial period, we advise you to use the trial before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

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- □ **Verizon's Service Order for Commonwealth of Massachusetts** form must be completed. This form will establish an account with Verizon. The RMV will approve the form and send the information to Verizon. You do not have to communicate with Verizon directly.
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For ALARS (Vehicle Information) you will receive an email from MassIT-VPN@betrusted.net to register for the VPN and download the Junos Software.

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 From:
 RMV-DL - IS Security

 To:
 "mcsconstable@gmail.com"

 Subject:
 RMV Access for Constables

 Date:
 Monday, June 25, 2018 6:38:29 PM

Attachments: Constable-All docs.pdf

To: Joseph Topol, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

For connectivity to **Vehicle Information**: Currently the RMV, in conjunction with the Information Technology Division (ITD) Data Center, uses Verizon's Virtual Private Network (VPN) for it's remote access to the RMV's ALARS. In order to gain access to the RMV's database you must use Verizon's Universal Identity Service (UIS) and a Junos Pulse Client. As well as purchase a TN3270 software. Purchase the TN3270 software. Any TN3270 software should work with Verizon UIS VPN, however most companies offer a 30 day trial period, we advise you to use the trial before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

Please note: You as the constable is approved for on-line access, when completing the following forms please use your name, not the name of your company. Also, this on-line access does not have photo images of people. Your local police dept has this access thru CJIS.

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From: RMV-DL - IS Security
To: "Ronald Digiorgio"
Subject: RMV Access for Constables

Date: Monday, June 11, 2018 10:42:06 AM

Attachments: Constable-All docs.pdf

To: Ronald M. DiGiorgio, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

For connectivity to **Vehicle Information**: Currently the RMV, in conjunction with the Information Technology Division (ITD) Data Center, uses Verizon's Virtual Private Network (VPN) for it's remote access to the RMV's ALARS. In order to gain access to the RMV's database you must use Verizon's Universal Identity Service (UIS) and a Junos Pulse Client. As well as purchase a TN3270 software. Purchase the TN3270 software. Any TN3270 software should work with Verizon UIS VPN, however most companies offer a 30 day trial period, we advise you to use the trial before you purchase the software to make sure all is compatible. You can find this software by searching the internet.

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For ALARS (Vehicle Information) you will receive an email from MassIT-VPN@betrusted.net to register for the VPN and download the Junos Software.

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From: RMV-DL - IS Security
To: "jtciulla@yahoo.com"
Subject: RMV Access for Constables

Date: Wednesday, May 23, 2018 11:05:31 AM

Attachments: Constable-All docs.pdf

To: Jack Ciulla, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

For connectivity to **Driver Information**: Using the RMV's web based ATLAS Business Portal. Supported Browsers: Microsoft Edge13+, Microsoft Internet Explorer 7+, Safari 5+, Chrome 5+, Firefox 3.5+ or Opera10+

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- ☐ The Verizon's **VPN Service Description** document, is a detail documentation on what

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For ALARS (Vehicle Information) you will receive an email from MassIT-VPN@betrusted.net to register for the VPN and download the Junos Software.

Please make sure these email addresses are not blocked or added to your delete/spam/junk folders.

From: RMV-DL - IS Security
To: Registry, VPN.Requests (DOT)
Subject: RMV Access for Constables

Date: Wednesday, May 23, 2018 11:02:37 AM

Attachments: Constable-All docs.pdf

To: xxx, Constable

You have been approved for remote access to the Registry of Motor Vehicles. As of March 26th, 2018, the RMV records has been divided into two systems. ALARS is our legacy system and has all vehicle information. ATLAS is our new system and has all driver information. In the fall of 2019, vehicle information will be converted into the ATLAS system and ALARS/VPN will no longer be needed.

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From: McGonagle, Corinne (DOT)

To: Ogilvie, Colleen (DOT)

Subject: FW: Federal Public Defender Office - ALARS access

Date: Thursday, December 28, 2017 5:02:15 PM

From: Armistead, Tedford (DOT)

Sent: Monday, October 23, 2017 10:41 AM

To: 'Kevin Rickel' <Kevin_Rickel@fd.org>; Goodman, Ben (DOT)

<ben.goodman@massmail.state.ma.us>; McGonagle, Corinne (DOT)

<Corinne.McGonagle@dot.state.ma.us>; Foley, Karyn (DOT) <karyn.foley@massmail.state.ma.us>

Cc: George Mcferrin <George_Mcferrin@fd.org>; Winn Albee <Winn_Albee@fd.org>

Subject: RE: Federal Public Defender Office - ALARS access

Kevin;

Thank you for sending this along.

From the list below, it looks as if you are accessing both license information (e.g. ULP, LI, LH, LTH) and vehicle information (e.g. URI, URSR, URN).

As of March 26, 2018 - the driver license based information will be accessed via the new Atlas portal while vehicle registration information will still be accessed in the current method via ALARS. The need to access both systems will be eliminated when in the second release, Atlas takes over processing of the vehicle side of the house (November/2019).

We have captured your need to be provided portal access and to receive training in the Feb-Mar/2018 timeframe.

We have noted your request to have access to the individuals photo in your Atlas inquiry.

Please reach out if you have any questions or concerns.

Tedford

Tedford Armistead Atlas Interfaces

From: Kevin Rickel [mailto:Kevin_Rickel@fd.org]

Sent: Friday, October 20, 2017 12:13 PM

To: Armistead, Tedford (DOT) < Tedford.Armistead@dot.state.ma.us; Goodman, Ben (DOT)

<ben.goodman@massmail.state.ma.us>; McGonagle, Corinne (DOT)

<<u>Corinne.McGonagle@dot.state.ma.us</u>>; Foley, Karyn (DOT) <<u>karyn.foley@massmail.state.ma.us</u>>

Cc: George Mcferrin < George Mcferrin@fd.org>; Winn Albee@fd.org>

Subject: Federal Public Defender Office - ALARS access

The information below is in reference to the 10/18/17 conference call with the Federal Public Defender Office, to clarify what access this office current has through the ALARS system.

The following list of screens may not be a list of every screen this office has been given access to, but it would cover the screens that are typically used:

- 1. ULP Person Name Scroll
- 2. LI License Inquiry Screen
- 3. URSN Registration / VIN Owner Scroll Screen
- 4. URI Registration / Title Inquiry Screen
- 5. USH Driving History
- 6. LACH License Address Change History
- 7. LTH License Transaction History
- 8. LH License History Screen
- 9. URSR Registration Scroll by Registration
- 10. URN UMS Registration Scroll
- 11. NRL Nonrenew Display Tickets for License
- 12. NRR Nonrenew Display Tickets for Registration
- 13. URVN NADA Value Guide Inquiry
- 14. LNS Social Security Number Scroll
- -This office currently has access to driver license photos through the DCJIS computer system, and we would request access through the Atlas system, when available. Attached to this email is a letter from DCJIS which recognizes this office as a criminal justice agency, and confirms our access to CORI.
- Also, this office currently has access to social security numbers provided through ALARS.

If you have any questions, please feel free to contact me via email or at 617-223-8061.

(200)	/
Kevin Rickel, Investigator	

(See attached file: DCJIS cori ltr.PDF)

Federal Public Defender Office 51 Sleeper Street, 5th Floor Boston, MA 02210

Phone: 617-223-8061 FAX : 617-223-8080 From: <u>Armistead, Tedford (DOT)</u>

To: "Kevin Rickel"; Goodman, Ben (DOT); McGonagle, Corinne (DOT); Foley, Karyn (DOT)

Cc: George Mcferrin; Winn Albee

Subject: RE: Federal Public Defender Office - ALARS access

Date: Monday, October 23, 2017 10:44:30 AM

Kevin;

Thank you for sending this along.

From the list below, it looks as if you are accessing both license information (e.g. ULP, LI, LH, LTH) and vehicle information (e.g. URI, URSR, URN).

As of March 26, 2018 - the driver license based information will be accessed via the new Atlas portal while vehicle registration information will still be accessed in the current method via ALARS. The need to access both systems will be eliminated when in the second release, Atlas takes over processing of the vehicle side of the house (November/2019).

We have captured your need to be provided portal access and to receive training in the Feb-Mar/2018 timeframe.

We have noted your request to have access to the individuals photo in your Atlas inquiry.

Please reach out if you have any questions or concerns.

Tedford

Tedford Armistead Atlas Interfaces

From: Kevin Rickel [mailto:Kevin Rickel@fd.org]

Sent: Friday, October 20, 2017 12:13 PM

To: Armistead, Tedford (DOT) <Tedford.Armistead@dot.state.ma.us>; Goodman, Ben (DOT)

<ben.goodman@massmail.state.ma.us>; McGonagle, Corinne (DOT)

<Corinne.McGonagle@dot.state.ma.us>; Foley, Karyn (DOT) <karyn.foley@massmail.state.ma.us>

Cc: George Mcferrin <George Mcferrin@fd.org>; Winn Albee <Winn Albee@fd.org>

Subject: Federal Public Defender Office - ALARS access

The information below is in reference to the 10/18/17 conference call with the Federal Public Defender Office, to clarify what access this office current has through the ALARS system.

The following list of screens may not be a list of every screen this office has been given access to, but it would cover the screens that are typically used:

1. ULP - Person Name Scroll

- 2. LI License Inquiry Screen
- 3. URSN Registration / VIN Owner Scroll Screen
- 4. URI Registration / Title Inquiry Screen
- 5. USH Driving History
- 6. LACH License Address Change History
- 7. LTH License Transaction History
- 8. LH License History Screen
- 9. URSR Registration Scroll by Registration
- 10. URN UMS Registration Scroll
- 11. NRL Nonrenew Display Tickets for License
- 12. NRR Nonrenew Display Tickets for Registration
- 13. URVN NADA Value Guide Inquiry
- 14. LNS Social Security Number Scroll
- -This office currently has access to driver license photos through the DCJIS computer system, and we would request access through the Atlas system, when available. Attached to this email is a letter from DCJIS which recognizes this office as a criminal justice agency, and confirms our access to CORI.
- Also, this office currently has access to social security numbers provided through ALARS.

If you have any questions, please feel free to contact me via email or at 617-223-8061.

(See attached file: DCJIS cori ltr.PDF)

Varia Diakal Investigator

Kevin Rickel, Investigator Federal Public Defender Office 51 Sleeper Street, 5th Floor Boston, MA 02210

Phone: 617-223-8061 FAX : 617-223-8080
 From:
 McVey, William (DOT)

 To:
 Berke, Jean (DOT)

 Cc:
 Weinberger, Marjorie (DOT)

 Subject:
 FW: Emailing: 677285.pdf

 Date:
 Monday, July 11, 2016 3:07:29 PM

Jean & Marje:

FYI. Sounds to me like MA will <u>not</u> be allowing the FBI to access our facial image database. Is that what you get?

From: Lavoie, Sara (DOT)

Sent: Monday, July 11, 2016 2:15 PM

To: McVey, William (DOT)

Subject: RE: Emailing: 677285.pdf

We read through this recently and would tend to have the same line of thinking/response as Mr. Craddock in Rhode Island......

From: McVey, William (DOT)

Sent: Monday, July 11, 2016 12:18 PM

To: Lavoie, Sara (DOT)

Subject: Emailing: 677285.pdf

Sara:

Here is the 76 page GAO Report on Facial Recognition Technology as applicable to the FBI. See Appendix III on p. 50 (State's Partnered with the FBI's Facial Analysis Unit (FACE)) and also see the colored map on p. 51 to identify the states with agreements with the FBI and those in "negotiations" with it.

 From:
 McVey, William (DOT)

 To:
 Lavoie, Sara (DOT)

 Subject:
 Emailing: 677285.pdf

Date: Monday, July 11, 2016 12:17:50 PM

Attachments: 677285.pdf

Sara:

Here is the 76 page GAO Report on Facial Recognition Technology as applicable to the FBI. See Appendix III on p. 50 (State's Partnered with the FBI's Facial Analysis Unit (FACE)) and also see the colored map on p. 51 to identify the states with agreements with the FBI and those in "negotiations" with it.