



Victor Flaherty &lt;vflaherty@wbpd.com&gt;

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## searches

4 messages

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**Victor Flaherty** <vflaherty@wbpd.com>  
To: "Max.Alfieri" <max.alfieri@hikvision.com>

Wed, Mar 27, 2019 at 12:19 PM

Max,

In one of the search videos on youtube it shows when you are searching a plate in picture or video mode the software displays a "previous" and "next" button. This would show the next vehicle or plate that passed, would be very helpful. My current software doesn't have these two options. Any suggestions?

Thanks  
Vic

--  
Victor R. Flaherty Jr.  
Chief of Police  
West Bridgewater Police Dept.  
508-894-1294

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**Max.Alfieri** <Max.Alfieri@hikvision.com>  
To: Victor Flaherty <vflaherty@wbpd.com>

Wed, Mar 27, 2019 at 12:24 PM

Hi Victor,

I sent your request to my HQ right now.

I'll wait for an answer and I'll get back to you.

Thank you

**Max Alfieri**

Sales Engineer

RI, MA, ME, VT, NH – USA

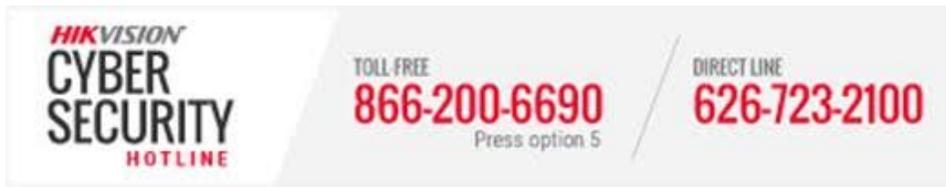
**HIKVISION**

Cell: [339-201-0304](tel:339-201-0304)

Main: [909-895-0400](tel:909-895-0400)

Fax: [909-595-2788](tel:909-595-2788)

Email: [max.alfieri@hikvision.com](mailto:max.alfieri@hikvision.com)



**HIKVISION**  
**CYBER SECURITY**  
**HOTLINE**

TOLL FREE  
**866-200-6690**  
Press option 5

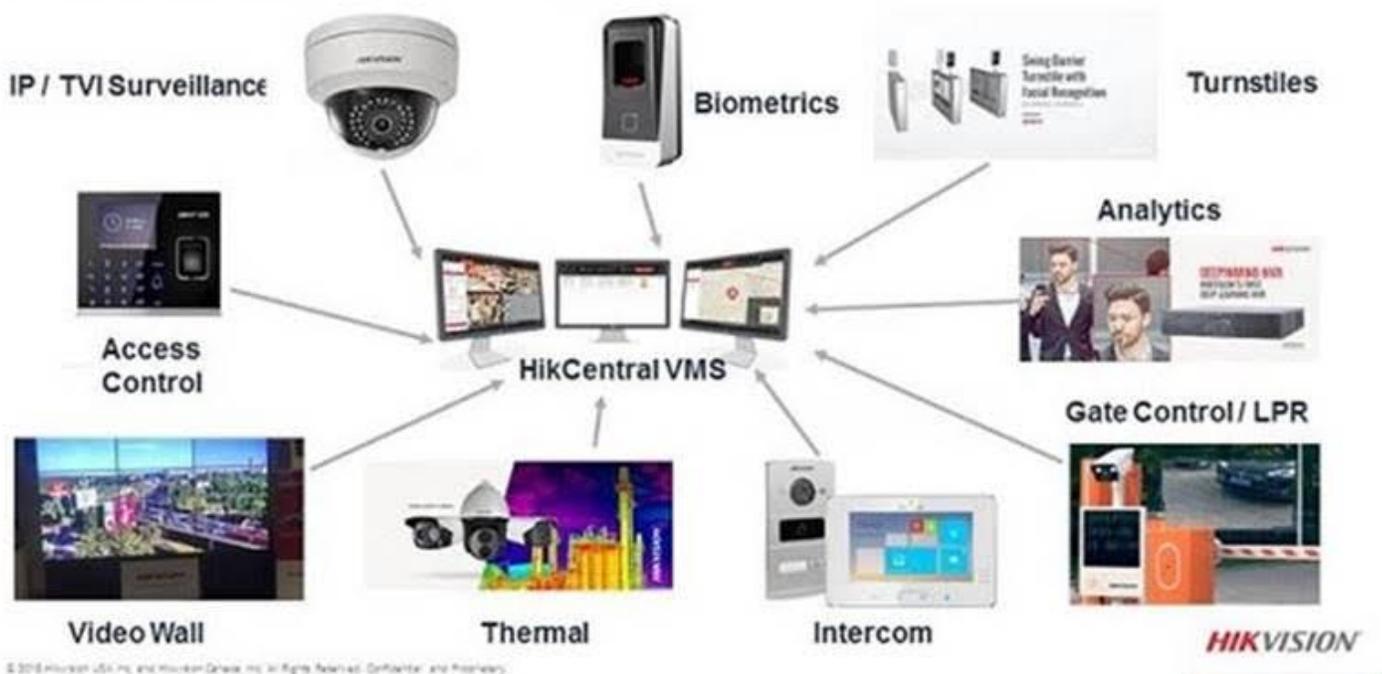
DIRECT LINE  
**626-723-2100**

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**Victor Flaherty** <vflaherty@wbpd.com>  
To: "Max.Alfieri" <Max.Alfieri@hikvision.com>

Wed, Mar 27, 2019 at 12:25 PM

Max,

Is there a support number so I don't have to bother you?

Vic

[Quoted text hidden]

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**Max. Alfieri** <Max.Alfieri@hikvision.com>  
To: Victor Flaherty <vflaherty@wbpd.com>

Wed, Mar 27, 2019 at 1:09 PM

Victor,

You don't bother me at all. We have the TechSupport Hotline: (909) 612-9039 (only for you, press #7 to skip the possible waiting list), but you can call me or email me whenever you need, no problem.

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[Quoted text hidden]