



# LAN-TEL

COMMUNICATIONS, INC.

*Connecting & Protecting the Future*

## Critical Infrastructure Monitoring System (CIMS) 2014-2015 Maintenance Summary



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## CIMS BY THE NUMBERS

### **CIMS MAINTENANCE JULY 2013-JUNE 2014:**

- 28 new cameras replaced - \$62,404.00
- 4 new antennas replaced - \$3,850.00

### **CIMS MAINTENANCE JULY 2014-JUNE 2015:**

- 17 new cameras replaced - \$38,465.00
- 8 new antennas replaced - \$3,547.16

### **CIMS CUSTOMER SERVICE RESPONSES/ INTERACTIONS (ERIC JOHNSON)**

**Boston - 207**  
**\*46 BPD Weekly Meetings**  
**Brookline- 67**  
**Cambridge - 0**  
**Chelsea - 51**  
**Everett - 67**  
**Quincy - 24**  
**Revere - 54**  
**Somerville - 44**  
**Winthrop - 27**

**587 TOTAL SERVICE RESPONSES 24x7x365**

• **549 Service Calls Last Year (July 2014 - June 2015)**

	Chelsea	Winthrop	Revere	Somerville	Quincy	Boston	Brookline	Everett	Cambridge
<b>14-Jul</b>	6	2	3	2	5	26	3	7	0
<b>14-Aug</b>	9	0	0	3	0	16	5	4	1
<b>14-Sept</b>	2	2	5	3	0	29	2	6	0
<b>14-Oct</b>	9	0	5	4	3	23	4	2	0
<b>14-Nov</b>	7	0	7	2	2	35	5	3	0
<b>14-Dec</b>	3	0	0	9	4	24	4	1	0
<b>15-Jan</b>	8	1	0	1	2	26	5	6	0
<b>15-Feb</b>	8	0	4	4	0	22	2	6	0
<b>15-Mar</b>	4	0	2	3	0	29	4	3	0
<b>15-Apr</b>	3	0	3	3	0	23	1	7	0
<b>15-May</b>	7	0	1	3	0	20	2	4	0
<b>15-Jun</b>	9	2	0	5	0	18	0	1	0
	<b>75</b>	<b>7</b>	<b>30</b>	<b>42</b>	<b>16</b>	<b>291</b>	<b>37</b>	<b>50</b>	<b>1</b>

## CIMS BY THE NUMBERS

### **52 PSNET & SPECIAL EVENT INTERACTIONS JULY 2014-JUNE 2015:**

- Caribbean Fest
- Dali Lama Visit
- VPOTUS Visit
- New Year's Eve
- Patriot's Parade
- St. Patrick's Day Parade
- POTUS Visit
- Boston Marathon
- Demonstrations against police
- Hillary Clinton Visit

### **CIMS CUSTOMER USE OF VIDEO:**

**Boston - 4,000/5,000; 198 Cameras-543 Users**  
**Brookline- 30/100; 15 Cameras-11 Users**  
**Cambridge - Unknown; 7 Cameras-1 User**  
**Chelsea - 44/52; 52 Cameras-114 Users**  
**Everett - 53/60; 54 Cameras-10 Users**  
**Quincy - 51/75; 17 Cameras-3 Users**  
**Revere - 100/120; 22 Cameras-37 Users**  
**Somerville - 62/79; 26 Cameras-11 Users**  
**Winthrop - 21/30; 9 Cameras-2 Users**

**400 TOTAL CAMERAS**  
**4361 TOTAL VIDEOS DOWNLOADED**  
**732 TOTAL USERS**



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## **CIMS BY THE NUMBERS**

### **CIMS INTERMAPPER 24x7x365 MONITORING:**

**Boston - 507 Devices**  
**Brookline - 72 Devices**  
**Cambridge - 39 Devices**  
**Chelsea - 189 Devices**  
**Everett - 133 Devices**  
**Quincy - 53 Devices**  
**Revere - 54 Devices**  
**Somerville - 64 Devices**  
**Winthrop - 41 Devices**  
**Network - 105 Devices**

**1257 TOTAL DEVICES MONITORED BY LAN-TEL**  
**1582 AUTO-EMAILS RECEIVED BY LAN-TEL**

### **CIMS ARCHIVED STORAGE:**

**Boston - 140,200 TB**  
**Brookline - 18 TB**  
**Cambridge - 5 TB**  
**Chelsea - 64 TB**  
**Everett - 29 TB**  
**Quincy - 19 TB**  
**Revere - 17 TB**  
**Somerville - 20 TB**  
**Winthrop - 9 TB**

**140,381 TOTAL TB MAINTAINED BY LAN-TEL**