Town of West Bridgewater
West Bridgewater, MA
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Victor Flaherty <vflaherty@wbpd.com>

LPR

6 messages

Victor Flaherty <vflaherty@wbpd.com> Mon, Mar 11, 2019 at 5:52 PM
To: "Max.Alfieri" <max.alfieri@hikvision.com>

Max
Prior to doing the first update you performed a backup. I would believe the backup would contain the license plates and snap shots for the past 30 or so days.

Just a thought.

Vic
--
Victor R. Flaherty Jr.
Chief of Police
West Bridgewater Police Dept.
508-894-1294

Max.Alfieri <Max.Alfieri@hikvision.com> Mon, M
To: Victor Flaherty <vflaherty@wbpd.com>

Hi Victor,

Yes, but the configuration file will screw up the database again, this was the main reason why we reprogrammed all from the beginning.

I got the answer form my HQ:

For the picture storage location:

When the NVR firmware is over v4.1.60, LPR picture will be stored in the NVR automatically.

I will submit a request to PM to add an "Encoding Device" option in the Picture Storage List.

For the picture search issue:

We can only search for license plate images whose receiving time is after the NVR is added to the HC.

I will also submit a request to PM to make us the search all LPR pictures on the NVR (No time limitations).

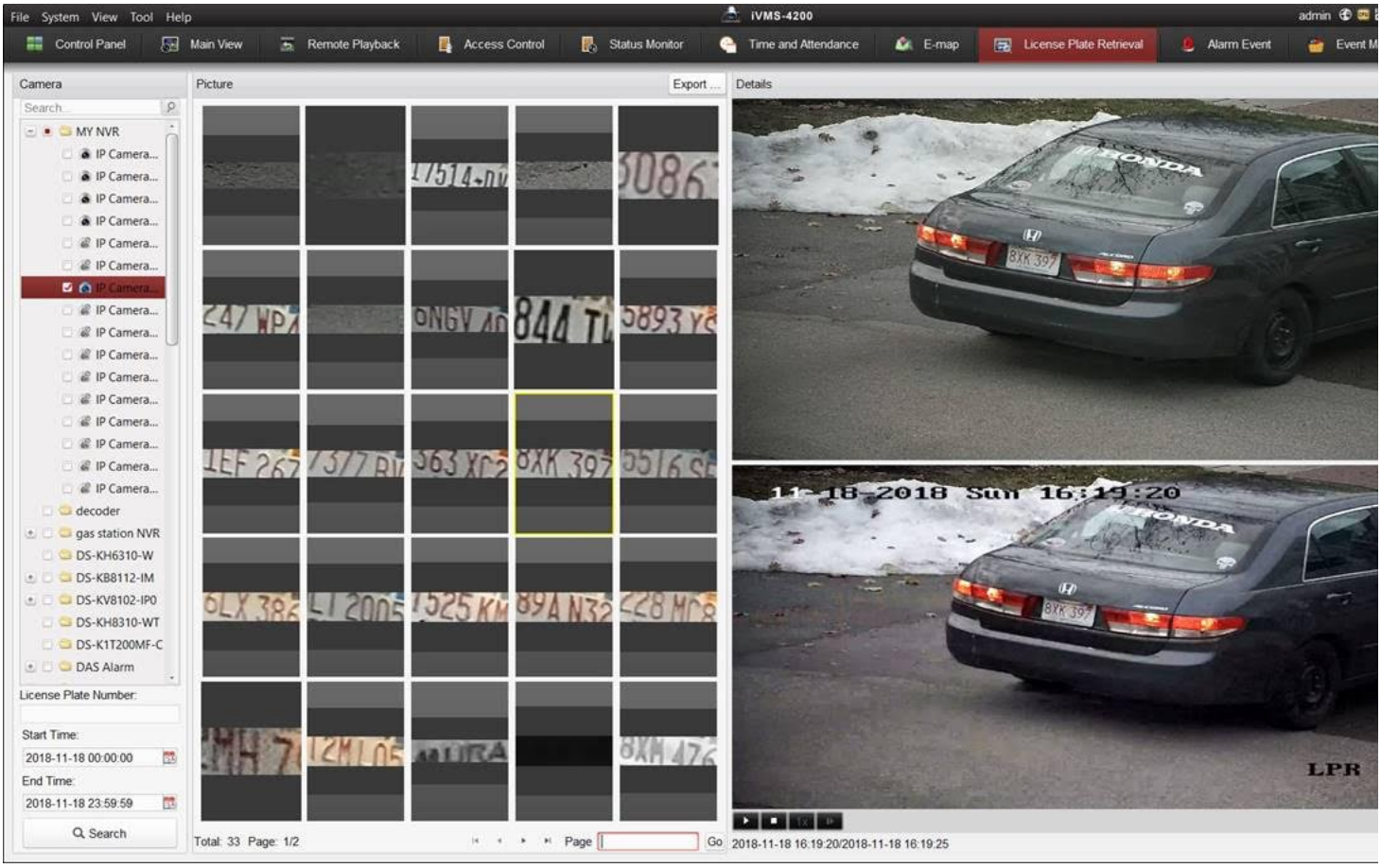
So in few words, the system searches the plates in the NVR since the moment we added it.

I you want in the meantime we can use our free video management software to search the plates (all 30 days) because a new fix will take more than 30 days.

It's very easy to use. I can stop there and show you how it works.

So you will be able to investigate your cases while Hikcentral build its database.

This is how it looks like:



Please let me know if you are ok and this week I'll stop there.

Thank you

Max Alfieri

Sales Engineer

RI, MA, ME, VT, NH – USA

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Victor Flaherty <vflaherty@wbpd.com> Mon, Mar 11, 2019 at 6:39 PM
To: "Max.Alfieri" <Max.Alfieri@hikvision.com>

I just figured with the backup performed the file that saves the plates and images could be copied to the new file.

I am available and will make time Tuesday or Wednesday this week. I have a meeting Wednesday at 3:30 which will go late and Thursday and Friday meetings and appointments both days and unavailable.

Let me no if any of these time works Tursday or Wednesday. Next week Tuesday 19th and Wednesday 20th also works.

Vic
[Quoted text hidden]

Max.Alfieri <Max.Alfieri@hikvision.com> Mon, Mar 11, 2019 at 7:43 PM
To: Victor Flaherty <vflaherty@wbpd.com>

Victor,

What about this Wednesday at 10 am?

Please let me know if it works for you and I'll save it on my calendar.

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[Quoted text hidden]

Victor Flaherty <vflaherty@wbpd.com> Mon, Mar 11, 2019 at 7:44 PM
To: "Max.Alfieri" <Max.Alfieri@hikvision.com>

That's fine. See you Wednesday
[Quoted text hidden]

Max.Alfieri <Max.Alfieri@hikvision.com> Mon, Mar 11, 2019 at 7:57 PM
To: Victor Flaherty <vflaherty@wbpd.com>

Ok,

Confirmed this Wednesday at 10 am.

See you then

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