

# Work Order Report

*Internal use only, do not distribute.*

Service Order

290346

**Site Location:** Mayor's Office of Emergency Mgmt.  
Boston City Hall  
One City Hall Plaza, Rm 204  
Boston, MA 02201

**Reference:** **Map: Core Bos-Camb**  
**Assigned To:** \_Project Management Office (PMO)  
**Lead Tech:** Crehan, Richard

**Contact Name:** Sarah Plowman

**Phone Number:** 6176351400

**Open Date:** 01/19/2018  
**Service Code:** Service Call  
**Taken By:** Zachary Kinman  
**Last Edit:** 1/19/2018 4:01:41 PM

**Account Executive:** Sean Doherty

## Work Requested

Event: Down  
Name: CamCtH-SwA  
Map: Core Bos-Camb  
Address: [REDACTED]  
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)  
Condition:  
[Previous Condition was: OK]

Event: Down  
Name: CamCtH-SwB  
Map: Core Bos-Camb  
Address: [REDACTED]  
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)  
Condition:  
[Previous Condition was: OK]

## Work Performed

## Service Order Notes