



Town of Palmer, Massachusetts

POLICE DEPARTMENT



Christopher J. Burns
Chief of Police

Telephone: (413) 283-8792
Facsimile: (413) 289-1422

March 17, 2020

Emiliano Falcon
Policy Counsel
Technology for Liberty Program
ACLU of Massachusetts
VIA EMAIL

**RE: Public Records Request dated 02/14/2020
Response of Records Access Officer**

Dear Emiliano Falcon:

On 02/14/2020, I received your request pursuant to the Massachusetts Public Records Law for the following records:

Requested Records:

This request includes but is not limited to the following records created on or after January 1, 2019:

1. All communications, including text messages and emails, between or among any staff member or representative of the police department and any representative of any company that manufactures or sells any facial recognition product, including but not limited to Clearview AI;
2. All internal communications, including text messages and emails, referencing any company that manufactures or sells any facial recognition product or service, including but not limited to Clearview AI;
3. Records evidencing or describing any existing or potential relationship between the police department and all companies that manufacture or sell any facial recognition product, including but not limited to Clearview AI. These records include but are not limited to MOUs, purchase orders, RFPs, licensing agreements, invoices, non-disclosure agreements, project proposals, and other contracts;
4. Records referencing the operational effectiveness or accuracy rate of any of facial recognition service or product. These records include but are not limited to e-mails, handouts, PowerPoint presentations, advertisements, audits, and specification documents;
5. Training materials related to facial recognition products or services;

6. Policies and procedures pertaining to the use of facial recognition products or services, or the data they produce; and
7. Records relating to any public process, meeting, or debate about any facial recognition products or services. These include but are not limited to meeting agendas or minutes, public notices, analyses, and communications between the police department and elected officials.

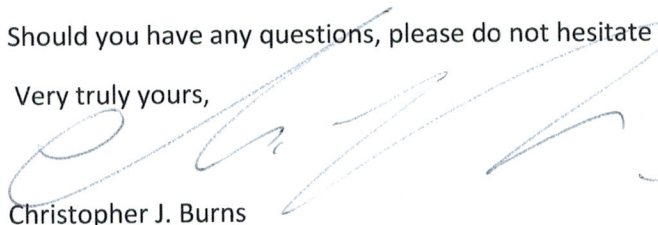
Response of Records Access Officer

1. **Attached document** includes all communications (solicitations) received from representatives of any company that manufactures or sells any facial recognition product, including but not limited to Clearview AI. This department does not have any communication with these companies.
2. There are no internal communications related to this matter that I am aware of.
3. There are no known MOUs, purchase orders, RFPs, licensing agreements, invoices, non-disclosure agreements, project proposals, contracts or any other documents that I am aware of.
4. There are no operational effectiveness or accuracy documents that I am aware of.
5. There are no training materials related to facial recognition products or services that I am aware of.
6. We do not have any policies and procedures related to facial recognition.
7. There are no known documents related to this request.

Please be advised that pursuant to 950 CMR 32.00 and G.L. c. 66, section 10A(a) you have the right to appeal this decision to the Supervisor of Public Records within 90 calendar days. Such appeal shall be in writing and, shall include a copy of the letter by which the request was made and, if available, a copy of the letter by which the custodian responded. The Supervisor shall accept an appeal only from a person who had made his or her record request in writing. Pursuant to G.L. c. 66, section 10A(c), you also have the right to seek judicial review by commencing a civil action in the superior court.

Should you have any questions, please do not hesitate to contact me.

Very truly yours,

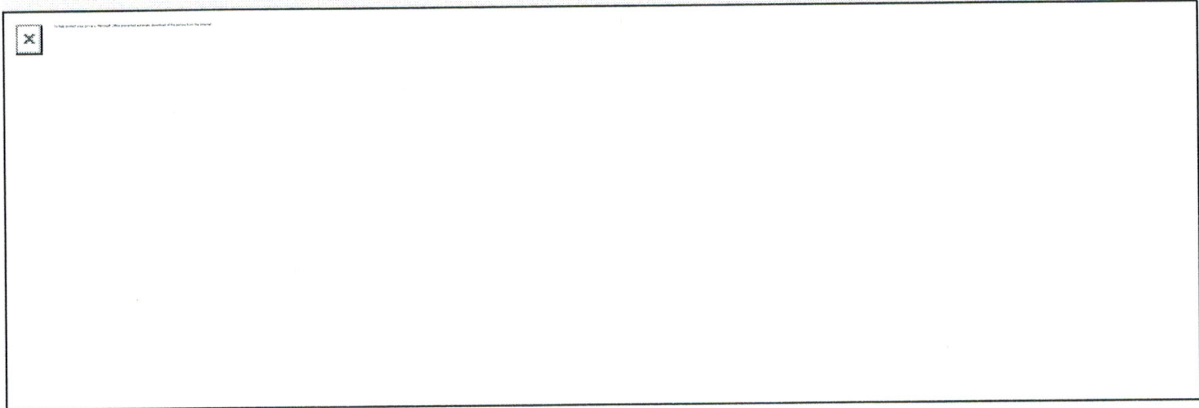


Christopher J. Burns

Chief of Police

Christopher Burns

From: Veritone, Inc. <info@veritone.com>
Sent: Thursday, March 12, 2020 12:48 PM
To: Christopher Burns
Subject: WEBINAR: Harness AI to Identify Suspects Faster - Featuring Anaheim PD



FEATURING

Anaheim Police Department

Lucy Hernandez, Investigator - Gang Investigations Unit

Vy Do, Civilian Investigator - Gang Suppression Detail

Cynthia Espinoza, Homicide Senior Office Specialist

Hi Christopher,

The old adage that "time is the most valuable thing a man can spend" is so true once a crime has been committed and you're out to find what happened and who did it.

Your investigators and crime analysts can spend thousands of hours sifting through arrest records, asking colleagues or polling the public to identify perpetrators in video and photographic evidence, stalling investigations and driving case clearance rates down. It's not only a race against time, but it can also be some precious time wasted.

Join host, Daniel Wong, as he moderates a discussion with Anaheim Police Department: Lucy Hernandez, Investigator - Gang Investigations

Unit, Vy Do, Civilian Investigator - Gang Suppression Detail; and Cynthia Espinoza, Homicide Senior Office Specialist; and Ben Ha, Solutions Architect of Veritone, on Wednesday, March 18, 2020 at 1:00PM ET / 10:00AM PT on how Veritone's AI solution, called IDentify, has helped a number of U.S. local and state law enforcement agencies tap into their arrest records to identify potential suspects faster, accelerate case clearance, saving time and money for the department and the taxpayers.

In this webinar, you'll learn:

- How AI is making a difference in time and money in helping you identify and capture suspects faster
- See a live product demonstration of Veritone IDentify
- Discuss the benefits and importance of sharing arrest records across precincts
- Learn how U.S. local and state law enforcement agencies are having success with Veritone IDentify

You definitely don't want to miss out on this webinar.

REGISTER TODAY



575 Anton Blvd. Suite 100
Costa Mesa, CA 92626

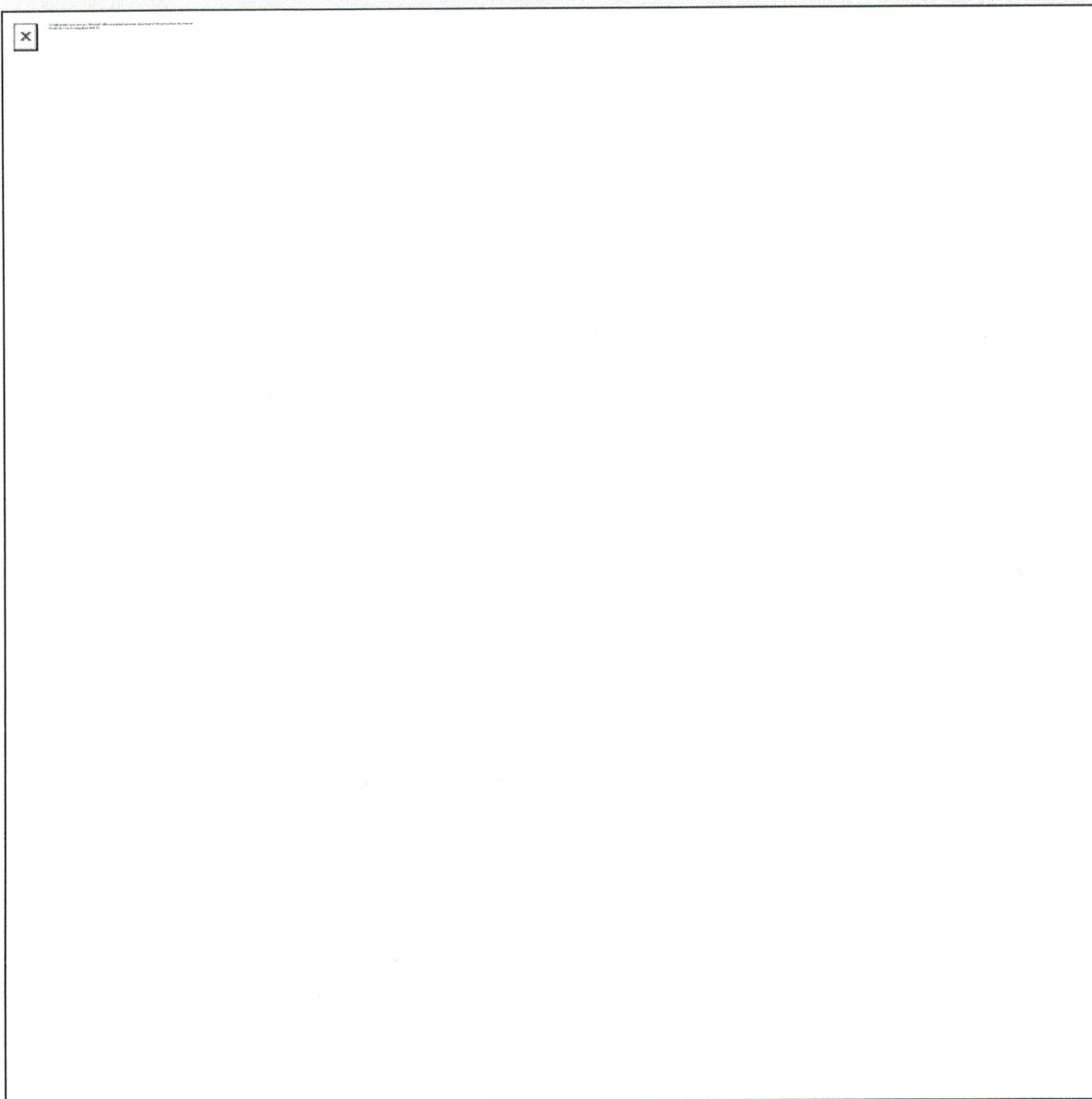
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Christopher Burns

From: Veritone Team <info@veritone.com>
Sent: Wednesday, September 04, 2019 11:26 AM
To: Christopher Burns
Subject: Accelerate Your Investigations with AI



Hi Christopher,

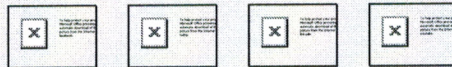
Connecting a perpetrator to a crime, even one caught on camera, is no simple task. With high repeat-offender rates, comparing video evidence to existing arrest records is an essential technique for investigators.

Veritone IDentify can accelerate the manual process by automatically comparing your known-offender and person-of-interest records with video and photographic evidence, enabling you to quickly identify potential suspects for further investigation.

To learn more about how Veritone IDentify can make AI work for you, [watch this short video overview](#). If you have any questions, please reach out to us.

The Veritone Team
info@veritone.com

SOLUTION OVERVIEW VIDEO



575 Anton Blvd. Suite 100
Costa Mesa, CA 92626

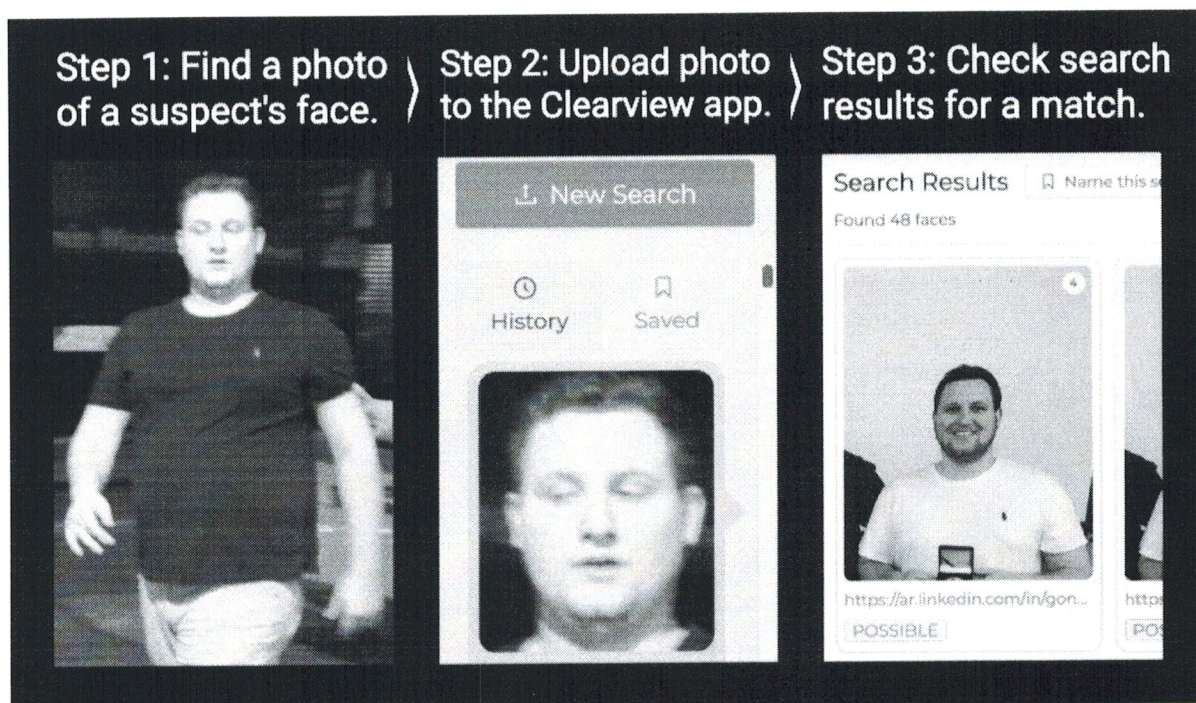
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From: Officer.com
Sent: Friday, November 1, 2019 10:09 AM
To: Christopher Burns
Subject: How To Solve Crimes Instantly with Face Search

How it works



Clearview is like Google Search for faces. It only takes **one** photo of a suspect's face, **one** quick tap on your cell phone or computer, and **one** second of search time. Get results from mug shots, social media, news articles, and other publicly available sources.

Clearview combines the world's **most accurate** face search technology with the **single largest** proprietary database of facial images from open sources **worldwide** to help you ID a criminal suspect in an instant.

It only takes **one** minute to install and you can start searching immediately. Just click the button below to start your 30-day free trial with unlimited searches - no strings attached.

Try it out for free

Got questions? Shoot us an e-mail at help@clearview.ai

Available on iPhone, Android, and Desktop



Clearview can find matches even if a suspect grows a beard, wears glasses or headwear, appears in low light or at odd angles, or even if they're in a group photo. It's no wonder Clearview's accuracy rate is **above 98.6% — #1 worldwide.**

World-Class Accuracy.

Clearview consistently ranks ahead of the world's leading providers in accuracy (Source: Megaface)

Accuracy finding a match out of 1 Million faces:

CLEARVIEW



TENCENT



GOOGLE



Over 400 law enforcement agencies nationwide are already using Clearview to solve crimes and save lives, ranging from local police departments to state troopers to federal agencies. Our technology has enabled law enforcement to:

- Break up an online child pornography ring and rescue a 7-year-old girl
- Crack a 32-year old unsolved homicide case
- Bust a multi-million dollar credit card fraud operation
- And solve hundreds of other cases across the country

Sign up now for a **free 30-day trial** with **unlimited searches** and test this cutting-edge technology for yourself. No strings attached.

Try it out for free

Got questions? Shoot us an e-mail at help@clearview.ai

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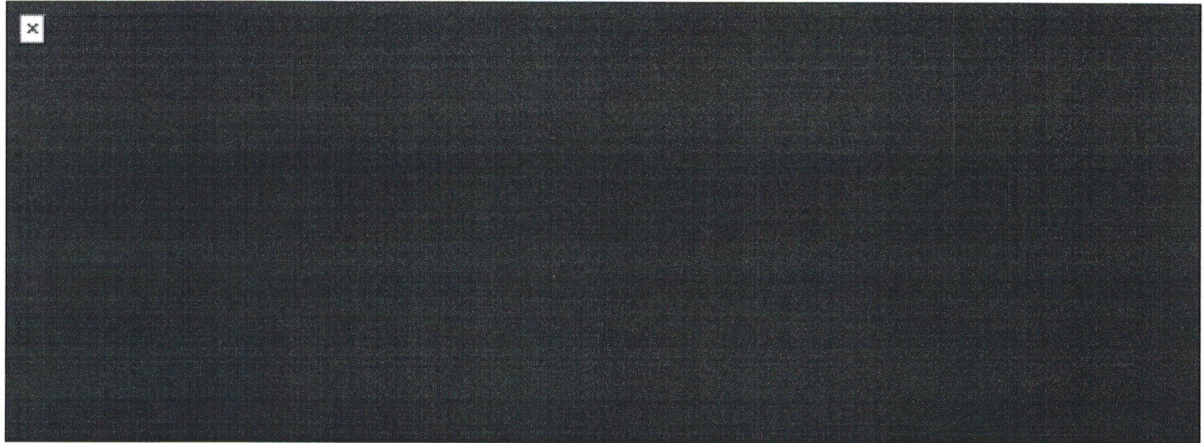
Endeavor Business Media, LLC

1233 Janesville Ave

Fort Atkinson, WI 53538

Christopher Burns

From: Veritone, Inc. <info@veritone.com>
Sent: Tuesday, February 25, 2020 12:59 PM
To: Christopher Burns
Subject: Improving Facial Recognition - Decreasing Evidence Request Response Time - Keeping Communities Safe

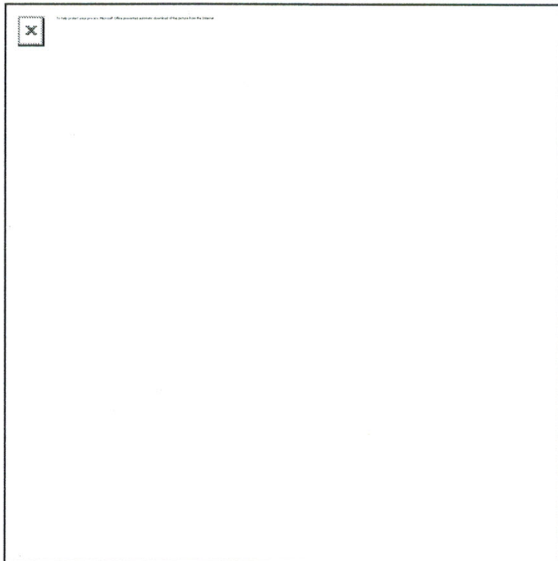


AI Solutions For Government

Keeping our customers, partners, and prospects informed on our latest news, education, events, and updates.

In this issue:

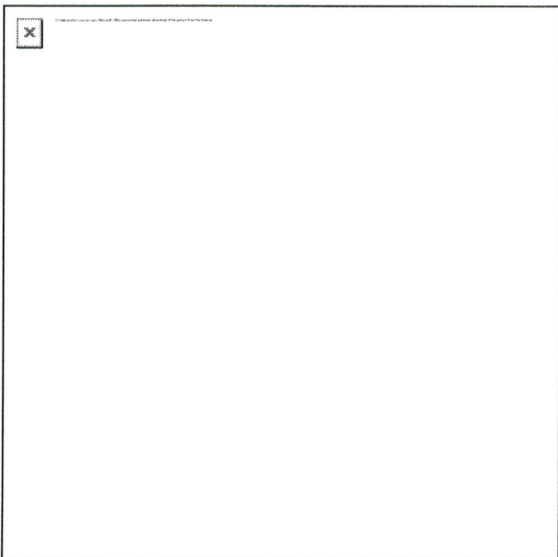
- Improving Facial Recognition
- Decreasing Evidence Request Response Time
- Keeping Communities Safe



WITH PROPER USE, FACIAL RECOGNITION BENEFITS ALL

Since last month's New York Times story on Clearview AI, the start-up that helps law enforcement identify unknown people based on their online images, the question of facial recognition (particularly when used by law enforcement) has been the topic of renewed discussion among lawmakers, civil liberty groups and others....

Read Our Perspective On This Issue

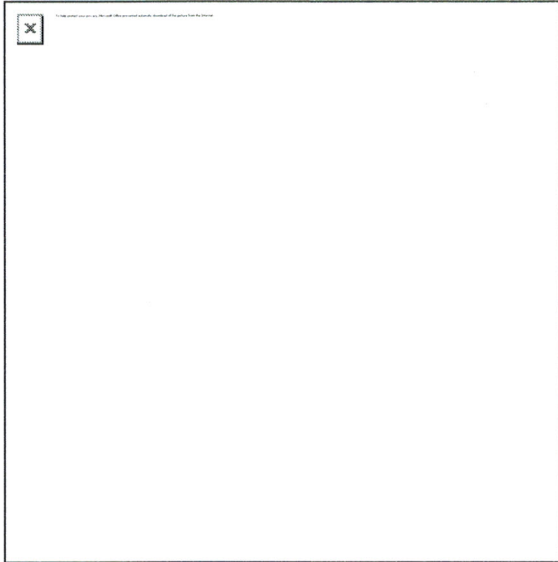


WEBINAR: 3 KEY WAYS TO DECREASE RESPONSE TIME TO PUBLIC RECORDS REQUESTS

Join PRI Management, Lake Stevens Police Department, and Veritone to learn 3 key ways to decrease your agency's response time to public records requests. Ed Claughton and Administrative Manager, Julie Ubert of Lake Stevens Police Department will give an overview of the growing demands on administrative divisions and how agencies can deploy new technologies, including automated redaction and transcription, to release records in less time.

Register for March 4th Event Today

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DRIVE EFFICIENCIES UP, COSTS DOWN & KEEP COMMUNITIES SAFE

Built for law enforcement, intelligence, and judicial agencies, Veritone's AI-powered solutions and turnkey applications for government rapidly extract actionable intelligence from large amounts of data, including video and audio evidence used in investigations, surveillance and criminal justice.

Flexible. Scalable. Future-proof. Fedramp Authorized. [Learn More](#)

More Webinars, Videos, Demos, Data Sheets and White Papers

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Veritone, 575 Anton Blvd, Suite 100, Costa Mesa, CA 92626, United States



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