



Victor Flaherty <vflaherty@wbpd.com>

searches

4 messages

Victor Flaherty <vflaherty@wbpd.com>
To: "Max.Alfieri" <max.alfieri@hikvision.com>

Wed, Mar 27, 2019 at 12:19 PM

Max,

In one of the search videos on youtube it shows when you are searching a plate in picture or video mode the software displays a "previous" and "next" button. This would show the next vehicle or plate that passed, would be very helpful. My current software doesn't have these two options. Any suggestions?

Thanks
Vic

--
Victor R. Flaherty Jr.
Chief of Police
West Bridgewater Police Dept.
508-894-1294

Max.Alfieri <Max.Alfieri@hikvision.com>
To: Victor Flaherty <vflaherty@wbpd.com>

Wed, Mar 27, 2019 at 12:24 PM

Hi Victor,

I sent your request to my HQ right now.

I'll wait for an answer and I'll get back to you.

Thank you

Max Alfieri

Sales Engineer

RI, MA, ME, VT, NH – USA

HIKVISION

Cell: [339-201-0304](tel:339-201-0304)

Main: [909-895-0400](tel:909-895-0400)

Fax: [909-595-2788](tel:909-595-2788)

Email: max.alfieri@hikvision.com

HIKVISION
CYBER SECURITY
HOTLINE

TOLL FREE
866-200-6690
Press option 5

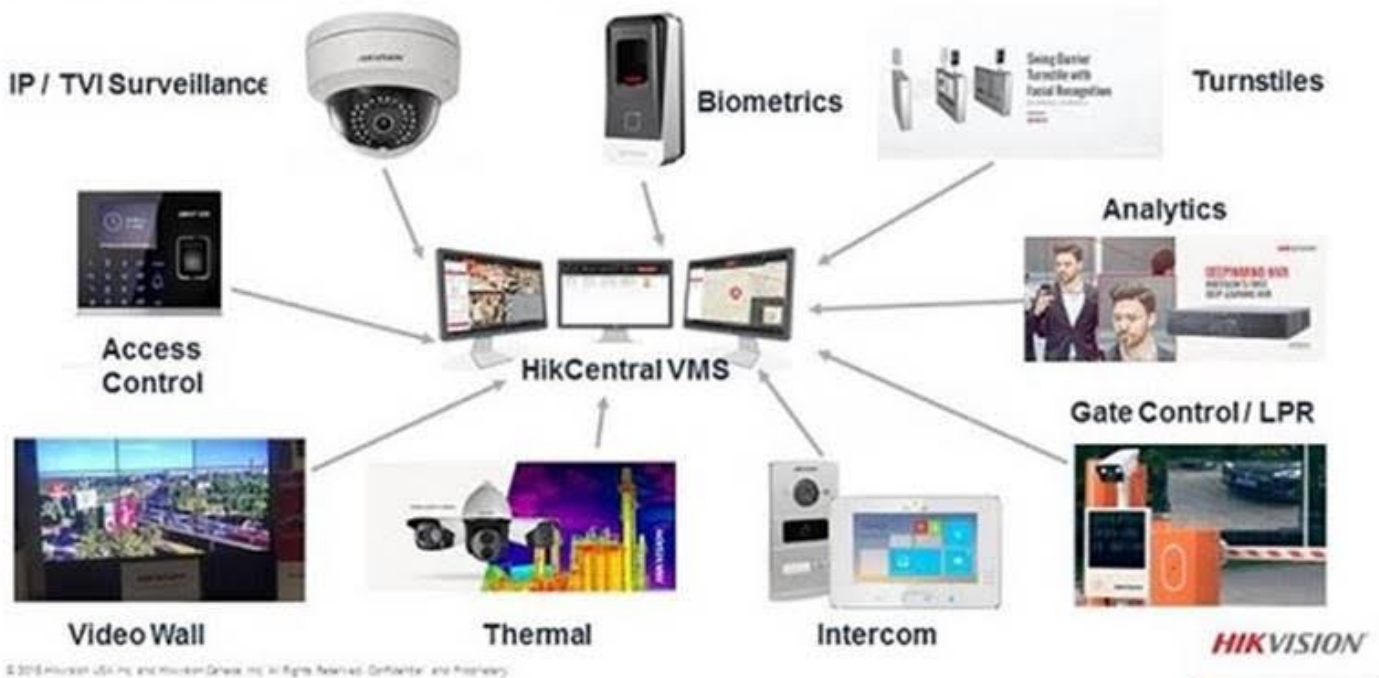
DIRECT LINE
626-723-2100

Visit our tech support website: <http://tech.hikvisionusa.com>

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Web: www.hikvision.com

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Victor Flaherty <vflaherty@wbpd.com>
To: "Max.Alfieri" <Max.Alfieri@hikvision.com>

Wed, Mar 27, 2019 at 12:25 PM

Max,

Is there a support number so I don't have to bother you?

Vic

[Quoted text hidden]

Max.Alfieri <Max.Alfieri@hikvision.com>
To: Victor Flaherty <vflaherty@wbpd.com>

Wed, Mar 27, 2019 at 1:09 PM

Victor,

You don't bother me at all. We have the TechSupport Hotline: (909) 612-9039 (only for you, press #7 to skip the possible waiting list), but you can call me or email me whenever you need, no problem.

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[Quoted text hidden]