Town of West Bridgewater
West Bridgewater, MA
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Victor Flaherty <vflaherty@wbpd.com>

Bolo audible alarm

2 messages

Victor Flaherty <vflaherty@wbpd.com> Wed, Feb 20, 2019 at 3:56 PM
To: "Max.Alfieri" <max.alfieri@hikvision.com>

Max,
Not hearing the BOLO hit alarm in dispatch. Only seeing the ICON. Is there a way to turn up volume.. I do not see a plug in for speakers

Vic

--
Victor R. Flaherty Jr.
Chief of Police
West Bridgewater Police Dept.
508-894-1294

Max.Alfieri <Max.Alfieri@hikvision.com> Wed, Feb 20, 2019 at 6:10 PM
To: Victor Flaherty <vflaherty@wbpd.com>
Cc: "oss (ossyt@aol.com)" <ossyt@aol.com>

Hi Victor,

the dispatch center monitor is connected directly to the NVR, so if you want the “speaking module” you need a PC and download the client software on it.

Max Alfieri

Sales Engineer

RI, MA, ME, VT, NH – USA

HIKVISION

Cell: 339-201-0304

Main: 909-895-0400

Fax: 909-595-2788

Email: *max.alfieri@hikvision.com*

Visit our tech support website: http://tech.hikvisionusa.com

TechSupport Hotline: (909) 612-9039

Web: ***www.hikvision.com***

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