

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, May 09, 2018 2:58 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Schroeder Plaza EHP locations

Thanks, Eric! I noticed a few that say "FUTURE".. do those need to be included in the EHP?

On Wed, May 9, 2018 at 2:37 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Jessica

Here are the locations with camera numbers – 67 interior and 12 exterior

Thanks

Eric



Eric Johnson

Security Project Manager

1400 Providence Highway, Suite 3100

Norwood, MA 02062

Cell: 617-785-8254

Phone: 781 -352-4656

Fax: 781-551-8667

ejohnson@lan-tel.com

www.lan-tel.com

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--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

From: Jeff Bodio <jeffb@lan-tel.com>

Sent: Thursday, May 10, 2018 9:18 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: LAN-TEL/City of Boston po # BOSTN-0000687995 invoice # 9917607 (18-0097-20)

Attachment(s): "FAT POT PO Dispatched.pdf", "9917607-BOSTOEM-5-10-2018-2.pdf"

Hi Jessica

Please see the attached po and invoice to be processed for the above.

Thank you

Jeff



Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Thursday, May 10, 2018 9:31 AM EDT

To: Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Re: LAN-TEL/City of Boston po # BOSTN-0000687995 invoice # 9917607 (18-0097-20)

Thank you, Jeff. This will be submitted for payment today.

-Jess

On Thu, May 10, 2018 at 9:18 AM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Jessica

Please see the attached po and invoice to be processed for the above.

Thank you

Jeff



Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

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Cell: [617.913.6063](tel:617.913.6063)

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Thursday, May 10, 2018 10:04 AM EDT

To: Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Winthrop Camera PO

Attachment(s): "Winthrop PD camera PO.pdf"

Hello,

Attached please find the PO that has been dispatched for the Winthrop Water Tower camera installation. If you can please ensure that an invoice for this work will be sent to OEM by June 30ths, that would be great.

--

Jessica Jones

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 10, 2018 10:06 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>
Subject: Re: Winthrop Camera PO

thank you

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, May 10, 2018 10:04 AM
To: Wayne Carter; Eric Johnson
Subject: Winthrop Camera PO

Hello,

Attached please find the PO that has been dispatched for the Winthrop Water Tower camera installation. If you can please ensure that an invoice for this work will be sent to OEM by June 30ths, that would be great.

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Thursday, May 10, 2018 10:56 AM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: BPD Talbot St

We are continuing to see the antennas go up and down at this site from Talbot Ave Boys Club Roof to Lewenberg School hub .

We are trying to shorten route to BFD Station BONET node connection at 975 Blue Hill Ave. We already have connectivity established here for other cameras



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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ejohnson@lan-tel.com ✉ |

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<http://linkedin.com/in/eric-johnson-9702a62b>

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notify the sender and delete this e-mail from your computer system.

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Thursday, May 10, 2018 11:34 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Kelly Cinelli <Kelly Cinelli <kcinelli@lan-tel.com>>
Subject: LAN-TEL Quote for FAC64 CIMS Maintenance
Attachment(s): "LAN-TEL Quote for FAC64 CIMS Maintenance.docx"

Good Morning Jessica,

LAN-TEL Communications, Inc. is pleased to present the attached proposal for CIMS Maintenance for the upcoming year. Please do not hesitate to reach out to our team if you have any questions regarding the attached proposal.

Thank you,

Kate Waldron

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Friday, May 04, 2018 4:09 PM
To: Jessica Jones <jessica.jones@boston.gov>
Subject: Request for Quotes: State Contract FAC64 CIMS Maintenance

Good Afternoon,

The City of Boston, on behalf of the Metro Boston Homeland Security Region (MBHSR) is seeking quotes for CIMS Maintenance on statewide contract FAC64. The MBHSR includes nine jurisdictions: Boston, Brookline, Cambridge, Chelsea, Everett, Quincy, Revere, Somerville, and Winthrop.

Deadline for Responses: Friday, May 12th, by 12:00 pm, EDT.

Quotes must be submitted via email to jessica.jones@boston.gov with the subject line "Quote for FAC64 CIMS Maintenance"

For more information please see attached Statement of Work as well as FAC64 Contract User Guide.

Any questions may also be emailed to Jessica Jones: jessica.jones@boston.gov

--

Jessica Jones

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 10, 2018 3:04 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
CC: Michele Bilodeau <Michele.Bilodeau@michele.bilodeau@boston.gov>>; Scott Torressen <Scott.Torressen@storressen@lan-tel.com>>
Subject: Re: Cameras not connecting
Lt Griffin any more info on this ?



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On May 4, 2018, at 9:30 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

I am glad to hear that! Thanks for letting us know.

On Fri, May 4, 2018 at 9:27 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

My apologies , This what the Lt sent back I think we are ok

From: Griffin, Robert <RGriffin@chelseama.gov>
Sent: Thursday, May 3, 2018 4:02 PM
To: Eric Johnson
Cc: Eric W. Nisbet; Monziona, Pam
Subject: RE: Cameras not connectring

Eric,

I'm trying to get a meeting scheduled with LAN-TEL, the Chief and Ramon. I even mentioned getting the City Manager's office involved to help set priorities (i.e. bandwidth and network security vs. public safety). We need to examine the problem and options. I respect Ramon's concerns. He is responsible for the network integrity for all users. But there needs to be some sort of balance.

I have the Thick Client installed on my computer now, but it only accessing a limited number of cameras (about 25-33%). Eric tells me that he needs additional IPs to connect the other NICs and got pushback from Ramon. We need to resolve this. The system fails every time we try to use it during a significant event (shooting, stabbing,, robbery, parade, etc.). It's bad on a normal day, it gets worse when multiple users try logging in. As much as I would love a direct connection, I am more worried about the shift commanders, front desk officers and dispatchers who are using the system when major crimes are in progress. They need working connections.

I will keep you posted.

Thanks,

Lt. Griffin

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]
Sent: Wednesday, May 02, 2018 5:20 PM
To: Griffin, Robert <RGriffin@chelseama.gov>
Cc: Eric W. Nisbet <enisbet@lan-tel.com>; Monziona, Pam <PMonziona@chelseama.gov>
Subject: Re: Cameras not connectring

Lt Griffin

I am sorry you feel this way .

Why can you not use in conf room or why can we not use thick client with direct connection to your office ? We have been gong back and forth for YEARS ! Because we are limited to the connection we have between CIMS and Chelsea corporate network .

I am requesting a immediate meeting with you and your command staff.

Thank you

Eric Johnson



Respectfully,

Eric Johnson

Security Project Manager

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On May 2, 2018, at 4:01 PM, Griffin, Robert <RGriffin@chelseama.gov> wrote:

Frustrating.... Camera system is useless today. I give up trying to use it. We are up to 5th Alarm and I can't control any cameras via web client.

From: Griffin, Robert
Sent: Wednesday, May 02, 2018 3:44 PM
To: Eric W. Nisbet <enisbet@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>
Cc: Monziona, Pam <PMonziona@chelseama.gov>
Subject: Cameras not connectring

We have a fire that just went to 4TH ALARM. Unable to connect to Cary Square or Soldiers Home South cameras with web client to view incident. Also, I keep losing Broadway & Cary and Cary & Tudor Cameras. Still searching for other cameras in the area they may have view of incident.

LT. ROBERT E. GRIFFIN

Chelsea Police Department

Technical Services

[19 Park Street](#)

[Chelsea, Massachusetts 02150](#)

617-466-4818 (Office)

rgriffin@chelseama.gov

griffro@nmic.ic.gov (JWICS)

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 10, 2018 3:08 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Re: Cameras not connecting

Disregard sorry



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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I will keep you posted.

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Lt. Griffin

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]
Sent: Wednesday, May 02, 2018 5:20 PM
To: Griffin, Robert <RGriffin@chelseama.gov>
Cc: Eric W. Nisbet <enisbet@lan-tel.com>; Monzione, Pam <PMonzione@chelseama.gov>
Subject: Re: Cameras not connectring

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Eric Johnson



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Security Project Manager

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Chelsea Police Department

Technical Services

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rgriffin@chelseama.gov

griffro@nmic.ic.gov (JWICS)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Thursday, May 10, 2018 5:07 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: BPD Talbot St

Attachment(s): "IMG_0663.PNG"

We rerouted cams in the Talbot and Blue Hill area to include BHA American legion and BHA Columbia . They are now on BONET.

The only cams we didn't reroute were Tennis club and we will do at a future date when time allows to get on roof

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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<IMG_0663.PNG>

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 10, 2018 7:45 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>>
Subject: Re: Quote revision needed for Whidden Equipment move
Attachment(s): "Everett Whidden AC revised.pdf"

Sarah:
Here is the revised quote with itemized pricing
Thanks
Eric

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, May 4, 2018 10:55 AM
To: Eric Johnson
Subject: Quote revision needed for Whidden Equipment move

Hi Eric,

There seems to have been some miscommunication about the Equipment Move for Whidden Hospital quote. I had reached out to Jeff Gilmore, who provided me the quote that LAN-TEL had drawn up originally, to ask if he could request a revised quote. He recently sent me the revised copy he had received, however, it appears to be the same quote with just a different date on it.

I've attached both versions -- the original, as well as the revised. I have made notes on the revised quote indicating the changes that I'm requesting. Foremost, the final roof coring section needs to be removed entirely (page 2) as that is being handled by FTG, and the final quote price needs to be adjusted down. Second, the middle section has just one lump sum listed which I cannot input into our procurement online system. Third, both the first and middle sections should really have unit costs associated with each line listed on the quote.

Thanks for looking into this for me,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, May 11, 2018 3:40 PM EDT
To: michele.bilodeau@boston.gov; jessica.jones@boston.gov
Subject: Fwd: BPD server 57 Pivot 3 - 10.0.66.57



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

Begin forwarded message:

From: ejohnson@Lan-Tel.com
Date: May 11, 2018 at 3:35:20 PM EDT
To: "Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski" <shawn.romanoski@pd.boston.gov>, Louie Madeira <louis.madeira@pd.boston.gov>, matthew.spillane@pd.boston.gov, Jason Marshall <Marshallj.bpd@cityofboston.gov>, jim.fitzpatrick@pd.boston.gov, enisbet@lan-tel.com, Savage Norbit <msavage@lan-tel.com>, jrex@lan-tel.com
Subject: BPD server 57 Pivot 3 - 10.0.66.57

This server reported that it went down via intermapper. We confirmed it is down . This is affecting 108 cameras. We are moving and dispersing to other servers to keep cams up at this time so we can triage .

We are documenting what cameras we moved

Thanks



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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ejohnson@lan-tel.com ☘ |

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, May 11, 2018 4:11 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: **Out of Office Notice - FTG, Rich Crehan Week of 20180514**

Hello Everyone,

I will be out of office next week. The engineers who you can expect to hear from is **Kevin Lai** or **Dan Marshall**. Please anticipate alerts to come in per usual, but from these FTG engineers:

Kevin Lai

Email: klai@ftgtechnologies.com

Dan Marshall

Email: dmarshall@ftgtechnologies.com

FTG Engineers can be reached by calling the FTG main line (617) 367-7474 and requesting them by name.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 6:35 AM EDT

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; PSNET@ftgtechnologies.com; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Somerville

Rich / Chuck

Possible problem with back hail antenna form

Somerville PD -

Camb Courthouse ? .

I see it as down this AM at 6:17AM .



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Saturday, May 12, 2018 6:51 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; noc@ftgtechnologies.com; rcreehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Re: Somerville

Attachment(s): "smime.p7s"

Eric,

I've just been looking into this. The radio link is up, and passing traffic. However, it appears that we've lost the management interface to the BridgeWave 80 GHz radio at Somerville PD. We should check the connection to the management interface, and we might need to power cycle this radio if the internal management system has gotten hung up.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:35 AM, Eric Johnson wrote:

Rich / Chuck
Possible problem with back hail antenna form
Somerville PD -
Camb Courthouse ? .

I see it as down this AM at 6:17AM .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](http://1400.PROVIDENCE.HIGHWAY.SUITE.3100)
[NORWOOD, MA 02062](http://NORWOOD.MA.02062)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 7:17 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Re: Somerville

Attachment(s): "IMG_0663.PNG"

Received thanks Chuck



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

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ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On May 12, 2018, at 6:51 AM, Chuck Wade <Chuck@Interisle.net> wrote:

Eric,

I've just been looking into this. The radio link is up, and passing traffic. However, it appears that we've lost the management interface to the BridgeWave 80 GHz radio at Somerville PD. We should check the connection to the management interface, and we might need to power cycle this radio if the internal management system has gotten hung up.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:35 AM, Eric Johnson wrote:

Rich / Chuck
Possible problem with back hail antenna form
Somerville PD -
Camb Courthouse ? .

I see it as down this AM at 6:17AM .

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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TWITTER : @ejctown

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 7:43 AM EDT

To: Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Server 84.202 is down

Sgt Kiely

We have received an intermapper message that your server 1 [REDACTED] is down . I do not know if this is due to the radio back haul problem that was discovered at 6:17 AM or a possible power problem on site. We are in the area on another job and going to divert to SPD to see what is going on



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Dan Marshall <dmarshall@ftgtechnologies.com>

Sent: Saturday, May 12, 2018 7:56 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <gerry.reardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>; Rich Crehan <Rich.Crehan@ftgtechnologies.com>; mkiely@police.somerville.ma.us; Michele Bilodeau <Michele.Bilodeau@boston.gov>; RomanoskiS.bpd@cityofboston.gov; Fred@Interisle.net

Subject: PSNET Issue - Somerville

Good Morning Everyone,

The FTG NOC has created a ticket for the issue reported below. Please let us know if we can provide any assistance or if you would like an onsite dispatch.

Respectfully,
Dan

Dan Marshall | Director of Engineering | CCIE #21796 | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-502-1627 | Web: www.ftgtechnologies.com | email: dmarshall@ftgtechnologies.com



From: Chuck Wade [<mailto:Chuck@Interisle.net>]

Sent: Saturday, May 12, 2018 6:51 AM

To: Eric Johnson <ejohnson@lan-tel.com>; FTG NOC <noc@ftgtechnologies.com>; Rich Crehan <rcrehan@ftgtechnologies.com>; PSNET <PSNET@ftgtechnologies.com>; Michael Kiely <mkiely@police.somerville.ma.us>; Sarah Plowman <sarah.plowman@boston.gov>; Michele Bilodeau <michele.bilodeau@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski <RomanoskiS.bpd@cityofboston.gov>; Fred Goldstein <Fred@Interisle.net>

Subject: Re: Somerville

Eric,

I've just been looking into this. The radio link is up, and passing traffic. However, it appears that we've lost the management interface to the BridgeWave 80 GHz radio at Somerville PD. We should check the connection to the management interface, and we might need to power cycle this radio if the internal management system has gotten hung up.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:35 AM, Eric Johnson wrote:

Rich / Chuck

Possible problem with back haul antenna form

Somerville PD -

Camb Courthouse ? .

I see it as down this AM at 6:17AM .

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](http://1400.PROVIDENCE.HIGHWAY.SUITE.3100)
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

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ejohnson@lan-tel.com â™ª,

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>
www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

From: Michael Kiely <mkiely@police.somerville.ma.us>

Sent: Saturday, May 12, 2018 8:20 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric Nisbet <Eric Nisbet <enisbet@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Matthew Desmond <Matthew Desmond <MDesmond@somervillema.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; James Stanford <James Stanford <jstanford@police.somerville.ma.us>>; Paul Trant <Paul Trant <ptrant@police.somerville.ma.us>>

Subject: Re: Server 84.202 is down

Received, thank you for the fast response. Call if anything is needed, the shift commander has the key to the server.

Sgt. Michael Kiely
Homeland Security

On May 12, 2018, at 7:43 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Sgt Kiely

We have received an intermapper message that your server [REDACTED] is down . I do not know if this is due to the radio back haul problem that was discovered at 6:17 AM or a possible power problem on site. We are in the area on another job and going to divert to SPD to see what is going on



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 8:22 AM EDT

To: Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>

CC: Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas < Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Matthew Desmond < Matthew Desmond <MDesmond@somervillema.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; James Stanford <James Stanford <jstanford@police.somerville.ma.us>>; Paul Trant <Paul Trant <ptrant@police.somerville.ma.us>>

Subject: Re: Server 84.202 is down

Received



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 12, 2018, at 8:20 AM, Michael Kiely <mkiely@police.somerville.ma.us> wrote:

Received, thank you for the fast response. Call if anything is needed, the shift commander has the key to the

server.

Sgt. Michael Kiely
Homeland Security

On May 12, 2018, at 7:43 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Sgt Kiely

We have received an intermapper message that your server 10.0.84.202 is down . I do not know if this is due to the radio back haul problem that was discovered at 6:17 AM or a possible power problem on site. We are in the area on another job and going to divert to SPD to see what is going on



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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F [781.551.8667](tel:781.551.8667)
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From: Chuck Wade <Chuck@Interisle.net>

Sent: Saturday, May 12, 2018 9:36 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; noc@ftgtechnologies.com; rcreehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>>

Subject: Re: Somerville

Attachment(s): "smime.p7s"

Eric, et al.,

The BridgeWave 80 GHz microwave link between Cambridge Courthouse (40 Thorndike) and Somerville PD is back up, and we have management access to both radios. Thanks, Mark, for your on-site assist.

These BridgeWave radios do get into confused states once in a while, and it took multiple iterations of all the tricks we've got to eventually get things working again. They have also been re-calibrated.

I'm hopeful that this link will be stable again, but I'll keep an eye on it throughout the day. Right now, it is working well, and passing traffic.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:51 AM, Chuck Wade wrote:

Eric,

I've just been looking into this. The radio link is up, and passing traffic. However, it appears that we've lost the management interface to the BridgeWave 80 GHz radio at Somerville PD. We should check the connection to the management interface, and we might need to power cycle this radio if the internal management system has gotten hung up.

...Chuck

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On 5/12/18 6:35 AM, Eric Johnson wrote:

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 9:46 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>

Subject: Re: Somerville

Attachment(s): "IMG_0663.PNG"

Just to clarify with Chucks email , we also had a video server issue at Somerville Police Dept. This was after Initial backhaul issue . We dispatched to site to look at server since it was in a down state. Hopefully we will clear up both issues

Thanks
Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 12, 2018, at 9:36 AM, Chuck Wade <Chuck@Interisle.net> wrote:

Eric, et al.,

The BridgeWave 80 GHz microwave link between Cambridge Courthouse (40 Thorndike) and Somerville PD is back up, and we have management access to both radios. Thanks, Mark, for your on-site assist.

These BridgeWave radios do get into confused states once in a while, and it took multiple iterations of all the tricks we've got to eventually get things working again. They have also been re-calibrated.

I'm hopeful that this link will be stable again, but I'll keep an eye on it throughout the day. Right now, it is working well, and passing traffic.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:51 AM, Chuck Wade wrote:

Eric,

I've just been looking into this. The radio link is up, and passing traffic. However, it appears that we've lost the management interface to the BridgeWave 80 GHz radio at Somerville PD. We should check the connection to the management interface, and we might need to power cycle this radio if the internal management system has gotten hung up.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/12/18 6:35 AM, Eric Johnson wrote:

Rich / Chuck
Possible problem with back hail antenna form
Somerville PD -
Camb Courthouse ? .

I see it as down this AM at 6:17AM .

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](http://1400%20PROVIDENCE%20HIGHWAY,%20SUITE%203100%20NORWOOD,%20MA%2002062)
[NORWOOD, MA 02062](http://NORWOOD,%20MA%2002062)

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ejohnson@lan-tel.com ♣ □

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From: Michael Kiely <mkiely@police.somerville.ma.us>

Sent: Saturday, May 12, 2018 9:52 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>

CC: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; psnet@ftgtechnologies.com; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>

Subject: Re: Somerville

Thank you all. There was so done this week on the microwaves on a separate contract this week. Was that the cause of this mornings issue?

Get [Outlook for iOS](#)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 9:46:44 AM

To: Chuck Wade

Cc: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Michael Kiely; sarah.plowman@boston.gov; michele.bilodeau@boston.gov; Scott Wilder; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Fred Goldstein; Mark Savage

Subject: Re: Somerville

Just to clarify with Chucks email , we also had a video server issue at Somerville Police Dept. This was after Initial backhaul issue . We dispatched to site to look at server since it was in a down state. Hopefully we will clear up both issues

Thanks

Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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Somerville PD -
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<IMG_0663.PNG>

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Eric Johnson
Security Project Manager

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From: Eric W. Nisbet <enisbet@lan-tel.com>

Sent: Saturday, May 12, 2018 9:56 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>

CC: Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Matthew Desmond <Matthew Desmond <MDesmond@somervillema.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; James Stanford <James Stanford <jstanford@police.somerville.ma.us>>; Paul Trant <Paul Trant <ptrant@police.somerville.ma.us>>

Subject: RE: Server 84.202 is down

I just talked to Mark. I'm on my way in.

Eric

Eric W. Nisbet
Senior Technician
Lan-Tel Communications, Inc.
781-760-8505 cell
enisbet@lan-tel.com
24 Hour Service Number - 844-575-2001

----- Original message -----

From: Eric Johnson <ejohnson@Lan-Tel.com>

Date: 5/12/18 8:22 AM (GMT-05:00)

To: Michael Kiely <mkiely@police.somerville.ma.us>

Cc: Mark Savage <msavage@lan-tel.com>, "Eric W. Nisbet" <enisbet@lan-tel.com>, Jim Rex <jrex@lan-tel.com>, Greg Washburn <gwashburn@lan-tel.com>, Sean Pappas <spappas@lan-tel.com>, michele.bilodeau@boston.gov, sarah.plowman@boston.gov, Scott Torressen <storressen@lan-tel.com>, Matthew Desmond <MDesmond@somervillema.gov>, Christopher Ward <cward@police.somerville.ma.us>, James Stanford <jstanford@police.somerville.ma.us>, Paul Trant <ptrant@police.somerville.ma.us>
Subject: Re: Server 84.202 is down

Received



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 12, 2018, at 8:20 AM, Michael Kiely <mkiely@police.somerville.ma.us> wrote:

Received, thank you for the fast response. Call if anything is needed, the shift commander has the key to the server.

Sgt. Michael Kiely
Homeland Security

On May 12, 2018, at 7:43 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Sgt Kiely

We have received an intermapper message that your server 10.0.84.202 is down . I do not know if this is due to the radio back haul problem that was discovered at 6:17 AM or a possible power problem on site. We are in the area on another job and going to divert to SPD to see what is going on



Respectfully,

Eric Johnson
Security Project Manager
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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 10:04 AM EDT

To: Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

CC: Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Matthew Desmond <Matthew Desmond <MDesmond@somerville.ma.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; James Stanford <James Stanford <jstanford@police.somerville.ma.us>>; Paul Trant <Paul Trant <ptrant@police.somerville.ma.us>>

Subject: Re: Server 84.202 is down

We will update accordingly



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

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ejohnson@lan-tel.com ☘ |

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Eric W. Nisbet
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24 Hour Service Number - 844-575-2001

----- Original message -----

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Date: 5/12/18 8:22 AM (GMT-05:00)
To: Michael Kiely <mkiely@police.somerville.ma.us>
Cc: Mark Savage <msavage@lan-tel.com>, "Eric W. Nisbet" <enisbet@lan-tel.com>, Jim Rex <jrex@lan-tel.com>, Greg Washburn <gwashburn@lan-tel.com>, Sean Pappas <spappas@lan-tel.com>, michele.bilodeau@boston.gov, sarah.plowman@boston.gov, Scott Torressen <storressen@lan-tel.com>, Matthew Desmond <MDesmond@somervillema.gov>, Christopher Ward <cward@police.somerville.ma.us>, James Stanford <jstanford@police.somerville.ma.us>, Paul Trant <ptrant@police.somerville.ma.us>
Subject: Re: Server 84.202 is down

Received



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Sgt. Michael Kiely
Homeland Security

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Sgt Kiely

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 12, 2018 2:08 PM EDT

To: Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

CC: Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Matthew Desmond <Matthew Desmond <MDesmond@somervillema.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; James Stanford <James Stanford <jstanford@police.somerville.ma.us>>; Paul Trant <Paul Trant <ptrant@police.somerville.ma.us>>

Subject: Re: Server 84.202 is down

Delayed due to monitoring .

The server is back and on line , all cams that were on line prior are recording . All intermapper alarms have been cleared .

Thank you
Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Sunday, May 13, 2018 10:01 AM EDT
To: michele.bilodeau@boston.gov; jessica.jones@boston.gov
Subject: Fwd: Boykston St / St James area
Forgot to add my apologies no coffee yet ...



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

Begin forwarded message:

From: Shawn Romanoski <shawn.romanoski@pd.boston.gov>
Date: May 13, 2018 at 9:59:41 AM EDT
To: Eric Johnson <ejohnson@lan-tel.com>
Cc: Louie Madeira <louis.madeira@pd.boston.gov>, "matthew.spillane@pd.boston.gov" <matthew.spillane@pd.boston.gov>, Jim Rex <jrex@lan-tel.com>, Mark Savage <msavage@lan-tel.com>, Greg Washburn <gwashburn@lan-tel.com>, Scott Torressen <storressen@lan-tel.com>
Subject: Re: Boykston St / St James area

Eric

Let's repair Monday am

Thanks
Shawn

Shawn Romanoski
Director of Telecommunications
Boston Police Dept.
(617) 594-2994

On May 13, 2018, at 9:42 AM, Eric Johnson <ejohnson@lan-tel.com> wrote:

The antenna at St James and Berkley went down early AM . We monitored in the hope it would return to normal .
It has not . Repeated attempts to reboot on 500 Boylston St have resulted with negative results .
This is affecting approximately 7 cameras.
Should we respond or wait until early tomorrow AM ?



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Monday, May 14, 2018 12:24 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Notification of COB Bid Event # EV00005522 (MBHSR Brookline Aerial Fiber Run)

Hello Eric,

Just reaching out because I'm overseeing the requisition and PO process for the MBHSR Brookline Aerial Fiber Run project.

We've started the written quote contract (WQC) process via opening a bid event. The WQC bid event **opened Thursday, May 10 at noon and closes Wednesday, May 23 at noon** with a *mandatory* site walk-through scheduled for this Wednesday, May 16. You should have already received an email with further details to that effect from our online system, but in case not, here's a few directions for your next steps if you should be interested in learning more and responding:

- During the window when the event is open, go to <https://procurement.cityofboston.gov/psp/prdsp/SUPPLIER/ERP/h?tab=DEFAULT> and you'll find the event (ID EV00005522).
- Make sure that LAN-TEL is registered as a sourcing bidder (link on that website).
- Log in, find the event, and apply.

If you have any questions, let me know.

Thanks so much,

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, May 14, 2018 12:50 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
Subject: Re: Notification of COB Bid Event # EV00005522 (MBHSR Brookline Aerial Fiber Run)

Sarah

Thanks for reaching out we have this and will be bidding

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 14, 2018, at 12:25 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hello Eric,

Just reaching out because I'm overseeing the requisition and PO process for the MBHSR Brookline Aerial Fiber Run project.

We've started the written quote contract (WQC) process via opening a bid event. The WQC bid event **opened Thursday, May 10 at noon and closes Wednesday, May 23 at noon** with a *mandatory* site walk-through scheduled for this Wednesday, May 16. You should have already received an email with further details to that effect from our online system, but in case not, here's a few directions for your next steps if you should be interested in learning more and responding:

- During the window when the event is open, go

to <https://procurement.cityofboston.gov/psp/prdsp/SUPPLIER/ERP/h?tab=DEFAULT> and you'll find the event (ID EV00005522).

- Make sure that LAN-TEL is registered as a sourcing bidder (link on that website).
- Log in, find the event, and apply.

If you have any questions, let me know.

Thanks so much,

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Monday, May 14, 2018 3:59 PM EDT

To: Jeff Bodio <jeffb@lan-tel.com>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Thanks very much. This has now been submitted for payment.

On Wed, May 9, 2018 at 11:15 AM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Tuesday, May 8, 2018 10:08 AM

To: Jeff Bodio <jeffb@lan-tel.com>

Cc: Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hello all,

This invoice is still incorrect, unfortunately. Although the total cost has been accurately revised, the format of the work performed and the cost breakdown does not match the PO. The invoice has only a total amount due, with a generic 1-line sentence describing scope of work that fails to mention any specific equipment installed. The PO, however, has 5 individual lines with corresponding item descriptions. Please revise your invoice to match that format such that there are 5 lines, with corresponding item descriptions and unit prices, along with the total cost, so that it can be processed for payment. I've attached the PO again for your reference.

Thank you,

Sarah

On Mon, May 7, 2018 at 4:43 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Friday, May 4, 2018 10:18 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hello all,

I don't believe I've received an updated invoice for this project yet. Could you please review and send me a revised copy? See email threads below for further detail.

Thank you,

Sarah

On Tue, Apr 24, 2018 at 3:07 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah

Thank you for the info. I will get a hold of the pm and get back to you.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 2:37 PM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hi Jeff,

I have a few questions about this invoice. I'm attaching the PO # 688689. This is for the HVAC work at the Winthrop Water Tower. The total amount on the PO is for \$16,661. However, the total amount on the invoice you provided is for \$19,324.50. Additionally, as you see on the PO, the individual costs are broken out into five different lines. The invoice needs to match that format, otherwise the payment will not be able to be released. Can you please revise the invoice and send me a new copy?

Thanks very much,

Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio

Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

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One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, May 15, 2018 1:19 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Quote revision needed for Whidden Equipment move

Thanks, Eric!

On Thu, May 10, 2018 at 7:45 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Sarah:
Here is the revised quote with itemized pricing
Thanks
Eric

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, May 4, 2018 10:55 AM
To: Eric Johnson
Subject: Quote revision needed for Whidden Equipment move

Hi Eric,

There seems to have been some miscommunication about the Equipment Move for Whidden Hospital quote. I had reached out to Jeff Gilmore, who provided me the quote that LAN-TEL had drawn up originally, to ask if he could request a revised quote. He recently sent me the revised copy he had received, however, it appears to be the same quote with just a different date on it.

I've attached both versions -- the original, as well as the revised. I have made notes on the revised quote indicating the changes that I'm requesting. Foremost, the final roof coring section needs to be removed entirely (page 2) as that is being handled by FTG, and the final quote price needs to be adjusted down. Second, the middle section has just one lump sum listed which I cannot input into our procurement online system. Third, both the first and middle sections should really have unit costs associated with each line listed on the quote.

Thanks for looking into this for me,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, May 15, 2018 2:39 PM EDT
To: jessica.jones@boston.gov; michele.bilodeau@boston.gov
Subject: Fwd: A1 cams
FYI



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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Begin forwarded message:

From: ejohnson@Lan-Tel.com
Date: May 15, 2018 at 2:39:10 PM EDT
To: "Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski" <shawn.romanoski@pd.boston.gov>, matthew.spillane@pd.boston.gov, Savage Norbit <msavage@lan-tel.com>, Louie Madeira <louis.madeira@pd.boston.gov>, JRex@LAN-TEL.com, gwashburn@lan-tel.com, enisbet@lan-tel.com, Captain Kenneth Fong <kenneth.fong@pd.boston.gov>, "Sgt. James Chin" <James.Chin@pd.boston.gov>, john.doris@pd.boston.gov, storressen@lan-tel.com, spappas@lan-tel.com

Subject: A1 cams

It looks like they lost power at Northeatern affecting some cams downtown .Its back up and cams resetting



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Tuesday, May 15, 2018 5:00 PM EDT
To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>
CC: Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>
Subject: PSnet: Boston JFK AirFiber to Revere Broadway Tower is down
Attachment(s): "smime.p7s"

Scott, et al.,

As I mentioned at the PSnet EC meeting this morning, the DragonWave AirFiber 200 at the JFK Federal Building that shoots to 250 Broadway in Revere is down. I have tried various tricks to revive this radio, including power cycling it, but it does not want to wake up. I have now shut down power to this radio since it is constantly bouncing its management interface, which causes repetitive alarms. I will try powering it up back tomorrow, and it may come back alive.

Even if we do get this radio to revive, the link is still misaligned due to the second March storm. With the DragonWave Horizon link from JFK to Winthrop PD also down, the path diversity into the Metro North portion of MBHSR is much diminished.

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Matthew DiTullio <mditullio@ftgtechnologies.com>

Sent: Wednesday, May 16, 2018 11:11 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>

CC: pflanagan@town.winthrop.ma.us; rswartz@town.winthrop.ma.us; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: RE: PSNET Issue - WinFDH-SwA

Good Morning,

This morning, FTG has continued to receive alarms for this device. As Chuck stated yesterday, this does not seem to be an operational issue. We should schedule sometime to get onsite and diagnosis the issue when it is convenient for everyone involved.

Thanks

Matt DiTullio | Supervisor – Network Services | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: mditullio@FtgTechnologies.com



If you need immediate assistance, please call our 24x7 service center at 617-367-7474 or email servicecenter@ftgtechnologies.com



CMNA

From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Monday, May 14, 2018 10:36 AM

To: Matthew DiTullio <mditullio@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

Cc: pflanagan@townofwinthrop.ma.us; rswartz@town.winthrop.ma.us; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>

Subject: Re: PSNET Issue - WinFDH-SwA

Matt,

The Town of Winthrop changed out some of their switches back in March, and since then, we've been seeing errors on these interfaces into systems at Winthrop Fire HQ. These could be due to either the Town's equipment or the PSnet WinFDH-SwA. I've checked with several people at the MN RECC and the Town of Winthrop, but no one seems to be noticing any problems. However, this is the sort of thing that should be investigated by someone familiar with Ethernet handoffs between switches. Unless this becomes an operational problem, though, I'm merely keeping an eye on matters. I have some ideas as to what could be causing these problems, but I'd have to go on site to confirm any diagnosis.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/14/18 9:53 AM, Matthew DiTullio wrote:

Good Morning Everyone,

The FTG NOC has created a ticket for the issue reported below. Please let us know if we can provide any assistance or if you would like an onsite dispatch.

05/14 08:50:00: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Critical

Name: WinFDH-SwA

Map: Reverse Winthrop, S.B.F.

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition: Total Link Errors = 112/minute, worst link is GigabitEthernet1/0/22 [Index=10122] A=>Winthrop Town

VoIP/SIP services with 107/minute [Previous Condition was: OK]

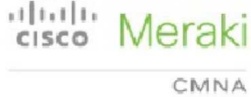
Time since last reported down: 37 days, 14 hours, 37 minutes, 1 second Device's up time: 27 days, 16 hours, 59 minutes, 51 seconds

Thanks

Matt DiTullio | Supervisor – Network Services | **FTG Technologies**
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: mditullio@FtgTechnologies.com



If you need immediate assistance, please call our 24x7 service center at 617-367-7474 or email servicecenter@ftgtechnologies.com



From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Thursday, May 17, 2018 1:29 PM EDT

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; Sgt. James Chin <Sgt. James Chin <James.Chin@pd.boston.gov>>; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>

Subject: Area A cameras

All

Report from Officer Madeira along with intermapper notification of cams down in Boston .We have confirmed something is wrong with link at Willis Hall roof Northeastern.

This feeds wireless link from Area A to Schroeder Plaza . We are heading to site to triage

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Greg Washburn <gwashburn@lan-tel.com>

Sent: Thursday, May 17, 2018 1:56 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; Sgt. James Chin < Sgt. James Chin <james.chin@pd.boston.gov>>; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>

Subject: Re: Area A cameras

Update- I am here with electricians at N.Eastern University. They're doing a cut over of power. They have given me an eta of 1hr that power should be restored. I am staying on-site till this happens to make sure all equipment comes back up.

Thank you,
Greg Washburn

Get [Outlook for iOS](#)

From: Eric Johnson

Sent: Thursday, May 17, 2018 1:29:12 PM

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong; Sgt. James Chin; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn; Mark Savage; Jim Rex; Eric W. Nisbet; Scott Torressen; Sean Pappas

Subject: Area A cameras

All

Report from Officer Madeira along with intermapper notification of cams down in Boston .We have confirmed something is wrong with link at Willis Hall roof Northeastern.

This feeds wireless link from Area A to Schroeder Plaza . We are heading to site to triage

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Respectfully,

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[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Greg Washburn <gwashburn@lan-tel.com>

Sent: Thursday, May 17, 2018 2:55 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; Sgt. James Chin < Sgt. James Chin <James.Chin@pd.boston.gov>>; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>

Subject: RE: Area A cameras

Power has been restored, and all equipment is back up.

From: Eric Johnson

Sent: Thursday, May 17, 2018 1:29 PM

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski <shawn.romanoski@pd.boston.gov>; Louie Madeira <louis.madeira@pd.boston.gov>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <kenneth.fong@pd.boston.gov>; Sgt. James Chin <James.Chin@pd.boston.gov>; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn <gwashburn@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Jim Rex <jrex@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>

Subject: Area A cameras

All

Report from Officer Madeira along with intermapper notification of cams down in Boston .We have confirmed something is wrong with link at Willis Hall roof Northeastern.

This feeds wireless link from Area A to Schroeder Plaza . We are heading to site to triage



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 17, 2018 3:15 PM EDT
To: Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>
CC: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; Sgt. James Chin <Sgt. James Chin <James.Chin@pd.boston.gov>>; john.doris@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>

Subject: Re: Area A cameras

Thanks Greg

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 17, 2018, at 3:00 PM, Greg Washburn <gwashburn@lan-tel.com> wrote:

Power has been restored, and all equipment is back up.

From: Eric Johnson
Sent: Thursday, May 17, 2018 1:29 PM
To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski <shawn.romanoski@pd.boston.gov>; Louie Madeira <louis.madeira@pd.boston.gov>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Captain Kenneth Fong <kenneth.fong@pd.boston.gov>; Sgt. James Chin <James.Chin@pd.boston.gov>; john.doris@pd.boston.gov;

michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn <gwashburn@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Jim Rex <jrex@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, May 18, 2018 6:06 AM EDT

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: B2 Normandy Creston intervale

This is back on line

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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www.lan-tel.com

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On May 18, 2018, at 2:31 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

These cams are down we will look at in AM

□

Respectfully,

Eric Johnson
Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Friday, May 18, 2018 9:29 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance

Hi Kate,

Do you have a minute to speak about this proposal? My desk is 617-635-1350.

Thanks so much,
Jess

On Thu, May 10, 2018 at 11:34 AM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Good Morning Jessica,

LAN-TEL Communications, Inc. is pleased to present the attached proposal for CIMS Maintenance for the upcoming year. Please do not hesitate to reach out to our team if you have any questions regarding the attached proposal.

Thank you,

Kate Waldron

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Friday, May 04, 2018 4:09 PM
To: Jessica Jones <jessica.jones@boston.gov>
Subject: Request for Quotes: State Contract FAC64 CIMS Maintenance

Good Afternoon,

The City of Boston, on behalf of the Metro Boston Homeland Security Region (MBHSR) is seeking quotes for CIMS Maintenance on statewide contract FAC64. The MBHSR includes nine jurisdictions: Boston, Brookline, Cambridge, Chelsea, Everett, Quincy, Revere, Somerville, and Winthrop.

Deadline for Responses: Friday, May 12th, by 12:00 pm, EDT.

Quotes must be submitted via email to jessica.jones@boston.gov with the subject line "Quote for FAC64 CIMS Maintenance"

For more information please see attached Statement of Work as well as FAC64 Contract User Guide.

Any questions may also be emailed to Jessica Jones: jessica.jones@boston.gov

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

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Cell: [617.913.6063](tel:617.913.6063)

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Friday, May 18, 2018 12:18 PM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance

Hi Kate,

Thank you very much for submitting Lan-Tel's proposal. Unfortunately, the cost proposed does not align with our funding and we are hoping that Lan-Tel can enter a contract with us for this scope of work to not exceed \$600,000. If possible, would you be able to lower your quote to \$600,000?

Thank you,
Jess

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Thank you,

Kate Waldron

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Friday, May 04, 2018 4:09 PM
To: Jessica Jones <jessica.jones@boston.gov>
Subject: Request for Quotes: State Contract FAC64 CIMS Maintenance

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Cell: [617.913.6063](tel:617.913.6063)

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Friday, May 18, 2018 12:24 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>
Subject: RE: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal
Attachment(s): "LAN-TEL Quote for FAC64 CIMS Maintenance Rev 2.docx"

Good Afternoon Jessica,

LAN-TEL is submitting this revised quote for the CIMS Maintenance Contract for \$600,000. Please contact me if you have any questions regarding this revised proposal.

Thank you,

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Friday, May 18, 2018 12:19 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance

Hi Kate,

Thank you very much for submitting Lan-Tel's proposal. Unfortunately, the cost proposed does not align with our funding and we are hoping that Lan-Tel can enter a contract with us for this scope of work to not exceed \$600,000. If possible, would you be able to lower your quote to \$600,000?

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Thank you,

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, May 18, 2018 7:17 PM EDT

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; bric@pd.boston.gov; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: B2 -Normandy -Creston

Shawn we are still having power problems at this one site. We have PTZ online for tonite and will be back early tomorrow to look at 2 fixed cameras. It is a tough spot traffic wise since we could not get a decent access spot and we were blocking traffic.

This was part of array of cams that went down early this AM.

Thanks

Eric

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, May 19, 2018 4:22 AM EDT

To: jeffrey.gilmore@cityofeverett.org; Greg Washburn <greg.washburn@lan-tel.com>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Whidden

Sgt Gilmore

We have an antenna down on the Whidden that is affecting cameras on Revere Beach Parkway . We are attempting to reset remotely . Will let you know if we ha w to dispatch .

Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

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ejohnson@lan-tel.com ☘ |

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www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

notify the sender and delete this e-mail from your computer system.

From: Greg Washburn <gwashburn@lan-tel.com>

Sent: Saturday, May 19, 2018 6:50 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; jeffrey.gilmore@cityofeverett.org; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: RE: Whidden

I have looked at this remotely with no success to fixing. I will be heading onsite to the Whidden hospital this morning.

Thank you,
Greg Washburn

From: Eric Johnson

Sent: Saturday, May 19, 2018 4:23 AM

To: jeffrey.gilmore@cityofeverett.org; Greg Washburn <gwashburn@lan-tel.com>; Jim Rex <jrex@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>

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Sgt Gilmore

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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Tuesday, May 22, 2018 3:16 PM EDT

To: Kate Waldron <Kate.Waldron@lan-tel.com>>

Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal

Attachment(s): "cori_compliance_certification_final_form_cm-15a.pdf","cori_compliance_standards_final_-_form_cm-15b_june_2014.pdf","lw-2_fy_2018_0.pdf","lw-8_fy_2018.pdf","no_risk_certificate_form_cm-14.pdf","OEM NDA Final.pdf","supplemental_it_terms_for_form_cm_10_060217_1_june_2017.pdf","wage_theft_prevent_form_cm-16_Lan-Tel.pdf","certificate_of_authority_form_cm-06.pdf","CM10.docx","CM11B LAN-TEL.pdf","contractor_certification_form_cm-09.pdf"

Hello Kate,

Thank you for your submission for the MBHSR CIMS Maintenance on statewide contract FAC64. Your quote has been reviewed and we have decided to move ahead. Attached you will find contracting documentation for your review and signature. Please complete and return the following attached documents.

- CM10/11
- CM06
- CM09
- CM15 A/B
- LW2
- LW8
- CM14
- OEM Non-Disclosure Agreement
- CM16

All documents must be signed in blue ink and hard copies of the original signatures returned via mail to:

City of Boston
Office of Emergency Management
Boston City Hall, Room 204
Boston, MA 02201
Attn: Jessica Jones

I look forward to working with you on this contract. If you have any questions or concerns, please do not hesitate to reach out.

On Fri, May 18, 2018 at 12:24 PM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Good Afternoon Jessica,

LAN-TEL is submitting this revised quote for the CIMS Maintenance Contract for \$600,000. Please contact me if you have any questions regarding this revised proposal.

Thank you,

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]

Sent: Friday, May 18, 2018 12:19 PM

To: Kate Waldron <kwaldron@lan-tel.com>

Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance

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--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Tuesday, May 22, 2018 3:37 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: RE: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal

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- CM09
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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Wednesday, May 23, 2018 6:49 AM EDT

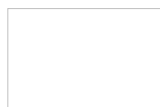
To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Meeting Status Report for Today's Meeting

Attachment(s): "Security Camera Strategy Meeting_5-23-18.docx"

Attached is the status report for today's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, May 23, 2018 9:56 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal

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From: Jessica Jones [mailto:jessica.jones@boston.gov]

Sent: Friday, May 04, 2018 4:09 PM

To: Jessica Jones <jessica.jones@boston.gov>

Subject: Request for Quotes: State Contract FAC64 CIMS Maintenance

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Cell: [617.913.6063](tel:617.913.6063)

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Wednesday, May 23, 2018 10:28 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: RE: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal

Hi Jessica,
Yes, that will be okay on our end if that's acceptable on your end.

Kate

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]
Sent: Wednesday, May 23, 2018 9:57 AM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: Re: LAN-TEL Quote for FAC64 CIMS Maintenance - revised proposal

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Wednesday, May 23, 2018 1:33 PM EDT

To: John Surette <John Surette <john.surette@pd.boston.gov>>; Allan Alpert <Allan Alpert <aalpert@chelseama.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Glenn Turner <Glenn Turner <gturner@cambridgefire.org>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Michael Cobb <Michael Cobb <mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael Saltzman <michael.saltzman@state.ma.us>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sean Doherty <Sean Doherty <sdoherthy@ftgtechnologies.com>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

Subject: Meeting minutes (drafts) from April 9 and May 15

Attachment(s): "4.9.18 PSNEC mtg minutes DRAFT.doc", "5.15.18 PSNEC mtg minutes DRAFT.doc"

Hello PSnet Executive Committee & PSnet vendors,

I'm emailing to share the drafts of the past two meeting minutes. I apologize for not sending the April 9 meeting minutes earlier. Both of these minutes will be under review for approval at the next PSnet meeting scheduled for Thursday, June 14, at 12pm at the Charlestown BPD A-15 location on 20 Vine St. (Shawn has said he'd bring a pizza :)

Thanks very much,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, May 24, 2018 8:25 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Jeff Gilmore <Jeff.Gilmore@cityofeverett.org>; Chuck@Interisle.net; Eric Johnson <Eric.Johnson@lan-tel.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>; PSNET <PSNET@ftgtechnologies.com>

Subject: PSNet Alert: EverettWH-SwD

God Morning Everyone,

The following alert came in this morning:

Event: Alarm

Name: EvtWH-SwD

Map: Everett S.R.F.

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition: Short-term Packet Loss: 18.0 % [Previous Condition was: No SNMPv2c response.]

Time since last reported down: 9 minutes, 24 seconds Device's up time: 45 minutes, 11 seconds

The alert reports short-term packet loss, however the device is up. Engineers are looking into the cause of alert.

Thank you,

Rich Crehan

Project Manager

FTG Technologies

From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, May 24, 2018 10:03 AM EDT
To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>
CC: Jeff Gilmore <Jeff.Gilmore@cityofeverett.org>; Eric Johnson <Eric.Johnson@intel.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>; PSNET <PSNET@ftgtechnologies.com>
Subject: Re: PSNet Alert: EverettWH-SwD
Attachment(s): "smime.p7s"

Rich,

Short-term packet loss can occur for a variety of reasons, many of which may have nothing to do with the device for which this problem is reported. For instance, InterMapper itself might be experiencing a burst of activity, and could drop SNMP packets from the device, which then gets reported as short-term loss. Re-routing events also cause situations where packet loss can occur briefly.

Unless this sort of report is frequent and only from a specific device, we can generally ignore these sorts of events as not interesting.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/24/18 8:25 AM, Rich Crehan wrote:

God Morning Everyone,

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Event: Alarm
Name: EvrtWH-SwD
Map: Everett S-R-F
Address: 10.254.72.244
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Condition: Short-term Packet Loss: 18.0 % [Previous Condition was: No SNMPv2c response.]

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Rich Crehan
Project Manager
FTG Technologies

From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Thursday, May 24, 2018 12:48 PM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Boston LAN-TEL/FATPOT Project Update

Attachment(s): "Flir Integration with fusionPLATFORM Notes.docx"

Hi Jessica and Michele,

You must have been busy this morning. We missed you on the bi-weekly project update call. No worries. Good progress continues to be made. Here's a written update.

- fusionPLATFORM updates {SOW deliverable section number in brackets}
 - Applied latest software updates for fusionPLATFORM and other underlying technology (database)
 - A "Test" environment has now been created. This will be used to stage this project's updates before rolling out to production.
 - The "Test" environment is intended to remain permanently and can also be used as a training environment.
 - {2.2.4} Brookline was selected as the lead agency to be connected directly to the fusionPLATFORM environment.
 - It has been successfully connected to fusionPLATFORM (test Env).
 - Brookline (and all other agencies) remain connected to the Legacy FATPOT system, which is currently feeding the production env on fusionPLATFORM.
- Flir Camera updates
 - {2.1.3} Flir engineers have confirmed interface connectivity to their dedicated development environment (hosted at the FATPOT office) that we set up for them.
 - {2.1.8} On a recent call with LAN-TEL, Scott Wilder, and Flir engineers, we discussed camera configuration options. A 1st draft of the camera integration document has been created and attached here for your review.
- On-site Meetings
 - Travel has been booked.
 - Roger Salisbury (PM) will be in Boston from Mon, June 11 - Fri June 15.
 - Jonathan Mitchel (VP of Sales) will be in Boston from Tue, June 12 - Thu June 14.
 - Stakeholder project meetings have been scheduled. Location is 1400 Providence Hwy, Suite 3100, Norwood, MA. (LAN-TEL's office)
 - Tue June 12, 1pm-4pm
 - Wed June 13, 9am-12pm (repeat/make-up session)
- Next steps
 - LAN-TEL building project meeting invitation list and sending out invitations.
 - {2.2.1} FATPOT implementing connectivity Watchdog process in fusionPLATFORM (75% done. Remaining work planned for June.)
 - {2.2.2} FATPOT implementing ESRI Geocoding solution in fusionPLATFORM (10% done. Most of this work planned for June.)
 - {2.2.3} FATPOT implementing SQL incident logging for the BRIC in fusionPLATFORM (10% done. Most of this work planned for June.)
 - {2.2.4, 2.2.5} After above services are implemented, FATPOT will engage each of the remaining agencies and connect them to fusionPLATFORM (in Test env) as rapidly as we have their cooperation.

Last of all, Eric indicates that OEM has an invoice in hand related to the 1st milestone of the project. Can you let me know if there are any concerns or hang-ups in getting that processed?

Thanks,

--

Roger Salisbury

Solutions Architect



655 Medical Dr, Ste 100
Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Saturday, May 26, 2018 8:32 AM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <gerry.reardon@cambridgefire.org>; Eric Johnson <Eric.Johnson@erjohnson@lan-tel.com>; Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>; Chuck@Interisle.net

Subject: PSNet Alert:

Good Morning Everyone,

This morning the site of Everett PD went down. I reached out to the PD for a status update, and the officer informed me that IT staff is on site working:

Event: Down

Name: EvtHA-SwA

Map: Everett S-R-E

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 2 days, 1 hour, 20 minutes, 23 seconds

Device's up time: 38 days, 14 hours, 46 minutes, 37 seconds

Chuck, are you on site this morning?

Thank you,

Rich Crehan

Project Manager

FTG Technologies

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Tuesday, May 29, 2018 4:01 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; PSNET <PSNET@PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>; Chief Paul Flanagan <Chief.Paul.Flanagan@pflanagan@town.winthrop.ma.us>; Richard Swartz <Richard.Swartz@rswartz@town.winthrop.ma.us>

Subject: PSNet Alert: FtBanks_Switch Winthrop Water Tower

Good Evening Everyone,

Please be aware that the following alert has come in:

Event: Down

Name: FtBanks_Switch

Map: Winthrop Water Tower

Address: [REDACTED]

Probe Type: HP-ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are looking into the alert now, and findings will be reported.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Tuesday, May 29, 2018 4:03 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net> <Chuck@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; sford@reverepolice.org

Subject: PSNet Alert: Seaview Towers Down

Good Evening Everyone,

The following alerts have come in:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Intermapper shows the entire Seaview Towers site as down. Engineers are looking into the outage, and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Chuck Wade <Chuck@Interisle.net>
Sent: Tuesday, May 29, 2018 4:05 PM EDT
To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>; Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>
CC: Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>; sford@reverepolice.org
Subject: Re: PSNet Alert: Seaview Towers Down
Attachment(s): "smime.p7s"

Rich, et al.,

Both this and the Ft Banks site outages indicate a power outage. Neither site has a working UPS. It is likely that there is a regional power outage affecting Revere and Winthrop. It wouldn't be the first time we've seen such city/town-wide outages.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/29/18 4:03 PM, Rich Crehan wrote:

Good Evening Everyone,

The following alerts have come in:

Event: Down
Name: Seaview_Tower_Switch
Map: Revere_Broadway_Tower
Address: [REDACTED]
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Intermapper shows the entire Seaview Towers site as down. Engineers are looking into the outage, and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Tuesday, May 29, 2018 4:11 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; sford@reverepolice.org

Subject: RE: PSNet Alert: Seaview Towers Down

Chuck,

Outages do seem to be the likely cause – I tried making contact with the site itself, but with no luck. I will reach out to the PD to see if they can confirm.

Thank you,

Rich

From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Tuesday, May 29, 2018 4:05 PM

To: Rich Crehan <rcrehan@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

Cc: Eric Johnson <ejohnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; sford@reverepolice.org

Subject: Re: PSNet Alert: Seaview Towers Down

Rich, et al.,

Both this and the Ft Banks site outages indicate a power outage. Neither site has a working UPS. It is likely that there is a regional power outage affecting Revere and Winthrop. It wouldn't be the first time we've seen such city/town-wide outages.

...Chuck

Chuck Wade, Principal
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+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/29/18 4:03 PM, Rich Crehan wrote:

Good Evening Everyone,

The following alerts have come in:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Intermapper shows the entire Seaview Towers site as down. Engineers are looking into the outage, and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Chuck Wade <Chuck@Interisle.net>
Sent: Tuesday, May 29, 2018 4:22 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; sford@reverepolice.org
Subject: Re: PSNet Alert: Seaview Towers Down
Attachment(s): "smime.p7s"

Rich,

The Malden/Broadway camera backhaul site in Revere is also down with a similar MO. This just further evidence of a regional power problem.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/29/18 4:11 PM, Rich Crehan wrote:

Chuck,

Outages do seem to be the likely cause – I tried making contact with the site itself, but with no luck. I will reach out to the PD to see if they can confirm.

Thank you,

Rich

From: Chuck Wade [<mailto:Chuck@Interisle.net>]
Sent: Tuesday, May 29, 2018 4:05 PM
To: Rich Crehan <rcrehan@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>
Cc: Eric Johnson <ejohnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; sford@reverepolice.org
Subject: Re: PSNet Alert: Seaview Towers Down

Rich, et al.,

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On 5/29/18 4:03 PM, Rich Crehan wrote:

Good Evening Everyone,

The following alerts have come in:

Event: Down
Name: Seaview_Tower_Switch
Map: Revere Broadway Tower
Address: [REDACTED]
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Intermapper shows the entire Seaview Towers site as down. Engineers are looking into the outage, and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Tuesday, May 29, 2018 4:49 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; sford@reverepolice.org

Subject: RE: PSNet Alert: Seaview Towers Down

Chuck,

I reached out to ReverePD and National Grid, but neither had received any notification of an outage. I will follow up with the contacts and dispatch out tomorrow morning if we do not see the alerts resolve.

Thank you,

-Rich

From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Tuesday, May 29, 2018 4:23 PM

To: Rich Crehan <rcrehan@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

Cc: Eric Johnson <ejohnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; sford@reverepolice.org

Subject: Re: PSNet Alert: Seaview Towers Down

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...Chuck

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From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Tuesday, May 29, 2018 4:05 PM

To: Rich Crehan <rcrehan@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

Cc: Eric Johnson <ejohnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; sford@reverepolice.org

Subject: Re: PSNet Alert: Seaview Towers Down

Rich, et al.,

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...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile

www.interisle.net

On 5/29/18 4:03 PM, Rich Crehan wrote:

Good Evening Everyone,

The following alerts have come in:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: 10.10.75.11

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Intermapper shows the entire Seaview Towers site as down. Engineers are looking into the outage, and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Chuck Wade <Chuck@Interisle.net>

Sent: Wednesday, May 30, 2018 8:20 PM EDT

To: Joe Hatchcock <Joe Hatchcock <JHatchcock@Skywave.org>; Jeffrey Gilmore <Jeffrey Gilmore <Jeffrey.Gilmore@CityofEverett.org>; Allen Peluso <Allen.Peluso@CityofEverett.org>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>; Ellison Patterson <Ellison1@Skywave.org>

CC: Gerald Reardon <Gerald Reardon <GReardon@CambridgeFire.org>; Scott Wilder <SWilder@BrooklineMA.gov>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>; Jim Rex <Jim Rex <JREx@LAN-TEL.com>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>; Colin Strutt <Colin Strutt <Colin@Interisle.net>

Subject: Re: PSnet: Planned equipment move at Whidden

Attachment(s): "smime.p7s"

Folks,

I worked with Joe Hatchcock today, and we successfully moved the PSnet equipment into the new rack for the MNI microwave radio links. All equipment is now located in what should be permanent positions in the new rack, and we are ready to connect in the new MNI microwave links to Everett PD and Avalon North Point.

Throughout the equipment move, we were able to keep all services up and any disruptions should have been under a half minute, and were actually due to re-routing in the network as paths shifted while equipment and connections were changed. This was actually a good case study illustrating the importance of proper equipment redundancy, since we could move one piece of equipment at a time without losing service. This also means that traffic that flows through Whidden as part of the PSnet regional backbone was not affected.

I also performed a cleanup around 15:30 of camera connections that still rely on that awful outdoor rack on the Whidden roof. This allowed us to put all camera connections into a single managed switch (HP 2510-24), and power down a second, unmanaged switch (TrendNet). Camera services were affected for somewhat longer than they should have been due to a spanning tree loop that occurred while shifting connections from the unmanaged switch that does not support the spanning tree protocol. With the unmanaged switch out of the picture, such spanning tree problems should not occur again, and we've eliminated the additional heat being generated by that switch in the outdoor roof rack.

A positive improvement is that there are now two new 4 inch conduits from the radio room to the roof as a by product of this MNI microwave deployment. This could be the cable access we've been trying to get in place for the past five years. We highly recommend that work begin on moving the microwave power supplies in the outdoor roof rack down into the radio room, where they can be connected into the redundant UPS system we have in place. This requires running new cables (Ethernet and some DC power cables) from the radio room to the lightning arrestors and power injectors that are located on the roof.

The highest priority are the backbone microwave links between Whidden and JFK and Whidden and Burton Faulkner (25 Highland). We should also now be able to complete the installation of the AirFiber24 link between Whidden and Soldier's Home to replace the failed BridgeWave 80 GHz link--another high priority task.

As far as camera microwave links, I count about a dozen CAT5e/6 (shielded) cables that need to be run from the radio room to the roof. This will allow us to relocate the power supplies (power injectors) currently in the outdoor roof rack into the radio room where they can be on UPS power. An additional five CAT5e/6 cables are needed for the backbone microwave links, plus two DC (14 AWG) cables for the two DragonWave backbone radios.

Following through with these changes would substantially improve the reliability of the Whidden site, both as a regional backbone network node, and also as the primary camera backhaul site for Everett's cameras. However, there are two additional improvements needed for this site:

1. At least one new 20 Amp power circuit needs to be made available for PSnet's UPSs. Currently both UPSs are plugged into the same circuit. Ideally, two new circuits (on separate breakers) should be provided, as was done for the MNI equipment. Even better if these new circuits could be on a standby generator.
2. The radio room needs some sort of HVAC cooling system, since the public safety radios in that room generate a lot of heat and there is no air circulation in the room. With the additional MNI equipment in that room, the heat levels will only increase. During summer months in past years, this room gets very hot. (PSnet monitors temperature levels, so we can provide confirmation of just how hot it gets.) Note, any new electrical work should also factor in requirements for powering a new cooling system.

It was, however, nice to make some progress on improving this site today. Thanks Joe, and the Skywave team, for moving this forward.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group

+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 5/29/18 4:18 PM, Chuck Wade wrote:

Joe,

I am confirming that I plan to meet you at Whidden Hospital to move the PSnet equipment into the new rack. I will shoot to be there by 09:00, but I have to cross Boston to reach Everett, so traffic can be unpredictable.

Assuming everything goes well, I'll also work with you on preparing to connect the new MNI microwave radios into the PSnet switches. This may involve running by Everett PD as well to deal with that end.

Note, I'm working with Glenn on some upgrades in Cambridge, and I hope to be able to move forward with both the Avalon and Miller River sites.

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Allen Peluso <allen.peluso@cityofeverett.org>

Sent: Thursday, May 31, 2018 9:38 AM EDT

To: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: Joe Hatchcock <Joe Hatchcock <JHatchcock@Skywave.org>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; Gerald Reardon <Gerald Reardon <GReardon@CambridgeFire.org>>; Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>>; Jim Rex <Jim Rex <JRex@LAN-TEL.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>

Subject: Re: PSnet: Planned equipment move at Whidden

Thank you Gentlemen

Det Allen Peluso
45 Elm Street
Everett, MA. 02148
617-394-2293

----- Original message -----

From: Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>

Date: 5/31/18 6:32 AM (GMT-05:00)

To: Chuck Wade <Chuck@Interisle.net>

Cc: Joe Hatchcock <JHatchcock@Skywave.org>, Allen Peluso <allen.peluso@cityofeverett.org>, Glenn Turner <GTurner@CambridgeFire.org>, Ellison Patterson <Ellison1@Skywave.org>, Gerald Reardon <GReardon@CambridgeFire.org>, Scott Wilder <SWilder@BrooklineMA.gov>, Sarah Plowman <Sarah.Plowman@Boston.gov>, Michele Bilodeau <Michele.Bilodeau@Boston.gov>, Eric Johnson <EJohnson@LAN-TEL.com>, Mark Savage <MSavage@LAN-TEL.com>, Jim Rex <JRex@LAN-TEL.com>, Rich Crehan <RCrehan@FTGTechnologies.com>, Fred Goldstein <Fred@Interisle.net>, Colin Strutt <Colin@Interisle.net>

Subject: Re: PSnet: Planned equipment move at Whidden

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Everett, MA. 02149
Off 617 394-2462
Cell 617 828-8017
Jeffrey.gilmore@cityofeverett.org

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From: Brenda Jones <brenda.jones@boston.gov>
Sent: Thursday, May 31, 2018 5:26 PM EDT
To: jbodio@lan-tel.com <jbodio@lan-tel.com>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: PSnet Development and Management RFP
Attachment(s): "LAN-TEL Notification Letter_5.30.18.pdf"

Hello Mr. Bodio,

The purpose of this email is to notify LAN-TEL Communications that the PSnet Evaluation Team has completed the review of the City of Boston's EV00005292 PSnet Development and Management Request for Proposals.

It is my pleasure to inform you that your company has been awarded the contract. Please see the attached award notification letter; the original is in the mail.

We will be contacting you in the coming days and weeks to talk about next steps, contracting, and project timeline.

Thank you again,

Brenda Jones

Project Director

Office of Emergency Management (OEM)

Boston City Hall, Room 204 | Boston, MA 02201

Phone: 617-635-1400 | Fax: 617-635-2974 | brenda.jones@boston.gov

From: Joe Hatchcock <jhatchcock@skywave.org>

Sent: Friday, June 01, 2018 9:20 AM EDT

To: Allen Peluso <Allen Peluso <allen.peluso@cityofeverett.org>>

CC: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade <Chuck Wade <Chuck@interisle.net>>; Glenn Turner <Glenn Turner <GTurner@cambridgefire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@skywave.org>>; Gerald Reardon <Gerald Reardon <GReardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Mark Savage <Mark Savage <MSavage@lan-tel.com>>; Jim Rex <Jim Rex <JRex@lan-tel.com>>; Rich Crehan <Rich Crehan <RCrehan@ftgtechnologies.com>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>

Subject: Re: PSnet: Planned equipment move at Whidden

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Thank you Gentlemen

Det Allen Peluso
45 Elm Street
Everett, MA. 02148
617-394-2293

----- Original message -----

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Date: 5/31/18 6:32 AM (GMT-05:00)

To: Chuck Wade <Chuck@Interisle.net>

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Friday, June 01, 2018 9:51 AM EDT
To: Joe Hathcock <Joe Hathcock <jhathcock@skywave.org>; Allen Peluso <Allen Peluso <allen.peluso@cityofeverett.org>>
CC: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Glenn Turner <Glenn Turner <GTurner@cambridgefire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@skywave.org>>; Gerald Reardon <Gerald Reardon <GReardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Mark Savage <Mark Savage <MSavage@lan-tel.com>>; Jim Rex <Jim Rex <JREx@lan-tel.com>>; Rich Crehan <Rich Crehan <RCrehan@ftgtechnologies.com>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Planned equipment move at Whidden
Attachment(s): "smime.p7s"

Joe,

Just to confirm, I did complete reconfiguring the PSnet switches to support the new 18 GHz MNI microwave link between Everett PD and Whidden Hospital yesterday. I will send you PSnet switch port details for connecting the data and management interfaces at Everett PD into the MNI IDU.

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, June 01, 2018 1:11 PM EDT

To: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>

CC: Chuck Wade <Chuck Wade <Chuck@interisle.net>>; Joe Hatchcock <Joe Hatchcock <JHatchcock@skywave.org>>; Allen Peluso <Allen Peluso <allen.peluso@cityofeverett.org>>; Glenn Turner <Glenn Turner <GTurner@cambridgefire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@skywave.org>>; Gerald Reardon <Gerald Reardon <GReardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Mark Savage <Mark Savage <MSavage@lan-tel.com>>; Jim Rex <Jim Rex <JRex@lan-tel.com>>; Rich Crehan <Rich Crehan <RCrehan@ftgtechnologies.com>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>

Subject: Re: PSnet: Planned equipment move at Whidden

Just a quick note regarding heating/cooling -- this is a separate project that still needs FEMA approval and then will need to be bid out. It's a high priority project so it's definitely on my radar, but it'll still take a bit of time.

Thanks!

Sarah

On Thu, May 31, 2018 at 6:32 AM, Jeffrey Gilmore<jeffrey.gilmore@cityofeverett.org> wrote:

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400
Fax: 617.635.2974

From: Linda Calnan <linda.calnan@boston.gov>

Sent: Monday, June 04, 2018 3:54 PM EDT

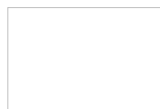
To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Meeting Status Report for 6/6, Wed's Meeting

Attachment(s): "Security Camera Strategy Meeting_6-6-18.docx"

Attached is the status report for this Wed's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Tuesday, June 05, 2018 11:48 AM EDT
To: sarah.plowman@boston.gov
Subject: RE: City of Boston - Event EV00005292 Has Been Edited

Hi Sarah,

We have already responded to this. Is there something additional we need to on the portal?

Thank you,

Kate

From: sarah.plowman@boston.gov [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, June 05, 2018 11:22 AM
Subject: City of Boston - Event EV00005292 Has Been Edited

Event Edited

Dear Potential Bidder,

You have been invited to participate in a City of Boston sourcing event. Please review this information and if interested, use the hyperlink below to view further details or to submit a bid on this event.

Note: This event has been edited by the event creator.

Event Overview
Event Name: PSnet 3 - PSnet Development & Management Description: The Mayor's Office of Emergency Management (OEM) on behalf of the Metro Boston Homeland Security Region (MBHSR) is requesting proposals to contract with qualified a technical vendor to engineer, upgrade, maintain, repair, manage and monitor the Public Safety Network (PSnet) infrastructure system. In addition, the contractor may provide equipment and software acquisition services on behalf of OEM for the PSnet system. The MBHSR Communications Interoperability Subcommittee (CIS) has identified a critical need to continue the technical management and development of the existing private, secure, Boston regional PSnet infrastructure that provides interconnection, IP transport, and other backbone and key IT services to an increasing variety of public safety services, systems, and applications. For more details please see the RFP.
Event Details
Event ID: BOSTN-EV00005292 Round 1 Version 1 Event Starts: 04/09/2018 12:00PM EDT Event Ends: 04/30/2018 12:00PM EDT Header Attachments: certificate_of_authority_form_cm-06.pdf, contractor_certification_form_cm-09.pdf, standard_contract_document_cm10_11_september_18-17.pdf, standard_contract_general_conditions_form_cm_11.pdf, cori_compliance_certification_final_form_cm-15a.pdf, cori_compliance_standards_final_form_cm-15b_june_2014.pdf, cori_compliance_waiver_final_form_cm-15c.pdf, lw-1_fy_2019_1.pdf, lw-2_fy_2019.pdf, lw-8_fy_2019.pdf, wage_theft_prevent_form_cm-16.pdf, 2017_RFP_for_PSNet_Development_and_Management.pdf, PSnet_RFP_Questions___Answers.pdf, Line Attachments: None
City of Boston's Supplier Portal URL
Click here to access the City of Boston's Supplier Portal.

Email generated on 2018-06-05 at 11:21:58.000000 EST.

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, June 05, 2018 11:57 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: City of Boston - Event EV00005292 Has Been Edited

Hi Kate,

No, you do not need to do anything more. I apologize for the confusion.

Thanks,
Sarah

On Tue, Jun 5, 2018 at 11:48 AM, Kate Waldron<kwaldron@lan-tel.com> wrote:

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, June 05, 2018 3:51 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>

Subject: 222 Berkeley (Boston) camera/PSnet site

Hi Eric & Chuck,

It is my understanding that 222 Berkeley St in Boston is a CIMS camera site. Is there any CIMS and/or PSnet equipment on site in a rack in a mechanical room?

Thanks,
Sarah

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Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, June 05, 2018 4:41 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>>
CC: Chuck Wade <Chuck.Wade@interisle.net>>
Subject: Re: 222 Berkeley (Boston) camera/PSnet site

There is an antenna pair that shoots to Camb Courthouse ,This only connects 222 Berkley and 500 Boylston. We also utilize to connect Marathon cameras in April .

There is an abandoned 20x 20 x 8 enclosure in a Maint room with pipes to roof .

We also have a 16x16 nema enclosure on the roof that has a switch and PoEs for antenna and cameras



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Sent: Tuesday, June 05, 2018 4:41 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Re: 222 Berkeley (Boston) camera/PSnet site

Attachment(s): "smime.p7s"

Sarah,

Based on what was there the last time I was on site, there is a wall-mounted box in one of the mechanical rooms on the roof.

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Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
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Unable to Process

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Sent: Tuesday, June 05, 2018 4:48 PM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 222 Berkeley (Boston) camera/PSnet site
Attachment(s): "IMG-2126.JPG", "IMG-2127.JPG", "IMG-2128.JPG"

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Sent: Tuesday, June 05, 2018 8:11 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
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Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, June 06, 2018 11:47 AM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 222 Berkeley (Boston) camera/PSnet site

That site is a potential location for the Cambridge Courthouse relocation project. Other sites under consideration already have racks with various microwave equipment in some mechanical room. The room we were shown (the one in the photos) has no preexisting rack. That's not a problem; we can include the purchase of a rack in the project itself. But if there was already a room with PSnet and/or CIMS equipment installed on a rack elsewhere in the building, I wanted to be sure to be in the right room and use what's already present.

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Sent: Wednesday, June 06, 2018 12:10 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 222 Berkeley (Boston) camera/PSnet site
Attachment(s): "smime.p7s"

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There may well be good strategic arguments for upgrading the 222 Berkeley site. However, presenting this as an alternative to the former Courthouse is misleading. I would also think the Revere Hotel is a more strategic site to be considered for upgrades.

My strong recommendation is that we undertake a serious planning exercise to determine what sites we need to replace, what sites we need to add, and what sites we're going to continue to support and invest in. This planning needs to take into account both fiber access and viability for microwave shots to other strategic locations. It should also consider building ownership, and relationships with building owners.

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To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
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Subject: Re: 222 Berkeley (Boston) camera/PSnet site

Sorry, to clarify -- there would not be just one location, there would be a series of new microwave hops put in place. 222 Berkeley would shoot to Tang Hall, and there would be a handful of other such links around the region. Glenn Turner has been working on this for awhile, but it's still in the planning stages.

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www.interisle.net

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Hi Eric & Chuck,

It is my understanding that [222 Berkeley St](#) in Boston is a CIMS camera site. Is there any CIMS and/or PSnet equipment on site in a rack in a mechanical room?

Thanks,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

--

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Sarah Plowman

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Mayor's Office of Emergency Management
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Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, June 06, 2018 12:13 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
Subject: Re: 222 Berkeley (Boston) camera/PSnet site

That is the only room

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On Jun 6, 2018, at 11:47 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

That site is a potential location for the Cambridge Courthouse relocation project. Other sites under consideration already have racks with various microwave equipment in some mechanical room. The room we were shown (the one in the photos) has no preexisting rack. That's not a problem; we can include the purchase of a rack in the project itself. But if there was already a room with PSnet and/or CIMS equipment installed on a rack elsewhere in the building, I wanted to be sure to be in the right room and use what's already present.

On Tue, Jun 5, 2018 at 8:11 PM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

That looks like what I remember, but the photos do not provide much context. The PELCO box is a giveaway that this was likely once a CIMS wall-mount cabinet, but it looks like this is no longer in use. However, it might

be feeding power to some other equipment.

The LAN-TEL folks are in the best position to indicate if this is in use.

What's the reason for the question? Is someone about to remove that cabinet? Is there going to be some construction in that mechanical room? Do they want to re-use the power circuit to that cabinet?

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 6/5/18 4:48 PM, Sarah Plowman wrote:

Is this the wall-mounted box you remember, Chuck? Two photos, plus one more of the room it's in.

On Tue, Jun 5, 2018 at 4:41 PM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

Based on what was there the last time I was on site, there is a wall-mounted box in one of the mechanical rooms on the roof.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 6/5/18 3:51 PM, Sarah Plowman wrote:

Hi Eric & Chuck,

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Sarah

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From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Wednesday, June 06, 2018 5:49 PM EDT
To: Brenda.Jones@cityofboston.gov
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>
Subject: RE: City of Boston - You have been awarded an event.

Hi Brenda,

Thanks for making us aware of this notification. I did go on the portal twice today and did not see any action we needed to take in the usual "manage contracts" section. The event was not listed there for me to sign, etc.

If there is something I need to be doing at this time, please let me know and I'll take care of it right away.

Thanks very much,

Kate

From: Brenda.Jones@cityofboston.gov [mailto:Brenda.Jones@cityofboston.gov]
Sent: Tuesday, June 05, 2018 4:08 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: City of Boston - You have been awarded an event.

Award Notification

Dear Bidder,
You have been awarded this Sourcing event.

Event Details	
Event Id:	BOSTN - EV00005292 Round 1 Version 1
Event Name:	PSnet 3 - PSnet Development & Management
Award Details	
Award Type:	Purchase Order
Award ID:	BOSTN-0000691359
Awarded Item:	
Description:	Technical support services to the MBHSR for the management and maintenance of the region's public safety network, PSnet from July 1, 2018 - June 30, 2019
Awarded Quantity:	1
Awarded Unit Price:	1058200 USD
City of Boston's Supplier Portal URL	
Click here to access the City of Boston's Supplier Portal.	

Email generated on 2018-06-05 at 16:07:47.000000 EST.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, June 07, 2018 10:37 AM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: PSNet: Whidden Hospital Radio

Good Morning Everyone,

Please be aware: USAi.net and FTG are currently at Whidden Hospital to work in the radio mate to Soldiers' Home.

Thank you,

Rich Crehan
FTG Technologies
617 367-7474

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, June 07, 2018 4:22 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>
Subject: Notification of two COB Bid Events: # EV00005618 & EV00005619

Hello Eric,

We have cancelled and re-posted both of the MBHSR Brookline Fiber Run and MBHSR East Boston Fiber Run WQC bid events. The new bid events include revised bid response specifications.

Both bids **open today, Friday, June 7, at 4:30pm and close Monday, June 11, at 2:00pm** and both require total bid cost as well as an attached description of work to be performed, based on the requirements of the revised bid specifications (you'll find that document in the bid event posting as before). More details can be found in the bid post description.

You should have received an email with further details from our online system, but in case not, here's a few directions for your next steps if you should be interested in learning more and responding to the **new** bid events:

- During the window when the event is up, go to <https://procurement.cityofboston.gov/psp/prdsp/SUPPLIER/ERP/h?tab=DEFAULT> and you'll find the events (ID EV00005618 & EV00005619).
- Make sure that LAN-TEL is registered as a sourcing bidder (link on that website).
- Log in, find the event(s), and apply.

Please note - that if you had previously submitted a bid on either previous event (EV00005522 or EV00005556) that you must submit a bid again to the new event(s) in order to be considered for either project.

If you have any questions, you can let me or Linda Calnan (cc'd) know.

Thanks so much,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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Sarah

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Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, June 07, 2018 5:15 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>
Subject: Re: Notification of two COB Bid Events: # EV00005618 & EV00005619

Sarah
Thank you for the update
Much appreciated



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Thursday, June 07, 2018 8:43 PM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck@Interisle.net

Subject: Re: PSNet: Whidden Hospital Radio

Rich

I'm seeing the link from soldiers to Whidden go up and down on intermapper . Is this the old IP and has a new one been added for the new pair of antennas ?



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jun 7, 2018, at 10:35 AM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Morning Everyone,

Please be aware: USAi.net and FTG are currently at Whidden Hospital to work in the radio mate to Soldiers' Home.

Thank you,

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FTG Technologies
617 367-7474

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Thursday, June 07, 2018 9:50 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>

Subject: Re: PSNet: Whidden Hospital Radio

Attachment(s): "smime.p7s"

Eric,

This link is not yet aligned, but the radios are now reachable for management purposes. I also changed the IP addresses from what they were when the BridgeWave radios were installed.

They will be back tomorrow to complete the alignment from both ends, and hopefully the wireless link will come up. Everything is ready at this point.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 6/7/18 8:43 PM, Eric Johnson wrote:

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Security Project Manager
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, June 07, 2018 10:02 PM EDT
To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>
CC: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>
Subject: Re: PSNet: Whidden Hospital Radio
Attachment(s): "IMG_0663.PNG"

Thanks



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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From: Chuck Wade <Chuck@Interisle.net>

Sent: Friday, June 08, 2018 2:44 PM EDT

To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>

CC: Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: PSnet: Brief status updates

Attachment(s): "smime.p7s"

Scott, Sarah,

I am providing some brief updates on recent work activities and progress made.

- FTG and USAi.net have completed the installation of the AirFiber24 microwave link between Everett Whidden Hospital and Chelsea Soldiers' Home. The link is looking very good, and should normally provide more than 700 Mbps between these sites. I have configured the PSnet switches at both sites to integrate this link, and performed a lot of clean up and config refinements along the way. PSnet traffic is now flowing over this link, including a lot of CIMS traffic.
- I have worked with Skywave and Everett PD to prepare for the new MNI microwave radios at Whidden Hospital. I have configured the Whidden switches to support the two new MNI microwave links to Everett PD and Avalon North Point at 1 Leighton in Cambridge. However, the Avalon site is not currently on PSnet, so we can't take advantage of this link until the site is integrated into PSnet. The link between Whidden and Everett PD can be activated, and both sides are configured for this new link. The primary work remaining is to configure the network interfaces on the MNI radios at Whidden and Everett PD, and align the antennas. Note that when this link comes up, we will finally have a situation where power outages at Whidden will not take all of Everett off PSnet, since the new AirFiber24 and MNI radios are powered from the radio room where we have UPSs in place.
- InterMapper maps have been updated for Everett and Chelsea to reflect recent changes, and the new AirFiber24 radios are being continuously monitored.

We do realize that the Interisle contract is out of money, so the above efforts are another contribution to the cause from Interisle.

For June, I have lots of stuff on my plate, including work contracted by City of Cambridge and Harvard University, so I will not be doing any further PSnet work until we are under a new contract. This also means I do not plan to attend the June EC meeting.

Finally, I will be traveling for family purposes between tomorrow, Saturday, through Tuesday, June 12. I will next be in my office on Wednesday June 13.

Have a nice weekend, all...

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Chuck Wade, Principal
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+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, June 08, 2018 2:54 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>

Subject: Re: PSnet: Brief status updates

Thank you, Chuck. Have you communicated to Eric and Rich that you will be unavailable for the rest of the month as far as PSnet goes?

On Fri, Jun 8, 2018 at 2:44 PM, Chuck Wade<Chuck@interisle.net> wrote:

Scott, Sarah,

I am providing some brief updates on recent work activities and progress made.

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Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>

Sent: Friday, June 08, 2018 3:15 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>

Subject: Re: PSnet: Brief status updates

Attachment(s): "smime.p7s"

On 6/8/18 2:54 PM, Sarah Plowman wrote:

Thank you, Chuck. Have you communicated to Eric and Rich that you will be unavailable for the rest of the month as far as PSnet goes?

Yes. Eric was copied on this note, and I've also separately communicated to Rich at FTG.

...Chuck

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, June 08, 2018 3:29 PM EDT

To: sarah.plowman@boston.gov; Scott Wilder <swilder@brooklinema.gov>>

Subject: Chucks email

Don't worry we will be ready to respond if necessary. We / LanTel are not taking the month off .

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, June 08, 2018 3:47 PM EDT

To: sarah.plowman@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: Chucks email

Disregard chucks email he will be available for June ...all set have a good weekend



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jun 8, 2018, at 3:29 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Don't worry we will be ready to respond if necessary. We / LanTel are not taking the month off .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
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From: Scott Wilder <swilder@brooklinema.gov>
Sent: Friday, June 08, 2018 4:01 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; sarah.plowman@boston.gov
Subject: Re: Chucks email

Thank you, sir

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Eric Johnson <ejohnson@Lan-Tel.com>
Date: 6/8/18 3:29 PM (GMT-05:00)
To: sarah.plowman@boston.gov, Scott Wilder <swilder@brooklinema.gov>
Subject: Chucks email

Don't worry we will be ready to respond if necessary. We / LanTel are not taking the month off .

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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notify the sender and delete this e-mail from your computer system.

The substance of this message, including any attachments, may be confidential, legally privileged and/or exempt from disclosure pursuant to Massachusetts law. It is intended solely for the addressee. If you received this in error, please contact the sender and delete the material from any computer.

From: sarah.plowman@boston.gov <sarah.plowman@boston.gov>
Sent: Tuesday, June 12, 2018 2:33 PM EDT
To: kwaldron@lan-tel.com <kwaldron@lan-tel.com>
CC: Brenda.Jones@cityofboston.gov <Brenda.Jones@cityofboston.gov>
Subject: Documents for Review/Signature - Contract ID: 0000000000000000000046136
Attachment(s): "CM10_PSnet_Development_and_Maintenance_ID_46136.pdf"

Hello,
The City of Boston is ready for you to sign contract number SHARE / 0000000000000000000046136
Electronic signatures can be applied with the free downloadable Adobe Reader software.

Step-by-step instructions on how to sign this City of Boston contract with an electronic signature can be found within this document:
http://www.cityofboston.gov/procurement/pdfs/Sign_COB_Contract.pdf

Vendors should apply their electronic signature to the middle signature box labeled "Vendor/Contractor" only.
DO NOT sign the signature boxes labeled "Auditing" or "Awarding Authority/Official."

After signing, you will be required to upload your signed copy back into the Supplier Portal. If you need any help, please do not hesitate to contact us.

A link to the City of Boston's Supplier Portal is available on the City of Boston's Procurement web page- <http://www.cityofboston.gov/procurement>

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, June 12, 2018 2:35 PM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
CC: Brenda Jones <Brenda Jones <brenda.jones@boston.gov>>
Subject: PSnet Maintenance & Development documents to sign

Hi Kate,

You should have received another automated email about the PSnet contract. This time it is accurate -- the CM10 should be available for you to sign! Thanks for your patience while we figured that out. If you run into any trouble with the system just let me know. And if you could reply when you've successfully signed so that I'm aware, that would be helpful as well.

Thanks so much,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: kwaldron@lan-tel.com <kwaldron@lan-tel.com>

Sent: Wednesday, June 13, 2018 9:35 AM EDT

To: Brenda.Jones@cityofboston.gov <Brenda.Jones@cityofboston.gov>

Subject: Supplier has signed Document 0000000000000000000046136

The Supplier has signed the following document:

Document: 0000000000000000000046136

Description: PSnet Development& Maintenance

URL:

https://baisfn.cityhall.boston.cob/psp/prdfn/EMPLOYEE/ERP/c/CONTRACT_MGMT.CS_DOC_MAINT.GBL?Action=U&CS_DOC_ID=49922

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Wednesday, June 13, 2018 9:37 AM EDT
To: sarah.plowman@boston.gov
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>
Subject: FW: Documents for Review/Signature - Contract ID: 0000000000000000000046136
Attachment(s): "CM10_PSnet_Development_and_Maintenance_ID_46136.pdf"

Hi Sarah,
I just uploaded the signed document in the portal and I have attached it here as well. Let me know if there is anything additional you need.

Thanks very much,

Kate

-----Original Message-----

From: sarah.plowman@boston.gov [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, June 12, 2018 2:33 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Cc: Brenda.Jones@cityofboston.gov
Subject: Documents for Review/Signature - Contract ID: 0000000000000000000046136

Hello,
The City of Boston is ready for you to sign contract number SHARE / 0000000000000000000046136 Electronic signatures can be applied with the free downloadable Adobe Reader software.

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From: Google Calendar <calendar-notification@google.com>
Sent: Wednesday, June 13, 2018 11:28 AM EDT
To: swilder@brooklinema.gov <swilder@brooklinema.gov>; damahoney@cambridgefire.org <damahoney@cambridgefire.org>; mcobb@ftgtechnologies.com <mcobb@ftgtechnologies.com>; wcarter@town.winthrop.ma.us <wcarter@town.winthrop.ma.us>; smaywalt@cambridgepolice.org <smaywalt@cambridgepolice.org>; rcrehan@ftgtechnologies.com <rcrehan@ftgtechnologies.com>; sdoherty@FtgTechnologies.com; ejohnson@lan-tel.com <ejohnson@lan-tel.com>; fred@interisle.net <fred@interisle.net>; gturner@cambridgefire.org <gturner@cambridgefire.org>; chuck@interisle.net <chuck@interisle.net>; ehernandez@chelseama.gov <ehernandez@chelseama.gov>; Jason.Marshall@pd.boston.gov; rgriffin@chelseama.gov <rgriffin@chelseama.gov>; michele.bilodeau@boston.gov <michele.bilodeau@boston.gov>; sford@reverepolice.org <sford@reverepolice.org>; john.surette@pd.boston.gov <john.surette@pd.boston.gov>; jeffrey.gilmore@cityofeverett.org <jeffrey.gilmore@cityofeverett.org>; aalpert@chelseama.gov <aalpert@chelseama.gov>; jim.fitzpatrick@pd.boston.gov <jim.fitzpatrick@pd.boston.gov>; dan.rothman@boston.gov <dan.rothman@boston.gov>; colin@interisle.net <colin@interisle.net>; sarah.plowman@boston.gov <sarah.plowman@boston.gov>; cward@police.somerville.ma.us <cward@police.somerville.ma.us>; sreichgott@brooklinema.gov <sreichgott@brooklinema.gov>; Shawn.Romanoski@pd.boston.gov; rene.fielding@boston.gov <rene.fielding@boston.gov>
Subject: PSnet Meeting

Hello everyone,

Just a reminder that this PSnet meeting is happening tomorrow at noon at the BPD A-15 location in Charlestown. Thanks to Shawn for hosting. We'll go through our usual agenda items.

Thanks, and see you all tomorrow!
Sarah

PSnet Meeting

The usual agenda for now; more info will come if that changes.

Thanks to Shawn for hosting (and for pizza!) :)

When Thu Jun 14, 2018 12pm – 2pm Eastern Time

Where BPD A-15, 20 Vine St, Charlestown MA, Subcommittee Meetings ([map](#))

Who

- sarah.plowman@boston.gov - organizer
- fred@interisle.net
- ehernandez@chelseama.gov
- John Surette
- sreichgott@brooklinema.gov
- smaywalt@cambridgepolice.org
- Shawn.Romanoski@pd.boston.gov
- ejohnson@lan-tel.com
- damahoney@cambridgefire.org
- sdoherty@FtgTechnologies.com
- Dan Rothman
- wcarter@town.winthrop.ma.us
- Jim Fitzpatrick
- cward@police.somerville.ma.us
- swilder@brooklinema.gov
- aalpert@chelseama.gov
- sford@reverepolice.org
- gturner@cambridgefire.org
- colin@interisle.net
- rcrehan@ftgtechnologies.com
- Jason.Marshall@pd.boston.gov
- jeffrey.gilmore@cityofeverett.org
- rgriffin@chelseama.gov
- chuck@interisle.net
- mcobb@ftgtechnologies.com
- michele.bilodeau@boston.gov
- rene.fielding@boston.gov

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, June 13, 2018 11:29 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: FW: Documents for Review/Signature - Contract ID: 0000000000000000000046136

Thank you for letting me know! I'll keep you posted and send back a final copy when everyone finishes signing.

On Wed, Jun 13, 2018 at 9:37 AM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Hi Sarah,
I just uploaded the signed document in the portal and I have attached it here as well. Let me know if there is anything additional you need.

Thanks very much,

Kate

-----Original Message-----

From: sarah.plowman@boston.gov [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, June 12, 2018 2:33 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Cc: Brenda.Jones@cityofboston.gov
Subject: Documents for Review/Signature - Contract ID: 0000000000000000000046136

Hello,
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--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Wednesday, June 13, 2018 11:51 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
Subject: RE: FW: Documents for Review/Signature - Contract ID: 0000000000000000000046136

Great. Thanks very much.

Kate

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Wednesday, June 13, 2018 11:30 AM
To: Kate Waldron <kwaldron@lan-tel.com>
Cc: Eric Johnson <ejohnson@Lan-Tel.com>
Subject: Re: FW: Documents for Review/Signature - Contract ID: 0000000000000000000046136

Thank you for letting me know! I'll keep you posted and send back a final copy when everyone finishes signing.

On Wed, Jun 13, 2018 at 9:37 AM, Kate Waldron <kwaldron@lan-tel.com> wrote:

Hi Sarah,
I just uploaded the signed document in the portal and I have attached it here as well. Let me know if there is anything additional you need.

Thanks very much,

Kate

-----Original Message-----

From: sarah.plowman@boston.gov [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, June 12, 2018 2:33 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Cc: Brenda.Jones@cityofboston.gov
Subject: Documents for Review/Signature - Contract ID: 0000000000000000000046136

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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notify the sender and delete this e-mail from your computer system.

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Wednesday, June 13, 2018 4:12 PM EDT

To: John Surette <John Surette <john.surette@pd.boston.gov>>; Allan Alpert <Allan Alpert <aalpert@chelseama.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Glenn Turner <Glenn Turner <gturner@cambridgefire.org>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Michael Cobb <Michael Cobb <mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael Saltzman <michael.saltzman@state.ma.us>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sean Doherty <Sean Doherty <sdohertry@ftgtechnologies.com>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

Subject: Meeting minutes to review

Attachment(s): "4.9.18 PSNEC mtg minutes DRAFT.doc", "5.15.18 PSNEC mtg minutes DRAFT.doc"

Hello PSnet folks,

Just in case I haven't sent these yet, please take a few minutes to review both the April and May sets of PSnet meeting minutes. We will vote on approving them tomorrow when we meet at noon.

Thanks!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, June 19, 2018 3:35 PM EDT

To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don Burgess <don.burgess@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>; William Joyce <William Joyce <william.joyce@boston.gov>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>; John Gillis <John Gillis <john.r.gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>

Subject: Security Camera Strategy Meeting Status Report - for 6/20 Meeting

Attachment(s): "Security Camera Strategy Meeting_6-20-18.docx"

Attached is the status report for tomorrow's security camera meeting. Please note: the next meeting after tomorrow will be 3 weeks out on 7/11 as we enter our summer schedule.

Thanks.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | [City of Boston](#)

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Thursday, June 21, 2018 11:02 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; vstancato@lan-tel.com <vstancato@lan-tel.com>

CC: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>

Subject: Notification of COB Bid Event # EV00005655 (MBHSR Chelsea Aerial Fiber Run)

Hello Eric & Vincent,

I'm emailing because I'm overseeing the requisition and PO process for the MBHSR Chelsea Aerial Fiber Run project.

We've started the written quote contract (WQC) process via posting a bid event. The WQC bid event **will open tomorrow, Friday, June 22 at noon and closes Friday, July 6 at noon** with a *mandatory* site walk-through scheduled for next Thursday, June 28. You should have already received an email with further details to that effect from our online system, but in case not, here's a few directions for your next steps if you should be interested in learning more and responding:

- During the window when the event is open, go to <https://procurement.cityofboston.gov/psp/prdsp/SUPPLIER/ERP/h?tab=DEFAULT> and you'll find the event (ID EV00005655).
- Make sure that LAN-TEL is registered as a sourcing bidder (link on that website).
- Log in, find the event, and apply.

If you have any questions, let me or Linda Calnan (cc'd) know.

Thanks so much,

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Vincent Stancato <vstancato@lan-tel.com>

Sent: Thursday, June 21, 2018 12:53 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>

Subject: Re: Notification of COB Bid Event # EV00005655 (MBHSR Chelsea Aerial Fiber Run)

Thank you Sarah, will do

Respectfully,

Vincent P Stancato
Business Development
Security Specialist
LAN-TEL Communications Inc.
1400 Providence Highway Suite 3100
Norwood, Ma. 02062
Cell 781.414.2663
Fax 781.551.8667

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Thursday, June 21, 2018 11:02 AM

To: Eric Johnson; Vincent Stancato

Cc: Linda Calnan

Subject: Notification of COB Bid Event # EV00005655 (MBHSR Chelsea Aerial Fiber Run)

Hello Eric & Vincent,

I'm emailing because I'm overseeing the requisition and PO process for the MBHSR Chelsea Aerial Fiber Run project.

We've started the written quote contract (WQC) process via posting a bid event. The WQC bid event **will open tomorrow, Friday, June 22 at noon and closes Friday, July 6 at noon** with a *mandatory* site walk-through scheduled for next Thursday, June 28. You should have already received an email with further details to that effect from our online system, but in case not, here's a few directions for your next steps if you should be interested in learning more and responding:

- During the window when the event is open, go to <https://procurement.cityofboston.gov/psp/prdsp/SUPPLIER/ERP/h?tab=DEFAULT> and you'll find the event (ID EV00005655).
- Make sure that LAN-TEL is registered as a sourcing bidder (link on that website).
- Log in, find the event, and apply.

If you have any questions, let me or Linda Calnan (cc'd) know.

Thanks so much,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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From: Emma.DeSimone@boston.gov <Emma.DeSimone@boston.gov>
Sent: Friday, June 22, 2018 2:41 PM EDT
To: kwaldron@lan-tel.com <kwaldron@lan-tel.com>
CC: Brenda.Jones@cityofboston.gov <Brenda.Jones@cityofboston.gov>
Subject: Documents for Review/Signature - Contract ID: 0000000000000000000046136
Attachment(s): "CM10_PSnet_Development_and_Maintenance_ID_46136.pdf"

This email contains documents for City of Boston contract: SHARE / 0000000000000000000046136. Please notify your contact if you have any questions.

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, June 28, 2018 11:37 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net> <Chuck@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Joe <Joe@jpepionovich@quincyma.gov>; JOSEPH C JACKSON <'JOSEPH C JACKSON'@jjackson@mail.quincyma.gov>; mworley@quincyma.gov; Eric Ricciardi <'Eric Ricciardi'@ericciardi@quincyma.gov>

Subject: PSNet Alert: DVTEL Server Switch Quincy

Good Morning Everyone,

Please be aware of the following alert that came in this morning for the DVTEL server switch located in Quincy:

Event: Down

Name: DVTEL Server Switch

Map: Quincy S-R-F

Address: 1 [REDACTED]

Probe Type: SNMP - Traps (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are investigating the outage. Please standby for updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

CONFIDENTIALITY NOTICE: *The contents of this email message and any attachments are intended solely for the addressee(s). If you are not the intended recipient of this message or their agent, or if this message has been addressed to you in error, please immediately alert the sender by reply email and then delete this message and any attachments. If you are not the intended recipient, you are hereby notified that any use, dissemination, copying, or storage of this message or its attachments is strictly prohibited.*

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, June 29, 2018 9:48 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

Subject: PSnet Contract

Attachment(s): "CM10_PSnet_Development_and_Maintenance_ID_46136.pdf"

Hi Eric & Kate,

Hopefully you have already received a copy of the final, signed CM10. In case not, I'm attaching one here. We are still cutting the PO, but the contract is now approved and everything is in place for a July 1 start date.

Thanks very much to both of you! I will send along the PO when it dispatches.

Thanks again,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Kate Waldron <kwaldron@lan-tel.com>

Sent: Friday, June 29, 2018 9:54 AM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: RE: PSnet Contract

Hi Sarah,

Thanks very much for the update. We'll keep an eye out for the PO.

Best wishes for a very Happy 4th of July.

Kate and Eric

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Friday, June 29, 2018 9:48 AM

To: Eric Johnson <ejohnson@Lan-Tel.com>; Kate Waldron <kwaldron@lan-tel.com>

Subject: PSnet Contract

Hi Eric & Kate,

Hopefully you have already received a copy of the final, signed CM10. In case not, I'm attaching one here. We are still cutting the PO, but the contract is now approved and everything is in place for a July 1 start date.

Thanks very much to both of you! I will send along the PO when it dispatches.

Thanks again,
Sarah

--

Sarah Plowman

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, June 29, 2018 10:03 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: PSnet Contract

Thank you

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jun 29, 2018, at 9:48 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Eric & Kate,

Hopefully you have already received a copy of the final, signed CM10. In case not, I'm attaching one here. We are still cutting the PO, but the contract is now approved and everything is in place for a July 1 start date.

Thanks very much to both of you! I will send along the PO when it dispatches.

Thanks again,
Sarah

--

Sarah Plowman
Regional Planner
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<CM10_PSnet_Development_and_Maintenance_ID_46136.pdf>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, July 02, 2018 9:11 AM EDT

To: BKyes@chelseama.gov; Pam Monziona <Pam Monziona <pmonziona@chelseama.gov>>; RGriffin@chelseama.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; sarah.plowman@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Soldiers Home

We might be having a problem with Soldiers Home antennas we are looking into it

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Monday, July 02, 2018 9:55 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; BKyes@chelseama.gov; Pam Monziona <Pam Monziona <pmonziona@chelseama.gov>>; RGriffin@chelseama.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; sarah.plowman@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: Soldiers Home

Attachment(s): "smime.p7s"

Eric,

Jim Rex followed up with me, and I was able to remotely force a reset of the CIMS switch that appeared to be responsible for these outages. I believe services have now been restored.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 7/2/18 9:11 AM, Eric Johnson wrote:

We might be having a problem with Soldiers Home antennas we are looking into it

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, July 02, 2018 11:07 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: BKyes@chelseama.gov; Pam Monziona <Pam Monziona <pmonziona@chelseama.gov>>; RGriffin@chelseama.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; sarah.plowman@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: Soldiers Home

Chuck sorry for late email yes we have equipment back up . Thanks for your assistance

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 2, 2018, at 9:55 AM, Chuck Wade <Chuck@Interisle.net> wrote:

Eric,

Jim Rex followed up with me, and I was able to remotely force a reset of the CIMS switch that appeared to be responsible for these outages. I believe services have now been restored.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile

www.interisle.net

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, July 03, 2018 7:06 PM EDT

To: Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Everett Whidden Hospital

Officer Gilmore

We

Are looking into equipment down at the Whidden will update you when more
Information is learned .

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

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From: Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>

Sent: Tuesday, July 03, 2018 7:13 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Re: Everett Whidden Hospital

Thanks Eric

Sergeant Jeffrey Gilmore

Everett Police Dept

45 Elm Street

Everett, MA. 02149

Off 617 394-2462

Cell 617 828-8017

Jeffrey.gilmore@cityofeverett.org

On Jul 3, 2018, at 7:06 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Officer Gilmore

We

Are looking into equipment down at the Whidden will update you when more
Information is learned .

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, July 03, 2018 7:32 PM EDT

To: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Re: Everett Whidden Hospital

Update :730 PM

A remote recycle by Chuck was negative . We are dispatching to Whidden .

Will provide updates when onsite

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 3, 2018, at 7:14 PM, Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org> wrote:

Thanks Eric

Sergeant Jeffrey Gilmore
Everett Police Dept
45 Elm Street
Everett, MA. 02149

Off 617 394-2462
Cell 617 828-8017
Jeffrey.gilmore@cityofeverett.org

On Jul 3, 2018, at 7:06 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Officer Gilmore

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Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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ejohnson@lan-tel.com ♣ □

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From: Fred Goldstein <fred@interisle.net>

Sent: Tuesday, July 03, 2018 8:07 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Colin Strutt <Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Re: Everett Whidden Hospital

It looks like we can see signals (but not much actual traffic) coming from the Whidden radios, and we can connect to swithes A, B and C, but switch D, the roof ProCurve, is down.

On 7/3/2018 7:32 PM, Eric Johnson wrote:

Update :730 PM

A remote recycle by Chuck was negative . We are dispatching to Whidden .

Will provide updates when onsite

--

Fred R. Goldstein klio fred "at" interisle.net
Interisle Consulting Group
+1 617 795 2701

From: Fred Goldstein <fred@interisle.net>

Sent: Tuesday, July 03, 2018 8:09 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Colin Strutt <Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Re: Everett Whidden Hospital

What timing! Just as I was sending this, the ProCurve came back up and traffic flowed. Good fast work.

It looks like we can see signals (but not much actual traffic) coming from the Whidden radios, and we can connect to swithes A, B and C, but switch D, the roof ProCurve, is down.

On 7/3/2018 7:32 PM, Eric Johnson wrote:

Update :730 PM

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--

Fred R. Goldstein klio fred "at" interisle.net
Interisle Consulting Group
+1 617 795 2701

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, July 03, 2018 8:39 PM EDT

To: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; sarah.plowman@boston.gov; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>

Subject: Re: Everett Whidden Hospital

8:37 update

Dispatched to site notified and worked with interisle . Rebooted media converter to switch . Equipment coming back in line .

Will monitor

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Jul 3, 2018, at 7:33 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Update :730 PM

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Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 3, 2018, at 7:14 PM, Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org> wrote:

Thanks Eric

Sergeant Jeffrey Gilmore
Everett Police Dept
45 Elm Street
Everett, MA. 02149
Off 617 394-2462
Cell 617 828-8017
Jeffrey.gilmore@cityofeverett.org

On Jul 3, 2018, at 7:06 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Officer Gilmore
We
Are looking into equipment down at the Whidden will update you when more
Information is learned .

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

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From: Mary Milligan <mmilligan@lan-tel.com>

Sent: Thursday, July 05, 2018 8:35 AM EDT

To: rene.fielding@boston.gov

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

Subject: June CIMS Billing

Attachment(s): "9917799 June 2018 Invoice.pdf","CIMS June Final .xls"

Good Day,

Please see attached invoice (9917799) and back up for CIMS work completed in June 2018.

The last 3 business days of May are included in June CIMS billing because the payroll week ending date was June 2nd.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mary Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352-4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, July 10, 2018 11:26 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Invoice for PSnet 24x7 monitoring?
Attachment(s): "PO 687471 LANTEL PSnet Monitoring.pdf"

Hi Eric,

Can you request a copy of an invoice be emailed to me for the 24x7 PSnet monitoring services that LAN-TEL performed this spring? The PO is attached for your reference.

Thanks so much,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, July 10, 2018 11:43 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>
Subject: Re: Invoice for PSnet 24x7 monitoring?

Sarah we will provide

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Sarah

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Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

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Fax: 617.635.2974

<PO 687471 LANTEL PSnet Monitoring.pdf>

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, July 10, 2018 1:47 PM EDT

To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Status Report for Tomorrow's Meeting

Attachment(s): "Security Camera Strategy Meeting_7-11-18.docx"

Attached is the status report for tomorrow's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Jeff Bodio <jeffb@lan-tel.com>

Sent: Thursday, July 12, 2018 10:09 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: RE: Invoice for PSnet 24x7 monitoring?

Attachment(s): "9917851-DOINNOV-7-12-2018-2.pdf"

Hi Sarah

Please see the attached invoice for the above.

Thank you

Jeff

From: Eric Johnson

Sent: Tuesday, July 10, 2018 11:44 AM

To: Sarah Plowman <sarah.plowman@boston.gov>

Cc: Jeff Bodio <jeffb@lan-tel.com>

Subject: Re: Invoice for PSnet 24x7 monitoring?

Sarah we will provide

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Thanks so much,
Sarah

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Sarah Plowman

Regional Planner
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Fax: 617.635.2974

<PO 687471 LANTEL PSnet Monitoring.pdf>

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, July 13, 2018 12:45 PM EDT

To: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>

BCC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; vstancato@lan-tel.com <vstancato@lan-tel.com>; bfazio@sullymac.com <bfazio@sullymac.com>; mmcally@maverickcorporation.com

<mmcally@maverickcorporation.com>; dgray@maverickcorporation.com <dgray@maverickcorporation.com>

Subject: Notification of COB Invitation for Bid (re-post) - Commonwealth of Massachusetts ITC54 Blanket Contract - MBHSR Chelsea Aerial Fiber Run

Attachment(s): "MBHSR Design_ Build Specs_Chelsea (2).pdf"

Hello all,

The City of Boston Office of Emergency Management has cancelled and is now re-posting via email the MBHSR Chelsea Aerial Fiber Run Project for bid.

This email serves to solicit bids through the Commonwealth of Massachusetts ITC54, Data Cable Products and Services, Statewide Contract, from responsible vendors for the MBHSR Chelsea Aerial Fiber Run project to extend the City of Boston's fiber optic network, BoNet, to Chelsea Emergency Operations Center (EOC). Attached is the Design / Build Specifications document providing the scope and requirements for this project. The scope of work for this project is governed by the terms and conditions of the Commonwealth of Massachusetts ITC54 statewide contract.

The IFB event **opens today, Friday, July 13, via this email, and closes Thursday, August 2, at noon.** A site walk-through will be conducted to provide additional context for the current needs of this site. The site walk-through has been scheduled for **Friday, July 27, from 10:00am-noon.** Please plan to meet outside the main door at Chelsea Emergency Operations Center/Fire Alarm Building, 45 Washington Ave., Chelsea MA 02150.

Below are directions for your next steps if you should be interested in responding:

- During the window when the event is open, please route all questions to linda.calnan@boston.gov or sarah.plowman@boston.gov
- Provide your formal bid response, with Scope of Work and total cost as required per the attached document, by 7/27, noon EST, **via email** to linda.calnan@boston.gov and sarah.plowman@boston.gov

Thank you,
Sarah Plowman

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Monday, July 16, 2018 11:57 AM EDT

To: Chuck Wade <Chuck Wade <chuck@interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: UPS question

Hi Chuck & Eric,

Have either of you ever seen HVAC equipment supported (as as backup power method only) via UPS rather than emergency generator power? Just wondering what kind of UPS power would be necessary to allow air conditioning units in mechanical rooms to function in the event that the building would lose power for a time. We put networking equipment on UPS's in those rooms, so shouldn't it stand to reason that HVAC equipment could go on them as well, rather than generators?

Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, July 16, 2018 12:14 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Chuck Wade <Chuck Wade <chuck@interisle.net>>
Subject: Re: UPS question

No I have not , only for the initial startup of the microprocessed part of the hvac systems .until the generator kicks in . Not to sustain long term .

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 16, 2018, at 11:57 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Chuck & Eric,

Have either of you ever seen HVAC equipment supported (as as backup power method only) via UPS rather than emergency generator power? Just wondering what kind of UPS power would be necessary to allow air conditioning units in mechanical rooms to function in the event that the building would lose power for a time. We put networking equipment on UPS's in those rooms, so shouldn't it stand to reason that HVAC equipment could go on them as well, rather than generators?

Thanks,
Sarah

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Sarah Plowman

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Monday, July 16, 2018 1:37 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Re: UPS question

Attachment(s): "smime.p7s"

Sarah,

You raise a good question. Let me try to provide a useful response.

The problem with putting HVAC equipment on UPSs is that there is too large a power draw. This would drain the batteries in a UPS very quickly. Consequently, it is rare to power HVAC equipment off UPSs. The only exceptions I'm aware of are some of the very modern high-capacity data centers being built by the big players, but their UPSs are huge and have large battery packs based on Lithium ion chemistry.

Where standby generators are available, the role of the UPS is to keep the equipment running while the generator powers up and comes online. This can take 10s of seconds to sometimes as much as a few minutes. The UPS also isolates the equipment from power instabilities often associated with generators, especially as they come online and try to assume the current loads. This is why we've been deploying "on-line" UPSs, since an on-line UPS isolates the equipment from power fluctuations.

Note that HVAC equipment can more easily handle transitions from the "mains" to a standby generator, since the power is mostly going to motors. Computer and network equipment is not so tolerant.

In most cases, a standby generator (if available) will power the HVAC systems, though perhaps not all such equipment. Air circulation is generally the first priority, then heat, and finally cooling, which draws the most electrical power. HVAC systems can also be prioritized for standby power based on the criticality of the HVAC function within the building. For example, hospital operating theaters tend to have their own HVAC subsystems, which would be a priority for standby power. Where there are separate HVAC systems for networking or data processing equipment, it is common practice to put these separate systems on standby power as well.

If a site does not have a standby generator, then the role of the UPS is to keep the equipment running long enough to survive a typical power outage or brownout. The typical duration of a power outage is probably under 5 minutes, depending on the power company and the site location. The PSnet UPSs are generally capable of keeping the equipment running for between 15 to 30 minutes. During such a situation where we are running on UPS power, the temperature in the room will generally not deviate to extremes within a 30 minute timeframe. After that, the PSnet equipment is going to be down, anyway.

Finally, I will note that there are two problems with extreme heat where our equipment is located. (1) Equipment will fail at a higher rate if operating for prolonged periods in extreme heat, and (2) UPS battery life degrades rapidly in hot environments. If temperatures rise to extreme levels (i.e., over 50 degrees Centigrade) for a few hours, that is not a serious problem, though undesirable. Instead, what we worry about is equipment operating continuously in high temperature environments, such as what we see in the Whidden radio room or at Soldiers' Home.

I hope this helps...

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 7/16/18 11:57 AM, Sarah Plowman wrote:

Hi Chuck & Eric,

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Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, July 16, 2018 3:32 PM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: UPS question

Yes, thanks to you both for quickly replying!

On Mon, Jul 16, 2018 at 1:37 PM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

You raise a good question. Let me try to provide a useful response.

The problem with putting HVAC equipment on UPSs is that there is too large a power draw. This would drain the batteries in a UPS very quickly. Consequently, it is rare to power HVAC equipment off UPSs. The only exceptions I'm aware of are some of the very modern high-capacity data centers being built by the big players, but their UPSs are huge and have large battery packs based on Lithium ion chemistry.

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I hope this helps...
...Chuck

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Thanks,
Sarah

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, July 19, 2018 9:48 AM EDT
To: Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Invoice for PSnet 24x7 monitoring?

Thank you both! This has been submitted for payment.

On Thu, Jul 12, 2018 at 10:09 AM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice for the above.

Thank you

Jeff

From: Eric Johnson
Sent: Tuesday, July 10, 2018 11:44 AM
To: Sarah Plowman <sarah.plowman@boston.gov>
Cc: Jeff Bodio <jeffb@lan-tel.com>
Subject: Re: Invoice for PSnet 24x7 monitoring?

Sarah we will provide

Respectfully,

Eric Johnson

Security Project Manager

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 10, 2018, at 11:26 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

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Sarah

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Sarah Plowman

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<PO 687471 LANTEL PSnet Monitoring.pdf>

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Sarah Plowman

Regional Planner

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Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Jeff Bodio <jeffb@lan-tel.com>
Sent: Thursday, July 19, 2018 9:51 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>
Subject: RE: Invoice for PSnet 24x7 monitoring?

Thank you for the update

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, July 19, 2018 9:49 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Eric Johnson <ejohnson@lan-tel.com>
Subject: Re: Invoice for PSnet 24x7 monitoring?

Thank you both! This has been submitted for payment.

On Thu, Jul 12, 2018 at 10:09 AM, Jeff Bodio <jeffb@lan-tel.com> wrote:

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Thank you

Jeff

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Sent: Tuesday, July 10, 2018 11:44 AM
To: Sarah Plowman <sarah.plowman@boston.gov>
Cc: Jeff Bodio <jeffb@lan-tel.com>
Subject: Re: Invoice for PSnet 24x7 monitoring?

Sarah we will provide

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Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Sarah Plowman

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Fax: 617.635.2974

<PO 687471 LANTEL PSnet Monitoring.pdf>

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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, July 19, 2018 3:19 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Phone number?

Hi Eric,

Just checking to be sure I have your number right: 617-785-8254.

Is that right?

Thanks!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, July 19, 2018 3:37 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>>
Subject: Re: Phone number?

Correct

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 19, 2018, at 3:19 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Eric,

Just checking to be sure I have your number right: 617-785-8254.

Is that right?
Thanks!
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400
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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, July 20, 2018 9:27 AM EDT

To: David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Chief Gerald Reardon <Chief Gerald Reardon <greardon@cambridgefire.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Ellison Patterson, Jr.

CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; John Surette <John Surette <john.surette@pd.boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: UASI Radio Equipment Relocation Conference Call

Hello everyone,

I'm reaching out to try to coordinate schedules to plan a brief UASI conference call. One of the CIS projects that has begun initial planning is the Radio Equipment Relocation project which aims to create new microwave links to mitigate losing the Cambridge Courthouse as a key UASI site. David Mahoney and Chief Reardon are the key points of contact on this project and they have requested a call to discuss how this project will eventually integrate with PSnet so that we have those general ideas before this one really gets off the ground.

To that end -- can you please reply to me with your call availability for any of the following:

- (this coming) Monday morning, July 23
- Tuesday, July 24, anytime
- Wednesday, July 25, anytime
- Thursday, July 26, anytime

Thank you!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: John Surette <john.surette@pd.boston.gov>

Sent: Friday, July 20, 2018 9:29 AM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

CC: David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Chief Gerald Reardon <Chief Gerald Reardon <greardon@cambridgefire.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Ellison Patterson, Jr.; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: UASI Radio Equipment Relocation Conference Call

Good morning,

I'm on vacation that week.

Thank you,

John

Sent from my iPhone

On Jul 20, 2018, at 09:27, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hello everyone,

I'm reaching out to try to coordinate schedules to plan a brief UASI conference call. One of the CIS projects that has begun initial planning is the Radio Equipment Relocation project which aims to create new microwave links to mitigate losing the Cambridge Courthouse as a key UASI site. David Mahoney and Chief Reardon are the key points of contact on this project and they have requested a call to discuss how this project will eventually integrate with PSnet so that we have those general ideas before this one really gets off the ground.

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- (this coming) Monday morning, July 23
- Tuesday, July 24, anytime
- Wednesday, July 25, anytime
- Thursday, July 26, anytime

Thank you!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Mahoney, David A <DAMahoney@CambridgeFire.Org>

Sent: Friday, July 20, 2018 9:38 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Reardon, Gerry; Eric Johnson <Eric.Johnson@lan-tel.com>; Chuck Wade <Chuck.Wade@interisle.net>; Ellison Patterson, Jr.

CC: Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; John Surette <John.Surette@pd.boston.gov>; Scott Wilder <swilder@brooklinema.gov>

Subject: RE: UASI Radio Equipment Relocation Conference Call

I'm free Tuesday, Wednesday, Thursday.

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Friday, July 20, 2018 9:27 AM

To: Mahoney, David A <DAMahoney@CambridgeFire.Org>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Eric Johnson <ejohnson@lan-tel.com>; Chuck Wade <chuck@interisle.net>; Ellison Patterson, Jr. <ellison1@skywave.org>

Cc: Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; John Surette <john.surette@pd.boston.gov>; Scott Wilder <swilder@brooklinema.gov>

Subject: UASI Radio Equipment Relocation Conference Call

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I'm reaching out to try to coordinate schedules to plan a brief UASI conference call. One of the CIS projects that has begun initial planning is the Radio Equipment Relocation project which aims to create new microwave links to mitigate losing the Cambridge Courthouse as a key UASI site. David Mahoney and Chief Reardon are the key points of contact on this project and they have requested a call to discuss how this project will eventually integrate with PSnet so that we have those general ideas before this one really gets off the ground.

To that end -- can you please reply to me with your call availability for any of the following:

- (this coming) Monday morning, July 23
- Tuesday, July 24, anytime
- Wednesday, July 25, anytime
- Thursday, July 26, anytime

Thank you!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Reardon, Gerry <GReardon@CambridgeFire.Org>

Sent: Friday, July 20, 2018 9:46 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>>

CC: Mahoney, David A; Eric Johnson <Eric.Johnson@lan-tel.com>>; Chuck Wade <Chuck.Wade@interisle.net>>; Ellison Patterson, Jr.; Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; John Surette <John.Surette@pd.boston.gov>>; Scott Wilder <Scott.Wilder@brooklinema.gov>>

Subject: Re: UASI Radio Equipment Relocation Conference Call

Wednesday morning works.

Gerald R. Reardon
Senior Advisor
Cambridge Public Safety
491 Broadway
Cambridge Ma 02138

On Jul 20, 2018, at 09:27, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hello everyone,

I'm reaching out to try to coordinate schedules to plan a brief UASI conference call. One of the CIS projects that has begun initial planning is the Radio Equipment Relocation project which aims to create new microwave links to mitigate losing the Cambridge Courthouse as a key UASI site. David Mahoney and Chief Reardon are the key points of contact on this project and they have requested a call to discuss how this project will eventually integrate with PSnet so that we have those general ideas before this one really gets off the ground.

To that end -- can you please reply to me with your call availability for any of the following:

- (this coming) Monday morning, July 23
- Tuesday, July 24, anytime
- Wednesday, July 25, anytime
- Thursday, July 26, anytime

Thank you!
Sarah

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Monday, July 23, 2018 10:11 AM EDT

To: David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Chief Gerald Reardon <Chief Gerald Reardon <greardon@cambridgefire.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Ellison Patterson, Jr.

CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; John Surette <John Surette <john.surette@pd.boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: UASI Radio Equipment Relocation Conference Call

Hello again, all --

Apologies for the inconvenience and confusion, but we are cancelling this call. We are still in the planning phases and need to confirm details for the EHP, so we are not in a place to hold a call regarding future PSnet connection.

Thanks very much!

Sarah

On Fri, Jul 20, 2018 at 9:27 AM, Sarah Plowman<sarah.plowman@boston.gov> wrote:

Hello everyone,

I'm reaching out to try to coordinate schedules to plan a brief UASI conference call. One of the CIS projects that has begun initial planning is the Radio Equipment Relocation project which aims to create new microwave links to mitigate losing the Cambridge Courthouse as a key UASI site. David Mahoney and Chief Reardon are the key points of contact on this project and they have requested a call to discuss how this project will eventually integrate with PSnet so that we have those general ideas before this one really gets off the ground.

To that end -- can you please reply to me with your call availability for any of the following:

- (this coming) Monday morning, July 23
- Tuesday, July 24, anytime
- Wednesday, July 25, anytime
- Thursday, July 26, anytime

Thank you!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, July 23, 2018 1:39 PM EDT
To: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>
BCC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; vstancato@lan-tel.com <vstancato@lan-tel.com>; bfazio@sullymac.com <bfazio@sullymac.com>; mmcally@maverickcorporation.com <mmcally@maverickcorporation.com>; Douglas Gray <Douglas Gray <dgray@maverickcorporation.com>>
Subject: Re: Notification of COB Invitation for Bid (re-post) - Commonwealth of Massachusetts ITC54 Blanket Contract - MBHSR Chelsea Aerial Fiber Run
Attachment(s): "MBHSR Design_ Build Specs_Chelsea (2).pdf"

Good Afternoon,

Please note that the email below had an incorrect date. The formal bid response, with Scope of Work and total cost as required per the attached document, is due via email by **Thursday, August 2, at noon EST** to linda.calnan@boston.gov and sarah.plowman@boston.gov.

Apologies for any confusion. **Again, the formal bid response due date is 8/2, at noon.**

Thank you,
Sarah

On Fri, Jul 13, 2018 at 12:45 PM, Sarah Plowman<sarah.plowman@boston.gov> wrote:
Hello all,

The City of Boston Office of Emergency Management has cancelled and is now re-posting via email the MBHSR Chelsea Aerial Fiber Run Project for bid.

This email serves to solicit bids through the Commonwealth of Massachusetts ITC54, Data Cable Products and Services, Statewide Contract, from responsible vendors for the MBHSR Chelsea Aerial Fiber Run project to extend the City of Boston's fiber optic network, BoNet, to Chelsea Emergency Operations Center (EOC). Attached is the Design / Build Specifications document providing the scope and requirements for this project. The scope of work for this project is governed by the terms and conditions of the Commonwealth of Massachusetts ITC54 statewide contract.

The IFB event **opens today, Friday, July 13, via this email, and closes Thursday, August 2, at noon.** A site walk-through will be conducted to provide additional context for the current needs of this site. The site walk-through has been scheduled for **Friday, July 27, from 10:00am-noon**. Please plan to meet outside the main door at Chelsea Emergency Operations Center/Fire Alarm Building, 45 Washington Ave., Chelsea MA 02150.

Below are directions for your next steps if you should be interested in responding:

- During the window when the event is open, please route all questions to linda.calnan@boston.gov or sarah.plowman@boston.gov
- Provide your formal bid response, with Scope of Work and total cost as required per the attached document, by 7/27, noon EST, **via email** to linda.calnan@boston.gov and sarah.plowman@boston.gov

Thank you,
Sarah Plowman

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, July 25, 2018 4:35 PM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>
Subject: Re: PSnet: equipment order info
Attachment(s): "PJ HiQ PO 691301 cisco switches.pdf","118522.pdf","PJ Systems Tripp Lite PO 691364.pdf","118551.pdf","PO 691256 RAD IPmux CDWG.pdf","retrievebill.php.pdf"

Hi Chuck,

I'm attaching the PO's and invoices for the three orders we made this summer. As you keep your inventory sheet updated, it would be great to share a copy of that on at least a quarterly basis, uploaded to SharePoint. I'm copying Eric since he's the new PSnet prime POC, as well as Dave Mahoney, who has previously confirmed for me that these were all received.

Thanks,
Sarah

On Wed, Jul 25, 2018 at 11:24 AM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

At your convenience, could you provide me with the order info associated with the equipment that was ordered in June under last year's fiscal budget? This will help me work with Cambridge to sort through the boxes that were left in their storage area. The way things were placed in the storage area, we can't get to some of the stacks of boxes without moving large stacks of new boxes that are in the way. If we know what's supposed to be there, we can more intelligently sift through this stuff and get it to where we can make effective use of it.

Also, I do try to keep an up-to-date inventory of equipment in PSnet, and I will attempt to add all of this equipment as we sift through stuff. It helps me if I can record the source of equipment and what order it was acquired on. I also record things like cost and condition/warranty status, since this helps with planning.

Therefore, what would be most useful to me would be the actual orders placed by City of Boston for this equipment, and any inventory sheets, bills of materials, or invoices provided by the vendors so that I can also confirm that everything has been received.

Thanks...
...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, July 26, 2018 12:12 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>
Subject: Re: PSnet: equipment order info
Attachment(s): "smime.p7s"

Sarah,

Thank you for passing along this information. It is helpful to have this.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 7/25/18 4:35 PM, Sarah Plowman wrote:

Hi Chuck,

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Therefore, what would be most useful to me would be the actual orders placed by City of Boston for this equipment, and any inventory sheets, bills of materials, or invoices provided by the vendors so that I can also confirm that everything has been received.

Thanks...
...Chuck

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Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Rene Fielding <rene.fielding@boston.gov>
Sent: Tuesday, July 31, 2018 9:46 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Fwd: LAN-TEL Invoice
Attachment(s): "Inv 19486.pdf"

Hi Eric -

What is this? Work at a golf course does not appear to be our project.

Thanks,
Rene

Rene Fielding

Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

----- Forwarded message -----

From: **Sarah Plowman** <sarah.plowman@boston.gov>
Date: Mon, Jul 30, 2018 at 11:25 AM
Subject: Fwd: LAN-TEL Invoice
To: Rene Fielding <rene.fielding@boston.gov>, Nancy Anderson <nancy.anderson@boston.gov>

Do either of you know what this LAN-TEL invoice is for? It was just sent to me but I don't think it's CIS.

Thanks,
Sarah

----- Forwarded message -----

From: **Jeff Bodio** <jeffb@lan-tel.com>
Date: Mon, Jul 30, 2018 at 11:12 AM
Subject: LAN-TEL Invoice
To: Sarah Plowman <sarah.plowman@boston.gov>

Hi Sarah

Please see the attached invoice.

Thank you

Jeff



Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, July 31, 2018 10:25 AM EDT
To: Rene Fielding <Rene Fielding <rene.fielding@boston.gov>>
Subject: Re: LAN-TEL Invoice
Attachment(s): "image001.jpg"

Rene
Disregard this doesn't make any sense.

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 31, 2018, at 9:46 AM, Rene Fielding <rene.fielding@boston.gov> wrote:

Hi Eric -

What is this? Work at a golf course does not appear to be our project.

Thanks,
Rene

Rene Fielding
Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400

----- Forwarded message -----

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Subject: Fwd: LAN-TEL Invoice

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Thanks,
Sarah

----- Forwarded message -----

From: **Jeff Bodio** <jeffb@lan-tel.com>

Date: Mon, Jul 30, 2018 at 11:12 AM

Subject: LAN-TEL Invoice

To: Sarah Plowman <sarah.plowman@boston.gov>

Hi Sarah

Please see the attached invoice.

Thank you

Jeff

<image001.jpg>

Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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Sarah Plowman

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<Inv 19486.pdf>

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, July 31, 2018 11:01 AM EDT
To: Rene Fielding <Rene Fielding <rene.fielding@boston.gov>>
Subject: Re: LAN-TEL Invoice
Attachment(s): "image001.jpg"

This should of went to Parks and Rec. I am taking care of this sorry for the confusion

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jul 31, 2018, at 9:46 AM, Rene Fielding <rene.fielding@boston.gov> wrote:

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What is this? Work at a golf course does not appear to be our project.

Thanks,
Rene

Rene Fielding
Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

----- Forwarded message -----

From: **Sarah Plowman** <sarah.plowman@boston.gov>

Date: Mon, Jul 30, 2018 at 11:25 AM

Subject: Fwd: LAN-TEL Invoice

To: Rene Fielding <rene.fielding@boston.gov>, Nancy Anderson <nancy.anderson@boston.gov>

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Sarah

----- Forwarded message -----

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Subject: LAN-TEL Invoice

To: Sarah Plowman <sarah.plowman@boston.gov>

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Thank you

Jeff

<image001.jpg>

Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

<Inv 19486.pdf>

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From: Rene Fielding <rene.fielding@boston.gov>
Sent: Tuesday, July 31, 2018 11:11 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: LAN-TEL Invoice

Thanks Eric

Rene Fielding

Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

On Tue, Jul 31, 2018 at 11:01 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:
This should of went to Parks and Rec. I am taking care of this sorry for the confusion

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On Jul 31, 2018, at 9:46 AM, Rene Fielding <rene.fielding@boston.gov> wrote:

Hi Eric -

What is this? Work at a golf course does not appear to be our project.

Thanks,
Rene

Rene Fielding

Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

----- Forwarded message -----

From: **Sarah Plowman** <sarah.plowman@boston.gov>
Date: Mon, Jul 30, 2018 at 11:25 AM
Subject: Fwd: LAN-TEL Invoice
To: Rene Fielding <rene.fielding@boston.gov>, Nancy Anderson <nancy.anderson@boston.gov>

Do either of you know what this LAN-TEL invoice is for? It was just sent to me but I don't think it's CIS.

Thanks,
Sarah

----- Forwarded message -----

From: **Jeff Bodio** <jeffb@lan-tel.com>
Date: Mon, Jul 30, 2018 at 11:12 AM
Subject: LAN-TEL Invoice
To: Sarah Plowman <sarah.plowman@boston.gov>

Hi Sarah

Please see the attached invoice.

Thank you

Jeff

<image001.jpg>

Jeff Bodio

Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

<Inv 19486.pdf>

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, July 31, 2018 12:54 PM EDT

To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Team Meeting - 8/1/18

Attachment(s): "Security Camera Strategy Meeting_8-1-18.docx"

Attached is the status report for tomorrow's Security Camera Strategy meeting. Thanks.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, July 31, 2018 9:39 PM EDT

To: Pam Monzione <Pam Monzione <PMonzione@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Ford Steve Captain <Ford Steve Captain <sford@reverepolice.org>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>

CC: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: FLIR training

I'm sorry for the short notice but we have the opportunity to conduct some FLIR training with Marty Major of FLIR NJ next week.

It can be 1 day or both days to accommodate (Wednesday - Thursday) If we could use maybe Revere as a north spot or Quincy for south .

Or if you would like to come to Norwood training room and have lunch let me know .

Thanks !

Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Wednesday, August 01, 2018 4:40 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Pam Monzione <Pam Monzione <PMonzione@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>; Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: Re: FLIR training

Our room is tied up with a youth academy all week.

Sent from my iPhone

On Jul 31, 2018, at 9:41 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

I'm sorry for the short notice but we have the opportunity to conduct some FLIR training with Marty Major of FLIR NJ next week.

It can be 1 day or both days to accommodate (Wednesday - Thursday) If we could use maybe Revere as a north spot or Quincy for south .

Or if you would like to come to Norwood training room and have lunch let me know .

Thanks !

Eric

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, August 01, 2018 5:43 AM EDT
To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>
CC: Pam Monzione <Pam Monzione <PMonzione@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>; Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: Re: FLIR training

Thanks Captain .

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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On Aug 1, 2018, at 4:43 AM, Ford Capt Steven <sford@reverepolice.org> wrote:

Our room is tied up with a youth academy all week.

Sent from my iPhone

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It can be 1 day or both days to accommodate (Wednesday - Thursday) If we could use maybe Revere as a north spot or Quincy for south .

Or if you would like to come to Norwood training room and have lunch let me know .

Thanks !
Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Wednesday, August 01, 2018 8:11 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Pam Monziona <Pam Monziona <PMonziona@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Wayne Carter Winthrop Police < Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P < Pd Quincy Joe P <jpepjonovich@quincyma.gov>>; Kyes, Brian (BKyes@chelseama.gov)

CC: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: RE: FLIR training

Pam is Chelsea community room available next week>?

Capt Steven Ford

781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

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From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]

Sent: Tuesday, July 31, 2018 9:39 PM

To: Pam Monziona; Louie Madeira; Ford Capt Steven; Wayne Carter Winthrop Police; Jeff Everett Police; Michael Kiely; Scott Wilder; Pd Quincy Joe P

Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: FLIR training

I'm sorry for the short notice but we have the opportunity to conduct some FLIR training with Marty Major of FLIR NJ next week. It can be 1 day or both days to accommodate (Wednesday - Thursday) If we could use maybe Revere as a north spot or Quincy for south .

Or if you would like to come to Norwood training room and have lunch let me know .

Thanks !

Eric

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Scott Wilder <swilder@brooklinema.gov>
Sent: Wednesday, August 01, 2018 8:21 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Pam Monziona <Pam Monziona <PMonziona@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Ford Steve Captain <Ford Steve Captain <sford@reverepolice.org>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>
CC: Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: RE: FLIR training

Hi Eric,
Thursday would be the only day I am available.
Thanks,
Scott

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]
Sent: Tuesday, July 31, 2018 9:39 PM
To: Pam Monziona <PMonziona@chelseama.gov>; Louie Madeira <louis.madeira@pd.boston.gov>; Ford Steve Captain <sford@reverepolice.org>; Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>; Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>; Michael Kiely <mkiely@police.somerville.ma.us>; Scott Wilder <swilder@brooklinema.gov>; Pd Quincy Joe P <jpepjonovich@quincyma.gov>
Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: FLIR training

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Thanks !
Eric

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Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>
www.lan-tel.com
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, August 01, 2018 8:49 AM EDT
To: Scott Wilder <swilder@brooklinema.gov>
CC: Pam Monziona <Pam Monziona <PMonziona@chelseama.gov>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Ford Steve Captain <Ford Steve Captain <sford@reverepolice.org>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Pd Quincy Joe P <Pd Quincy Joe P <jpejonovich@quincyma.gov>>; Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: Re: FLIR training

Thanks

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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Hi Eric,
Thursday would be the only day I am available.
Thanks,
Scott

From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]
Sent: Tuesday, July 31, 2018 9:39 PM
To: Pam Monziona <PMonziona@chelseama.gov>; Louie Madeira <louis.madeira@pd.boston.gov>; Ford Steve Captain <sford@reverepolice.org>; Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>; Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>; Michael Kiely <mkiely@police.somerville.ma.us>; Scott Wilder <swilder@brooklinema.gov>; Pd Quincy Joe P <jpejonovich@quincyma.gov>

Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: FLIR training

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Thanks !

Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

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From: Joe <jpepjonovich@quincyma.gov>
Sent: Wednesday, August 01, 2018 9:15 AM EDT
To: Eric Johnson <'Eric Johnson' <ejohnson@Lan-Tel.com>>; Scott Wilder <'Scott Wilder' <swilder@brooklinema.gov>>
CC: Pam Monziona <'Pam Monziona' <PMonziona@chelseama.gov>>; Louie Madeira <'Louie Madeira' <louis.madeira@pd.boston.gov>>; Ford Steve Captain <'Ford Steve Captain' <sford@reverepolice.org>>; Wayne Carter Winthrop Police <'Wayne Carter Winthrop Police' <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <'Jeff Everett Police' <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <'Michael Kiely' <mkiely@police.somerville.ma.us>>; <Mike.Driscoll@flir.com> <Mike.Driscoll@flir.com>; <sarah.plowman@boston.gov> <sarah.plowman@boston.gov>
Subject: RE: FLIR training

Both days available in Quincy

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]
Sent: Wednesday, August 01, 2018 8:49 AM
To: Scott Wilder
Cc: Pam Monziona; Louie Madeira; Ford Steve Captain; Wayne Carter Winthrop Police; Jeff Everett Police; Michael Kiely; Pd Quincy Joe P; Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: Re: FLIR training

Thanks



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

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Thanks,
Scott

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Sent: Tuesday, July 31, 2018 9:39 PM
To: Pam Monziona <PMonziona@chelseama.gov>; Louie Madeira <louis.madeira@pd.boston.gov>; Ford Steve Captain <sford@reverepolice.org>; Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>; Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>; Michael Kiely <mkiely@police.somerville.ma.us>; Scott Wilder <swilder@brooklinema.gov>; Pd Quincy Joe P <jpepjonovich@quincyma.gov>
Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov
Subject: FLIR training

I'm sorry for the short notice but we have the opportunity to conduct some FLIR training with Marty Major of FLIR NJ next week.

It can be 1 day or both days to accommodate (Wednesday - Thursday) If we could use maybe Revere as a north spot or Quincy for south .

Or if you would like to come to Norwood training room and have lunch let me know .

Thanks !
Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣□

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>
www.lan-tel.com
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From: Monzione, Pam <PMonzione@chelseama.gov>

Sent: Wednesday, August 01, 2018 11:22 AM EDT

To: Ford Capt Steven <'Ford Capt Steven' <sford@reverepolice.org>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>; Kyes, Brian

CC: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: RE: FLIR training

Hi,

The 9th would be better, aren't we having the cyber awareness demo the 8th? Our community room is booked on the 9th from 9-11. It's open at 11

If it's a small group 10-15 we can always meet on the 4th floor conference room.

From: Ford Capt Steven [mailto:sford@reverepolice.org]

Sent: Wednesday, August 01, 2018 8:11 AM

To: Eric Johnson; Monzione, Pam; Louie Madeira; Wayne Carter Winthrop Police; Jeff Everett Police; Michael Kiely; Scott Wilder; Pd Quincy Joe P; Kyes, Brian

Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: RE: FLIR training

Pam is Chelsea community room available next week>?

Capt Steven Ford

781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

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From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]

Sent: Tuesday, July 31, 2018 9:39 PM

To: Pam Monzione; Louie Madeira; Ford Capt Steven; Wayne Carter Winthrop Police; Jeff Everett Police; Michael Kiely; Scott Wilder; Pd Quincy Joe P

Cc: Mike.Driscoll@flir.com; sarah.plowman@boston.gov

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Eric

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](http://www.lan-tel.com)

[NORWOOD, MA 02062](http://www.lan-tel.com)

M [617.785.8254](tel:617.785.8254)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Wednesday, August 01, 2018 11:49 AM EDT

To: Monzione, Pam

CC: Ford Capt Steven <sford@reverepolice.org>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>>; Kyes, Brian; Mike.Driscoll@flir.com; sarah.plowman@boston.gov

Subject: Re: FLIR training

Thank you all for your input, to accommodate everyone. We are going to run a class in Winthrop PD on Wednesday 8/8/18 at 830 AM for the northern folk, and on Thursday 8/9/2018 we will conduct a class in Quincy at 8:30 AM for the west enders and central people .

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

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Subject: RE: FLIR training

Pam is Chelsea community room available next week>?

Capt Steven Ford

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@reverepolice on Twitter

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From: Kelly Cinelli <kcinelli@lan-tel.com>

Sent: Thursday, August 02, 2018 10:42 AM EDT

To: sarah.plowman@boston.gov; linda.calnan@boston.gov

CC: Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Proposal for MBHSR Design/Build Specifications for Chelsea.

Attachment(s): "chelseaLANTEL.pdf"

Please find attached LAN-TEL Communications quote for the Metro Boston Homeland Security Region – Interoperability Network Connectivity – Design/Build Specifications for Chelsea.

Should you have any questions or comments, please feel free to get in touch.

Regards,
Kelly Cinelli



Kelly Cinelli

Marketing Manager

1400 PROVIDENCE HIGHWAY, SUITE 3100, NORWOOD, MA 02062

T 781-680-5907 | M 774-218-6490

[Kcinelli@lan-tel.com](mailto:kcinelli@lan-tel.com) | www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, August 04, 2018 6:39 PM EDT

To: Jeff Everett Police <Jeff Everett Police <jeffrey.gilmore@cityofeverett.org>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Peter Baker <Peter Baker <pbaker@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Rene Fielding <Rene Fielding <Rene.Fielding@cityofboston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Everett Housing

Officer Gilmore

It looks like we lost power at Everett Housing . It is

Affecting numerous cameras .We have no off hour access to roof . Hopefully this is a power outage or possible contracted work .

We will monitor but will respond on Monday AM.

Thanks

Eric

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Monday, August 06, 2018 7:45 AM EDT
To: Sarah Plowman <Sarah.Plowman@Boston.gov>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@QuincyMA.gov>>; Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>
Subject: PSnet: Equipment order info for Quincy radio network extensions
Attachment(s): "smime.p7s"

Sarah,

Joe Pepjonovich is anxious to have the Quincy radio network brought under PSnet network management, especially InterMapper monitoring. Currently, there is no way to do this, since FTG did not establish a connection between the radio network extensions they deployed and PSnet. However, we plan to work with Joe and his colleagues in Quincy to resolve this matter and fully integrate their radio network into PSnet as originally envisioned.

Some information that would help is to get the orders for the equipment that was purchased for the network extensions deployed by FTG. I understand that they used Cisco 3750-series switches, but I do not have any specifics on what models, or what firmware licenses might have been included with the order. Also, warranty information would be helpful, since it is my understanding that this is new equipment. We may need to move quickly before the initial warranty runs out if we need to change the firmware in these switches to better match the rest of PSnet.

If any other equipment besides Cisco switches was ordered for this project, that would also be helpful to know, as we currently lack any inventory of what has been deployed.

Thank you...
...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, August 06, 2018 9:34 AM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@quincyma.gov>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>
Subject: Re: PSnet: Equipment order info for Quincy radio network extensions
Attachment(s): "PSNet_Inventory_20180711.xlsx", "Quincy Raido Network IP.xlsx"

Hello Chuck, et al,

Good morning. I'm attaching the latest inventory spreadsheet that FTG provided for me as they were wrapping up their contract. It is region-wide, but I figure you'd appreciate having it even beyond this Quincy project specifically. I also have a second spreadsheet I'm attaching entitled "Quincy Radio Network IP" which lists devices by location and a variety of IP address information. You may already have that information, but in case not, here it is. Additionally, I also have a folder with configs for the Quincy locations; do you have that or would you like those emailed as well?

Take a look at those documents; I'll do some looking for warranties and other information as well.

Thanks,
Sarah

On Mon, Aug 6, 2018 at 7:45 AM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

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Thank you...
...Chuck

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Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, August 06, 2018 9:36 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Everett Housing

Eric, did you ever reach anyone in Everett about this?

On Sat, Aug 4, 2018 at 6:39 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Officer Gilmore

It looks like we lost power at Everett Housing . It is

Affecting numerous cameras .We have no off hour access to roof . Hopefully this is a power outage or possible contracted work .

We will monitor but will respond on Monday AM.

Thanks

Eric

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

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F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, August 06, 2018 9:42 AM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>
Subject: Re: Everett Housing

Yes I do sorry
For delay

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

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Eric

□

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, August 06, 2018 9:44 AM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>
Subject: Re: Everett Housing

Yes I'm sorry we are onsite bad UPS was going to update at 10

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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Sent: Monday, August 06, 2018 9:45 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Everett Housing

Great, thank you! Glad to hear there's a solution in progress. Reach out if you have any trouble.

On Mon, Aug 6, 2018 at 9:44 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Yes I'm sorry we are onsite bad UPS was going to update at 10

Respectfully,

Eric Johnson
Security Project Manager
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1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, August 06, 2018 10:20 AM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>
Subject: Re: Everett Housing

This has all been reset and equipment is coming back on line .it looks like their was a sustained power failure and the UPS worked

For a bit but would not charge back up after power was restored .

We have repaired for now to keep everything up

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 6, 2018, at 9:36 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Eric, did you ever reach anyone in Everett about this?

On Sat, Aug 4, 2018 at 6:39 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Officer Gilmore

It looks like we lost power at Everett Housing . It is

Affecting numerous cameras .We have no off hour access to roof . Hopefully this is a power outage or possible contracted work .

We will monitor but will respond on Monday AM.

Thanks
Eric

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, August 06, 2018 10:27 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Everett Housing

Thanks, Eric.

On Mon, Aug 6, 2018 at 10:20 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

This has all been reset and equipment is coming back on line .it looks like their was a sustained power failure and the UPS worked

For a bit but would not charge back up after power was restored .

We have repaired for now to keep everything up

Respectfully,

Eric Johnson
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ejohnson@lan-tel.com ♣ □

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www.lan-tel.com

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On Aug 6, 2018, at 9:36 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

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Officer Gilmore

It looks like we lost power at Everett Housing . It is

Affecting numerous cameras .We have no off hour access to roof . Hopefully this is a power outage or possible contracted work .

We will monitor but will respond on Monday AM.

Thanks
Eric

Respectfully,

Eric Johnson
Security Project Manager
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Sarah Plowman

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Sarah Plowman

Regional Planner

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Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>
Sent: Monday, August 06, 2018 11:55 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@quincyma.gov>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>
Subject: Re: PSnet: Equipment order info for Quincy radio network extensions
Attachment(s): "smime.p7s"

Sarah,

A few points:

- The equipment inventory you attached is just an InterMapper report. Furthermore, this is an incomplete report with none of the duplicate elimination and cross checking that we perform when we're asked to provide inventory information. While it is true that InterMapper has most of the relevant inventory information, like most databases, the quality of the information you get out depends on the thought and care put into the query for the information.
- The "Quincy Raido *[sic]* Network IP" spreadsheet is just a reworked version of the IP address plan and inventory that I prepared back in June of 2017. FTG did provide me with a copy this spreadsheet, and they also provided their network diagram which was again derived from a diagram I had provided a year ago.
- Regarding the folder with switch configs, yes, I would appreciate getting that. If you could zip this folder (ideally with encryption) and send it directly to me, that would be helpful, as I currently have none of this information.

What I still need is the information that will allow me to assess the status of support for the Cisco switches that I understand were ordered as new equipment. While the Cisco firmware used by PSnet is remarkably stable, the current firmware versions from Cisco are much less stable, and have also been found to have multiple, serious/critical security vulnerabilities. I need to assess what will need to be done to get the new switches on firmware that is both stable, and that incorporates fixes to known security vulnerabilities. That's why I asked for the equipment order info. I was also hoping to get a head start on updating the inventory information I maintain on all the switches and routers deployed in PSnet.

Thanks...

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/6/18 9:34 AM, Sarah Plowman wrote:

Hello Chuck, et al,

Good morning. I'm attaching the latest inventory spreadsheet that FTG provided for me as they were wrapping up their contract. It is region-wide, but I figure you'd appreciate having it even beyond this Quincy project specifically. I also have a second spreadsheet I'm attaching entitled "Quincy Radio Network IP" which lists devices by location and a variety of IP address information. You may already have that information, but in case not, here it is. Additionally, I also have a folder with configs for the Quincy locations; do you have that or would you like those emailed as well?

Take a look at those documents; I'll do some looking for warranties and other information as well.

Thanks,
Sarah

On Mon, Aug 6, 2018 at 7:45 AM, Chuck Wade <Chuck@interisle.net> wrote:

Sarah,

Joe Pepjonovich is anxious to have the Quincy radio network brought under PSnet network management, especially InterMapper monitoring. Currently, there is no way to do this, since FTG did not establish a connection between the radio network extensions they deployed and PSnet. However, we plan to work with Joe and his colleagues in Quincy to resolve this matter and fully integrate their radio network into PSnet as originally envisioned.

Some information that would help is to get the orders for the equipment that was purchased for the network extensions deployed by FTG. I understand that they used Cisco 3750-series switches, but I do not have any specifics on what models, or what firmware licenses might have been included with the order. Also, warranty information would be helpful, since it is my understanding that this is new equipment. We may need to move

quickly before the initial warranty runs out if we need to change the firmware in these switches to better match the rest of PSnet.

If any other equipment besides Cisco switches was ordered for this project, that would also be helpful to know, as we currently lack any inventory of what has been deployed.

Thank you...

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, August 07, 2018 11:43 AM EDT

To: Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>

BCC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; vstancato@lan-tel.com <vstancato@lan-tel.com>; Douglas Gray <Douglas Gray <dgray@maverickcorporation.com>>; mmcally@maverickcorporation.com <mmcally@maverickcorporation.com>

Subject: Re: Notification of COB Invitation for Bid (re-post) - Commonwealth of Massachusetts ITC54 Blanket Contract - MBHSR Chelsea Aerial Fiber Run

Attachment(s): "MBHSR Design_ Build Specs_Chelsea (2).pdf"

Hello all:

Thank you for your participation and response to the City's bid event through the Commonwealth of Massachusetts ITC54, Data Cable Products and Services, Statewide Contract, for fiber implementation from Boston City Hall to the Chelsea EOC. We received 3 bid responses. Based on the lowest total price that meets the specifications and deliverables stated in the MBHSR Design / Build Specifications, your bid was not the lowest of those submitted. Please see below:

- 1.) Maverick Construction - \$52,666.00
- 2.) Lan-Tel Communications - \$33,710.64
- 3.) Comm-Tract - \$18,792.63

Please accept our sincere thanks for your participation in our process and we encourage you to continue to participate in future City of Boston opportunities.

Sarah Plowman

On Fri, Jul 13, 2018 at 12:45 PM, Sarah Plowman<sarah.plowman@boston.gov> wrote:

Hello all,

The City of Boston Office of Emergency Management has cancelled and is now re-posting via email the MBHSR Chelsea Aerial Fiber Run Project for bid.

This email serves to solicit bids through the Commonwealth of Massachusetts ITC54, Data Cable Products and Services, Statewide Contract, from responsible vendors for the MBHSR Chelsea Aerial Fiber Run project to extend the City of Boston's fiber optic network, BoNet, to Chelsea Emergency Operations Center (EOC). Attached is the Design / Build Specifications document providing the scope and requirements for this project. The scope of work for this project is governed by the terms and conditions of the Commonwealth of Massachusetts ITC54 statewide contract.

The IFB event **opens today, Friday, July 13, via this email, and closes Thursday, August 2, at noon.** A site walk-through will be conducted to provide additional context for the current needs of this site. The site walk-through has been scheduled for **Friday, July 27, from 10:00am-noon.** Please plan to meet outside the main door at Chelsea Emergency Operations Center/Fire Alarm Building, 45 Washington Ave., Chelsea MA 02150.

Below are directions for your next steps if you should be interested in responding:

- During the window when the event is open, please route all questions to linda.calnan@boston.gov or sarah.plowman@boston.gov
- Provide your formal bid response, with Scope of Work and total cost as required per the attached document, by 7/27, noon EST, **via email** to linda.calnan@boston.gov and sarah.plowman@boston.gov

Thank you,
Sarah Plowman

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, August 10, 2018 2:35 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>
Subject: Re: InterMapper License Code for W-00:50:56:BE:36:EE

Eric,

I just received a slew of emails from Help Systems regarding the new licenses for InterMapper. They were also sent to Colin (cc'd here). I am going to send them along to you for your records as well. This is email number 1 of 7. (See below).

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:52 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

To enter the new code for InterMapper:

1. Open InterMapper.
2. From the Map List or any open map, go to Edit> Server Settings > Registration. Click the Plus Icon and the Add InterMapper Server License window will appear.
3. In the License Key section, enter the following License Code. You can copy the code from this email and paste it into the License Key field.

F1JKJF1ZCWU6K2T5ZLV0RLKD+J1EU**VRLQ6GW2K6HPZUK6LHLG03HA

4. Click Register.

Our records show the following for your system:

Hardware ID: W-00:50:56:BE:36:EE

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, August 10, 2018 2:36 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>
Subject: Re: InterMapper License Code for W-00:50:56:BE:09:07

Eric,

Here is email number 2 of 7 re: Help Systems InterMapper licenses, for your records.

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:53 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

To enter the new code for InterMapper:

1. Open InterMapper.
2. From the Map List or any open map, go to Edit> Server Settings > Registration. Click the Plus Icon and the Add InterMapper Server License window will appear.
3. In the License Key section, enter the following License Code. You can copy the code from this email and paste it into the License Key field.

[REDACTED]

Our records show the following for your system:

Hardware ID: W-00:50:56:BE:09:07

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 10, 2018 2:37 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: InterMapper License Code for W-00:50:56:BE:56:22

Eric,

Here is email number 3 of 7 re: Help Systems InterMapper licenses for your records. Note: I'm also going to copy Scott so that he has these as well; I'll forward the first 2 to him, too.

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:53 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

To enter the new code for InterMapper:

1. Open InterMapper.
2. From the Map List or any open map, go to Edit> Server Settings > Registration. Click the Plus Icon and the Add InterMapper Server License window will appear.
3. In the License Key section, enter the following License Code. You can copy the code from this email and paste it into the License Key field.

[REDACTED]

4. Click Register.

Our records show the following for your system:

Hardware ID: W-00:50:56:BE:56:22

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 10, 2018 2:38 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: IM RemoteAccess License Code for W-48:5A:B6:0A:21:B1

Eric,

Here is Help Systems email number 4 of 7 (see below).

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:53 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

To enter the new code for IM RemoteAccess:

1. Once InterMapper RemoteAccess is installed on your remote computer, from the Map List or any open map, go to the Help > Register.
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Hardware ID: W-48:5A:B6:0A:21:B1



3. Click Register.

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 10, 2018 2:38 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: IM RemoteAccess License Code for W-00:3E:E1:C7:A0:C2

Eric,

Here is email number 5 of 7.

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:53 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

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Hardware ID: W-00:3E:E1:C7:A0:C2



3. Click Register.

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

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Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 10, 2018 2:38 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: IM RemoteAccess License Code for W-D8:50:E6:39:D2:CC

Eric,

Here is email number 6 of 7.

Thanks,

Sarah

On Fri, Aug 10, 2018 at 1:54 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

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1. Once InterMapper RemoteAccess is installed on your remote computer, from the Map List or any open map, go to the Help > Register.
2. In the License Key section, enter the following License Code. You can copy the code from this email and paste it into the License Key field. Our records show the following for your system:

Hardware ID: W-D8:50:E6:39:D2:CC



3. Click Register.

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman

Regional Planner

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Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 10, 2018 2:39 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: IM RemoteAccess License Code for W-2C:27:D7:19:86:69

Eric,

Here is the final email, 7 of 7, re: Help Systems Intermapper licenses, for your records. See below.

Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:54 PM, HelpSystems Keys<HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

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Hardware ID: W-2C:27:D7:19:86:69



3. Click Register.

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Colin Strutt <colin@interisle.net>
Sent: Friday, August 10, 2018 3:31 PM EDT
To: Sarah Plowman <'Sarah Plowman' <sarah.plowman@boston.gov>>
CC: Eric Johnson <'Eric Johnson' <ejohnson@lan-tel.com>>; Chuck Wade <'Chuck Wade' <chuck@interisle.net>>; Colin Strutt <'Colin Strutt' <colin@interisle.net>>
Subject: RE: InterMapper License Code for W-00:50:56:BE:36:EE

Thanks Sarah,
As you noted, they were also sent to me (good news).

I have installed the three InterMapper server licenses and distributed the InterMapper RemoteAccess licenses to their respective owners.

Regards,
colin

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, August 10, 2018 2:36 PM
To: Eric Johnson <ejohnson@lan-tel.com>
Cc: Colin Strutt <colin@interisle.net>; Chuck Wade <chuck@interisle.net>
Subject: Re: InterMapper License Code for W-00:50:56:BE:36:EE

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Thanks,
Sarah

On Fri, Aug 10, 2018 at 1:52 PM, HelpSystems Keys <HelpSystems.Keys@helpsystems.com> wrote:

Dear Colin Strutt,

Your new permanent code appears below along with instructions for entering this license code. PLEASE enter this code as soon as possible to avoid having your copy of the software expire.

To enter the new code for InterMapper:

1. Open InterMapper.
2. From the Map List or any open map, go to Edit> Server Settings > Registration. Click the Plus Icon and the Add InterMapper Server License window will appear.
3. In the License Key section, enter the following License Code. You can copy the code from this email and paste it into



or click Register.

Our records show the following for your system:

Hardware ID: W-00:50:56:BE:36:EE

If you have any questions, please reply to this email or call +1 952-933-0609.

Account Name: City of Boston

Account Number: 00032965

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, August 10, 2018 4:17 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Colin Strutt <Colin Strutt <colin@interisle.net>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>
Subject: Re: InterMapper License Code for W-00:50:56:BE:36:EE

Thanks to all

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 10, 2018, at 2:35 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Eric,

I just received a slew of emails from Help Systems regarding the new licenses for InterMapper. They were also sent to Colin (cc'd here). I am going to send them along to you for your records as well. This is email number 1 of 7. (See below).

Thanks,
Sarah

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F1JKJF1ZCWU6K2T5ZLV0RLKD+J1EU**VRLQ6GW2K6HPZUK6LHLG03HA

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, August 13, 2018 9:54 AM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@quincyma.gov>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Equipment order info for Quincy radio network extensions
Attachment(s): "Configs.zip","QRN_Switch_Info_2018AUG10.xlsx"

Hello again Chuck and everyone,

I'm attaching two more things for you. The first is the zip file of the configs. Unfortunately I have Windows 7 and I don't believe there's a way to encrypt without downloading some third-party software. The second file I'm attaching is an excel spreadsheet with the QRN switch information on it, including site, model, and firmware. The switches are not under warranty. If there was any other equipment installed it would have been radio equipment installed by Commtronics.

Thanks again for reaching out,
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Thanks...

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/6/18 9:34 AM, Sarah Plowman wrote:

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Take a look at those documents; I'll do some looking for warranties and other information as well.

Thanks,
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Sarah Plowman

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Sent: Monday, August 13, 2018 7:27 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@quincyma.gov>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Equipment order info for Quincy radio network extensions
Attachment(s): "smime.p7s"

Sarah,

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Also, I consider it good news that these are in the same family of Cisco 3750G switches that we've been using elsewhere, and they are running the preferred version of firmware we use throughout PSnet, which has proven to be quite stable. These are clearly pre-owned switches.

The configurations were rather incomplete and insecure, but we've updated the configurations for all of these switches to be compliant with PSnet conventions. Security has been tightened up considerably, with all switches now utilizing RADIUS for authentication. We also have these switches sending log records to the central PSnet syslog server.

There is more to be done to fully integrate the Quincy radio network extensions into PSnet. For example, we cannot currently access the microwave radios, and two of the microwave links are not working at this time. I'll be working with Quincy to resolve these, and other, issues.

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Sarah Plowman

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One City Hall Square | Boston, MA 02201
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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, August 14, 2018 9:14 AM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Joe Pepjonovich <Joe Pepjonovich <JPepjonovich@quincyma.gov>>; Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Equipment order info for Quincy radio network extensions

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Sarah Plowman

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Mayor's Office of Emergency Management
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One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Rene Fielding <rene.fielding@boston.gov>
Sent: Wednesday, August 15, 2018 11:16 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Fwd: U16-2.1 Quincy Camera
Attachment(s): "PO# 679727 Lan-Tel.pdf", "Quincy QD Panasonic 3camera 2017.pdf"

Hi Eric -

Can you look at this Purchase order it is from 2017 and we are wondering if the work has been done and why it hasn't been paid yet?

Thanks,
Rene

Rene Fielding
Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

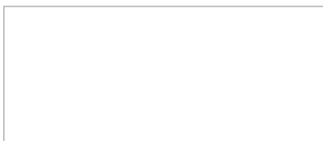
----- Forwarded message -----

From: Nancy Anderson <nancy.anderson@boston.gov>
Date: Thu, Aug 9, 2018 at 11:58 AM
Subject: U16-2.1 Quincy Camera
To: Rene Fielding <rene.fielding@boston.gov>

Quote and PO for the Quincy quick deploy camera attached.
Please note that there is a error on the Lan-Tel quote. The first line total reflected pricing for an individual camera when it should have been extended for 3 units. After adjusting for this the quote total aligns with the PO amount

Thanks
Nancy

--
Nancy Anderson
Deputy Director
Office of Emergency Management
One City Hall Square, Room 204
617-635-1400
617-635-2974 Fax



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Sent: Wednesday, August 15, 2018 11:18 AM EDT
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Subject: Re: U16-2.1 Quincy Camera

We have installed and provided equipment not sure why it hasn't been paid . I will check

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Nancy Anderson

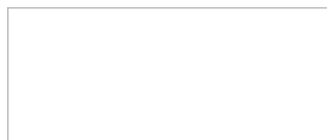
Deputy Director

Office of Emergency Management

One City Hall Square, Room 204

617-635-1400

617-635-2974 Fax



<PO# 679727 Lan-Tel.pdf>

<Quincy QD Panasonic 3camera 2017.pdf>

<ATPFile_CE6EEE48-3663-4393-AEBB-9A55F7C1723F.token>

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From: Rene Fielding <rene.fielding@boston.gov>
Sent: Wednesday, August 15, 2018 11:23 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: U16-2.1 Quincy Camera

ok can you send me the invoice and we can proceed with payment?

Rene Fielding

Director
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M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 15, 2018, at 11:23 AM, Rene Fielding <rene.fielding@boston.gov> wrote:

ok can you send me the invoice and we can proceed with payment?

Rene Fielding
Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

On Wed, Aug 15, 2018 at 11:18 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:
We have installed and provided equipment not sure why it hasn't been paid . I will check

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 15, 2018, at 11:16 AM, Rene Fielding <rene.fielding@boston.gov> wrote:

Hi Eric -

Can you look at this Purchase order it is from 2017 and we are wondering if the work has been done and why it hasn't been paid yet?

Thanks,
Rene

Rene Fielding

Director
Office of Emergency Management
One City Hall Square, Room 204
Boston, MA 02201
617-635-1400
617-635-2974 Fax

----- Forwarded message -----

From: **Nancy Anderson** <nancy.anderson@boston.gov>

Date: Thu, Aug 9, 2018 at 11:58 AM

Subject: U16-2.1 Quincy Camera

To: Rene Fielding <rene.fielding@boston.gov>

Quote and PO for the Quincy quick deploy camera attached.

Please note that there is a error on the Lan-Tel quote. The first line total reflected pricing for an individual camera when it should have been extended for 3 units. After adjusting for this the quote total aligns with the PO amount

Thanks

Nancy

--

Nancy Anderson

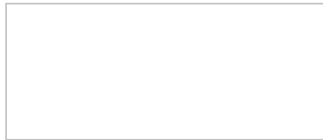
Deputy Director

Office of Emergency Management

One City Hall Square, Room 204

617-635-1400

617-635-2974 Fax



<PO# 679727 Lan-Tel.pdf>

<Quincy QD Panasonic 3camera 2017.pdf>

<ATPFile_CE6EEE48-3663-4393-AEBB-9A55F7C1723F.token>

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From: Jeff Bodio <jeffb@lan-tel.com>

Sent: Wednesday, August 15, 2018 4:25 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Rene Fielding <Rene Fielding <rene.fielding@boston.gov>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>

Subject: RE: U16-2.1 Quincy Camera po # 679727 invoice # 9917963 (17-0334-20)

Attachment(s): "9917963-COBOSAU-8-15-2018-2.pdf"

Hi Rene

Please see the attached invoice to be processed for the above

Thank you

Jeff

From: Eric Johnson

Sent: Wednesday, August 15, 2018 12:11 PM

To: Rene Fielding <rene.fielding@boston.gov>

Cc: Jeff Bodio <jeffb@lan-tel.com>

Subject: Re: U16-2.1 Quincy Camera

Will do thanks for bring this to our attention

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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Eric Johnson
Security Project Manager
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Office of Emergency Management
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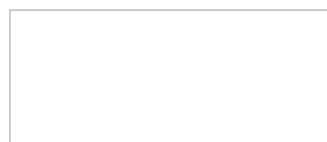
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Nancy

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Nancy Anderson

Deputy Director
Office of Emergency Management
One City Hall Square, Room 204
617-635-1400
617-635-2974 Fax



<PO# 679727 Lan-Tel.pdf>

<Quincy QD Panasonic 3camera 2017.pdf>

<ATPFile_CE6EEE48-3663-4393-AEBB-9A55F7C1723F.token>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, August 18, 2018 4:23 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira<louis.madeira@pd.boston.gov>>; Eric W. Nisbet <Eric W. Nisbet<enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas<spappas@lan-tel.com>>; Mark Savage <Mark Savage<msavage@lan-tel.com>>; Jim Rex <Jim Rex<jrex@lan-tel.com>>; Greg Washburn <Greg Washburn<gwashburn@lan-tel.com>>; Scott Torressen <Scott Torressen<storressen@lan-tel.com>>; bric@pd.boston.gov; sarah.plowman@boston.gov

Subject: Re: Cameras down

Update

Erie - Ellington - Modem
MLK - Humboldt - Modem
Walnut - Dale - Modem

Are back up

We could not reset Knapp St due to antenna being housed on roof of restaurant, we will not obtain access until Monday since we had to depart from site to respond to Schroeder Plaza to work on backhaul antenna that connects through Northeastern. This was priority due to protests .
The backhaul is now back on line .

Thank you for obtaining access .

Thanks
Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 18, 2018, at 9:48 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Knapp St x 3 (will be there today)
Erie - Ellington - Modem
MLK - Humboldt - Modem
Walnut - Dale - Modem

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Shawn Romanoski <shawn.romanoski@pd.boston.gov>

Sent: Saturday, August 18, 2018 4:25 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; bric@pd.boston.gov; sarah.plowman@boston.gov

Subject: Re: Cameras down

Thank you Eric and team!

Shawn

Shawn Romanoski
Director of Telecommunications
Boston Police Dept.
(617) 594-2994

On Aug 18, 2018, at 4:23 PM, Eric Johnson <ejohnson@lan-tel.com> wrote:

Update

Erie - Ellington - Modem
MLK - Humboldt - Modem
Walnut - Dale - Modem

Are back up

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The backhaul is now back on line .

Thank you for obtaining access .

Thanks
Eric

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

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Erie - Ellington - Modem
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Eric Johnson
Security Project Manager
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ejohnson@lan-tel.com ♣

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, August 21, 2018 9:50 AM EDT

To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Meeting Status Meeting Update - 8/22

Attachment(s): "Security Camera Strategy Meeting_8-22-18.docx"

Attached are the status updates for tomorrow's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Dennis Drain <ddrain@lan-tel.com>

Sent: Tuesday, August 21, 2018 9:54 AM EDT

To: sarah.plowman@boston.gov

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>

Subject: PSNET July 14 Billing

Attachment(s): "9917969-COBOSAU-8-21-2018-2.PDF", "PSNET July Back Up July 1st through July 14th_.xls"

Sarah

I have attached a copy of our invoice and backup for the period of July 01, 2018 to July 14, 2018.

Thank you.



Dennis Drain

Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100, NORWOOD, MA 02062

T 781-680-5906 | F 781-551-8667

ddrain@lan-tel.com | www.lan-tel.com

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From: Dennis Drain <ddrain@lan-tel.com>
Sent: Tuesday, August 21, 2018 9:55 AM EDT
To: sarah.plowman@boston.gov
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>
Subject: PSNET July 28 Billing
Attachment(s): "9917970-COBOSAU-8-21-2018-4.PDF", "PSNET July Back Up July 15th through July 28th.xls"

Sarah

I have attached a copy of our invoice and backup for the period of July 15, 2018 to July 28, 2018.

Thank you.



Dennis Drain

Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100, NORWOOD, MA 02062

T 781-680-5906 | F 781-551-8667

ddrain@lan-tel.com | www.lan-tel.com

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From: Mary Milligan <mmilligan@lan-tel.com>

Sent: Tuesday, August 21, 2018 10:09 AM EDT

To: rene.fielding@boston.gov

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

Subject: July CIMS Billing

Attachment(s): "CIMS Back Up Final.xls", "9917971-DOINNOV-8-21-2018-2.pdf"

Good Day,

Please see attached invoice (9917971) and back up for CIMS work completed in July 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mary Milligan
Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352-4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, August 23, 2018 2:31 PM EDT
To: Sarah Plowman <Sarah.Plowman@Boston.gov>
CC: Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>
Subject: PSnet: Server software licensing
Attachment(s): "smime.p7s"

Sarah,

I have been evaluating what issues we might face as we upgrade to newer versions of VMware vSphere and Windows Server. As you are aware, the VMware software versions we're running on today in the PSnet hosting centers are rapidly approaching the end of support. Fortunately, my testing so far does not indicate that we will run into any technical challenges in moving to current versions of VMware vSphere. However, there are some important questions about what licensing options make the most sense for PSnet over the next few years.

Can you update me on whether or not anything has been done to order new or renewed licenses for the VMware software? I know you were looking into this, but I don't know where this stands. If nothing has been ordered yet, I may be able to offer some suggestion that could lower costs. It would also help to understand what restrictions you have to deal with in terms of licensing periods.

It would also help us in our planning if we could get an update on where we stand with Microsoft licensing, as well as support contracts for the HP Blade Servers and 3PAR storage systems. I don't think there are any urgent deadlines we need to deal with, but it would help to have a plan for what we should do, and when, to extend support where appropriate.

If it is easier to chat by phone, I will be in my office the rest of this afternoon, and should be around most of tomorrow as well.

Thank you...

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Thursday, August 23, 2018 2:55 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: PSnet: Server software licensing

Chuck,

I just looked up my email chains briefly and determined that we did not yet renew the VMware software licenses. I remember in the original alert email from VMware it said that the end of support is September 19, 2018. Forgive my ignorance, but will the current VMware continue to function past the end of support date? I ask because we have the next PSnet meeting scheduled for September 6, 2018, where we could discuss this and make next step decisions there. In theory that's enough time to get a purchase order together (from Sept 6 to Sept 19), but of course there's always the chance that things get delayed.

Regarding licensing periods, our various funding sources are hemmed in by the grant period of performance dates. We have UASI FFY16 and UASI FFY17 funding currently available. FFY16 funding must be spent by June 30, 2019 as that is the end of the grant period of performance. FFY17 funding must be spent by June 30, 2020. I would assume, based on that information, that we would be looking to use FFY17 funding; do you see it that way, too?

Thanks,
Sarah

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...Chuck

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Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, August 23, 2018 3:16 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: PSnet: Server software licensing
Attachment(s): "smime.p7s"

Sarah,

Thanks for getting back to me so quickly. Because I've been focusing on the current licensing approaches used by VMware for their various product suites, I have a good understanding of what makes sense for MBHSR to acquire in the way of new licensing. In particular, I believe it is important that we do not acquire licenses that will expire.

As far as the current licenses are concerned, I do not believe they will expire. However, this is something I want to be absolutely certain of, and so I will look into this further.

The primary issue we are running up against with our current version 5.5 of VMware vSphere is that we won't be able to get updates for any security issues that emerge past September 19. Given all the Spectre and Meltdown problems that have been plaguing modern CPU chips since the beginning of this year, it is important that we maintain the ability to stay current with security fixes. As an aside, the Spectre problems are of primary concern for virtualized environments, like VMware.

Regarding the UASI funding constraints, perhaps we can chat about this later. Obviously, it is more cost effective to acquire multi-year licenses. However, if we can only have services that are "used up" by the end of a particular fiscal year, then that would change the strategy we would use for acquiring new licenses.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/23/18 2:55 PM, Sarah Plowman wrote:

Chuck,

I just looked up my email chains briefly and determined that we did not yet renew the VMware software licenses. I remember in the original alert email from VMware it said that the end of support is September 19, 2018. Forgive my ignorance, but will the current VMware continue to function past the end of support date? I ask because we have the next PSnet meeting scheduled for September 6, 2018, where we could discuss this and make next step decisions there. In theory that's enough time to get a purchase order together (from Sept 6 to Sept 19), but of course there's always the chance that things get delayed.

Regarding licensing periods, our various funding sources are hemmed in by the grant period of performance dates. We have UASI FFY16 and UASI FFY17 funding currently available. FFY16 funding must be spent by June 30, 2019 as that is the end of the grant period of performance. FFY17 funding must be spent by June 30, 2020. I would assume, based on that information, that we would be looking to use FFY17 funding; do you see it that way, too?

Thanks,
Sarah

On Thu, Aug 23, 2018 at 2:31 PM, Chuck Wade <Chuck@interisle.net> wrote:

Sarah,

I have been evaluating what issues we might face as we upgrade to newer versions of VMware vSphere and Windows Server. As you are aware, the VMware software versions we're running on today in the PSnet hosting centers are rapidly approaching the end of support. Fortunately, my testing so far does not indicate that we will run into any technical challenges in moving to current versions of VMware vSphere. However, there are some important questions about what licensing options make the most sense for PSnet over the next few years.

Can you update me on whether or not anything has been done to order new or renewed licenses for the VMware software? I know you were looking into this, but I don't know where this stands. If nothing has been ordered yet, I may be able to offer some suggestion that could lower costs. It would also help to understand what restrictions you have to deal with in terms of licensing periods.

It would also help us in our planning if we could get an update on where we stand with Microsoft licensing, as well as support contracts for the HP Blade Servers and 3PAR storage systems. I don't think there are any urgent deadlines we need to deal with, but it would help to have a plan for what we should do, and when, to extend support where appropriate.

If it is easier to chat by phone, I will be in my office the rest of this afternoon, and should be around most of tomorrow as well.

Thank you...

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, August 24, 2018 11:27 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: PSnet: Server software licensing

Chuck,

Well, at this point I'm inclined to wait until the Sept 6 meeting where we can discuss as a group. You can present your findings and the room can review and approve. We'll move ahead with purchasing licenses at that point; if the PO winds up being under \$10,000 and it's for a service we can expedite rather quickly through our office so the Sept 19 expiration date should be a moot point. Scott, if you feel differently, please advise.

Meanwhile, Chuck, if you find anything particularly noteworthy between now and then please email to update us all.

Thanks again,
Sarah

On Thu, Aug 23, 2018 at 3:16 PM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

Thanks for getting back to me so quickly. Because I've been focusing on the current licensing approaches used by VMware for their various product suites, I have a good understanding of what makes sense for MBHSR to acquire in the way of new licensing. In particular, I believe it is important that we do not acquire licenses that will expire.

As far as the current licenses are concerned, I do not believe they will expire. However, this is something I want to be absolutely certain of, and so I will look into this further.

The primary issue we are running up against with our current version 5.5 of VMware vSphere is that we won't be able to get updates for any security issues that emerge past September 19. Given all the Spectre and Meltdown problems that have been plaguing modern CPU chips since the beginning of this year, it is important that we maintain the ability to stay current with security fixes. As an aside, the Spectre problems are of primary concern for virtualized environments, like VMware.

Regarding the UASI funding constraints, perhaps we can chat about this later. Obviously, it is more cost effective to acquire multi-year licenses. However, if we can only have services that are "used up" by the end of a particular fiscal year, then that would change the strategy we would use for acquiring new licenses.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
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Sarah Plowman

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Boston City Hall, Room 204

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Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, August 28, 2018 1:27 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: PSnet meetings - which subcontractors to attend?

Hello Eric,

Just wanted to reach out to you for guidance on PSnet meeting invitations. Could you please send me a list of the subcontractor individuals you'd like to be on the PSnet email distribution list and meeting invitation list?

Thanks so much,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, August 28, 2018 5:42 PM EDT

To: Pam Monzione <Pam Monzione <PMonzione@chelseama.gov>>; RGriffin@chelseama.gov; BKeyes@chelseama.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Cameras down

We are seeing a significant amount of cameras going down in Chelsea at first glance it looks like Soldiers Home we are checking further and will uodate

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Griffin, Robert <RGriffin@chelseama.gov>

Sent: Tuesday, August 28, 2018 5:51 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Monziona, Pam; Kyes, Brian; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: RE: Cameras down

Transformer fore and high voltage lines down at 82 Chestnut St in Chelsea. PD HQ on generator.

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]

Sent: Tuesday, August 28, 2018 5:42 PM

To: Monziona, Pam <PMonziona@chelseama.gov>; Griffin, Robert <RGriffin@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Tuesday, August 28, 2018 5:53 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Pam Monziona <Pam Monziona <PMonziona@chelseama.gov>>; RGriffin@chelseama.gov; BKeyes@chelseama.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Re: Cameras down

Attachment(s): "smime.p7s"

Eric,

I'm not seeing any network problems at this time in Chelsea. The only issue I noticed was that it looks like there may have been a power hit at the Chelsea EOC/E911 center. The switches at this site seem to have all rebooted around 17:18.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
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On 8/28/18 5:42 PM, Eric Johnson wrote:

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Received thank you we will monitor

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From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]
Sent: Tuesday, August 28, 2018 5:42 PM
To: Monziona, Pam <PMonziona@chelseama.gov>; Griffin, Robert <RGriffin@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>
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To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Monziona, Pam; Kyes, Brian; Jim Rex <jrex@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: RE: Cameras down

We do have a large number of cameras still down. HQ still on generator.

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]

Sent: Tuesday, August 28, 2018 5:54 PM

To: Griffin, Robert <RGriffin@chelseama.gov>

Cc: Monziona, Pam <PMonziona@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>

Subject: Re: Cameras down

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From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]

Sent: Tuesday, August 28, 2018 5:42 PM

To: Monziona, Pam <PMonziona@chelseama.gov>; Griffin, Robert <RGriffin@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>

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From: Kyes, Brian <BKyes@chelseama.gov>

Sent: Tuesday, August 28, 2018 6:06 PM EDT

To: Griffin, Robert

CC: Eric Johnson <ejohnson@Lan-Tel.com>; Monziona, Pam; Jim Rex <jrex@lan-tel.com>; Greg Washburn <greg.washburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <Mark.Savage@msavage@lan-tel.com>; Sean Pappas <Sean.Pappas@spappas@lan-tel.com>; Scott Torressen <Scott.Torressen@storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck.Wade@Chuck@Interisle.net>; Colin Strutt <Colin.Strutt@colin@interisle.net>; Fred Goldstein <Fred.Goldstein@Fred@Interisle.net>

Subject: Re: Cameras down

Transformer fire on Chestnut at Williams.

Sent from my iPhone

Chief Brian Kyes

Chelsea Police Department

On Aug 28, 2018, at 5:51 PM, Griffin, Robert <RGriffin@chelseama.gov> wrote:

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From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]

Sent: Tuesday, August 28, 2018 5:42 PM

To: Monziona, Pam <PMonziona@chelseama.gov>; Griffin, Robert <RGriffin@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <greg.washburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>

Subject: Cameras down

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Respectfully,

Eric Johnson

Security Project Manager

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From: Monzione, Pam <PMonzione@chelseama.gov>

Sent: Tuesday, August 28, 2018 6:28 PM EDT

To: Eric Johnson <'Eric Johnson' <ejohnson@Lan-Tel.com>>; Griffin, Robert

CC: Kyes, Brian; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <greg.washburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: RE: Cameras down

Many of the cameras are back up except around the square.

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]

Sent: Tuesday, August 28, 2018 5:54 PM

To: Griffin, Robert

Cc: Monzione, Pam; Kyes, Brian; Jim Rex; Greg Washburn; Eric W. Nisbet; Mark Savage; Sean Pappas; Scott Torressen; sarah.plowman@boston.gov; Chuck Wade; Colin Strutt; Fred Goldstein

Subject: Re: Cameras down

Received thank you we will monitor

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Aug 28, 2018, at 5:51 PM, Griffin, Robert <RGriffin@chelseama.gov> wrote:

Transformer fore and high voltage lines down at 82 Chestnut St in Chelsea. PD HQ on generator.

From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]

Sent: Tuesday, August 28, 2018 5:42 PM

To: Monzione, Pam <PMonzione@chelseama.gov>; Griffin, Robert <RGriffin@chelseama.gov>; Kyes, Brian <BKyes@chelseama.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck@Interisle.net>; Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred@Interisle.net>

Subject: Cameras down

We are seeing a significant amount of cameras going down in Chelsea at first glance it looks like Soldiers Home we are checking further and will uodate

Respectfully,

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, August 28, 2018 6:28 PM EDT
To: Monzione, Pam
CC: Griffin, Robert; Kyes, Brian; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
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Sent: Tuesday, August 28, 2018 10:49 PM EDT
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CC: Griffin, Robert; Kyes, Brian; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: Re: Cameras down

Update
We have 62 cameras still down

Respectfully,

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, August 29, 2018 7:30 AM EDT
To: Monziona, Pam
CC: Griffin, Robert; Kyes, Brian; Jim Rex <jrex@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>; Mark Savage <Mark Savage <msavage@lan-tel.com>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>; sarah.plowman@boston.gov; Chuck Wade <Chuck Wade <Chuck@Interisle.net>; Colin Strutt <Colin Strutt <colin@interisle.net>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
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Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, August 31, 2018 4:34 PM EDT
To: sarah.plowman@boston.gov; Scott Wilder <swilder@brooklinema.gov>>
Subject: Fwd: IPMUX 1E at Chelsea PD

Just an FYI sorry figured I would save you from the back and forth . Chelsea ok now

Respectfully,

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[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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Begin forwarded message:

From: Chuck Wade <Chuck@Interisle.net>
Date: August 31, 2018 at 4:25:37 PM EDT
To: "Vetreno, Keith" <KVetreno@chelseama.gov>, Greg Washburn <gwashburn@lan-tel.com>
Cc: Eric Johnson <ejohnson@Lan-Tel.com>, "Mahoney, David A" <damahoney@cambridgefire.org>, Robert Griffin <RGriffin@ChelseaMA.gov>
Subject: Re: IPMUX 1E at Chelsea PD

Keith,

The replacement IPmux-1E that Greg just installed at Chelsea PD is now working, and we have the connection live back to the EOC radio room and the IPmux-1E installed there. Could you please confirm that your analog connection to the radio at the Police Station is working?

Please note that we do not monitor this equipment. We used to, but were asked by your predecessor to disable

monitoring of radio systems. This is probably not a good idea, since we cannot detect these sorts of problems. For the record, we use strong security with PSnet network management and monitoring. I also want to bring this to your attention, because the logged information from the PSnet switch that connects to the IPmux-1E at PD indicates that this connection has been down for 21 days.

I hope everything works well for you now, and that everyone has a nice Labor Day weekend...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/31/18 3:45 PM, Vetreno, Keith wrote:

Yes. First rack on the left as you walk in it's on the top facing the rear

Keith

On Aug 31, 2018, at 15:44, Greg Washburn <gwashburn@lan-tel.com> wrote:

At PD now. 2nd floor server room correct?

Greg Washburn
Lan-Tel Communicatiins

From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:43 PM
To: Greg Washburn
Cc: Chuck Wade; Eric Johnson; Mahoney, David A
Subject: Re: IPMUX 1E at Chelsea PD

Greg

Dispatch notified the PD. The OIC should have a key in his key box.

Keith

On Aug 31, 2018, at 15:24, Greg Washburn <gwashburn@lan-tel.com> wrote:

Eta is 10min

Greg Washburn
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From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:22 PM
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Subject: Re: IPMUX 1E at Chelsea PD

The OIC should have a key in the key box or any Captain has access if they are there. I will text Rob Griffin to see if he is available to let them know.

Keith

On Aug 31, 2018, at 15:16, Chuck Wade <Chuck@Interisle.net> wrote:

Keith,

Greg has the spare unit we're going to use to replace the failed unit at your PD. I have already this configured the spare, so the swap out should go smoothly, but then we're talking about a product that has given us a lot of headaches.

Who should Greg contact to let him into the 2nd floor server room when he gets to Chelsea PD?

Thanks...
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On 8/31/18 2:27 PM, Vetreno, Keith wrote:

No need to apologize I'm not sure if I said where just didn't want anyone going to the wrong place.

Keith

On Aug 31, 2018, at 14:25, Eric Johnson
<ejohnson@Lan-Tel.com> wrote:

I'm sorry thanks for clarifying

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Aug 31, 2018, at 2:21 PM, Vetreno, Keith
<KVetreno@chelseama.gov> wrote:

Eric

It's the 1E from the PD not at
911. It's in the 2nd floor
datacenter at the PD.

Keith Vetreno, Director
City of Chelsea
Office of Emergency
Management &
Emergency Communications
(617) 466-4662 dispatch
(617) 466-4660 office
(978) 793-5500 mobile
Kvetreno@chelseama.gov

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-0400, "Eric Johnson"
<ejohnson@Lan-Tel.com> wrote:

Dave thanks I believe we
Have spares in Revere (per
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Technician Greg Washburn is
working with Chuck direct and
Will deliver to Keith at Chelsea
911 .

□

Respectfully,

Eric Johnson
Security Project
Manager
[1400](tel:1400)
[PROVIDENCE](tel:7815518667)
[HIGHWAY. SUITE](tel:7815518667)
[3100](tel:7815518667)
[NORWOOD, MA](tel:7815518667)
[02062](tel:7815518667)

M [617.785.8254](tel:6177858254)
F [781.551.8667](tel:7815518667)
ejohnson@lan-

tel.com ♣ □

TWITTER :
@ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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On Aug 31, 2018, at 2:12 PM,
Mahoney, David A
<DAMahoney@CambridgeFire.Org>
wrote:

I'm not sure who
still has access
cards to cambridge
fire headquarters
but if someone
without a card goes
there to get the
ipmux just call me
and I can unlock
the doors remotely.
Just give me some
warning, I am out of
town and may take
me a little but to get
back to my laptop.
508-843-0295

David Mahoney

----- Original
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From: "Vetreno,
Keith"
<KVetreno@chelseama.gov>

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To: Eric Johnson
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Cc: Chuck Wade
<Chuck@Interisle.net>,
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<DAMahoney@CambridgeFire.Org>
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the
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NET
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the
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from
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comparator
to
the
PD
radio
site.
Surette
and
I
went
there
today
after
troubleshooting
the
site

-
-
-
-
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-
-
-
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-
-

**Keith
Vetreno**
Chief
of
Emergency
Management/
Emergency
Communications
City
Of
Chelsea,
MA

Cellular:
(978)
793-
5500
Cellular:
(617)
999-
4129
Dispatch
(617)
466-
4662

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When
responding,
please
be
aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
most
email
is
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record
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therefore
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kept
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addressed.
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recipient
you
hereby
are
notified
that
disclosing,
copying,
distributing
or taking
any
action in
reliance
on the
contents
of this
email or
the
information
contained
in, or
attached
to, this
email is
strictly
prohibited.
If you
have
received
this e-
mail in
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notify
the
sender
and
delete
this e-
mail
from
your
computer
system.

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Dave thanks I believe we
Have spares in Revere (per
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Technician Greg Washburn is
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Will deliver to Keith at Chelsea
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Mahoney, David A
<DAMahoney@CambridgeFire.Org>
wrote:

I'm not sure who still
has access cards to
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someone without a
card goes there to get
the ipmux just call me
and I can unlock the
doors remotely. Just
give me some
warning, I am out of
town and may take
me a little but to get
back to my laptop.
508-843-0295

David Mahoney

----- Original
message -----
From: "Vetreno, Keith"
<KVetreno@chelseama.gov>
Date: 8/31/18 1:56 PM
(GMT-05:00)
To: Eric Johnson
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Cc: Chuck Wade
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Subject: Re: IPMUX
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...Chuck

Chuck
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Principal

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and
I
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after
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the
site
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and
found
the
1E
at
the
PD
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all
the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the
same.
I
need
to
get
this
back
up
as
soon
as
we
can,
as
this

affects both my receive site and my backup transmitter.

Keith

NOTICE:
When
responding,
please
be

aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
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email
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From: Scott Wilder <swilder@brooklinema.gov>
Sent: Friday, August 31, 2018 4:45 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; sarah.plowman@boston.gov
Subject: Re: IPMUX 1E at Chelsea PD

Ok. Thanks.

Sent via the Samsung Galaxy S8, an AT&T 4G LTE smartphone

----- Original message -----

From: Eric Johnson <ejohnson@Lan-Tel.com>
Date: 8/31/18 4:34 PM (GMT-05:00)
To: sarah.plowman@boston.gov, Scott Wilder <swilder@brooklinema.gov>
Subject: Fwd: IPMUX 1E at Chelsea PD

Just an FYI sorry figured I would save you from the back and forth . Chelsea ok now

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
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Office of Emergency
Management &
Emergency Communications
(617) 466-4662 dispatch
(617) 466-4660 office
(978) 793-5500 mobile
Kvetreno@chelseama.gov

On Fri, Aug 31, 2018 at 2:18 PM
-0400, "Eric Johnson"
<ejohnson@Lan-Tel.com> wrote:

Dave thanks I believe we
Have spares in Revere (per
Chuck)
Technician Greg Washburn is
working with Chuck direct and
Will deliver to Keith at Chelsea
911 .

Respectfully,

Eric Johnson
Security Project
Manager
1400
PROVIDENCE
HIGHWAY, SUITE
3100
NORWOOD, MA
02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
[ejohnson@lan-](mailto:ejohnson@lan-tel.com)
[tel.com](mailto:ejohnson@lan-tel.com) ♣ □

TWITTER :
@ejctown

[http://linkedin.com/in/eric-](http://linkedin.com/in/eric-johnson-9702a62b)
[johnson-9702a62b](http://linkedin.com/in/eric-johnson-9702a62b)

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On Aug 31, 2018, at 2:12 PM,
Mahoney, David A
<DAMahoney@CambridgeFire.Org>
wrote:

I'm not sure who
still has access
cards to cambridge
fire headquarters
but if someone
without a card goes
there to get the
ipmux just call me
and I can unlock
the doors remotely.
Just give me some
warning, I am out of
town and may take

me a little but to get
back to my laptop.
508-843-0295

David Mahoney

----- Original
message -----

From: "Vetreno,
Keith"

<KVetreno@chelseama.gov>

Date: 8/31/18 1:56

PM (GMT-05:00)

To: Eric Johnson

<ejohnson@Lan-Tel.com>

Cc: Chuck Wade

<Chuck@Interisle.net> ,

"Mahoney, David A"

<DAMahoney@CambridgeFire.Org>

Subject: Re: IPMUX
1E at Chelsea PD

Thanks Eric. Let
me know what you
need from my end.

--

Keith

On Aug 31, 2018, at
13:54, Eric Johnson
<ejohnson@Lan-Tel.com> wrote:

Ok Keith
we will
await
instructions
from
Chuck
and get
it to you

From:
Vetreno,
Keith
<KVetreno@chelseama.gov>

Sent:
Friday,
August
31, 2018
1:48 PM

To:
Chuck
Wade
<Chuck@Interisle.net>

Cc:
David
Mahoney
<DAMahoney@CambridgeFire.org>;
Eric
Johnson
<ejohnson@lan-

tel.com>

Subject:

Re:

IPMUX

1E at

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Without
the
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I have no
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So I'd
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This
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lot
of
alternatives
available.

We
do
have
some
spare
IPmux-
1Es
in
our
inventory.

They
are
at
Cambridge
Fire.

Dave
Mahoney
could
provide
you
with
access
to
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one
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the
IPmux-
1E
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If
this
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be
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in
at
your
PD,
then
I

can
remotely
configure
it
and
get
it
working
with
the
unit
in
your
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room
at
the
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I
will
also

check
to
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...Chuck

Chuck
Wade,
Principal

Interisle
Consulting
Group

+1
508
435-
3050
Office

+1

508
277-
6439
Mobile

www.interisle.net

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NET
Fiber
the
connection
from
my
comparator
to

the
PD
radio
site.
Surette
and
I
went
there
today
after
troubleshooting
the
site
being
down
and
found
the
1E
at
the
PD
has
all
the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the
same.
I
need
to
get
this
back
up
as
soon
as
we
can,
as
this
affects
both
my
receive
site
and
my
backup
transmitter.

Keith

-
-
-

**Keith
Vetreno**
Chief
of
Emergency
Management/
Emergency
Communications
City
Of
Chelsea,
MA

Cellular:
(978)
793-
5500
Cellular:
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Dispatch
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contained
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prohibited.
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received
this e-
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notify
the
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Cc: Chuck Wade
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at
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I
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...Chuck

Chuck
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Principal

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to
the
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radio
site.
Surette
and
I
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there
today
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troubleshooting
the
site
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down
and
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the
1E
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the
PD
has
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the
leds
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(like
they
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it
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up
the

**Keith
Vetreno**
Chief
of
Emergency
Management/
Emergency
Communications
City
Of
Chelsea,
MA

Cellular:
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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, September 06, 2018 2:38 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: IPMUX 1E at Chelsea PD

Thanks for the update, Eric. As long as you forward the end result (like you did this time) that's fine for me, although I don't mind being in on the back and forth since all threads are captured together in Google mail so it doesn't clog the inbox.

I will say, though, that if an issue goes on longer than a day, or involves multiple locations, or takes a public safety site completely down (or threatens to do so), etc, then I'd like to be added to the thread as the issue is live, if that makes sense. Rather than wait for the summary forward, if it's a more critical condition like I just outlined, please add me in as you're sorting it out.

Thanks so much!

Sarah

On Fri, Aug 31, 2018 at 4:34 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
Just an FYI sorry figured I would save you from the back and forth . Chelsea ok now

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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Begin forwarded message:

From: Chuck Wade <Chuck@Interisle.net>

Date: August 31, 2018 at 4:25:37 PM EDT

To: "Vetreno, Keith" <KVetreno@chelseama.gov>, Greg Washburn <gwashburn@lan-tel.com>

Cc: Eric Johnson <ejohnson@Lan-Tel.com>, "Mahoney, David A" <damahoney@cambridgefire.org>, Robert Griffin <RGriffin@ChelseaMA.gov>

Subject: Re: IPMUX 1E at Chelsea PD

Keith,

The replacement IPmux-1E that Greg just installed at Chelsea PD is now working, and we have the connection live back to the EOC radio room and the IPmux-1E installed there. Could you please confirm that your analog connection to the radio at the Police Station is working?

Please note that we do not monitor this equipment. We used to, but were asked by your predecessor to disable monitoring of radio systems. This is probably not a good idea, since we cannot detect these sorts of problems. For the record, we use strong security with PSnet network management and monitoring. I also want to bring this to your attention, because the logged information from the PSnet switch that connects to the IPmux-1E at PD indicates that this connection has been down for 21 days.

I hope everything works well for you now, and that everyone has a nice Labor Day weekend...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/31/18 3:45 PM, Vetreno, Keith wrote:

Yes. First rack on the left as you walk in it's on the top facing the rear

Keith

On Aug 31, 2018, at 15:44, Greg Washburn <gwashburn@lan-tel.com> wrote:

At PD now. 2nd floor server room correct?

Greg Washburn
Lan-Tel Communicatiins

From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:43 PM
To: Greg Washburn
Cc: Chuck Wade; Eric Johnson; Mahoney, David A
Subject: Re: IPMUX 1E at Chelsea PD

Greg

Dispatch notified the PD. The OIC should have a key in his key box.

Keith

On Aug 31, 2018, at 15:24, Greg Washburn <gwashburn@lan-tel.com> wrote:

Eta is 10min

Greg Washburn

From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:22 PM
To: Chuck Wade
Cc: Eric Johnson; Mahoney, David A; Greg Washburn
Subject: Re: IPMUX 1E at Chelsea PD

The OIC should have a key in the key box or any Captain has access if they are there. I will text Rob Griffin to see if he is available to let them know.

Keith

On Aug 31, 2018, at 15:16, Chuck Wade <Chuck@Interisle.net> wrote:

Keith,

Greg has the spare unit we're going to use to replace the failed unit at your PD. I have already this configured the spare, so the swap out should go smoothly, but then we're talking about a product that has given us a lot of headaches.

Who should Greg contact to let him into the 2nd floor server room when he gets to Chelsea PD?

Thanks...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/31/18 2:27 PM, Vetreno, Keith wrote:

No need to apologize I'm not sure if I said where just didn't want anyone going to the wrong place.

Keith

On Aug 31, 2018, at 14:25, Eric Johnson
<ejohnson@Lan-Tel.com> wrote:

I'm sorry thanks for clarifying

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE
HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
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<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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[ook](#)

On Aug 31, 2018, at 2:21 PM, Vetreno, Keith <KVetreno@chelseama.gov> wrote:

Eric

It's the 1E from the PD not at 911. It's in the 2nd floor datacenter at the PD.

Keith Vetreno, Director
City of Chelsea
Office of Emergency
Management &
Emergency Communications
(617) 466-4662 dispatch
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it
looks
like
the
IPmux-
1E
at
the
PD
has
gone
bad.
This
product
has
a
poor
reliability
record,
but
there
are
not
a
lot
of
alternatives
available.

We
do
have
some
spare
IPmux-
1Es
in
our
inventory.
They
are
at
Cambridge
Fire.
Dave
Mahoney
could
provide
you
with
access
to
retrieve
one
of
the

IPmux-
1E
spares.
If
this
could
be
plugged
in
at
your
PD,
then
I
can
remotely
configure
it
and
get
it
working
with
the
unit
in
your
radio
room
at
the
EOC.

I
will
also
check
to
see
if
anyone
else
is
in
the
area,
and
able
to
retrieve
and
deploy
a
replacement
IPmux-
1E.

I
know
this
analog
connection
is
for
the
backup
transmitter
for
the

Police
channel.
Can
you
give
me
a
sense
for
how
urgent
it
is
to
get
this
replaced?

...Chuck

Chuck
Wade,
Principal

Interisle
Consulting
Group

+1
508
435-
3050
Office

+1
508
277-
6439
Mobile

www.interisle.net

On
8/31/18
1:13
PM,
Vetreno,
Keith
wrote:

Chuck,

First,
I
wanted
to
introduce
myself
as
the
new
Emergency
Management/911/Emergency
Communications
Chief

here
in
Chelsea,
and
of
course
no
good
intro
would
be
complete
without
a
an
issue.

Looks
like
the
IPMUX
1E
at
the
PD
is
failed,
From
what
I
can
surmise
this
carries
over
PS
NET
Fiber
the
connection
from
my
comparator
to
the
PD
radio
site.
Surette
and
I
went
there
today
after
troubleshooting
the
site
being
down
and
found
the
1E
at
the
PD
has
all

the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the
same.
I
need
to
get
this
back
up
as
soon
as
we
can,
as
this
affects
both
my
receive
site
and
my
backup
transmitter.

Keith

[illegible]

— — — — —

-
-
-
-
-
-
-
-
-
-
-

**Keith
Vetreno**

Chief
of
Emergency
Management/

Emergency
Communitons

City
Of
Chelsea,
MA

Cellular:
(978)
793-
5500

Cellular:
(617)
999-
4129

Dispatch
(617)
466-
4662

**NOTICE:
When
responding,
please
be
aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
most
email
is
public
record
and
therefore**

**cannot
be
kept
confidential.**

This
email
and
any
files
transmitted
with it
are
confidential
information
of
LAN-
TEL
Communications,
Inc.
and
intended
solely
for the
use of
the
individual
or
entity
to
whom
they
are
addressed.
If you
are
not
the
intended
recipient
you
hereby
are
notified
that
disclosing,
copying,
distributing
or
taking
any
action
in
reliance
on the
contents
of this
email
or the
information
contained
in, or
attached

to,
this
email
is
strictly
prohibited.
If you
have
received
this e-
mail in
error,
please
immediately
notify
the
sender
and
delete
this e-
mail
from
your
computer
system.

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Dave thanks I believe we
Have spares in Revere (per
Chuck)
Technician Greg Washburn is
working with Chuck direct and
Will deliver to Keith at Chelsea
911 .

Respectfully,

Eric Johnson
Security Project
Manager
1400
PROVIDENCE
HIGHWAY, SUITE
3100
NORWOOD, MA
02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER :
@ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

[ook](#)

On Aug 31, 2018, at 2:12 PM,
Mahoney, David A
<DAMahoney@CambridgeFire.Org>
wrote:

I'm not sure who
still has access
cards to cambridge
fire headquarters
but if someone
without a card goes
there to get the
ipmux just call me
and I can unlock
the doors remotely.
Just give me some
warning, I am out of
town and may take
me a little but to get
back to my laptop.
508-843-0295

David Mahoney

----- Original
message -----

From: "Vetreno,
Keith"

<KVetreno@chelseama.gov>

Date: 8/31/18 1:56

PM (GMT-05:00)

To: Eric Johnson

<ejohnson@Lan-Tel.com>

Cc: Chuck Wade

<Chuck@Interisle.net>,

"Mahoney, David A"

<DAMahoney@CambridgeFire.Org>

Subject: Re: IPMUX

1E at Chelsea PD

Thanks Eric. Let
me know what you
need from my end.

--

Keith

On Aug 31, 2018, at
13:54, Eric Johnson

<ejohnson@Lan-Tel.com> wrote:

Ok Keith
we will
await
instructions
from
Chuck
and get
it to you

From:

Vetreno,
Keith

<KVetreno@chelseama.gov>

Sent:

Friday,
August
31, 2018
1:48 PM

To:

Chuck
Wade

<Chuck@Interisle.net>

Cc:

David
Mahoney

<DAMahoney@CambridgeFire.org>;

Eric

Johnson

<ejohnson@lan-tel.com>

Subject:

Re:

IPMUX

1E at

Chelsea
PD

Without
the
connection
I have
no
backup
transmitter
and
receive
coverage
for my
main
police
channel
is
degraded
in that
area of
the city.
So I'd
say it's a
high
priority.

Keith

On Aug
31,
2018, at
13:41,
Chuck
Wade
<Chuck@Interisle.net>
wrote:

Keith,

Yes,
it
looks
like
the
IPmux-
1E
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the
PD
has
gone
bad.
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product
has
a
poor
reliability
record,
but

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and
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...Chuck

Chuck
Wade,
Principal

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508
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Mobile

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Management/911/Emergency
Communications
Chief
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in
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good
intro
would
be
complete
without
a
an
issue.

Looks
like
the
IPMUX
1E
at
the
PD
is
failed,
From
what
I
can
surmise
this

carries
over
PS
NET
Fiber
the
connection
from
my
comparator
to
the
PD
radio
site.
Surette
and
I
went
there
today
after
troubleshooting
the
site
being
down
and
found
the
1E
at
the
PD
has
all
the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the
same.
I
need
to
get
this
back
up
as
soon
as
we
can,
as
this

affects
both
my
receive
site
and
my
backup
transmitter.

Keith

Cellular:
(978)

793-
5500

Cellular:
(617)
999-
4129

Dispatch
(617)
466-
4662

**NOTICE:
When
responding,
please
be
aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
most
email
is
public
record
and
therefore
cannot
be
kept
confidential.**

This
email
and any
files
transmitted
with it
are
confidential
information
of LAN-
TEL
Communications,
Inc. and
intended
solely
for the
use of
the
individual
or entity
to whom
they are

addressed.
If you
are not
the
intended
recipient
you
hereby
are
notified
that
disclosing,
copying,
distributing
or taking
any
action in
reliance
on the
contents
of this
email or
the
information
contained
in, or
attached
to, this
email is
strictly
prohibited.
If you
have
received
this e-
mail in
error,
please
immediately
notify
the
sender
and
delete
this e-
mail
from
your
computer
system.

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immediately notify the sender

and delete this e-mail from
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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, September 06, 2018 4:38 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: IPMUX 1E at Chelsea PD

Sarah
Understood and will follow parameters

Thanks

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On Sep 6, 2018, at 2:38 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Thanks for the update, Eric. As long as you forward the end result (like you did this time) that's fine for me, although I don't mind being in on the back and forth since all threads are captured together in Google mail so it doesn't clog the inbox.

I will say, though, that if an issue goes on longer than a day, or involves multiple locations, or takes a public safety site completely down (or threatens to do so), etc, then I'd like to be added to the thread as the issue is live, if that makes sense. Rather than wait for the summary forward, if it's a more critical condition like I just outlined, please add me in as you're sorting it out.

Thanks so much!

Sarah

On Fri, Aug 31, 2018 at 4:34 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Just an FYI sorry figured I would save you from the back and forth . Chelsea ok now

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Begin forwarded message:

From: Chuck Wade <Chuck@Interisle.net>

Date: August 31, 2018 at 4:25:37 PM EDT

To: "Vetreno, Keith" <KVetreno@chelseama.gov>, Greg Washburn <gwashburn@lan-tel.com>

Cc: Eric Johnson <ejohnson@Lan-Tel.com>, "Mahoney, David A" <damahoney@cambridgefire.org>, Robert Griffin <RGriffin@ChelseaMA.gov>

Subject: Re: IPMUX 1E at Chelsea PD

Keith,

The replacement IPmux-1E that Greg just installed at Chelsea PD is now working, and we have the connection live back to the EOC radio room and the IPmux-1E installed there. Could you please confirm that your analog connection to the radio at the Police Station is working?

Please note that we do not monitor this equipment. We used to, but were asked by your predecessor to disable monitoring of radio systems. This is probably not a good idea, since we

cannot detect these sorts of problems. For the record, we use strong security with PSnet network management and monitoring. I also want to bring this to your attention, because the logged information from the PSnet switch that connects to the IPmux-1E at PD indicates that this connection has been down for 21 days.

I hope everything works well for you now, and that everyone has a nice Labor Day weekend...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/31/18 3:45 PM, Vetreno, Keith wrote:

Yes. First rack on the left as you walk in it's on the top facing the rear

Keith

On Aug 31, 2018, at 15:44, Greg Washburn <gwashburn@lan-tel.com> wrote:

At PD now. 2nd floor server room correct?

Greg Washburn
Lan-Tel Communicatiins

From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:43 PM
To: Greg Washburn
Cc: Chuck Wade; Eric Johnson; Mahoney, David A
Subject: Re: IPMUX 1E at Chelsea PD

Greg

Dispatch notified the PD. The OIC should have a key in his key box.

Keith

On Aug 31, 2018, at 15:24, Greg Washburn <gwashburn@lan-tel.com> wrote:

Eta is 10min

Greg Washburn
Lan-Tel Communicatiins

From: Vetreno, Keith <kvetreno@chelseama.gov>
Sent: Friday, August 31, 2018 3:22 PM
To: Chuck Wade
Cc: Eric Johnson; Mahoney, David A; Greg Washburn
Subject: Re: IPMUX 1E at Chelsea PD

The OIC should have a key in the key box or any Captain has access if they are there. I will text Rob Griffin to see if he is available to let them know.

Keith

On Aug 31, 2018, at 15:16, Chuck Wade <Chuck@Interisle.net> wrote:

Keith,

Greg has the spare unit we're going to use to replace the failed unit at your PD. I have already this configured the spare, so the swap out should go smoothly, but then we're talking about a product that has given us a lot of headaches.

Who should Greg contact to let him into the 2nd floor server room when he gets to Chelsea PD?

Thanks...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 8/31/18 2:27 PM, Vetreno, Keith wrote:

No need to apologize I'm not sure if I said where just didn't want anyone going to the wrong place.

Keith

On Aug 31, 2018, at 14:25, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

I'm sorry thanks for clarifying

□

Respectfully,

Eric Johnson
Security Project
Manager
1400
PROVIDENCE
HIGHWAY, SUITE
3100
NORWOOD, MA
02062

M [617.785.8254](tel:617.785.8254)
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<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)
[ook](#)

On Aug 31, 2018, at 2:21 PM,
Vetreno, Keith
<KVetreno@chelseama.gov>
wrote:

Eric

It's the 1E from the
PD not at 911. It's
in the 2nd floor
datacenter at the
PD.

Keith Vetreno,
Director
City of Chelsea
Office of
Emergency
Management &
Emergency
Communications
(617) 466-4662
dispatch
(617) 466-4660
office
(978) 793-5500
mobile
KVetreno@chelseama.gov

On Fri, Aug 31,
2018 at 2:18 PM -
0400, "Eric
Johnson"
<ejohnson@Lan-Tel.com> wrote:

Dave thanks I
believe we
Have spares in
Revere (per
Chuck)
Technician Greg
Washburn is
working with
Chuck direct and
Will deliver to
Keith at Chelsea
911 .

□

Respectfully,

Eric
Johnson

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Project
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9702a62b](http://linkedin.com/in/eric-johnson-9702a62b)

[www.lan-
tel.com](http://www.lan-tel.com)

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ook](#)

On Aug 31, 2018,
at 2:12 PM,
Mahoney, David

A

<DAMahoney@CambridgeFire.Org>

wrote:

I'm
not
sure
who
still
has
access
cards
to
cambridge
fire
headquarters
but if
someone
without
a card
goes
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to get
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ipmux
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call
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and I
can
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little
but to
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508-
843-
0295

David
Mahoney

Original
message

From:
"Vetreno,
Keith"
<KVetreno@chelseama.gov>
Date:
8/31/18
1:56
PM
(GMT-
05:00)
To:
Eric
Johnson
<ejohnson@Lan-Tel.com>
Cc:
Chuck
Wade
<Chuck@Interisle.net>,
"Mahoney,
David
A"
<DAMahoney@CambridgeFire.Org>
Subject:
Re:
IPMUX
1E at
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Thanks
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Let
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1:48
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<ejohnson@lan-tel.com>
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no
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and
receive
coverage
for
my
main
police
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is

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-
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Keith

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it
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like
the

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replaced?

...Chuck

Chuck
Wade,
Principal

Interisle
Consulting
Group

+1
508
435-
3050
Office

+1
508
277-
6439
Mobile

www.interisle.net

On
8/31/18
1:13
PM,
Vetreno,
Keith
wrote:

Chuck,

First,
I
wanted
to
introduce
myself
as
the
new
Emergency
Management/911/Emergency
Communications
Chief
here
in
Chelsea,
and
of
course
no
good
intro
would
be
complete
without
a
an
issue.

Looks

like
the
IPMUX
1E
at
the
PD
is
failed,
From
what
I
can
surmise
this
carries
over
PS
NET
Fiber
the
connection
from
my
comparator
to
the
PD
radio
site.
Surette
and
I
went
there
today
after
troubleshooting
the
site
being
down
and
found
the
1E
at
the
PD
has
all
the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the

Chief
of

Emergency
Management/

Emergency
Communitons

City
Of
Chelsea,
MA

Cellular:
(978)
793-
5500

Cellular:
(617)
999-
4129

Dispatch
(617)
466-
4662

**NOTICE:
When
responding,
please
be
aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
most
email
is
public
record
and
therefore
cannot
be
kept
confidential.**

This
email
and
any
files
transmitted
with

it
are
confidential
information
of
LAN-
TEL
Communications,
Inc.
and
intended
solely
for
the
use
of
the
individual
or
entity
to
whom
they
are
addressed.
If
you
are
not
the
intended
recipient
you
hereby
are
notified
that
disclosing,
copying,
distributing
or
taking
any
action
in
reliance
on
the
contents
of
this
email
or
the
information
contained
in,
or
attached
to,
this
email
is
strictly
prohibited.
If
you
have

received
this
e-
mail
in
error,
please
immediately
notify
the
sender
and
delete
this
e-
mail
from
your
computer
system.

This email and
any files
transmitted with it
are confidential
information of
LAN-TEL
Communications,
Inc. and intended
solely for the use
of the individual
or entity to whom
they are
addressed. If you
are not the
intended recipient
you hereby are
notified that
disclosing,
copying,
distributing or
taking any action
in reliance on the
contents of this
email or the
information
contained in, or
attached to, this
email is strictly
prohibited. If you
have received
this e-mail in
error, please
immediately
notify the sender
and delete this e-
mail from your
computer
system.

Dave thanks I
believe we
Have spares in
Revere (per
Chuck)
Technician Greg
Washburn is
working with Chuck
direct and
Will deliver to Keith

at Chelsea 911 .

□

Respectfully,

Eric
Johnson

Security
Project
Manager
1400
PROVIDENCE
HIGHWAY,
SUITE
3100
NORWOOD,
MA
02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
[ejohnson@lan-
tel.com](mailto:ejohnson@lan-tel.com) ♣ □

TWITTER
:
@ejctown

[http://linkedin.com/in/eric-
johnson-
9702a62b](http://linkedin.com/in/eric-johnson-9702a62b)

[www.lan-
tel.com](http://www.lan-tel.com)
FOLLOW
US: [Twitter](#) | [LinkedIn](#) | [Faceb
ook](#)

On Aug 31, 2018, at
2:12 PM, Mahoney,
David A
<DAMahoney@CambridgeFire.Org>
wrote:

I'm not
sure
who still
has
access
cards to
cambridge
fire
headquarters
but if
someone
without
a card
goes
there to
get the
ipmux
just call
me and I
can
unlock
the
doors
remotely.
Just
give me
some
warning,
I am out
of town
and may
take me
a little
but to
get back
to my
laptop.
508-
843-
0295

David
Mahoney

Original
message

From:
"Vetreno,
Keith"
<KVetreno@chelseama.gov>
Date:
8/31/18
1:56 PM
(GMT-
05:00)
To: Eric
Johnson
<ejohnson@Lan-Tel.com>
Cc:
Chuck
Wade

<Chuck@Interisle.net>,
"Mahoney,
David A"
<DAMahoney@CambridgeFire.Org>
Subject:
Re:
IPMUX
1E at
Chelsea
PD

Thanks
Eric. Let
me
know
what
you
need
from my
end.

Keith

On Aug
31,
2018, at
13:54,
Eric
Johnson
<ejohnson@Lan-Tel.com>
wrote:

Ok
Keith
we
will
await
instructions
from
Chuck
and
get
it
to
you

From:
Vetreno,
Keith
<KVetreno@chelseama.gov>
Sent:
Friday,
August
31,
2018
1:48
PM
To:
Chuck
Wade

Cc:
David
Mahoney
<DAMahoney@CambridgeFire.org>;
Eric
Johnson
<ejohnson@lan-tel.com>

Re:
IPMUX
1E
at
Chelsea
PD

[illegible]

-
-
-
-
-
-
-
-
-
-
-

Keith

On
Aug
31,
2018,
at
13:41,
Chuck
Wade
<Chuck@Interisle.net>
wrote:

Keith,

Yes,
it
looks
like
the
IPmux-
1E
at
the
PD
has
gone
bad.
This
product
has
a
poor
reliability
record,
but
there
are
not
a
lot
of
alternatives
available.

We
do
have
some
spare
IPmux-
1Es
in

our
inventory.
They
are
at
Cambridge
Fire.
Dave
Mahoney
could
provide
you
with
access
to
retrieve
one
of
the
IPmux-
1E
spares.
If
this
could
be
plugged
in
at
your
PD,
then
I
can
remotely
configure
it
and
get
it
working
with
the
unit
in
your
radio
room
at
the
EOC.

I
will
also
check
to
see
if
anyone
else
is
in
the
area,
and
able
to
retrieve

and
deploy
a
replacement
IPmux-
1E.

I
know
this
analog
connection
is
for
the
backup
transmitter
for
the
Police
channel.
Can
you
give
me
a
sense
for
how
urgent
it
is
to
get
this
replaced?

...Chuck

Chuck
Wade,
Principal

Interisle
Consulting
Group

+1
508
435-
3050
Office

+1
508
277-
6439
Mobile

www.interisle.net

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1:13
PM,
Vetreno,
Keith

wrote:

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new
Emergency
Management/911/Emergency
Communications
Chief
here
in
Chelsea,
and
of
course
no
good
intro
would
be
complete
without
a
an
issue.

Looks
like
the
IPMUX
1E
at
the
PD
is
failed,
From
what
I
can
surmise
this
carries
over
PS
NET
Fiber
the
connection
from
my
comparator
to
the
PD
radio
site.
Surette
and

I
went
there
today
after
troubleshooting
the
site
being
down
and
found
the
1E
at
the
PD
has
all
the
leds
lit,
(like
they
do
when
it
fails)
did
a
reboot
and
came
back
up
the
same.
I
need
to
get
this
back
up
as
soon
as
we
can,
as
this
affects
both
my
receive
site
and
my
backup
transmitter.

Keith

-
-

**Keith
Vetreno**

Chief
of
Emergency
Management/

Emergency Communications

City
Of
Chelsea,
MA

Cellular:
(978)
793-
5500

Cellular:
(617)
999-
4129

Dispatch
(617)
466-
4662

NOTICE:
When
responding,

please
be
aware
that
the
Massachusetts
Secretary
of
State
has
determined
that
most
email
is
public
record
and
therefore
cannot
be
kept
confidential.

This
email
and
any
files
transmitted
with
it
are
confidential
information
of
LAN-
TEL
Communications,
Inc.
and
intended
solely
for
the
use
of
the
individual
or
entity
to
whom
they
are
addressed.
If
you
are
not
the
intended
recipient

you
hereby
are
notified
that
disclosing,
copying,
distributing
or
taking
any
action
in
reliance
on
the
contents
of
this
email
or
the
information
contained
in,
or
attached
to,
this
email
is
strictly
prohibited.
If
you
have
received
this
e-
mail
in
error,
please
immediately
notify
the
sender
and
delete
this
e-
mail
from
your
computer
system.

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

This email and any files transmitted with it are confidential information of LAN-TEL Communications, Inc. and intended solely for the use of the individual or entity to whom they are addressed. If you are not the intended recipient you hereby are notified that disclosing, copying, distributing or taking any action in reliance on the contents of this email or the information contained in, or attached to, this email is strictly prohibited. If you have received this e-mail in error, please immediately notify the sender and delete this e-mail from your computer system.

From: Chuck Wade <Chuck@Interisle.net>
Sent: Monday, September 10, 2018 10:48 PM EDT
To: Sarah Plowman <Sarah.Plowman@Boston.gov>
CC: Scott Wilder <Scott.Wilder@BrooklineMA.gov>; Eric Johnson <Eric.Johnson@LAN-TEL.com>; Colin Strutt <Colin.Strutt@Interisle.net>
Subject: PSnet: Update on VMware licensing
Attachment(s): "VMware_License_Upgrade_Options_20180911.xlsx","smime.p7s"

Sarah,

After further digging, and eventually a call to VMware, I was able to confirm that we are able to upgrade our existing VMware licenses to version 6, even though we do not have an active service contract (which their documentation states as being a requirement to be able to upgrade in place). Here is the explanation: Our VMware vSphere + vCenter Standard license for version 5 became active on Oct 31, 2014 and was combined with a 3-year service/support contract. However, VMware released version 6 in March of 2015. At that time, we had an active service contract, and hence we were eligible for the upgrade. It turns out we are still eligible, **but only until September 18--i.e., one week more!**

We can upgrade the licenses via the "My VMware" customer portal, and this can be done instantly. However, we are supposed to immediately upgrade to the new license and cease using the older version 5 software. This is tight, though I think we can work around this constraint.

Bottom line: It seems we **do not have to acquire new licenses**, which is effectively a savings of \$14,135.00 for the first year. An annual service contract for our current servers plus the vCenter software would come to \$3,481.00.

Note, to play it safe and avoid missing out on an upgrade to version 7 (which could potentially be introduced on September 19), we should go ahead and acquire a service contract for one year.

Perhaps we can chat about this tomorrow. I can help simplify the ordering and fulfillment process, and equip your office to manage the VMware licensing going forward. It really is pretty straight forward when you understand all the rules and hidden protocols.

For the record, I have attached a spreadsheet generated by VMware that shows our upgrade eligibility for the current version 5 licenses.

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, September 11, 2018 2:45 PM EDT

To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>; Jason Friedberg <Jason Friedberg <jfriedberg@genetec.com>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Meeting - Status Update

Attachment(s): "RothmanDoITWeeklyReport091018_LC updates.doc"

Attached is the update for tomorrow's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, September 12, 2018 4:47 PM EDT
To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>
CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Update on VMware licensing

Hello all,

Just replying so that we're all on the same page. Chuck, thanks for this. Let's go for the free upgrade this week, and I'll also get started on setting up an annual service contract.

Thanks!
Sarah

On Mon, Sep 10, 2018 at 10:48 PM, Chuck Wade<Chuck@interisle.net> wrote:

Sarah,

After further digging, and eventually a call to VMware, I was able to confirm that we are able to upgrade our existing VMware licenses to version 6, even though we do not have an active service contract (which their documentation states as being a requirement to be able to upgrade in place). Here is the explanation: Our VMware vSphere + vCenter Standard license for version 5 became active on Oct 31, 2014 and was combined with a 3-year service/support contract. However, VMware released version 6 in March of 2015. At that time, we had an active service contract, and hence we were eligible for the upgrade. It turns out we are still eligible, **but only until September 18--i.e., one week more!**

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...Chuck

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Chuck Wade, Principal
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--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>
Sent: Wednesday, September 12, 2018 5:14 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Update on VMware licensing
Attachment(s): "smime.p7s"

Sarah,

Thanks. In case it is of any help, here is a link on the VMware site that lists the prices for support contracts for the various vSphere products:

. <<https://www.vmware.com/products/vsphere.html>>

At the top of this page, there are several headings, starting with "OVERVIEW" and including "PRICING". If you click on the PRICING link, it will take you to the correct section on this page. (You can also just scroll down to find the same pricing section.)

We do NOT need the "Production" support contract, just the "Basic" service. For VMware vSphere Standard, an annual Basic Support and Subscription contract is listed as \$273. However, this needs to be multiplied by eight licenses, so this equates to an annual subscription cost of \$2,184. The other support contract we need is for the VMware vCenter Server Standard license, which lists for an annual charge of \$1,297. Therefore, the total list price for the One-Year Support and Subscription contracts we need comes to \$3,481. I'm pretty sure that GSA or other discounts could lower this annual cost.

What you will need to complete an order for these annual support contracts are the new license keys for version 6. I hope to have these for you shortly. As you know, I'm trying to make sure that the new licenses get issued to Boston OEM, and not Interisle. I hope we'll soon have this resolved, at which point it will take me just 5 minutes to get new license keys.

I'll also mention that I was able to confirm that the new license keys are perpetual, and do not expire. VMware does issue some licenses with term limits that do expire, but these term-limited licenses are mostly for special situations. The only reason there was ever any confusion is that VMware's contractual language references both types of licenses.

I think we're close to having this straightened out. Colin and I are also working on preparing the upgrade to the latest version, which we can do at any time. This is a multi-step process, and will need to be done carefully to avoid impacting production services.

We will advise when this work has been completed...

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
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www.interisle.net

On 9/12/18 4:47 PM, Sarah Plowman wrote:

Hello all,

Just replying so that we're all on the same page. Chuck, thanks for this. Let's go for the free upgrade this week, and I'll also get started on setting up an annual service contract.

Thanks!
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www.interisle.net

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Dennis Drain <ddrain@lan-tel.com>
Sent: Friday, September 14, 2018 11:07 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>
Subject: FW: PSNET Back Up for three billing cycles
Attachment(s): "PSNET Back Up July 29th through August 11th.xls", "PSNET Back Up August 12th through August 25th.xls", "PSNET Back Up August 26th through September 8th.xls", "9918016-COBOSAU-9-10-2018-2.PDF", "9918020-COBOSAU-9-10-2018-4.PDF", "9918074-COBOSAU-9-14-2018-2.PDF"

Sarah

I have attached copies of the two invoices from August and the first one for September, along with the backup.

Thank you.



Dennis Drain

Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100, NORWOOD, MA 02062

T 781-680-5906 | F 781-551-8667

ddrain@lan-tel.com | www.lan-tel.com

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From: Mary Milligan
Sent: Wednesday, September 12, 2018 2:04 PM
To: Dennis Drain <ddrain@lan-tel.com>
Cc: Eric Johnson <ejohnson@lan-tel.com>
Subject: PSNET Back Up for three billing cycles

Eric reviewed the attached detail sheets that you can send with the invoices.

Mare



Mary Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T 781.352-4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, September 14, 2018 11:30 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>

Subject: Re: PSnet: Update on VMware licensing

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We will advise when this work has been completed...

...Chuck

Chuck Wade, Principal
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+1 508 435-3050 Office
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Sent: Friday, September 14, 2018 12:44 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>
Subject: Re: PSnet: Update on VMware licensing
Attachment(s): "smime.p7s"

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, September 14, 2018 3:22 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>

Subject: Re: PSnet: Update on VMware licensing

Chuck,

So, regarding the VMware support procurement -- I'll look into which resellers are current City of Boston vendors. But I'll wait to initiate any kind of purchase order until you have those version six license keys updated and sorted out. I assume I can ask a reseller for a basic quote without them in the meanwhile, though.

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, September 14, 2018 3:26 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: PSnet meetings - which subcontractors to attend?

Hi Eric,

Just following up on this -- for PSnet meeting invitations and email distribution lists, I plan to include the following:

- You for LAN-TEL
- Chuck Wade for Interisle
- Ellison Patterson for Skywave

Historically, Colin and Fred have also been on that list. Chuck has expressed interest in keeping them on the meeting invitation lists and distribution lists. Since you are the prime contract POC now, I'm running that by you. Would you like me to add Colin and/or Fred back on to the lists?

Thanks,
Sarah

On Tue, Aug 28, 2018 at 1:27 PM, Sarah Plowman<sarah.plowman@boston.gov> wrote:

Hello Eric,

Just wanted to reach out to you for guidance on PSnet meeting invitations. Could you please send me a list of the subcontractor individuals you'd like to be on the PSnet email distribution list and meeting invitation list?

Thanks so much,
Sarah

--

Sarah Plowman

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, September 14, 2018 4:59 PM EDT

To: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>

CC: Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>

Subject: Re: FW: PSNET Back Up for three billing cycles

Thanks! These have been submitted for payment.

On Fri, Sep 14, 2018 at 11:07 AM, Dennis Drain<ddrain@lan-tel.com> wrote:

Sarah

I have attached copies of the two invoices from August and the first one for September, along with the backup.

Thank you.



Dennis Drain

Controller

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From: Jeff Bodio <jeffb@lan-tel.com>

Sent: Friday, September 14, 2018 5:08 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>

CC: Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: RE: FW: PSNET Back Up for three billing cycles

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Sent: Friday, September 14, 2018 4:59 PM

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, September 18, 2018 1:45 PM EDT
To: Joe Pepjonovich <Joe Pepjonovich <jpepjonovich@quincyma.gov>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Identifying Quincy camera PO - work done?
Attachment(s): "PO 679727 Quincy cameras.pdf","Quincy QD Panasonic 3camera 2017.pdf"

Hi Joe,

I'm attaching the PO that we just spoke about on the phone, and I'm copying Eric so that he can do digging on his end. Essentially, this quote was generated in February 2017 for 3 cameras for Quincy PD. It's funded through the Critical Infrastructure subcommittee so I believe it's a target hardening project.

I have no record of this work ever being done. Can you please verify that the cameras were indeed installed (and when and where)? The PO is dated June 9, **2017** so it is a year outstanding at this point. I want to get it paid and squared away as soon as possible.

Both PO and original quote are attached for your reference.

Thank you,
Sarah

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Thursday, September 20, 2018 3:45 PM EDT

To: John Surette <John Surette <john.surette@pd.boston.gov>>; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Ellison Patterson Jr. <Ellison Patterson Jr. <ellison1@skywave.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; John Goodwin <John Goodwin <jgoodwin@town.winthrop.ma.us>>; Keith Vetreno <Keith Vetreno <kvetreno@chelseama.gov>>; Mike Kiely <Mike Kiely <mkiely@police.somerville.ma.us>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shannon LeColst <Shannon LeColst <shannon.lecolst@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

Subject: PSnet meeting: new day/time suggested

Hello PSnet folks,

Sorry for the inconvenience, but there may be a potential schedule conflict with our next meeting on Oct 11. Therefore, please check/mark your calendars for **Wednesday, Oct 17, in the afternoon**. The location will remain BPD A-15 in Charlestown. I'm suggesting **2-4pm**.

If you have major scheduling issues with this change, please let me know as soon as you can. Otherwise I'll update the Google calendar invite tomorrow.

Thanks,
Sarah

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Thursday, September 20, 2018 5:23 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Invoice request for PO 690473
Attachment(s): "PO 690473 BFD cameras.pdf"

Hi Eric,

Can you reach out to your finance folks and have them send me a copy of the invoice that goes along with PO 690473? I've attached it for your reference.

Thanks so much,
Sarah

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Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

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Phone: 617.635.1400
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