

Lori Lowrey

From: Lawrence Oliveira
Sent: Tuesday, November 20, 2018 9:22 AM
To: Jen Desmarais Vieira; 'Granahan, Donald'; Donald Granahan (Donald.Granahan@ice.dhs.gov); ICE BILLING (invoice.consolidation@ice.dhs.gov); Lori Lowrey
Subject: RE: Bristol County Sheriff's Office - ICE Transportation and ICE Occupancy invoices being deposited in wrong account
Importance: High
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: Important

Good Morning Don and ICE,

Please be advised that this error on the part of ICE to sporadically continue to deposit billing revenue for Transportation costs into the wrong account CANNOT continue. This is the 7th time in the past two and a half years that monies have been wired to the wrong account.

Your prompt and courteous attention to this issue is needed.

We recently underwent a State Audit and this issue was front and center about being wrong on the placement of such funds. Our Sheriff has informed the State Auditor that this would not happen again, and what happens the week after he pledges this, but for someone in ICE Billing to do just that.

Correct the issue so that we do NOT have a repeat in the future. The billing and routing number of the proper account are on the cover sheet of the bill.

Thank you.

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From: Jen Desmarais Vieira
Sent: Tuesday, November 20, 2018 8:28 AM
To: 'Granahan, Donald'; Donald Granahan (Donald.Granahan@ice.dhs.gov); ICE BILLING (invoice.consolidation@ice.dhs.gov); Lawrence Oliveira; Lori Lowrey
Subject: Bristol County Sheriff's Office - ICE Transportation and ICE Occupancy invoices being deposited in wrong account

Good Morning!

Please be advised that deposits for ICE Transportation Billing and ICE Occupancy Billing (BRISTOL COUNTY SHERIFF'S OFFICE) keep being made into the wrong Account. When we send the invoices in for payment we are required to put the

Account Number along with other information on the invoice. For some reason, that information is being ignored and the monies are going into an OLD account from 10 years ago that we ARE NOT ABLE to use.

Would you please correct this on your end as we've already gone through a State Audit and were told that this practice needs to stop? Please ensure that whoever is processing our invoices are paying attention to where the monies are to be deposited.

Thank you,

Jennifer Desmarais Vieira

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