Town of West Bridgewater
West Bridgewater, MA
Powered by Google

**Victor Flaherty <vflaherty@wbpd.com>**

# searches

4 messages

**Victor Flaherty** <vflaherty@wbpd.com> Wed, Mar 27, 2019 at 12:19 PM
To: "Max.Alfieri" <max.alfieri@hikvision.com>

Max,
In one of the search videos on youtube is shows when you are searching a plate in picture or video mode the software displays a "previous" and "next" button. This would show the next vehicle or plate that passed, would be very helpful. My current software doesn't have these two options. Any suggestions?

Thanks
Vic

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Victor R. Flaherty Jr.
Chief of Police
West Bridgewater Police Dept.
508-894-1294

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**Max.Alfieri** <Max.Alfieri@hikvision.com> Wed, Mar 27, 2019 at 12:24 PM
To: Victor Flaherty <vflaherty@wbpd.com>

Hi Victor,

I sent your request to my HQ right now.

I'll wait for an answer and I'll get back to you.

Thank you

***Max Alfieri***

**Sales Engineer**

***RI, MA, ME, VT, NH*** – USA

HIKVISION

Cell: 339-201-0304

Main: 909-895-0400

Fax: 909-595-2788

Email: *max.alfieri@hikvision.com*

Visit our tech support website: http://tech.hikvisionusa.com

**TechSupport Hotline**: (909) 612-9039

**Web**: ***www.hikvision.com***

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**Victor Flaherty** <vflaherty@wbpd.com> Wed, Mar 27, 2019 at 12:25 PM
To: "Max.Alfieri" <Max.Alfieri@hikvision.com>

Max,
Is there a support number so I don't have to bother you?

Vic
[Quoted text hidden]

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**Max.Alfieri** <Max.Alfieri@hikvision.com> Wed, Mar 27, 2019 at 1:09 PM
To: Victor Flaherty <vflaherty@wbpd.com>

Victor,

You don’t bother me at all. We have the TechSupport Hotline: (909) 612-9039 (only for you, press #7 to skip the possible waiting list), but you can call me or email me whenever you need, no problem.

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