



Date: September 29, 2015

To: Office of Emergency Management
C/O Andrew Murphy
UASI Project
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From: John Bartolomucci
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Re: UASI annual service and maintenance contract to the MBHSR CIMS camera system.

Service Contract

The service contract will provide the following:

1. Annual review and update of the DVTEL software for all nine (9) locations.
2. Preventative Microsoft updates maintenance to each of the (9) base servers.

Notes:

- *All service calls/work will be performed between the hours of 7 AM to 4 PM (excluding holidays and weekends)*
- *No overtime labor.*
- *Time period one year July 1, 2015 through June 30, 2016.*
- *Service contract will not cover the following:*
 - *Negligence, abuse, theft, power problems, power or line surges, alterations of the equipment by other than the provider, vandalism and any accidental damage.*

Cost for the software SSA and Maintenance for one year will be: \$ 39,750.00



Qualifications:

1. All work to be performed between 7:00AM and 3:30PM Monday through Friday, excluding holidays, unless otherwise directed, with premium labor adjustments applied per approved change order protocol.

Notes:

1. *Pricing information provided are prices provided to UASI group under FAC64 (vendor number VC6000177274).*

2. *Payment Terms*

1. *All LAN-Tel invoices are due net 30 days from date of invoice.*

Assumptions:

1. *No significant changes in scope after approval of task goals and objectives without corresponding fee adjustment.*
2. *Industrial/Mechanical/Structural/Electrical engineering and Architecture services are not included in this proposal.*
3. *Custom Software engineering services or programming are not included in this proposal.*
4. *Excluded from these services is oversight of implementation of any equipment or contractors installing equipment not directly involved in work related to the installation.*
5. *It is the responsibility of the agencies to provide or secure access to the device command protocol.*
6. *The delivery timeframes will not commence before receipt of a valid purchase order and the items outlined above.*

LAN-Tel Communications, Inc. By ***John Bartolomucci*** Date **9/29/2015**