

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, February 08, 2018 1:34 PM EST

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>

CC: Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Turner, Glenn

Subject: PSNet Alert for Cambridge S-R-F

Attachment(s): "smime.p7s"

Good Afternoon,

An alert came in today from Cambridge Fire Headquarters. FTG has created a ticket, and is looking into the issue now.

02/08 12:50:56: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down

Name: CamFDH-SwC

Map: Cambridge S-R-F

Address: 10.254.246.83

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 190 days, 9 hours, 39 minutes, 22 seconds Device's up time: 190 days, 8 hours, 50 minutes, 20 seconds

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Thursday, February 08, 2018 2:00 PM EST
To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>
CC: Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Turner, Glenn
Subject: RE: PSNet Alert for Cambridge S-R-F
Attachment(s): "smime.p7s"

Good Afternoon,

Chuck was on site and was able to assist with the downed switch.

Chuck, what were you able to find?

Thank you!

02/08 13:54:43: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Up
Name: CamFDH-SwC
Map: Core Bos-Camb
Address: 10.254.246.83
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 1 hour, 3 minutes, 47 seconds Device's up time: 190 days, 9 hours, 54 minutes, 46 seconds

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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Cc: 'Fred Goldstein (Fred@Interisle.net)' <Fred@Interisle.net>; Eric Johnson <ejohnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; 'Turner, Glenn' <GTurner@CambridgeFire.Org>
Subject: PSNet Alert for Cambridge S-R-F

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, February 08, 2018 6:44 PM EST
To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>
CC: Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Turner, Glenn
Subject: Re: PSNet Alert for Cambridge S-R-F
Attachment(s): "smime.p7s"

Rich, et al.,

This switch is essentially for a lab and staging facility at Cambridge Fire. I was on site hooking up some switches being staged for Cambridge, and must have bumped the one uplink connection to that switch. Reseating the cable connection resolved the problem. It seems that the connection into the wall socket is a bit loose.

I will try to work with Cambridge on improving the connection to this switch. I also hope to move the only operationally important connection to another switch, so that this will be strictly a lab/staging resource.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 2/8/18 2:00 PM, Rich Crehan wrote:

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Chuck, what were you able to find?

Thank you!

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Event: Up
Name: CamFDH-SwC
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Address: [REDACTED]
Probe Type: Onm - CiscoSwitch (port 161 SNMPv2c)
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Cc: 'Fred Goldstein (Fred@Interisle.net)' <Fred@Interisle.net>; Eric Johnson <ejohnson@lan-tel.com>; PSNET

<PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; 'Turner, Glenn'
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, February 09, 2018 10:35 AM EST
To: noc@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>; rcrehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: Fwd: Down: McCormack-1900 Columbus

I see this link down on my email just a FYI .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Begin forwarded message:

From: <BOSCIMSAAlerts@lan-tel.com>
Date: February 9, 2018 at 10:01:22 AM EST
To: <ejohnson@lan-tel.com>
Subject: Down: McCormack-1900 Columbus

02/09 09:54:22: Message from InterMapper 6.1.4

Event: Down
Name: McCormack-1900 Columbus
Document: z-Network Antennas
Address: 10.10.65.83
Probe Type: Ping/Echo
Condition:

Time since last reported down: 268 days, 19 hours, 24 minutes, 3 seconds
Device's up time: N/A

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Friday, February 09, 2018 10:49 AM EST

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; noc@ftgtechnologies.com; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; rcreehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: Re: Fwd: Down: McCormack-1900 Columbus

Attachment(s): "smime.p7s"

Eric,

The good news: This (one and only) backbone link to Walnut Park (a.k.a., Egleston Tower) is working and passing traffic. For the record, this is a DragonWave AirPair 200 that is one of the oldest microwave links in the network. Originally, this pair of radios connected Soldiers' Home to Whidden Hospital, but was moved to provide the 35 Northampton to Walnut Park link back in 2009 timeframe.

The not-so-good news is that it looks like the management interface to the radio at 35 Northampton is not working. The equivalent management interface to the companion radio at Walnut Park is also not working, but that's been the case since all the equipment was moved into the "generator room" some time ago.

I'm working on another issue with a failed Juniper SSG5 at Winthrop PD, but when I get a chance, I'll see if I can do something to restore the management interface to the 35 Northampton AirPair. In the meantime, there is no serious operational impact from this problem.

...Chuck

Chuck Wade, Principal
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On 2/9/18 10:35 AM, Eric Johnson wrote:

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, February 09, 2018 10:51 AM EST
To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>
CC: noc@ftgtechnologies.com; michele.bilodeau@boston.gov; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; rcrehan@ftgtechnologies.com; PSNET@ftgtechnologies.com; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: Re: Down: McCormack-1900 Columbus

Chuck thank you



Respectfully,

Eric Johnson
Security Project Manager
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From: Linda Calnan <linda.calnan@boston.gov>

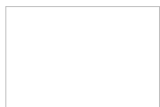
Sent: Tuesday, February 13, 2018 9:54 AM EST

To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; Robert Slade <Robert Slade <robert.slade@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Thomas, Ian; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Gary Cupido <Gary Cupido <cupidog@vidsys.com>>; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert

Subject: Security Camera Strategy Meeting Status Report

Attachment(s): "Security Camera Strategy Meeting_2-14-18.docx"

Attached is the Security Camera Strategy Meeting status report for tomorrow's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, February 13, 2018 4:21 PM EST
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Fwd: Message from "RNP0026735D89AD"
Attachment(s): "201802131605.pdf"

Hi Kate,

Attached please find the LW-2 form for the LAN-TEL / FATPOT/ City of Boston Contract. I was wondering if you can please print out this form again and re-sign and date this? There is no date listed on original form sent over. If you can please send back in mail to the address listed below my name, I would appreciate it.

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, February 10, 2018 10:21 PM EST

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; PSNET@ftgtechnologies.com; Fred Goldstein <Fred@Interisle.net>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>; sarah.plowman@boston.gov; Jim Rex <jrex@lan-tel.com>; Mark Savage <Mark Savage <msavage@lan-tel.com>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>; matthew.spillane@pd.boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>

Subject: Mather School

All :

It looks like we lost backhaul at Mather School Dorchester . It is affecting all cameras in Bowdoin St / Grove Hall area. It is confirmed power outage after consulting with Boston School facilities Chief Electrician Brian O'Callahan .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Sunday, February 11, 2018 4:41 AM EST

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; PSNET@ftgtechnologies.com; Fred Goldstein <Fred@Interisle.net>; Scott Wilder <swilder@brooklinema.gov>; Jim Rex <jrex@lan-tel.com>; Mark Savage <Mark Savage <msavage@lan-tel.com>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>; matthew.spillane@pd.boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

Mather

Update

I am told power is back on at school from BPS . Cameras are still down .We will be onsite to check with BPS facilities personnel at 8 :00AM .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Sunday, February 11, 2018 10:11 AM EST

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; PSNET@ftgtechnologies.com; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Scott Wilder < Scott Wilder <swilder@brooklinema.gov>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

We are onsite assessing BPD antenna to 35 Northampton .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 11, 2018, at 4:41 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

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All :

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Respectfully,

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Security Project Manager
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Subject: Re: Mather School

All

We have replaced the "horn" of the Ubiquity dish antenna that is atop of the Mather School Roof .This connects a great deal of cameras from the Dorchester area to 35 Northampton hub and onto Schroeder Plaza.

Thanks to the assist from BPS facilities for access on a Sunday and Fred Goldstein /Interisle with remote technical assistance for the router portion .

We have reestablished link and relanding cameras on server .

We will deal with BPD personnel directly for any further camera problems that were affected by this outage .

Best
Eric

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

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Eric Johnson

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Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
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From: Fred Goldstein <fred@interisle.net>

Sent: Sunday, February 11, 2018 11:47 AM EST

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; PSNET@ftgtechnologies.com; Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

On 2/11/2018 10:11 AM, Eric Johnson wrote:

We are onsite assessing BPD antenna to 35 Northampton .

Mark Savage & I got it back on line. He replaced the NanoBridge and we made some adjustments to the 35 Northampton radio to get the link back up.

On Feb 11, 2018, at 4:41 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

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--

Fred R. Goldstein kllo fred "at" interisle.net
Interisle Consulting Group
+1 617 795 2701

From: Shawn Romanoski <shawn.romanoski@pd.boston.gov>

Sent: Sunday, February 11, 2018 12:04 PM EST

To: Fred Goldstein <Fred Goldstein <fred@interisle.net>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@interisle.net>>; PSNET@ftgtechnologies.com; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

Fred, Mark, Eric and BPS folks....

Thank you for getting this back online and keeping us updated.

Shawn Romanoski
Director of Telecommunications
Boston Police Dept.
(617) 594-2994

On Feb 11, 2018, at 11:47 AM, Fred Goldstein <fred@interisle.net> wrote:

On 2/11/2018 10:11 AM, Eric Johnson wrote:

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--

Fred R. Goldstein klio fred "at" [interisle.net](mailto:fred@interisle.net)
Interisle Consulting Group
+1 617 795 2701

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Tuesday, February 13, 2018 4:40 PM EST
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: RE: Message from "RNP0026735D89AD"

Hi Jessica,

My apologies for that. I will send it out in tomorrow's mail.

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Tuesday, February 13, 2018 4:21 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: Fwd: Message from "RNP0026735D89AD"

Hi Kate,

Attached please find the LW-2 form for the LAN-TEL / FATPOT/ City of Boston Contract. I was wondering if you can please print out this form again and re-sign and date this? There is no date listed on original form sent over. If you can please send back in mail to the address listed below my name, I would appreciate it.

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, February 13, 2018 4:41 PM EST
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: Message from "RNP0026735D89AD"

No problem at all, thank you! I just want to clarify-- if you can make sure it's in blue ink, that'd be great!

Jess

On Tue, Feb 13, 2018 at 4:40 PM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Hi Jessica,

My apologies for that. I will send it out in tomorrow's mail.

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]
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Fax: [617.635.2974](tel:617.635.2974)

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Tuesday, February 13, 2018 4:46 PM EST
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: RE: Message from "RNP0026735D89AD"

Thanks for the reminder about the blue!!!

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]
Sent: Tuesday, February 13, 2018 4:42 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: Re: Message from "RNP0026735D89AD"

No problem at all, thank you! I just want to clarify-- if you can make sure it's in blue ink, that'd be great!

Jess

On Tue, Feb 13, 2018 at 4:40 PM, Kate Waldron <kwaldron@lan-tel.com> wrote:

Hi Jessica,

My apologies for that. I will send it out in tomorrow's mail.

Kate

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]
Sent: Tuesday, February 13, 2018 4:21 PM
To: Kate Waldron <kwaldron@lan-tel.com>
Subject: Fwd: Message from "RNP0026735D89AD"

Hi Kate,

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, February 14, 2018 1:46 PM EST
To: Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; Rich Ahern <Rich Ahern <rahern@lan-tel.com>>
Subject: Re: December CIMS Billing

Hello,

I am sorry to bother you, but I was wondering if you have the backup documents (time sheets and labor total sheets) for this invoice?

Thank you!
Jess

On Thu, Feb 1, 2018 at 12:44 PM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Jessica

Please see the attached invoice

Thank you

Jeff

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Thursday, February 1, 2018 10:18 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>; Dennis Drain <ddrain@lan-tel.com>; Kate Waldron <kwaldron@lan-tel.com>; Rich Ahern <rahern@lan-tel.com>
Subject: Re: December CIMS Billing

Hello,

I was wondering if you can please send the original invoice # 17-0464-20 (Chelsea 10 Camera Project)? We can only pay invoices and are unable to pay statement of accounts.

Thank you!
Jess

On Wed, Jan 10, 2018 at 1:05 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Jessica

Please see the attached invoices for December

Thank you

Jeff

From: Eric Johnson
Sent: Wednesday, January 10, 2018 12:15 PM
To: Jessica Jones <jessica.jones@boston.gov>
Cc: Mary Milligan <mmilligan@lan-tel.com>; Sarah Plowman <sarah.plowman@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Jeff Bodio <jeffb@lan-tel.com>; Kate Waldron <kwaldron@lan-tel.com>; Rich Ahern <rahern@lan-tel.com>
Subject: Re: December CIMS Billing

Jessica

We will confer and get back to you .



Respectfully,

Eric Johnson

Security Project Manager

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Jan 10, 2018, at 12:13 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hello,

I apologize. I was wondering if there is any way in which you could create two different invoices? 1 to reflect the remaining balance on the original PO (\$27.21) and the rest of the invoice for the new PO?

If not, I will look into another way to make this payment on my end.

Thank you.

Jess

On Wed, Jan 10, 2018 at 9:46 AM, Mary Milligan <mmilligan@lan-tel.com> wrote:

Good Day,

Please see the attached invoice (9917185) and backup for CIMS work completed in December of 2017.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mare Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T [781.352.4717](tel:781.352.4717) F [781.551.8667](tel:781.551.8667)

mmilligan@lan-tel.com | www.lan-tel.com

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Fax: [617.635.2974](tel:617.635.2974)

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Wednesday, February 14, 2018 3:02 PM EST

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Tomorrow's FATPOT Call

Hello,

I am not going to be able to host the FATPOT call at 10am tomorrow. In terms of an update, there is a document that was pushed back to us for the contract (merely a technicality which should have been caught on my end) and we will be sending it back up to auditing once the original document is sent back in the mail from Lan-Tel.

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Thank you,
Jess

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Wednesday, February 14, 2018 3:04 PM EST

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; PSNET@ftgtechnologies.com; Fred Goldstein <fred@interisle.net>; Scott Wilder <swilder@brooklinema.gov>; Jim Rex <jrex@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>; matthew.spillane@pd.boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

The Mather - 35 Northhampton back haul is back down we are responding to site. Will update when onsite

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Sunday, February 11, 2018 11:47:08 AM

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade; PSNET@ftgtechnologies.com; Fred Goldstein; Scott Wilder; Jim Rex; Mark Savage; Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira; matthew.spillane@pd.boston.gov; Eric W. Nisbet; Greg Washburn; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

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This sender failed our fraud detection checks and may not be who they appear to be. Learn about [spoofing](#)

[Feedback](#)

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Best
Eric

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 11, 2018, at 10:11 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

We are onsite assessing BPD antenna to 35 Northampton .

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From: Scott Wilder <swilder@brooklinema.gov>
Sent: Wednesday, February 14, 2018 3:07 PM EST
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>>
Subject: RE: Tomorrow's FATPOT Call

Jess,
Thanks for the update.

Scott

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

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From: Fred Goldstein <fred@interisle.net>

Sent: Wednesday, February 14, 2018 3:13 PM EST

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; PSNET@ftgtechnologies.com; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

Subject: Re: Mather School

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The Mather - 35 Northhampton back haul is back down we are responding to site. Will update when onsite

It is back up. It's not clear why it rebooted, though.

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Sunday, February 11, 2018 11:47:08 AM

To: noc@ftgtechnologies.com; rcrehan@ftgtechnologies.com; Chuck Wade; PSNET@ftgtechnologies.com; Fred Goldstein; Scott Wilder; Jim Rex; Mark Savage; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira; matthew.spillane@pd.boston.gov; Eric W. Nisbet; Greg Washburn; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov

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Best

Eric

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

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www.lan-tel.com

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--

Fred R. Goldstein klio fred "at" interisle.net
Interisle Consulting Group
+1 617 795 2701

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, February 14, 2018 3:49 PM EST
To: noc@ftgtechnologies.com; rcreehan@ftgtechnologies.com; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; PSNET@ftgtechnologies.com; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Scott Wilder <swilder@brooklinema.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; michele.bilodeau@boston.gov; sarah.plowman@boston.gov; bric@pd.boston.gov
Subject: Re: Mather School

We are onsite

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CC: Rich Ahern <Rich Ahern <rahern@lan-tel.com>; Steve Boccuzzi <Steve Boccuzzi <SBoccuzzi@Lan-Tel.com>

Subject: Re: Mather School

All

The link is back up and has been realigned and firmware upgraded . Will monitor

□

Respectfully,

Eric Johnson
Security Project Manager
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From: Chuck Wade <Chuck@Interisle.net>
Sent: Friday, February 16, 2018 9:54 AM EST
To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Stephen Maywalt <Stephen Maywalt <SMaywalt@CambridgePolice.org>>; Kenneth Pitts <Kenneth Pitts <KPitts@Cambridge911.org>>; James Fitzpatrick <James Fitzpatrick <Jim.Fitzpatrick@PD.Boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: PSnet: 3PAR Storage System firmware upgrades scheduled for Monday and Tuesday mornings
Attachment(s): "smime.p7s"

Scott, et al.,

I am confirming that we have HPE scheduled to perform firmware upgrades of the storage controllers for our 3PAR storage systems at Boston Schroeder Plaza and the Cambridge Healy Public Safety facility. The current plan is to handle Cambridge Monday morning, and Boston on Tuesday morning. A time window of four hours has been set aside for each upgrade, though hopefully this will not take the full time slot.

Since the controllers are redundant, the plan is to upgrade firmware on one controller, then make the upgraded controller active, and perform the upgrade on the other controller. If things work as they should then there will be no impact on services. If there are service disruptions, they should be minor and of short duration. If this assessment changes, I will advise.

We are experiencing a degraded situation with the Boston 3PAR system, and I'll work with HPE to determine if this will impact our plans for upgrading that system. We will also correct the problem causing a degraded state.

I will be working with the HPE support staff during each of the upgrade operations, and will confirm status after the upgrade is complete.

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Sunday, February 18, 2018 6:08 AM EST
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Mitch Wolrich <mwolrich@ftgtechnologies.com>>; Zachary Kinman <Zachary Kinman <zkinman@ftgtechnologies.com>>; Joe Bunszell <Joe Bunszell <jbunszell@ftgsecurity.com>>
Subject: Re: FTG ticket # 290958 (FW: FTG Down: SomPD-SwA)

All

If this switch is located at SPD HQ I only have the equipment going down for 20 seconds at this site at 03:20 AM . All equipment at SPD from what I can determine is up and normal .

This IP is not a normal IP that I have on my list to monitor .
But all CIMS equipment and backhauls are normal at this time.

If this switch is attached to other equipment I am unaware of anything down .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Feb 18, 2018, at 3:45 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

We have opened ticket # 290958 to track the alert listed below.

Thank you,
Matt Frawley

Matthew Frawley | Network Operations Center | FTG Technologies / FTG Security
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | Email: mfrawley@FtgTechnologies.com

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]

Sent: Sunday, February 18, 2018 3:25 AM

To: FTG NOC <noc@ftgtechnologies.com>

Subject: FTG Down: SomPD-SwA

02/18 03:19:45: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down

Name: SomPD-SwA

Map: Somerville Police

Address: 10.254.247.145

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 5 minutes, 43 seconds Device's up time: 32 days, 15 hours, 4 minutes, 31 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Sunday, February 18, 2018 10:33 AM EST

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Mitch Wolrich <Mitch Wolrich <mwolrich@ftgtechnologies.com>>; Zachary Kinman <Zachary Kinman <zkinman@ftgtechnologies.com>>; Joe Bunszell <Joe Bunszell <jbunszell@ftgsecurity.com>>

Subject: Re: FTG ticket # 290958 (FW: FTG Down: SomPD-SwA)

Good Morning Eric,

I took a look at intermapper, and switch "SomPD-SwA" went down temporarily, which has the "SomervillePD-Courthouse" antenna connected to interface Gi0/1.

It also shares a connection with the switch "SomEOC-SwA", but there is redundancy with "SomPD-SwB" at Somerville PD.

A closer look shows me that "SomPD-SwA" reports outages throughout this morning (including 1 four hour outage at the time of the alarm), but the "SomPD-Courthouse" BridgeWave (Gi0/1) was only down once this morning - Around the same time that alarm for the switch came in, for about 40 seconds.

The uptime for "SomPD-SwA" is 32 days, 22 hours.

Thank you,

On Feb 18, 2018, at 6:10 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

All

If this switch is located at SPD HQ I only have the equipment going down for 20 seconds at this site at 03:20 AM . All equipment at SPD from what I can determine is up and normal .

This IP is not a normal IP that I have on my list to monitor .
But all CIMS equipment and backhauls are normal at this time.

If this switch is attached to other equipment I am unaware of anything down .

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
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ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 18, 2018, at 3:45 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

We have opened ticket # 290958 to track the alert listed below.

Thank you,
Matt Frawley

Matthew Frawley | Network Operations Center | FTG Technologies / FTG Security
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | Email: mfrawley@FtgTechnologies.com

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]

Sent: Sunday, February 18, 2018 3:25 AM

To: FTG NOC <noc@ftgtechnologies.com>

Subject: FTG Down: SomPD-SwA

02/18 03:19:45: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down

Name: SomPD-SwA

Map: Somerville Police

Address: 10.254.247.145

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 5 minutes, 43 seconds Device's up time: 32 days, 15 hours, 4 minutes, 31 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Sunday, February 18, 2018 11:19 AM EST
To: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS NET Support@psnetsupport@ftgtechnologies.com>
CC: Sarah Plowman <Sarah.Plowman@boston.gov>; Michael Kiely <Michael.Kiely@Mkiely@Police.Somerville.MA.US>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@ejohnson@lan-tel.com>
Subject: PSNet Alert for Somerville PD Switch on 20180218
Attachment(s): "smime.p7s"

Good Morning Everyone,

An alarm was reported this morning – please see below:

First Alarm:

02/18 03:19:45: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Down**

Name: SomPD-SwA

Map: Som [REDACTED]

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 5 minutes, 43 seconds Device's up time: 32 days, 15 hours, 4 minutes, 31 seconds

Second Alarm:

02/18 08:03:29: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Up**

Name: SomPD-SwA

Map: Som [REDACTED]

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 4 hours, 43 minutes, 44 seconds Device's up time: 32 days, 19 hours, 48 minutes, 30 seconds

I checked the logs on the switch, and its uptime is 2 years and 42 weeks (vs. the outage reported early this morning)

The antenna "SomPD-Courthouse", that is connected to the switch, shows an outage shortly after the switch's reported outage, but for only about 40 seconds.

Intermapper's readings imply a service outage, however the devices themselves seem to suggest that there was, in fact, little impact to service.

Chuck & Eric,

I'll send you a message so we can talk details.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Sunday, February 18, 2018 11:27 AM EST
To: Rich Crehan <Rich.Crehan <rcrehan@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Sarah Plowman <Sarah.Plowman <sarah.plowman@boston.gov>>; Michael Kiely <Michael.Kiely <MKiely@Police.Somerville.MA.US>>; Gerry Reardon <Gerry.Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>
Subject: Re: PSNet Alert for Somerville PD Switch on 20180218
Attachment(s): "image001.png"

Rich
Thanks yes I saw it for 20 seconds at same time frame (I sent email this AM) and saw nothing down on CIMS cameras or backhaul



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
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<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 18, 2018, at 11:18 AM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Morning Everyone,

An alarm was reported this morning – please see below:

First Alarm:

02/18 03:19:45: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Down**

Name: SomPD-SwA

Map: Somerville Police

Address: [REDACTED]

Probe Type: [REDACTED] switch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 5 minutes, 43 seconds Device's up time: 32 days, 15 hours, 4 minutes, 31 seconds

Second Alarm:

02/18 08:03:29: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Up**

Name: SomPD-SwA

Map: Somerville Police

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 4 hours, 43 minutes, 44 seconds Device's up time: 32 days, 19 hours, 48 minutes, 30 seconds

I checked the logs on the switch, and its uptime is 2 years and 42 weeks (vs. the outage reported early this morning)

The antenna "SomPD-Courthouse", that is connected to the switch, shows an outage shortly after the switch's reported outage, but for only about 40 seconds.

Intermapper's readings imply a service outage, however the devices themselves seem to suggest that there was, in fact, little impact to service.

Chuck & Eric,

I'll send you a message so we can talk details.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Sunday, February 18, 2018 3:01 PM EST

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
<psnetsupport@ftgtechnologies.com>>; Sarah Plowman <sarah.plowman@boston.gov>>; Michael Kiely

<Michael Kiely <MKiely@Police.Somerville.MA.US>>; Gerry Reardon <greardon@cambridgefire.org>>;
Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Fred Goldstein
<Fred Goldstein <Fred@Interisle.net>>

Subject: Re: PSNet Alert for Somerville PD Switch on 20180218

Attachment(s): "smime.p7s"

Eric, Rich,

I have reviewed the situation with the two primary PSnet switches at Somerville PD, and resolved a problem where the inter-switch interfaces were down. These interfaces have been reset, and communications is now fully restored. The evidence indicates that there were no actual service disruptions for Somerville PD.

As far as what happened, my analysis uncovered the following issues:

- Both SomPD-SwA and SomPD-SwB primary switches had their interfaces that connect to each other in a "not connected" state. This is the inter-switch "trunk," and is a 1000BaseSX single-mode fiber connection. I'm not quite sure why this happened, but there was a "MAC Flapping" condition that occurred shortly after midnight (00:22 to 00:28) that may have caused these interfaces to go into the not connected state. While I could probably figure out exactly what happened with further analysis, I don't think it is worth the effort in this case. My guess is that snow or wind was interfering with the DragonWave link to JFK, which might have caused frequent dropouts.
- The snow apparently accumulated on one of the BridgeWave radios (either at Somerville PD or Cambridge Courthouse), resulting in a unidirectional link that appears to have started at about 03:20. The SomPD-SwA correctly disabled this link, since a unidirectional link will cause routing issues. The switch automatically attempted to restore service over this link, and shortly after 08:00 this morning, the unidirectional link resolved itself (i.e., the snow slid off the antenna as things warmed up).
- In reality, I do not believe that the SomPD-SwA ever failed. However, with both the BridgeWave link down, and the inter-switch link in a disconnected state, the switch was not reachable from InterMapper, hence it appeared down. Actually, it was probably just its management loopback address that was unreachable. The two primary PSnet switches actually had another connection that carried traffic for the application VLANs, since there is a second path between these switches at Somerville PD that goes via the SomEOC-SwC (across the hall in the EOC/Community room).
- It is perhaps worth noting that one of the paths to the "upper" MCC7500 console GW was not working during the period of time that the BridgeWave link to the Courthouse was down. However, the path to the other "lower" Console GW remained up via the DragonWave link to JFK. This is by design. From what I can see, the Console systems did not disconnect from the Core. If they did, let me know, as I might be able to tweak some configs.

Bottom line: The resilience measures incorporated into the PSnet design seem to have kept things working adequately, despite problems with the BridgeWave link to the Courthouse. The best way to minimize these sorts of problems would be to add another PSnet connection to Somerville PD, ideally fiber. Both current microwave links into Somerville PD have issues that have been documented in the past.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 2/18/18 11:27 AM, Eric Johnson wrote:

Rich

Thanks yes I saw it for 20 seconds at same time frame (I sent email this AM) and saw nothing down on CIMS cameras or backhaul



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

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ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 18, 2018, at 11:18 AM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

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First Alarm:

02/18 03:19:45: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Down**

Name: SomPD-SwA

Map: Somerville Police

Address: 10.254.247.145

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 5 minutes, 43 seconds Device's up time: 32 days, 15 hours, 4 minutes, 31 seconds

Second Alarm:

02/18 08:03:29: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: **Up**

Name: SomPD-SwA

Map: Somerville Police

Address: 10.254.247.145

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Condition:

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Thank you,

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Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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Sent: Sunday, February 18, 2018 4:31 PM EST
To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Stephen Maywalt <Stephen Maywalt <SMaywalt@CambridgePolice.org>>; Kenneth Pitts <Kenneth Pitts <KPitts@Cambridge911.org>>; James Fitzpatrick <James Fitzpatrick <Jim.Fitzpatrick@PD.Boston.gov>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: Re: PSnet: 3PAR Storage System firmware upgrades scheduled for Monday and Tuesday mornings
Attachment(s): "smime.p7s"

Scott, et al.,

HPE called me this afternoon to confirm that everything is ready for the 3PAR firmware upgrades. This gave me an opportunity to dig into what the situation is with the Boston 3PAR system that shows one of its disk drives as failed.

It turns out that we will have to perform an "off line" upgrade of the Boston 3PAR system due to the failed drive condition. **This means that any services hosted at on the PSnet Boston PD servers will be effectively unavailable during a period of time that HPE advises could take as long as 4 to 6 hours!** My own reading of HPE's procedures indicates that this should take less than 2 hours.

The services that will be affected include:

- Boston InterMapper systems:
 - CIMS InterMapper system used by LAN-TEL to monitor all camera systems.
 - PSnet backup InterMapper system (this is not critical)
- The FATPOT Next Gen services. My understanding is that only Harvard University is currently using this system. The Legacy FATPOT system runs out of the PSnet Cambridge Hosting Center, so I do not anticipate any impact on FATPOT production operations. The FATPOT feed to the BRIC's CrimeView system should not be impacted.
- The PSnet primary AD system, but the secondary system at Cambridge should keep things working. The primary application that uses AD services at this point is SharePoint, which also runs out of Cambridge.

Please let me know if this outage on Tuesday is going to cause any serious issues. I suspect the biggest impact will be on the CIMS InterMapper system. We do have some backup with the Cambridge InterMapper system, but we do not have all of the CIMS camera maps up-to-date on the Cambridge IM system at this time.

The plan is to proceed with the upgrade of the Cambridge 3PAR system tomorrow (Monday). This upgrade can be performed online, so there should not be any service disruptions. Assuming that everything is working properly after the Cambridge upgrade, we will then proceed with the Boston off-line upgrade on Tuesday morning. Start time for both upgrades is scheduled for 09:00 in the morning, with a four-hour window blocked out. After the Cambridge upgrade, I hope to have a better feel for how the actual upgrade process will run in practice, which will allow me to better assess what the impact will be for Tuesday's Boston upgrade. If I think it prudent, I will go on-site for the Tuesday Boston upgrade. I do not plan to be on-site for the Cambridge upgrade tomorrow.

I am concerned about a firmware upgrade causing such a long outage of what should be a fault tolerant storage system. As I understand things, the current firmware on the 3PAR systems does not allow a drive replacement to come online. This, of course, defeats the whole purpose of having a RAID-based storage system. The Boston 3PAR system is impacted, since we did have a drive failure in early January. The failed drive was replaced under the HPE maintenance contract on January 8, but unbeknownst to me until this week, the replacement drive cannot come into service until the firmware is upgraded. Furthermore, the firmware cannot be upgraded while there is a failed physical drive in the system. So, even though there is a working replacement drive installed, it is not recognized by the current firmware, and is therefore flagged by the system as a failed drive. Consequently, the only way to work around this problem is to perform the firmware upgrade while the 3PAR system is off line. This also means that we have been operating in a degraded state since the original drive failure on the Boston 3PAR system. Even though the failed drive was replaced, the replacement is not in service. If we were to have another drive fail on the Boston 3PAR system without resolving the firmware limitations, then we would lose the 3PAR system, and suffer data loss.

I will provide further advisories as we work through this...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 2/16/18 9:54 AM, Chuck Wade wrote:

Scott, et al.,

I am confirming that we have HPE scheduled to perform firmware upgrades of the storage controllers for our 3PAR storage systems at Boston Schroeder Plaza and the Cambridge Healy Public Safety facility. The current plan is to handle Cambridge Monday morning, and Boston on Tuesday morning. A time window of four hours has been set aside for each upgrade, though hopefully this will not take the full time slot.

Since the controllers are redundant, the plan is to upgrade firmware on one controller, then make the upgraded controller active, and perform the upgrade on the other controller. If things work as they should then there will be no impact on services. If there are service disruptions, they should be minor and of short duration. If this assessment changes, I will advise.

We are experiencing a degraded situation with the Boston 3PAR system, and I'll work with HPE to determine if this will impact our plans for upgrading that system. We will also correct the problem causing a degraded state.

I will be working with the HPE support staff during each of the upgrade operations, and will confirm status after the upgrade is complete.

...Chuck

--

Chuck Wade, Principal
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+1 508 277-6439 Mobile
www.interisle.net

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, February 23, 2018 4:54 AM EST
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>
Subject: Re: FTG ticket # 291041 (FW: FTG Down: Brookline)

I do not know what this IP scheme is not CIMS



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

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F 781.551.8667
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www.lan-tel.com

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On Feb 22, 2018, at 11:38 PM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

We have opened ticket # 291041 to track the alert listed below.

Thank you,
Matt Frawley

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]
Sent: Thursday, February 22, 2018 11:18 PM
To: FTG NOC <noc@ftgtechnologies.com>
Subject: FTG Down: Brookline

02/22 23:13:11: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down
Name: Brookline
Map: Brookline S-R-F

Address: 10.10.11.2

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 hour, 5 minutes, 34 seconds Device's up time: 106 days, 6 hours, 51 minutes, 56 seconds

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, February 27, 2018 12:08 PM EST

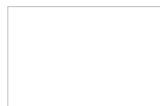
To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don Burgess <don.burgess@boston.gov>; Robert Slade <Robert Slade <robert.slade@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>; William Joyce <William Joyce <william.joyce@boston.gov>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Thomas, Ian; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Gary Cupido <Gary Cupido <cupidog@vidsys.com>; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>; John Gillis <John Gillis <john.r.gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>; Roberson Castor <Roberson Castor <roberson.castor@boston.gov>

Subject: Security Camera Strategy Meeting Status Report for Tomorrow's Meeting

Attachment(s): "Security Camera Strategy Meeting_2-28-18.docx"

Attached is the status report for tomorrow's meeting. Please review and if your project is listed, please plan to attend, if possible.

Thanks.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, February 28, 2018 11:45 AM EST
To: Scott Wilder <swilder@brooklinema.gov>
CC: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: Re: Tomorrow's FATPOT Call

Jessica

We have not received any documents as of yet .



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 14, 2018, at 3:07 PM, Scott Wilder <swilder@brooklinema.gov> wrote:

Jess,
Thanks for the update.

Scott

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]
Sent: Wednesday, February 14, 2018 3:02 PM
To: Eric Johnson; Scott Wilder; Michele Bilodeau
Subject: Tomorrow's FATPOT Call

Hello,

I am not going to be able to host the FATPOT call at 10am tomorrow. In terms of an update, there is a document that was pushed back to us for the contract (merely a technicality which should have been caught on my end) and we will be sending it back up to auditing once the original document is sent back in the mail from Lan-Tel.

This call is going to stay on the calendar as this is biweekly, just keep in mind that this will not be taking place tomorrow.

Thank you,
Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, February 28, 2018 11:46 AM EST
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <swilder@brooklinema.gov>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: Re: Tomorrow's FATPOT Call

Hi Eric,

The documents are still under legal review. I am going to cancel the call when I get back to the office.

On Feb 28, 2018 11:45 AM, "Eric Johnson" <ejohnson@lan-tel.com> wrote:

Jessica

We have not received any documents as of yet .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 14, 2018, at 3:07 PM, Scott Wilder <swilder@brooklinema.gov> wrote:

Jess,

Thanks for the update.

Scott

Officer Scott Wilder

Director of Technology

Brookline Police Department

[350 Washington Street](#)

[Brookline, MA. 02445-6800](#)

[Office : 617-730-2259](#)

swilder@brooklinema.gov

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]

Sent: Wednesday, February 14, 2018 3:02 PM

To: Eric Johnson; Scott Wilder; Michele Bilodeau

Subject: Tomorrow's FATPOT Call

Hello,

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Thank you,

Jess

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Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, February 28, 2018 11:51 AM EST
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: Re: Tomorrow's FATPOT Call

Thanks



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 28, 2018, at 11:47 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

The documents are still under legal review. I am going to cancel the call when I get back to the office.

On Feb 28, 2018 11:45 AM, "Eric Johnson" <ejohnson@lan-tel.com> wrote:

Jessica

We have not received any documents as of yet .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On Feb 14, 2018, at 3:07 PM, Scott Wilder <swilder@brooklinema.gov> wrote:

Jess,

Thanks for the update.

Scott

Officer Scott Wilder
Director of Technology
Brookline Police Department
[350 Washington Street](#)
[Brookline, MA. 02445-6800](#)
[Office : 617-730-2259](#)
swilder@brooklinema.gov

From: Jessica Jones [<mailto:jessica.jones@boston.gov>]
Sent: Wednesday, February 14, 2018 3:02 PM
To: Eric Johnson; Scott Wilder; Michele Bilodeau
Subject: Tomorrow's FATPOT Call

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This call is going to stay on the calendar as this is biweekly, just keep in mind that this will not be taking place tomorrow.

Thank you,

Jess

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Jessica Jones

Regional Planner

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Friday, March 02, 2018 4:11 PM EST
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: CIMS

Hi Eric,

I have a quick question regarding CIMS... I was wondering if you have a minute for a phone call?

Thanks,
Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, March 02, 2018 4:11 PM EST
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: CIMS

Yes

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 2, 2018, at 4:11 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

I have a quick question regarding CIMS... I was wondering if you have a minute for a phone call?

Thanks,
Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, March 02, 2018 7:03 PM EST

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>; Ford Steve Captain <Ford Steve Captain <sford@reverepolice.org>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>; jeffrey.gilmore@cityofeverett.org; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>; ptrant@police.somerville.ma.us; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>; RGriffin@chelseama.gov; BKeyes@chelseama.gov; Pam Monziona <Pam Monziona <PMonziona@chelseama.gov>; kbruker@reverepolice.org; Jim Rex <Jim Rex <jrex@lan-tel.com>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>; jessica.jones@boston.gov; michele.bilodeau@boston.gov

Subject: CIMS Storm Camera Update

All
I know all are busy with other urge safety tasks due to storm .
As expected we are experiencing sporadic and in some areas heavy outages on camera network .
We are monitoring and assessing if equipment or true power outages . We
Will give full report after storm has passed .



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, March 02, 2018 8:15 PM EST

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>

CC: Jeff Gilmore <Jeff.Gilmore@cityofeverett.org>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>

Subject: PSNet Alarm: Winthrop Water Tower 20180302

Attachment(s): "smime.p7s"

Good Evening Everyone,

Please be advised - The following alarm came in for the Winthrop Water Tower:

Event: Down

Name: WaterTower_Switch

Map: Winthrop Water Tower

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 3 hours, 36 minutes, 54 seconds Device's up time: 123 days, 4 hours, 58 minutes, 17 seconds

This site will continue to be monitored, and any events related to this site will be reported.

Note: Winthrop & Quincy remains up at this time, as well as WinthropPD & Soliders' Home.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, March 02, 2018 8:20 PM EST
To: Rich Crehan <Rich.Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah.Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott.Wilder <swilder@brooklinema.gov>>; Jeff Gilmore <Jeff.Gilmore <jeffrey.gilmore@cityofeverett.org>>; Gerry Reardon <Gerry.Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS.NET.Support <psnetsupport@ftgtechnologies.com>>
Subject: Re: PSNet Alarm: Winthrop Water Tower 20180302
Attachment(s): "image001.png"

I'm told no power at site and on generator power by RECC staff



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 2, 2018, at 8:14 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Please be advised - The following alarm came in for the Winthrop Water Tower:

Event: **Down**
Name: WaterTower_Switch
Map: Winthrop Water Tower
Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 3 hours, 36 minutes, 54 seconds Device's up time: 123 days, 4 hours, 58 minutes, 17 seconds

This site will continue to be monitored, and any events related to this site will be reported.

Note: Winthrop ó Quincy remains up at this time, as well as WinthropPD ó Soliders' Home.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, March 02, 2018 8:23 PM EST

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>

Subject: Re: PSNet Alarm: Winthrop Water Tower 20180302

Attachment(s): "IMG_0663.PNG"

Eric,

Thank you for the update!

-Rich

On Mar 2, 2018, at 8:22 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

I'm told no power at site and on generator power by RECC staff



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 2, 2018, at 8:14 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

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Event: **Down**

Name: WaterTower_Switch
Map: Winthrop Water Tower
Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

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Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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Sent: Saturday, March 03, 2018 5:55 AM EST

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Modem Cam

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RevereHS
Rose Park
Sonny Meyers
Check WS at RPD

Chelsea
Brdway -Webster
Eastern - Crescent
Carter - Addison PTZ
Washington -County

Everett -
City Hall - backhaul to Whidden
St Lawrence - Whidden BH

Somerville
Beacon - Wash
Walnut - Pearl

Brookline / Mark
All Up
Checking server to confirm

Boston
Dudley -Warren
Bromfield - Province



Respectfully,

Eric Johnson
Security Project Manager

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ALL HAVE BEEN RESET ALL BACK ON LINE

Everett -

City Hall - backhaul to Whidden - NO ACCESS TO CITY HALL
UNTIL MONDAY

St Lawrence - Whidden BH - NO ACCESS UNTIL MONDAY
OTHER BUILDINGS CLOSE BY NO POWER -LEFT MESSAGE
FOR SGT GILMORE

Somerville

Beacon - Wash

Walnut - Pearl ALL OK AT THESE SITES SPOKE WITH SGT
KIELY

Brookline / Mark

All Up CHECKED SERVER CONFIRMED UP

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ALL RESET - CHECKING BACKHAUL C6 SOUTH BOSTON TO SBHS / UP AND DOWN THIS AM .AFFECTING SOUTH
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SPOKE WITH OFFICER MADEIRA



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Subject: Re: CIMS Storm Camera Update Saturday NOON UPDATE

1530 hours Update 3/3/2018

Revere -
Comfort Inn -TEMPED OUT 120V POWER UNTIL
MONDAY . COULD NOT LOCATE SOURCE OR
BREAKER. COMFORT INN ELECTRICIANS
ASSISTED .WILL BE BACK MONDAY
RevereHS - BACK UP
Rose Park -NO POWER
Sonny Meyers -NO POWER
Check WS at RPD - RESET

All other towns status quo

We are clear of all towns and will continue to monitor under normal operations .



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Subject: Re: CIMS Storm Camera Update Saturday NOON UPDATE

CORRECTION

REVERE

Rose St - BACK UP

Ambrose Park - NO POWER

Sonny Meyer - NO POWER



Respectfully,

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Sonny Meyers -NO POWER
Check WS at RPD - RESET

All other towns status quo

We are clear of all towns and will continue to monitor under normal operations .



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 3, 2018, at 12:19 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

As of 1200 Hours 3/3/2018

Quincy
Sea St 2 cams -NO POWER - All other cams good -
spoke with Joe P

Winthrop -
Water Tower - checked reset all equipment
Should be all normal .
Main - Pleasant -NO POWER
Belle Isle —NO POWER
Modem Cam -NO POWER

Spoke with Det. Wayne Carter

Revere -ON SITE
Comfort Inn
RevereHS
Rose Park
Sonny Meyers
Check WS at RPD - RESET SPOKE WITH
CAPT FORD

Chelsea
Brdway -Webster
Eastern - Crescent
Carter - Addison PTZ
Washington -County

ALL HAVE BEEN RESET ALL BACK ON LINE

Everett -
City Hall - backhaul to Whidden - NO
ACCESS TO CITY HALL UNTIL MONDAY
St Lawrence - Whidden BH - NO ACCESS
UNTIL MONDAY OTHER BUILDINGS
CLOSE BY NO POWER -LEFT MESSAGE
FOR SGT GILMORE

Somerville
Beacon - Wash
Walnut - Pearl ALL OK AT THESE SITES
SPOKE WITH SGT KIELY

Brookline / Mark
All Up CHECKED SERVER CONFIRMED
UP

Boston
Dudley -Warren
Bromfield - Province

ALL RESET - CHECKING BACKHAUL C6 SOUTH BOSTON TO SBHS / UP AND DOWN THIS AM
.AFFECTING SOUTH BOSTON CAMS
SPOKE WITH OFFICER MADEIRA



Respectfully,

Eric Johnson
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US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 2, 2018, at 7:03 PM, Eric Johnson
<ejohnson@Lan-Tel.com> wrote:

All

I know all are busy with other
urge safety tasks due to storm .
As expected we are experiencing
sporadic and in some areas
heavy outages on camera
network .
We are monitoring and assessing
if equipment or true power
outages . We
Will give full report after storm
has passed .



Respectfully,

Eric Johnson
Security Project
Manager
1400 PROVIDENCE
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NORWOOD, MA
02062

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 3, 2018, at 7:11 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Adding:
Quincy
Sea St 2 cams

My apologies



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ♣

TWITTER : @ejctown

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www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 3, 2018, at 5:55 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

All Below is the list of cameras that are still down as of 05:30 hours 3/3/2018

We have tried to reset remotely with negative results.

We will be assessing : resetting today and will give update later on when completed .

Winthrop -
Water Tower
Main - Pleasant
Belle Isle
Modem Cam

Revere
Comfort Inn
RevereHS
Rose Park
Sonny Meyers
Check WS at RPD

Chelsea
Brdway -Webster
Eastern - Crescent
Carter - Addison PTZ
Washington -County

Everett -
City Hall - backhaul to Whidden
St Lawrence - Whidden BH

Somerville
Beacon - Wash
Walnut - Pearl

Brookline / Mark
All Up
Checking server to confirm

Boston
Dudley -Warren
Bromfield - Province



Respectfully,

Eric Johnson

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On Mar 2, 2018, at 7:03 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

All

I know all are busy with other urge safety tasks due to storm .
As expected we are experiencing sporadic and in some areas
heavy outages on camera network .
We are monitoring and assessing if equipment or true power
outages . We
Will give full report after storm has passed .



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Sunday, March 04, 2018 7:46 PM EST

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>

CC: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net>; pflanagan@town.winthrop.ma.us; Joe <Joe.jpejonovich@quincyma.gov>; rswartz@town.winthrop.ma.us

Subject: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower

Attachment(s): "smime.p7s"

Good Evening Everyone,

Good News as we the week approaches. We have seen the sites of Quincy and Winthrop come back online as the storm passes. Please look below for more details on the events:

20180304 15:18

Event: **Up**

Name: QncPM-SwB

Map: Quincy S-R-F

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 3 seconds Device's up time: 1 minute, 40 seconds

20180304 15:18

Event: **Up**

Name: QncPM-SwA

Map: Quincy S-R-F

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**

Name: WaterTower_Switch

Map: Winthrop Water Tower

Address: 1 [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 12 hours, 58 minutes, 49 seconds Device's up time: 16.90 seconds

These sites would benefit from a site survey; they may need repairs after taking a hit from an outage. Also, I will reach out to the sites for a timeline of events tomorrow, and review logs.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Sunday, March 04, 2018 7:53 PM EST
To: Rich Crehan <Rich.Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah.Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry.Reardon <greardon@cambridgefire.org>>; Scott Wilder <Scott.Wilder <swilder@brooklinema.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS.NET.Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; pflanagan@town.winthrop.ma.us; Joe <Joe <jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us
Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower
Attachment(s): "image001.png"

Thanks Rich I am seeing edge devices come up as well



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 4, 2018, at 7:45 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Good News as we the week approaches. We have seen the sites of Quincy and Winthrop come back online as the storm passes. Please look below for more details on the events:

20180304 15:18

Event: **Up**

Name: QncPM-SwB

Map: Quincy S-R-F

Address: 10.254.247.26

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 3 seconds Device's up time: 1 minute, 40 seconds

20180304 15:18

Event: **Up**

Name: QncPM-SwA

Map: Quincy S-R-F

Address: 10.254.247.25

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**

Name: WaterTower_Switch

Map: Winthrop Water Tower

Address: 10.10.79.10

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

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These sites would benefit from a site survey; they may need repairs after taking a hit from an outage. Also, I will reach out to the sites for a timeline of events tomorrow, and review logs.

Thank you,

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2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, March 05, 2018 8:17 AM EST

To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>>

CC: Sarah Plowman <Sarah.Plowman@boston.gov>>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>>; Scott Wilder <swilder@brooklinema.gov>>; PSNET <PSNET@PSNET@ftgtechnologies.com>>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net> <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net> <Fred@Interisle.net>>; pflanagan@town.winthrop.ma.us; Joe <Joe@jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us

Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower

FYI to all for sensitive equipment .

Winthrop will be shutting power off at the Police Station tonight at 2200 hours . They are working on a new transfer switch . We will see equipment go down.



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ✉

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2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Monday, March 05, 2018 8:32 AM EST
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; pflanagan@town.winthrop.ma.us; Joe <Joe <jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us
Subject: RE: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower
Attachment(s): "smime.p7s"

Good Morning Eric,

Thank you for the heads up!

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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To: Rich Crehan <rcrehan@ftgtechnologies.com>
Cc: Sarah Plowman <sarah.plowman@boston.gov>; Gerry Reardon <greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; pflanagan@town.winthrop.ma.us; Joe <jpepjonovich@quincyma.gov>; rswartz@town.winthrop.ma.us
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Condition:
[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 3 seconds Device's up time: 1 minute, 40 seconds

20180304 15:18

Event: **Up**
Name: QncPM-SwA
Map: Quincy S-R-F
Address: 10.254.247.25
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**
Name: WaterTower_Switch
Map: Winthrop Water Tower
Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 12 hours, 58 minutes, 49 seconds Device's up time: 16.90 seconds

These sites would benefit from a site survey; they may need repairs after taking a hit from an outage. Also, I will reach out to the sites for a timeline of events tomorrow, and review logs.

Thank you,

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From: Michael Kane <michael.kane@boston.gov>

Sent: Monday, March 05, 2018 11:33 AM EST

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: Mike Kane: You guys build out EOC video systems or is that outside your business

Give me a call

--

Michael Kane

Logistics Section Coordinator

Office of Emergency Management (OEM)

85 Bragdon Street | Boston, MA 02201

Phone: 617-343-2413 | Cell: 617-895-7215

michael.kane@boston.gov

From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Monday, March 05, 2018 2:47 PM EST
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>
CC: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Eric Johnson <eric.johnson@lan-tel.com>; pflanagan@town.winthrop.ma.us; Joe <Joe@jpepjonovich@quincyma.gov>; rswartz@town.winthrop.ma.us
Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower
Attachment(s): "image001.png"

Be Advised - Chuck and Rich are working at Winthrop Water Tower. Outages may occur.

Thank you,

Rich

On Mar 4, 2018, at 7:46 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

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Name: QncPM-SwA
Map: Quincy S-R-F
Address: 10.254.247.25
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**
Name: WaterTower_Switch
Map: Winthrop Water Tower
Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
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[Previous Condition was: Down]

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 05, 2018 2:48 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; pflanagan@town.winthrop.ma.us; Joe <Joe <jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us
Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower
Attachment(s): "image001.png"

Thank you

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 5, 2018, at 2:46 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Be Advised - Chuck and Rich are working at Winthrop Water Tower. Outages may occur.

Thank you,

Rich

On Mar 4, 2018, at 7:46 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Good News as we the week approaches. We have seen the sites of Quincy and Winthrop come back online as the storm passes. Please look below for more details on the events:

20180304 15:18

Event: **Up**

Name: QncPM-SwB

Map: Quincy S-R-F

Address: 10.254.247.26

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 3 seconds Device's up time: 1 minute, 40 seconds

20180304 15:18

Event: **Up**

Name: QncPM-SwA

Map: Quincy S-R-F

Address: 10.254.247.25

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**

Name: WaterTower_Switch

Map: Winthrop Water Tower

Address: 10.10.79.10

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: Down]

Time since last reported down: 12 hours, 58 minutes, 49 seconds Device's up time: 16.90 seconds

These sites would benefit from a site survey; they may need repairs after taking a hit from an outage. Also, I will reach out to the sites for a timeline of events tomorrow, and review logs.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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<image001.png>

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Monday, March 05, 2018 3:06 PM EST
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; pflanagan@town.winthrop.ma.us; Joe <Joe <jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us
Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower
Attachment(s): "image001.png"

Chuck and Rich are done at Winthrop - All clear.

Thank you,

Rich

On Mar 5, 2018, at 2:47 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Be Advised - Chuck and Rich are working at Winthrop Water Tower. Outages may occur.

Thank you,

Rich

On Mar 4, 2018, at 7:46 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

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Event: **Up**
Name: QncPM-SwB
Map: Quincy S-R-F
Address: 10.254.247.26
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
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Name: QncPM-SwA
Map: Quincy S-R-F
Address: 10.254.247.25
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 2 days, 6 hours, 15 minutes, 10 seconds Device's up time: 1 minute, 40 seconds

20180303 08:00

Event: **Up**
Name: WaterTower_Switch
Map: Winthrop Water Tower
Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 12 hours, 58 minutes, 49 seconds Device's up time: 16.90 seconds

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2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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<image001.png>

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 05, 2018 3:23 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; pflanagan@town.winthrop.ma.us; Joe <Joe <jpepjonovich@quincyma.gov>>; rswartz@town.winthrop.ma.us
Subject: Re: PSNet Notification: 20180304 Quincy Police Marina & Winthrop Water Tower

Thank you

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 5, 2018, at 3:05 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

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Name: WaterTower_Switch
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Address: 10.10.79.10
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

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Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Monday, March 05, 2018 9:46 PM EST

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Eric Johnson <Eric.Johnson@ejohnson@lan-tel.com>

CC: rswartz@town.winthrop.ma.us; pflanagan@town.winthrop.ma.us; Chuck@Interisle.net; Fred@Interisle.net

Subject: PSNet Alert: Winthrop PD SwA & SwB Down

Good Evening Everyone,

An alarm came in tonight from Winthrop PD. Please see below for more information:

Event: Down

Name: WinPD-SwA

Map: Revere-Winthrop S-R-F

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 7 hours, 15 minutes, 45 seconds

Device's up time: 262 days, 5 hours, 39 minutes, 0 seconds

Event: Down

Name: WinPD-SwB

Map: Winthrop Water Tower

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 6 hours, 13 minutes, 12 seconds

Device's up time: 262 days, 5 hours, 42 minutes, 11 seconds

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 05, 2018 9:50 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; rswartz@town.winthrop.ma.us; pflanagan@town.winthrop.ma.us; Chuck@Interisle.net; Fred@Interisle.net
Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

They are changing over power

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 5, 2018, at 9:45 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

An alarm came in tonight from Winthrop PD. Please see below for more information:

Event: Down
Name: WinPD-SwA
Map: Revere-Winthrop S-R-F
Address: 10.254.247.193
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 26 days, 7 hours, 15 minutes, 45 seconds

Device's up time: 262 days, 5 hours, 39 minutes, 0 seconds

Event: Down
Name: WinPD-SwB
Map: Winthrop Water Tower
Address: 10.254.247.194
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 6 hours, 13 minutes, 12 seconds

Device's up time: 262 days, 5 hours, 42 minutes, 11 seconds

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From: Chief Paul Flanagan <pflanagan@town.winthrop.ma.us>

Sent: Monday, March 05, 2018 9:52 PM EST

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <psnet@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Richard Swartz <Richard Swartz <rswartz@town.winthrop.ma.us>>; chuck@interisle.net; fred@interisle.net

Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

Winthrop PD is having a new transfer switch tied in. Station should be back up in 4 hours. Chief Flanagan WFD sending this e-mail

Get [Outlook for iOS](#)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, March 5, 2018 9:50:23 PM

To: Rich Crehan

Cc: Scott Wilder <swilder@brooklinema.gov>; PSNET; PS NET Support; Gerry Reardon; Richard Swartz; Chief Paul Flanagan;

Chuck@Interisle.net

Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

They are changing over power

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 5, 2018, at 9:45 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

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Event: Down

Name: WinPD-SwA

Map: Revere-Winthrop S-R-F

Address: 10.254.247.193

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Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 7 hours, 15 minutes, 45 seconds

Device's up time: 262 days, 5 hours, 39 minutes, 0 seconds

Event: Down

Name: WinPD-SwB

Map: Winthrop Water Tower

Address: 10.254.247.194

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 6 hours, 13 minutes, 12 seconds

Device's up time: 262 days, 5 hours, 42 minutes, 11 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Monday, March 05, 2018 9:55 PM EST

To: Chief Paul Flanagan <Chief Paul Flanagan <pflanagan@town.winthrop.ma.us>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Richard Swartz <Richard Swartz <rswartz@town.winthrop.ma.us>>; chuck@interisle.net; fred@interisle.net

Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

Good to go!

On Mar 5, 2018, at 9:54 PM, Chief Paul Flanagan <pflanagan@town.winthrop.ma.us> wrote:

Winthrop PD is having a new transfer switch tied in. Station should be back up in 4 hours. Chief Flanagan WFD sending this e-mail

Get [Outlook for iOS](#)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, March 5, 2018 9:50:23 PM

To: Rich Crehan

Cc: Scott Wilder; Sarah Plowman; PSNET; PS NET Support; Gerry Reardon; Richard Swartz; Chief Paul Flanagan; Chuck@Interisle.net; Fred@Interisle.net

Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

They are changing over power

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Event: Down
Name: WinPD-SwA
Map: Revere-Winthrop S-R-F
Address: 10.254.247.193
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 26 days, 7 hours, 15 minutes, 45 seconds

Device's up time: 262 days, 5 hours, 39 minutes, 0 seconds

Event: Down
Name: WinPD-SwB
Map: Winthrop Water Tower
Address: 10.254.247.194
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 05, 2018 11:23 PM EST
To: Chief Paul Flanagan <pflanagan@town.winthrop.ma.us>>
CC: Rich Crehan <rcrehan@ftgtechnologies.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <psnet@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Richard Swartz <Richard Swartz <rswartz@town.winthrop.ma.us>>; chuck@interisle.net; fred@interisle.net
Subject: Re: PSNet Alert: Winthrop PD SwA & SwB Down

Received

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

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Cc: Scott Wilder; Sarah Plowman; PSNET; PS NET Support; Gerry Reardon; Richard Swartz; Chief Paul Flanagan; Chuck@Interisle.net; Fred@Interisle.net
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contained in, or attached to, this email is strictly prohibited. If you have received this e-mail in error, please immediately notify the sender and delete this e-mail from your computer system.

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, March 06, 2018 10:32 AM EST

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

BCC: Mike Kiely <Mike Kiely <mkiely@police.somerville.ma.us>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Rescheduling PSnet? Your reply needed

Hello folks,

Due to a cascade of event rescheduling thanks to tomorrow's weather, I'm looking to potentially **reschedule the Monday morning PSnet meeting** that we had discussed last month.

Could you please reply asap and let me know your availability and either/both:

- Thursday, March 15, 1pm
- Tuesday, March 13, 10:30am

Location TBD -- if you can host, feel free to shout that out, too.

Thanks very much,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, March 06, 2018 10:35 AM EST
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
Subject: Re: Rescheduling PSnet? Your reply needed

March 15



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 6, 2018, at 10:32 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hello folks,

Due to a cascade of event rescheduling thanks to tomorrow's weather, I'm looking to potentially **reschedule the Monday morning PSnet meeting** that we had discussed last month.

Could you please reply asap and let me know your availability and either/both:

- Thursday, March 15, 1pm
- Tuesday, March 13, 10:30am

Location TBD -- if you can host, feel free to shout that out, too.

Thanks very much,
Sarah

--

Sarah Plowman

Regional Planner

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Wednesday, March 07, 2018 3:03 PM EST

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Jeff Gilmore <Jeff.Gilmore@cityofeverett.org>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net> <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net> <Fred@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>

Subject: PSNet Alert: Everett Police HQ has lost power

Attachment(s): "smime.p7s"

Good Afternoon Everyone,

Please be aware that the building that houses Everett Police HQ has lost power entirely, and the backup generators failed to start. I just spoke with Jeff Gilmore – who informed me of the event. We are standing by for more updates...

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



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From: Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>
Sent: Wednesday, March 07, 2018 4:41 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: PSNet Alert: Everett Police HQ has lost power
Attachment(s): "image001.png"

Power restored

Sergeant Jeffrey Gilmore
Everett Police Dept
45 Elm Street
Everett, MA. 02149

On Mar 7, 2018, at 4:32 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

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<image001.png>

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 07, 2018 4:58 PM EST
To: Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>
CC: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>
Subject: Re: PSNet Alert: Everett Police HQ has lost power

Received



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
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Power restored

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45 Elm Street
Everett, MA. 02149

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<image001.png>

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Wednesday, March 07, 2018 5:07 PM EST
To: Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: RE: PSNet Alert: Everett Police HQ has lost power
Attachment(s): "smime.p7s"

Thank you, Sgt Gilmore. InterMapper shows devices back online. I will review the impacted devices' logs to see if the outage triggered any other issues.

Chuck, if I catch anything outstanding – I will shoot you a message.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Jeffrey Gilmore [mailto:jeffrey.gilmore@cityofeverett.org]
Sent: Wednesday, March 07, 2018 4:42 PM
To: Rich Crehan <rcrehan@ftgtechnologies.com>
Cc: Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Eric Johnson <ejohnson@lan-tel.com>
Subject: Re: PSNet Alert: Everett Police HQ has lost power

Power restored

Sergeant Jeffrey Gilmore
Everett Police Dept
45 Elm Street
Everett, MA. 02149

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Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 07, 2018 7:25 PM EST
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>
Subject: Re: FTG Alarm: RevBT-SwA

Thank you the CIMS server went down but is now up



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 7, 2018, at 7:21 PM, FTG NOC <noc@ftgtechnologies.com> wrote:

FTG NOC Ticket # 291205 - This alarm came in on 3/2/18 and again on 3/7/18 (6:44pm)

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]
Sent: Wednesday, March 07, 2018 6:44 PM
To: FTG NOC <noc@ftgtechnologies.com>
Subject: FTG Alarm: RevBT-SwA

03/07 18:38:52: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Alarm
Name: RevBT-SwA
Map: Revere Broadway Tower
Address: 10.254.247.105
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition: No SNMPv2c response.
[Previous Condition was: Short-term Packet Loss: 23.0 %]

Time since last reported down: 6 minutes, 57 seconds Device's up time: 449 days, 2 hours, 15 minutes, 15 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Wednesday, March 07, 2018 8:56 PM EST

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <gerry.reardon@cambridgefire.org>

CC: Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; ohare@bostonems.org; derdak@bostonems.org; steve.hillson@boston.gov; dan.rothman@boston.gov; linda.calnan@boston.gov; john.surette@pd.boston.gov; joseph.brooks@boston.gov; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>

Subject: PSNet Alert: Boston Eggleston Tower Down

Attachment(s): "smime.p7s"

Good Evening Everyone,

We have been seeing a few alerts come in through the late evening here as the storm makes its way through the area.

Currently, we have Eggleston Tower reporting downed equipment.

More details can be found below:

Boston – Boston Eggleston Tower

Event: Down

Name: BosET-SwA

Map: Boston Eggleston

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: No SNMPv2c response.]

Time since last reported down: 26 days, 2 hours, 51 minutes, 6 seconds Device's up time: 26 days, 2 hours, 43 minutes, 46 seconds

Event: Down

Name: BosET-SwB

Map: Boston Eggleston

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 26 days, 2 hours, 51 minutes, 23 seconds Device's up time: 26 days, 2 hours, 44 minutes, 22 seconds

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 07, 2018 9:24 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore < Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade (Chuck@Interisle.net) < Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Paul.landry@cityofeverett.org; Fred Goldstein (Fred@Interisle.net) < Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down
Attachment(s): "image001.png"

All

It looks like the back haul connection from 1900 Columbus/ walnut park to 35 Northampton is down on the walnut park side . I checked with BPD and they have power to their radio equipment that is housed on roof. This is impacting many cameras on BPD side

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

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<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 7, 2018, at 3:21 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Hello Everyone,

Below are more details on which devices were impacted by the power outage at Everett Police HQ:

Event: Down
Name: EvertDC-SwA
Map: Everett S-R-F
Address: 10.254.246.197
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwA
Map: Everett S-R-F
Address: 10.254.246.194

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvtPD-SwC
Map: Everett S-R-F
Address: 10.254.246.196
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvtDC-SwB
Map: Everett S-R-F
Address: 10.254.246.198
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvtPD-SwB
Map: Everett S-R-F
Address: 10.254.246.195
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: Linksys SRW208MP
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: Ping/Echo
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvtHA-SwA
Map: Everett S-R-F
Address: 10.254.246.209
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

We are standing by for when the power returns.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Paul Landry <Paul Landry <landry@cityofeverett.org>>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: RE: PSNet: Walnut Park and sporadic equipment going up and down
Attachment(s): "smime.p7s"

Good Evening Eric,

I tried reaching out to Boston HA, but went straight to voicemail.

InterMapper is showing all of Egleston offline. Looks like a power outage.

I will keep you posted if I get any updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down

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Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwA
Map: Everett S-R-F
Address: 10.254.246.194
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwC
Map: Everett S-R-F
Address: 10.254.246.196
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertDC-SwB
Map: Everett S-R-F
Address: 10.254.246.198
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
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Map: Everett S-R-F
Address: 10.254.246.195
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
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Event: Down
Name: Linksys SRW208MP
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: Ping/Echo
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Event: Down

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 07, 2018 9:54 PM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Shawn Romanoski <Shawn Romanoski <shawn.romanoski@pd.boston.gov>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; ohare@bostonems.org; derdak@bostonems.org; steve.hillson@boston.gov; dan.rothman@boston.gov; linda.calnan@boston.gov; john.surette@pd.boston.gov; joseph.brooks@boston.gov; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: Re: PSNet Alert: Boston Egleston Tower Down
Attachment(s): "image001.png"

Rich
Thanks I missed this email in the mass of emails I'm getting from intermapper.

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 7, 2018, at 8:55 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

We have been seeing a few alerts come in through the late evening here as the storm makes its way through the area.

Currently, we have Egleston Tower reporting downed equipment.

More details can be found below:

Boston – Boston Egleston Tower

Event: Down

Name: BosET-SwA

Map: Boston Egleston

Address: 10.254.71.241

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: No SNMPv2c response.]

Time since last reported down: 26 days, 2 hours, 51 minutes, 6 seconds Device's up time: 26 days, 2 hours, 43 minutes, 46 seconds

Event: Down
Name: BosET-SwB
Map: Boston Egleston
Address: 10.254.71.242
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 26 days, 2 hours, 51 minutes, 23 seconds Device's up time: 26 days, 2 hours, 44 minutes, 22 seconds

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Wednesday, March 07, 2018 10:40 PM EST
To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>
CC: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@swilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Jeff Gilmore <Jeff.Gilmore@jeffrey.gilmore@cityofeverett.org>; Paul Landry <Paul.Landry@cityofeverett.org>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>
Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down
Attachment(s): "smime.p7s"

Rich, Eric,

The fundamental problem with Walnut Park/Egleston Tower is that we have only one microwave link from 35 Northampton to that site, and this has never been a strong link. There used to be another link from Brookline Town Hall, but that was taken down from Walnut Park and now provides Brookline's link to NE Baptist Hospital, which has been working very well.

Of course, there is also only one microwave link from Walnut Park to the Lewenberg School, so all of the cameras reached via that site are also offline.

Maybe it is time to have another conversation with Boston about leveraging the BoNet connection to Walnut Park. I seem to recall that there was a plan for getting the Lewenberg School on BoNet as well.

I'm afraid this is not going to be a good night for PSnet, since the snow is sticking to many of the antennas. The ones that are probably most affected are the antennas shooting in a northerly direction. I suspect many of these problems will last well into tomorrow.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/7/18 9:51 PM, Rich Crehan wrote:

Good Evening Eric,

I tried reaching out to Boston HA, but went straight to voicemail.

InterMapper is showing all of Egleston offline. Looks like a power outage.

I will keep you posted if I get any updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]
Sent: Wednesday, March 07, 2018 9:25 PM
To: Rich Crehan <rcrehan@ftgtechnologies.com>
Cc: Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greadon@cambridgefire.org>; Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Paul Landry <Paul.Landry@cityofeverett.org>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>
Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down

All

It looks like the back haul connection from 1900 Columbus/ walnut park to 35 Northampton is down on the walnut park side . I checked with BPD and they have power to their radio equipment that is housed on roof. This is impacting many cameras on BPD side



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 7, 2018, at 3:21 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Hello Everyone,

Below are more details on which devices were impacted by the power outage at Everett Police HQ:

Event: Down
Name: EvertDC-SwA
Map: Everett S-R-F
Address: 10.254.246.197
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwA
Map: Everett S-R-F
Address: 10.254.246.194
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwC
Map: Everett S-R-F
Address: 10.254.246.196

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertDC-SwB
Map: Everett S-R-F
Address: 10.254.246.198
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwB
Map: Everett S-R-F
Address: 10.254.246.195
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: Linksys SRW208MP
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: Ping/Echo
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertHA-SwA
Map: Everett S-R-F
Address: 10.254.246.209
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

We are standing by for when the power returns.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Thursday, March 08, 2018 8:42 AM EST
To: Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>
CC: Shawn Romanoski <shawn.romanowski@pd.boston.gov>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Eric Johnson <eric.johnson@lan-tel.com>; ohare@bostonems.org; derdak@bostonems.org; steve.hillson@boston.gov; dan.rothman@boston.gov; linda.calnan@boston.gov; john.surette@pd.boston.gov; joseph.brooks@boston.gov; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>
Subject: RE: PSNet Alert: Boston Egleston Tower Down
Attachment(s): "smime.p7s"

Good Morning Everyone,

We are seeing sites and systems come back online this morning. Equipment at Egleston Tower is up to indicate that power has been restored to the site.

More details on equipment below:

Event: **Up**
Name: **BosET-SwA**
Map: Boston Egleston
Address: [REDACTED]
Probe Type: SNMP - Cisco Switch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 6 hours, 31 minutes, 6 seconds Device's up time: 26 days, 9 hours, 15 minutes, 31 seconds

Event: **Up**
Name: **BosET-SwB**
Map: Boston Egleston
Address: 1000 74th St
Probe Type: SNMP - Cisco Switch (port 161 SNMPv2c)
Condition:
[Previous Condition was: Down]

Time since last reported down: 6 hours, 31 minutes, 15 seconds Device's up time: 26 days, 9 hours, 15 minutes, 46 seconds

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan
Sent: Wednesday, March 07, 2018 8:57 PM
To: Sarah Plowman (sarah.plowman@boston.gov) <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>
Cc: Shawn Romanoski <shawn.romanowski@pd.boston.gov>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Eric Johnson <eric.johnson@lan-tel.com>; 'ohare@bostonems.org' <ohare@bostonems.org>; 'derdak@bostonems.org' <derdak@bostonems.org>; 'steve.hillson@boston.gov' <steve.hillson@boston.gov>; 'dan.rothman@boston.gov' <dan.rothman@boston.gov>; 'linda.calnan@boston.gov' <linda.calnan@boston.gov>; 'john.surette@pd.boston.gov' <john.surette@pd.boston.gov>; 'joseph.brooks@boston.gov' <joseph.brooks@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>
Subject: PSNet Alert: Boston Egleston Tower Down

Good Evening Everyone,

We have been seeing a few alerts come in through the late evening here as the storm makes its way through the area.

Currently, we have Egleston Tower reporting downed equipment.

More details can be found below:

Boston – Boston Egleston Tower

Event: Down
Name: BosET-SwA
Map: Boston Egleston
Address: 10.254.71.241
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: No SNMPv2c response.]

Time since last reported down: 26 days, 2 hours, 51 minutes, 6 seconds Device's up time: 26 days, 2 hours, 43 minutes, 46 seconds

Event: Down
Name: BosET-SwB
Map: Boston Egleston
Address: 10.254.71.242
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 26 days, 2 hours, 51 minutes, 23 seconds Device's up time: 26 days, 2 hours, 44 minutes, 22 seconds

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, March 08, 2018 11:49 AM EST
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; Jeff Gilmore <Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Paul.Iandry@cityofeverett.org; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down
Attachment(s): "image001.png"

Yes rich thanks



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 7, 2018, at 9:50 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Eric,

I tried reaching out to Boston HA, but went straight to voicemail.

InterMapper is showing all of Egleston offline. Looks like a power outage.

I will keep you posted if I get any updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Eric Johnson [<mailto:ejohnson@Lan-Tel.com>]

Sent: Wednesday, March 07, 2018 9:25 PM

To: Rich Crehan <rcrehan@ftgtechnologies.com>

Cc: Sarah Plowman <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>; Jeff Gilmore <jeffrey.gilmore@cityofeverett.org>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Paul Landry <Paul.Landry@cityofeverett.org>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>

Subject: Re: PSNet: Walnut Park and sporadic equipment going up and down

All

It looks like the back haul connection from 1900 Columbus/ walnut park to 35 Northampton is down on the walnut park side . I checked with BPD and they have power to their radio equipment that is housed on roof. This is impacting many cameras on BPD side



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘ |

TWITTER : @ejclown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 7, 2018, at 3:21 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Hello Everyone,

Below are more details on which devices were impacted by the power outage at Everett Police HQ:

Event: Down

Name: EvtDC-SwA

Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwA
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwC
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertDC-SwB
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertPD-SwB
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: Linksys SRW208MP
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: Ping/Echo
Condition:
[Previous Condition was: OK]

Event: Down
Name: EvertHA-SwA
Map: Everett S-R-F
Address: 10.10.73.11
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

We are standing by for when the power returns.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

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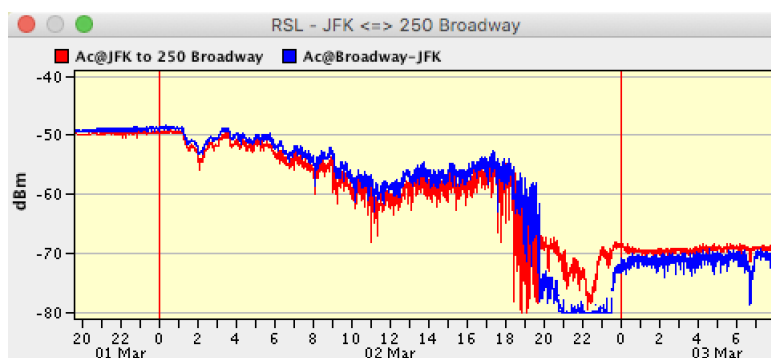
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From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, March 08, 2018 1:25 PM EST
To: Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>
CC: David Spaulding <David Spaulding <Dave@USAi.net>>; Cris Boisvert <Cris@USAi.net>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Gerry Reardon <Gerry Reardon <GReardon@CambridgeFire.Org>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: PSnet: Boston JFK to Revere Broadway Tower microwave link misaligned
Attachment(s): "smime.p7s"

Rich, et al.,

I've been reviewing status of all the PSnet backbone microwave links after the overnight storm. In general, most microwave links have recovered. However, some still have snow on the antennas, so signal levels are lower than normal.

I did uncover a problem from last Friday's Nor'easter, though. The Boston JFK to Broadway Tower site in Revere appears to have been misaligned by the wind, as shown by this chart of receive levels:

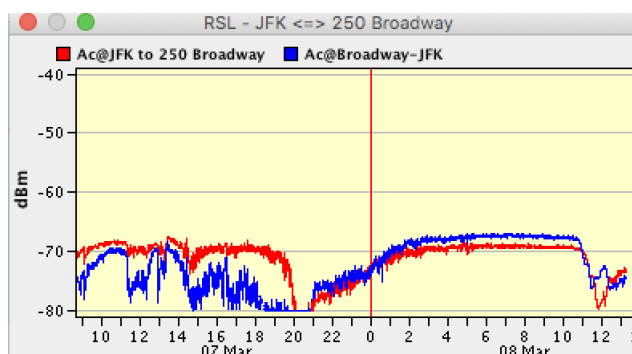


As a result, this link was more adversely affected by snow buildup last night than other similar links. At the -70 dBm receive levels shown on the right of the chart, this link is operating on the edge, and is barely able to maintain a viable data link.

The radios are DragonWave AirPair 200 models operating in the 23 GHz band.

The most likely explanation for the radical drop in receive levels is that the high winds last Friday caused at least one of the radios to become misaligned. Let's hope it is the radio at the Broadway Tower site, since that will be relatively easy to re-align. If it is the radio at the JFK end, then...

At this time, this microwave link is carrying traffic, but it is now rather unreliable. While we have other microwave links into Revere, this is a preferred link to reach the Revere Reservoir P25 radio site, which also includes a link for Metrofire radios as well as being a transmit site for Metro North RECC radios. Strangely enough, because the JFK to Winthrop PD microwave link is still down, this link from JFK to Broadway Tower was playing an important role in keeping Revere and Winthrop connected to the PSnet backbone last night, despite the weakened condition of this radio. Here is a chart showing what things looked like for this same link during last night's storm:



When the receive levels drop below about -75 dBm, this microwave link cannot maintain a data channel. As you can see, there's not much margin

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Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Dave Spaulding <Dave@USAi.net>

Sent: Thursday, March 08, 2018 3:46 PM EST

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Cris Boisvert <Cris Boisvert <Cris@USAi.net>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Gerry Reardon <Gerry Reardon <GReardon@CambridgeFire.Org>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

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From: Scott Wilder <swilder@brooklinema.gov>

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CC: Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Cris Boisvert <Cris Boisvert <Cris@USAI.net>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Gerry Reardon <Gerry Reardon <GReardon@CambridgeFire.Org>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>

Subject: RE: PSnet: Boston JFK to Revere Broadway Tower microwave link misaligned

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Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

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Sent: Thursday, March 08, 2018 3:47 PM

To: Chuck Wade

Cc: Rich Crehan; Cris Boisvert; Eric Johnson; Scott Wilder; Sarah Plowman; Michele Bilodeau; Glenn Turner; Gerry Reardon; Fred Goldstein

Subject: Re: PSnet: Boston JFK to Revere Broadway Tower microwave link misaligned

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From: Dave Spaulding <Dave@USAi.net>
Sent: Thursday, March 08, 2018 4:18 PM EST
To: Scott Wilder <swilder@brooklinema.gov>
CC: Chuck Wade <Chuck.Wade@Interisle.net>; Rich Crehan <Rich.Crehan@RCrehan@FTGTechnologies.com>; Cris Boisvert <Cris.Boisvert@Cris@USAi.net>; Eric Johnson <Eric.Johnson@EJohnson@LAN-TEL.com>; Sarah Plowman <Sarah.Plowman@Sarah.Plowman@Boston.gov>; Michele Bilodeau <Michele.Bilodeau@Michele.Bilodeau@Boston.gov>; Glenn Turner <Glenn.Turner@GTurner@CambridgeFire.org>; Gerry Reardon <Gerry.Reardon@GReardon@CambridgeFire.Org>; Fred Goldstein <Fred.Goldstein@Fred@Interisle.net>
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Sent: Thursday, March 08, 2018 3:47 PM
To: Chuck Wade
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Sent: Thursday, March 08, 2018 5:25 PM EST
To: Dave Spaulding <Dave Spaulding <Dave@USAi.net>>
CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Cris Boisvert <Cris Boisvert <Cris@USAi.net>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Gerry Reardon <Gerry Reardon <GReardon@CambridgeFire.Org>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>
Subject: RE: PSnet: Boston JFK to Revere Broadway Tower microwave link misaligned

Hi Dave, thanks for the information and link.

Scott

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Dave Spaulding [mailto:Dave@USAi.net]
Sent: Thursday, March 08, 2018 4:19 PM
To: Scott Wilder
Cc: Chuck Wade; Rich Crehan; Cris Boisvert; Eric Johnson; Sarah Plowman; Michele Bilodeau; Glenn Turner; Gerry Reardon; Fred Goldstein
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Sent: Thursday, March 08, 2018 3:47 PM

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, March 09, 2018 1:13 PM EST

To: jeffrey.gilmore@cityofeverett.org; Allen Peluso <Allen.Peluso@ci.everett.ma.us>;
jessica.jones@boston.gov; michele.bilodeau@boston.gov

Subject: Everett Server

We are on site troubleshooting one of the CIMS camera servers at Everett PD . It appears we might have a problem due to power issues caused by storm. Will update accordingly



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, March 09, 2018 3:20 PM EST

To: jeffrey.gilmore@cityofeverett.org; Allen Peluso <Allen.Peluso@ci.everett.ma.us>;
jessica.jones@boston.gov; michele.bilodeau@boston.gov

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We are all set back to normal server went into recovery mode and all cameras are up



Respectfully,

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ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Monday, March 12, 2018 9:20 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Lan-Tel PO Dispatched

Attachment(s): "Lan-Tel PO Dispatched.pdf"

Eric and Scott,

Attached please find the dispatched PO for Lan-tel to begin working on the FATPOT project. I am not in the office today, however, tomorrow I will be happy to send along the actual contract documentation that has been signed by all parties via email.

Please let me know if you have any questions.

Thank you,
Jess

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Linda Calnan <linda.calnan@boston.gov>

Sent: Monday, March 12, 2018 3:20 PM EDT

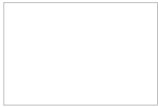
To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don Burgess <don.burgess@boston.gov>; Robert Slade <Robert Slade <robert.slade@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>; William Joyce <William Joyce <william.joyce@boston.gov>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Thomas, Ian; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Gary Cupido <Gary Cupido <cupidog@vidsys.com>; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>; John Gillis <John Gillis <john.r.gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>

Subject: Security Camera Strategy Meeting Status Update - for 3/14/18 Meeting

Attachment(s): "Security Camera Strategy Meeting_3-14-18.docx"

Attached are the status updates for Wednesday's meeting. Due to the weather, feel free to bridge in for this meeting on Wed.

Thank you.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, March 12, 2018 4:42 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Staying after at PSnet on Thursday?

Hi Eric,

I apologize if I already sent this out; my mind is scattered due to the stormy weather coming up. Would you be able to hang back after the PSnet meeting on Thursday afternoon? In the rotation of PSnet vendors it is LAN-TEL's turn to stay for a little Q&A check in with the Committee.

Let me know!

Thanks,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 12, 2018 4:42 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Staying after at PSnet on Thursday?

Not a problem

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, March 12, 2018 4:42 PM
To: Eric Johnson
Cc: Scott Wilder
Subject: Staying after at PSnet on Thursday?

Hi Eric,

I apologize if I already sent this out; my mind is scattered due to the stormy weather coming up. Would you be able to hang back after the PSnet meeting on Thursday afternoon? In the rotation of PSnet vendors it is LAN-TEL's turn to stay for a little Q&A check in with the Committee.

Let me know!

Thanks,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, March 12, 2018 4:43 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Staying after at PSnet on Thursday?

Thank you!

On Mon, Mar 12, 2018 at 4:42 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
Not a problem

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Monday, March 12, 2018 4:42 PM
To: Eric Johnson
Cc: Scott Wilder
Subject: Staying after at PSnet on Thursday?

Hi Eric,

I apologize if I already sent this out; my mind is scattered due to the stormy weather coming up. Would you be able to hang back after the PSnet meeting on Thursday afternoon? In the rotation of PSnet vendors it is LAN-TEL's turn to stay for a little Q&A check in with the Committee.

Let me know!

Thanks,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: [617.635.1400](tel:617.635.1400)
Fax: [617.635.2974](tel:617.635.2974)

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--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Wednesday, March 14, 2018 11:03 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Lan-Tel Contract Documents

Attachment(s): "Lan-Tel Contract Documents.pdf", "FATPOT PO.pdf"

Good morning,

Attached please find the Lan-Tel - City of Boston contract documents to keep for your records. I also attached the PO in case it did not go through.

Thanks,

Jess

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

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Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 14, 2018 11:13 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: Lan-Tel Contract Documents

We have received thank you



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 14, 2018, at 11:03 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

Good morning,

Attached please find the Lan-Tel - City of Boston contract documents to keep for your records. I also attached the PO in case it did not go through.

Thanks,
Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

<Lan-Tel Contract Documents.pdf>

<FATPOT PO.pdf>

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From: Mary Milligan <mmilligan@lan-tel.com>

Sent: Thursday, March 15, 2018 4:55 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; Rich Ahern <Rich Ahern <rahern@lan-tel.com>>>

Subject: February CIMS Billing

Attachment(s): "February CIMS Back Up Final.xls", "9917400-DOINNOV-3-14-2018-2.PDF"

Good Day,

Please see the attached invoice (9917400) and backup for CIMS work completed in February 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mare Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, March 15, 2018 9:35 AM EDT
To: jessica.jones@boston.gov
Subject: CIMS Info
Attachment(s): "CIMS DEVICES 2015 -2017.doc.docx","CIMS Audit numbers.xlsx"

The audit needs to be updated

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣ □
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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, March 15, 2018 9:36 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: CIMS Info

Thank you, Eric!

On Thu, Mar 15, 2018 at 9:35 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:
The audit needs to be updated

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254) | **F** [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣
www.lan-tel.com

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Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, March 15, 2018 10:02 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: CIMS Info

Hey Eric,

Are you joining the Conference Call?

On Thu, Mar 15, 2018 at 9:35 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:
The audit needs to be updated

Respectfully,

Eric Johnson

Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254) | **F** [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣
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Jessica Jones

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Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, March 15, 2018 11:15 AM EDT
To: Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; Rich Ahern <Rich Ahern <rahern@lan-tel.com>>
Subject: Re: February CIMS Billing

Hi Mary,

Thanks for sending along. The payment will be slightly delayed as we have been pulling from the wrong contract. We are going to have to pull from Contract# 40555. I was wondering when you will be renewing your contract with the state? We will need to do a new contract very soon as several contracts with Lan-Tel are expiring on May 31st.

Thanks,
Jess

On Thu, Mar 15, 2018 at 4:55 AM, Mary Milligan<mmilligan@lan-tel.com> wrote:

Good Day,

Please see the attached invoice (9917400) and backup for CIMS work completed in February 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mare Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T [781.352.4717](tel:781.352.4717) F [781.551.8667](tel:781.551.8667)

mmilligan@lan-tel.com | www.lan-tel.com

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Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Thursday, March 15, 2018 1:03 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>
Subject: RE: February CIMS Billing --- LAN-TEL's renewed contract is attached
Attachment(s): "Lan-Tel Communications Inc_.pdf"

Good Afternoon Jess,

Our renewed contract for FAC64 is attached. Reach out if there is anything else you need.

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Thursday, March 15, 2018 11:16 AM
To: Mary Milligan <mmilligan@lan-tel.com>
Cc: Eric Johnson <ejohnson@Lan-Tel.com>; Dennis Drain <ddrain@lan-tel.com>; Jeff Bodio <jeffb@lan-tel.com>; Kate Waldron <kwaldron@lan-tel.com>; Rich Ahern <rahern@lan-tel.com>
Subject: Re: February CIMS Billing

Hi Mary,

Thanks for sending along. The payment will be slightly delayed as we have been pulling from the wrong contract. We are going to have to pull from Contract# 40555. I was wondering when you will be renewing your contract with the state? We will need to do a new contract very soon as several contracts with Lan-Tel are expiring on May 31st.

Thanks,
Jess

On Thu, Mar 15, 2018 at 4:55 AM, Mary Milligan <mmilligan@lan-tel.com> wrote:

Good Day,
Please see the attached invoice (9917400) and backup for CIMS work completed in February 2018.
Feel free to reach out to me for any additional information.
Thanks
Mare



Mare Milligan
Accounting Specialist
1400 PROVIDENCE HIGHWAY, SUITE 3100
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mmilligan@lan-tel.com | www.lan-tel.com

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--
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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Thursday, March 15, 2018 1:05 PM EDT

To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

CC: Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: RE: February CIMS Billing --- LAN-TEL's renewed contract is attached

Perfect!! I am going to send over a few docs for you guys to fill out to get a new contract going.

Thank you!!

On Mar 15, 2018 1:03 PM, "Kate Waldron" <kwaldron@lan-tel.com> wrote:

Good Afternoon Jess,

Our renewed contract for FAC64 is attached. Reach out if there is anything else you need.

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]

Sent: Thursday, March 15, 2018 11:16 AM

To: Mary Milligan <mmilligan@lan-tel.com>

Cc: Eric Johnson <ejohnson@Lan-Tel.com>; Dennis Drain <ddrain@lan-tel.com>; Jeff Bodio <jeffb@lan-tel.com>; Kate Waldron <kwaldron@lan-tel.com>; Rich Ahern <rahern@lan-tel.com>

Subject: Re: February CIMS Billing

Hi Mary,

Thanks for sending along. The payment will be slightly delayed as we have been pulling from the wrong contract. We are going to have to pull from Contract# 40555. I was wondering when you will be renewing your contract with the state? We will need to do a new contract very soon as several contracts with Lan-Tel are expiring on May 31st.

Thanks,

Jess

On Thu, Mar 15, 2018 at 4:55 AM, Mary Milligan <mmilligan@lan-tel.com> wrote:

Good Day,

Please see the attached invoice (9917400) and backup for CIMS work completed in February 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mare Milligan

Accounting Specialist

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Jessica Jones

Regional Planner

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, March 15, 2018 1:17 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: PS NET Support <PS.NET.Support@ftgtechnologies.com>; PSNET <PSNET@ftgtechnologies.com>; Chuck@Interisle.net; Fred@Interisle.net; jpepjonovich@quincyma.gov; Eric Johnson <Eric.Johnson@lan-tel.com>

Subject: PSNet Alert: Quincy Police Marina Down

Hello Everyone,

Please be advised: Switch A and B are currently down at Quincy Police Marina. FTG is currently reaching out to the site to see if there was any power loss to the site.

Event: Down

Name: QncPM-SwA

Map: Quincy S-R-F

Address: [REDACTED]

Probe Type: CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 7 days, 9 hours, 13 minutes, 37 seconds

Device's up time: 10 days, 16 hours, 22 minutes, 6 seconds

Event: Down

Name: QncPM-SwB

Map: Quincy S-R-F

Address: 10.254.247.26

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 20 hours, 29 minutes, 15 seconds

Device's up time: 10 days, 16 hours, 22 minutes, 11 seconds

Thank you,

Rich

From: Joe P <jpepjonovich@quincyma.gov>
Sent: Thursday, March 15, 2018 2:20 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: PSNet Alert: Quincy Police Marina Down

Rich,

It's a problem with the UPS. It smelled like burnt electrical wires.
UPS was disconnected from wall & powered down so that also means our cameras are also down

Thanks,
Joe

> On Mar 15, 2018, at 1:17 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

>

> Hello Everyone,

>

> Please be advised: Switch A and B are currently down at Quincy Police Marina. FTG is currently reaching out to the site to see if there was any power loss to the site.

>

> Event: Down

> Name: QncPM-SwA

> Map: Quincy S-R-F

> Address: [REDACTED]

> Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

> Condition:

> [Previous Condition was: OK]

>

> Time since last reported down: 7 days, 9 hours, 13 minutes, 37 seconds

> Device's up time: 10 days, 16 hours, 22 minutes, 6 seconds

>

> _____

>

> Event: Down

> Name: QncPM-SwB

> Map: Quincy S-R-F

> Address: [REDACTED]

> Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

> Condition:

> [Previous Condition was: OK]

>

> Time since last reported down: 20 hours, 29 minutes, 15 seconds

> Device's up time: 10 days, 16 hours, 22 minutes, 11 seconds

> _____

>

> Thank you,

>

> Rich

From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Friday, March 16, 2018 8:27 AM EDT
To: Joe P <Joe P <jpepjonovich@quincyma.gov>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: RE: PSNet Alert: Quincy Police Marina Down

Good Morning,

Joe, as you know, I will be looking to replace the UPS today.

Chuck, I can head out to CFD and Quincy to replace the UPS. Is there any particular UPS you'd like me to use, or just grab what is available at CFD?

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

-----Original Message-----

From: Joe P [<mailto:jpepjonovich@quincyma.gov>]
Sent: Thursday, March 15, 2018 2:20 PM
To: Rich Crehan
Cc: Sarah Plowman; Scott Wilder; Gerry Reardon; PS NET Support; PSNET; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson
Subject: Re: PSNet Alert: Quincy Police Marina Down

Rich,

It's a problem with the UPS. It smelled like burnt electrical wires.
UPS was disconnected from wall & powered down so that also means our cameras are also down

Thanks,
Joe

> On Mar 15, 2018, at 1:17 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

>
> Hello Everyone,
>
> Please be advised: Switch A and B are currently down at Quincy Police Marina. FTG is currently reaching out to the site to see if there was any power loss to the site.
>
> Event: Down
> Name: QncPM-SwA
> Map: Quincy S-R-F
> Address: [REDACTED]
> Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
> Condition:
> [Previous Condition was: OK]
>
> Time since last reported down: 7 days, 9 hours, 13 minutes, 37 seconds
> Device's up time: 10 days, 16 hours, 22 minutes, 6 seconds
>
> _____
>
> Event: Down
> Name: QncPM-SwB
> Map: Quincy S-R-F
> Address: [REDACTED]
> Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
> Condition:
> [Previous Condition was: OK]
>
> Time since last reported down: 20 hours, 29 minutes, 15 seconds
> Device's up time: 10 days, 16 hours, 22 minutes, 11 seconds
>
> _____
>
> Thank you,
>
> Rich

From: Joe <jpepjonovich@quincyma.gov>
Sent: Friday, March 16, 2018 9:06 AM EDT
To: Rich Crehan <'Rich Crehan' <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <'Sarah Plowman' <sarah.plowman@boston.gov>>; Scott Wilder <'Scott Wilder' <swilder@brooklinema.gov>>; Gerry Reardon <'Gerry Reardon' <greardon@cambridgefire.org>>; PS NET Support <'PS NET Support' <psnetsupport@ftgtechnologies.com>>; PSNET <'PSNET' <PSNET@ftgtechnologies.com>>; <Chuck@Interisle.net> <Chuck@Interisle.net>; <Fred@Interisle.net> <Fred@Interisle.net>; Eric Johnson <'Eric Johnson' <ejohnson@lan-tel.com>>
Subject: RE: PSNet Alert: Quincy Police Marina Down

Rich,

I'd like to replace it with a comparable unit that has same capacity.

Thanks,

Joe

-----Original Message-----

From: Rich Crehan [mailto:rcrehan@ftgtechnologies.com]
Sent: Friday, March 16, 2018 8:27 AM
To: Joe P
Cc: Sarah Plowman; Scott Wilder; Gerry Reardon; PS NET Support; PSNET; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson
Subject: RE: PSNet Alert: Quincy Police Marina Down

Good Morning,

Joe, as you know, I will be looking to replace the UPS today.

Chuck, I can head out to CFD and Quincy to replace the UPS. Is there any particular UPS you'd like me to use, or just grab what is available at CFD?

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

-----Original Message-----

From: Joe P [mailto:jpepjonovich@quincyma.gov]
Sent: Thursday, March 15, 2018 2:20 PM
To: Rich Crehan
Cc: Sarah Plowman; Scott Wilder; Gerry Reardon; PS NET Support; PSNET; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson
Subject: Re: PSNet Alert: Quincy Police Marina Down

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Thanks,
Joe

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>

> Hello Everyone,

>

> Please be advised: Switch A and B are currently down at Quincy Police Marina. FTG is currently reaching out to the site to see if there was any power loss to the site.

>

> Event: Down

> Name: QncPM-SwA

> Map: Quincy S-R-F

> Address:

> Probe Type: [REDACTED] switch (port 161 SNMPv2c)

> Condition:

> [Previous Condition was: OK]

>

> Time since last reported down: 7 days, 9 hours, 13 minutes, 37 seconds

> Device's up time: 10 days, 16 hours, 22 minutes, 6 seconds

>

> _____

>

> Event: Down
> Name: QncPM-SwB
> Map: Quincy S-R-F
> Address: [REDACTED]
> Probe Type: [REDACTED] Switch (port 161 SNMPv2c)
> Condition:
> [Previous Condition was: OK]
>
> Time since last reported down: 20 hours, 29 minutes, 15 seconds
> Device's up time: 10 days, 16 hours, 22 minutes, 11 seconds
> _____
>
> Thank you,
>
> Rich

From: Chuck Wade <Chuck@Interisle.net>
Sent: Friday, March 16, 2018 9:33 AM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Joe P <Joe P <jpepjonovich@quincyma.gov>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Fred@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: PSNet Alert: Quincy Police Marina Down
Attachment(s): "smime.p7s"

Rich,

There should be another APC SmartUPS1500 at Cambridge Fire. There should be a yellow label on the management card indicating the firmware update. The batteries in this unit were fresh when I did the refurb, but you could stick in a new battery pack to be sure. Shelf life on these batteries is much longer than active life in a working UPS.

If you could extract the MAC address from the label on the management card and email or text this to me, then I can pre-define the DHCP reservation for the replacement UPS. This should mean that it will immediately get connected to the InterMapper system for monitoring.

Without seeing the unit at the Police Marina, I have no idea what caused this failure. UPSs are generally pretty simple electronics devices, and should be capable of operating for decades, assuming the batteries get replaced regularly. However, salt air is not friendly to any sort of electrical equipment, so it is quite possible that internal corrosion has caused a failure. As the people who live and work on the Cape know, equipment just does not last under salt air conditions as long as it does at inland locations.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/16/18 8:27 AM, Rich Crehan wrote:

Good Morning,

Joe, as you know, I will be looking to replace the UPS today.

Chuck, I can head out to CFD and Quincy to replace the UPS. Is there any particular UPS you'd like me to use, or just grab what is available at CFD?

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

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-----Original Message-----

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Sent: Thursday, March 15, 2018 2:20 PM
To: Rich Crehan
Cc: Sarah Plowman; Scott Wilder; Gerry Reardon; PS NET Support; PSNET; Chuck@Interisle.net; Fred@Interisle.net; Eric Johnson
Subject: Re: PSNet Alert: Quincy Police Marina Down

Rich,

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UPS was disconnected from wall & powered down so that also means our cameras are also down

Thanks,
Joe

On Mar 15, 2018, at 1:17 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Hello Everyone,

Please be advised: Switch A and B are currently down at Quincy Police Marina. FTG is currently reaching out to the site to see if there was any power loss to the site.

Event: Down

Name: QncPM-SwA
Map: Quincy S-R-F
Address: 10.254.247.25
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 7 days, 9 hours, 13 minutes, 37 seconds
Device's up time: 10 days, 16 hours, 22 minutes, 6 seconds

Event: Down
Name: QncPM-SwB
Map: Quincy S-R-F
Address: 10.254.247.26
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 20 hours, 29 minutes, 15 seconds
Device's up time: 10 days, 16 hours, 22 minutes, 11 seconds

Thank you,

Rich

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, March 16, 2018 1:19 PM EDT

To: Chuck Wade <Chuck Wade <chuck@interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: PSnet meeting minutes

Attachment(s): "2.8.18 PSNEC mtg minutes.doc", "1.11.18 PSNEC mtg minutes.doc", "11.15.17 PSNEC mtg minutes.doc", "10.10.17 PSNEC mtg minutes.doc"

Hi Chuck, Rick, and Eric --

Attached are the meeting minutes from the past few meetings. I'm not certain which ones you may have received or not so I'm sending a batch. Apologies for having missed you the first time I sent them.

Have a good weekend,

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Joey Chan <joey.chan@boston.gov>

Sent: Friday, March 16, 2018 3:25 PM EDT

To: kwaldron@lan-tel.com <kwaldron@lan-tel.com>; ejohnson@lan-tel.com <ejohnson@lan-tel.com>; Sarah Plowman <Sarah.Plowman@boston.gov>

Subject: PO 688689

Attachment(s): "688689.pdf"

Congrats on the award. Copy of PO attached. One was previously emailed to kwaldron@lan-tel.com

Any questions, I have cc'd the point of contact - Sarah.

Cheers,

Joey Chan

Buyer | City of Boston Procurement

One City Hall Sq. Rm.808 | Boston, MA 02201 USA

617 635 4564 - main 617 635 2777 fax

617 635 4569 - direct



For information on doing business with the City of Boston visit our website;

<https://www.cityofboston.gov/procurement>

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 21, 2018 11:25 AM EDT
To: jessica.jones@boston.gov
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: FATPOT PAYMENT MILESTONES

Jessica :

Good morning . I have a quick question. I just wanted to confirm that we can submit progress invoices as we reach documented milestones for this project.

Thanks

Eric

□

Respectfully,

Eric Johnson

Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣ □
www.lan-tel.com

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From: Eamon Miller <eamon.miller@boston.gov>

Sent: Friday, March 23, 2018 9:29 AM EDT

To: Jessica Jones <jessica.jones@boston.gov>; Emma DeSimone <emma.desimone@boston.gov>; Michele Bilodeau <michele.bilodeau@boston.gov>; mike kiely <mike.kiely@police.somerville.ma.us>; Albert, Jack; Robert Gillan <rgillan@quincyma.gov>; kwood@quincyma.gov <kwood@quincyma.gov>; ggoyette@quincyma.gov <ggoyette@quincyma.gov>; lmcanneny@partners.org <lmcanneny@partners.org>; Pcrevoiserat@reverepolice.org <Pcrevoiserat@reverepolice.org>; Colley, Richard A.; cward@police.somerville.ma.us <cward@police.somerville.ma.us>; David Mahoney <damahoney@cambridgefire.org>; Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>; jstanford.spd@gmail.com <jstanford.spd@gmail.com>; Eleanor Smith <Eleanor.smith@pd.boston.gov>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>; William Lorenzen <William Lorenzen <william.lorenzen@childrens.harvard.edu>; Francis Otting <Francis Otting <ftotting@somervillema.gov>; Keith Flaherty <Keith Flaherty <kflaherty@brooklinema.gov>; Christopher Colby <Christopher Colby <christopher.colby@pd.boston.gov>; Keith Houghton <Keith Houghton <khoughton@chelseama.gov>; dpcushing@partners.org <dpcushing@partners.org>; smpalmer@partners.org <smpalmer@partners.org>; Christopher Major <Christopher Major <cmajor@somervillema.gov>; vlampley@somervillema.gov <vlampley@somervillema.gov>; Riley, Rick; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Eamon Miller <eamon.miller@boston.gov>; Schey, Sonya (OGR); McHugh, Steven (C10); Ryan McGovern <Ryan McGovern <ryan.mcGovern@boston.gov>; Michael Kates <Michael Kates <michael.kates@boston.gov>; Hutchinson, Sara (POL); Sojka, Robert (POL); Ahern, Thomas; pwells@cambridgepolice.org <pwells@cambridgepolice.org>

Subject: Fwd: TEEX Instructions

Attachment(s): "MGT-310 J THIRA Flyer (2).pdf", "MGT-315 CARM Flyer (2).pdf"

Hi all,

Please see the instructions from my colleague, Jess Jones, on how to access your course completion certificates. All you need to do is sign into the TEEX portal (you've already created a profile prior to the courses) and select "Course History". We are currently working with TEEX to schedule the final two courses of the program (attached). The following dates are tentatively scheduled:

Jurisdictional Threat and Hazard Identification and Risk Assessment (THIRA) MGT 310: October 29th and 30th 2018

Critical Risk Assessment MGT 315: December 3rd and 4th 2018

Thanks,
Eamon

----- Forwarded message -----

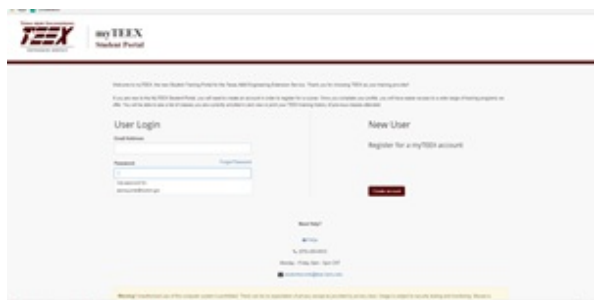
From: Jessica Jones <jessica.jones@boston.gov>

Date: Mon, Mar 19, 2018 at 10:00 AM

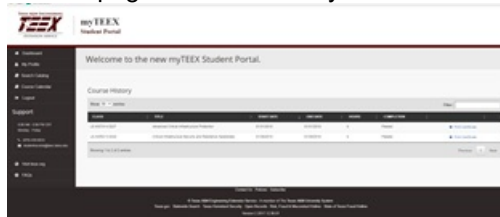
Subject: TEEX Instructions

To: Eamon Miller <eamon.miller@boston.gov>

1. Log into Teex (<https://my.teex.org/TeexPortal/Default.aspx?MO=mLogout>)



2. Your page will immediately show Course History. Select "Print Certificate" for each course.



--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

--

Eamon Miller

Regional Training and Exercise Coordinator

Office of Emergency Management (OEM)
Boston City Hall, Room 204 | Boston, MA 02201
Phone: [617-635-1400](tel:617-635-1400) | Fax: [617-635-2974](tel:617-635-2974) | eamon.miller@cityofboston.gov



From: Jessica Jones <jessica.jones@boston.gov>

Sent: Monday, March 26, 2018 9:09 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

Subject: Re: FATPOT PAYMENT MILESTONES

Hi Eric,

As long as the milestones correlate with the scope of work for the project that was submitted, I have no problem with it.

Thanks,

Jess

On Wed, Mar 21, 2018 at 11:25 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Jessica :

Good morning . I have a quick question. I just wanted to confirm that we can submit progress invoices as we reach documented milestones for this project.

Thanks

Eric

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY.](#)

[SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254) | **F** [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

www.lan-tel.com

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Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Chuck Wade <Chuck@Interisle.net>
Sent: Monday, March 26, 2018 9:38 AM EDT
To: Turner, Glenn; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Reardon, Gerry; Fred@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Matthew Boschetto <Matthew Boschetto <bosch@mit.edu>>
Subject: Re: PSNet Alert: MIT Site Equipment Down
Attachment(s): "smime.p7s"

Glenn,

The quick way to recover from the MIT_DC-SwA outage is to move the following connections from this switch to the MIT_DC-SwB switch:

1. **Fiber GBIC transceiver plus patch cable from Gi0/6 on 'A' switch to Gi0/6 on 'B' switch.**
This will restore communications to W34 and the City of Cambridge radios at the 120 Vassar (Johnson Athletic Center) site.
2. **Copper connection to the Motorola "Hub Transport GW" from Gi0/12 on 'A' switch to Gi0/12 on 'B' switch.**
This will bring this Motorola GGM8000 Gateway back online

All services should be restored after re-patching the connections as per above. I have updated the configs on the 'B' switch to support these changes. While the MIT network will be in a degraded state, it will then be feasible to replace the 'A' switch without any service disruptions.

Of course, the first step should still be to check that AC power is getting to the 'A' switch.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/26/18 8:54 AM, Chuck Wade wrote:

Glenn,

Yes, it looks like MIT_DC-SwA has failed. Due to the redundancy, the only significant impact is that the connection to MIT W34 (Johnson Center) is down, and this only affects the Cambridge radios at that site. We can recover by reconnecting the fiber link for W34 into MIT_DC-SwB. I will need to revise the config for Gi0/6 on the 'B' switch, but that can be done quickly.

Hopefully, this is as simple as the power cord came loose on that switch, but we'll probably need to prep a replacement Cisco 3550-12G switch for MIT W92 (Data Center).

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/26/18 7:43 AM, Turner, Glenn wrote:

This looks like an issue with MIT Data Center. I've been communicating with them.

More to follow.

-Glenn

-----Original Message-----

From: Rich Crehan [<mailto:rcrehan@ftgtechnologies.com>]
Sent: Monday, March 26, 2018 7:34 AM
To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>; Chuck@Interisle.net
Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: PSNet Alert: MIT Site Equipment Down

Good Morning Everyone,

We had a few alarms come in this morning. Details can be seen below:

Event: Down
Name: MIT_DC-SwA
Map: MIT S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_DC-SwA
Map: Cambridge S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_w34-SwA
Map: Cambridge Radio Trunking
Address: 100.124.81.237
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, March 26, 2018 10:12 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: FATPOT PAYMENT MILESTONES

Thank you



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 26, 2018, at 9:09 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

As long as the milestones correlate with the scope of work for the project that was submitted, I have no problem with it.

Thanks,
Jess

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Jessica :

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Thanks
Eric

□

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Eric Johnson

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[SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#) | **F** [781.551.8667](#)

ejohnson@lan-tel.com ♣
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--

Jessica Jones

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Cell: [617.913.6063](#)
Fax: [617.635.2974](#)

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From: Linda Calnan <linda.calnan@boston.gov>

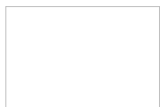
Sent: Tuesday, March 27, 2018 1:27 PM EDT

To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don Burgess <don.burgess@boston.gov>; Robert Slade <Robert Slade <robert.slade@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>; William Joyce <William Joyce <william.joyce@boston.gov>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>; John Gillis <John Gillis <john.r.gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>

Subject: Security Camera Strategy Meeting Status Updates - 3/28 Meeting

Attachment(s): "Security Camera Strategy Meeting_3-28-18.docx"

Attached are our status updates to review in tomorrow's meeting. Thanks.



Linda Calnan

Sr. Project Manager | Department of Innovation & Technology (DoIT) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Wednesday, March 28, 2018 1:55 PM EDT

To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

BCC: John Surette <John Surette <john.surette@pd.boston.gov>>; Allan Alpert <Allan Alpert <aalpert@chelseama.gov>>; Ann Roper Quinn <Ann Roper Quinn <annroper.quinn@boston.gov>>; Blair Sutherland <Blair Sutherland <blair.sutherland@state.ma.us>>; Bob Gillan <Bob Gillan <rgillan@quincyma.gov>>; Brent Campbell <Brent Campbell <bcampbell@quincyma.gov>>; Brian Kyes <Brian Kyes <bkyes@chelseama.gov>>; Chief Gerald Reardon <Chief Gerald Reardon <greardon@cambridgefire.org>>; Christopher Major <Christopher Major <cmajor@somervillema.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Phelan <Chuck Phelan <cphelan@quincyma.gov>>; Dan Cotter <Dan Cotter <bcotter@police.somerville.ma.us>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Dave Carifio <Dave Carifio <dcarifio@revere.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Elliot Derdak <Elliot Derdak <derdak@bostonems.org>>; Glenn Turner <Glenn Turner <gtturner@cambridgefire.org>>; Jack Albert <Jack Albert <jalbert@cambridgepolice.org>>; James Guido <James Guido <jguido@reverepolice.org>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Joe Conlon <Joe Conlon <jconlon@chelseama.gov>>; Joe Griffin <Joe Griffin <jgriffin@gbpc.org>>; Joe Jackson <Joe Jackson <jjackson@quincyma.gov>>; Joe O'Hare <Joe O'Hare <o'hare@bostonems.org>>; Joe Pepjonovich <Joe Pepjonovich <jpepjonovich@quincyma.gov>>; Joe Reiter <Joe Reiter <jreiter@massport.com>>; Joseph Brooks <Joseph Brooks <joseph.brooks@boston.gov>>; kenneth bruker <kenneth bruker <kbruker@reverepolice.org>>; Linda Calnan <Linda Calnan <linda.calnan@boston.gov>>; Melissa Nazzaro <Melissa Nazzaro <Melissa.nazzaro@massmail.state.ma.us>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Mike Worley <Mike Worley <mworley@quincyma.gov>>; Paul Flanagan <Paul Flanagan <pflanagan@town.winthrop.ma.us>>; Paula Lawrence <Paula Lawrence <paula.lawrence@boston.gov>>; Ramon Garcia <Ramon Garcia <RGarcia@chelseama.gov>>; Richard Andreano <Richard Andreano <richard.andreano@dhs.gov>>; Richard Swartz <Richard Swartz <captschwartz@town.winthrop.ma.us>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Shawn Romanoski <Shawn Romanoski <shawn.romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Steve Staffier <Steve Staffier <sstaffier@massport.com>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Thomas Moran <Thomas Moran <MBHSR9@gmail.com>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Ken Pitts <Ken Pitts <kpitts@cambridge911.org>>; Michael Cobb <Michael Cobb <mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael Saltzman <michael.saltzman@state.ma.us>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sean Doherty <Sean Doherty <sdohererty@ftgtechnologies.com>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

Subject: FYI: Cyber Attack Article

Hi CIS & PSnet --

Just passing along an article that was shown to me today. You may have already seen this, but if not, it's a good read about the importance of cyber security, which I know we think of often within the CIS/PSnet UASI groups.

<https://www.nytimes.com/2018/03/27/us/cyberattack-atlanta-ransomware.html>

Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Wednesday, March 28, 2018 2:11 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>
CC: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; sford@reverepolice.org; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net> <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net> <Fred@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>
Subject: PSNet: (20180328) Down Alert for Seaview Tower & Revere Broadway Tower
Attachment(s): "smime.p7s"

Good Afternoon Everyone,

Please be advised – 'RevSVT-SwA' and 'Seaview_Tower_Switch' are currently down. Details on the event are below:

Wednesday, March 28th, 2018 at 1:37PM

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 8 days, 19 hours, 43 minutes, 31 seconds Device's up time: 280 days, 2 hours, 17 minutes, 49 seconds

Event: Down

Name: RevSVT-SwA

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 8 days, 19 hours, 44 minutes, 11 seconds Device's up time: 25 days, 16 hours, 25 minutes, 26 seconds

The alerts will be investigated – stand by for updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, March 28, 2018 3:34 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: EHP Photos BPD HQ Phase 2

Hi Eric,

I hope all is well. I was wondering if you happen to have a copy of the BPD HQ Phase 2 Project photos for where the cameras are being installed? I would like to submit the request to FEMA soon.

Thanks!

Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Wednesday, March 28, 2018 4:01 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>
CC: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; sford@reverepolice.org; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net> <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net> <Fred@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>
Subject: PSNet: (20180328) Down Alert for Seaview Tower & Revere Broadway Tower
Attachment(s): "smime.p7s"

Good Afternoon Everyone,

It has been determined that an on-site survey is needed to further investigate the alert. A power outage is presumed to have caused the alarm, however more troubleshooting will need to be conducted locally. A request for access to the following site has been submitted:

510 Revere Beach Boulevard "Seaview Towers"
Revere, MA

An on-site survey will be sent in a following update.

Please standby for updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan
Sent: Wednesday, March 28, 2018 2:12 PM
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Gerry Reardon <greardon@cambridgefire.org>; Scott Wilder <swilder@brooklinema.gov>
Cc: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; sford@reverepolice.org; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>; Eric Johnson <ejohnson@lan-tel.com>
Subject: PSNet: (20180328) Down Alert for Seaview Tower & Revere Broadway Tower

Good Afternoon Everyone,

Please be advised – 'RevSVT-SwA' and 'Seaview_Tower_Switch' are currently down. Details on the event are below:

Wednesday, March 28th, 2018 at 1:37PM

Event: **Down**
Name: Seaview_Tower_Switch
Map: Revere Broadway Tower
Address: [REDACTED]
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 8 days, 19 hours, 43 minutes, 31 seconds Device's up time: 280 days, 2 hours, 17 minutes, 49 seconds

Event: **Down**
Name: RevSVT-SwA
Map: Revere Broadway Tower
Address: [REDACTED]
Probe Type: SNMP - Cisco Switch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 8 days, 19 hours, 44 minutes, 11 seconds Device's up time: 25 days, 16 hours, 25 minutes, 26 seconds

The alerts will be investigated – stand by for updates.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, March 28, 2018 4:31 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: Re: EHP Photos BPD HQ Phase 2

I will dig up



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 28, 2018, at 3:34 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

I hope all is well. I was wondering if you happen to have a copy of the BPD HQ Phase 2 Project photos for where the cameras are being installed? I would like to submit the request to FEMA soon.

Thanks!

Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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contained in, or attached to, this email is strictly prohibited. If you have received this e-mail in error, please immediately notify the sender and delete this e-mail from your computer system.

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, March 29, 2018 3:07 AM EDT
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Zachary Kinman <Zachary Kinman <zkinman@ftgtechnologies.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Re: FTG Down: EvrtHA-SwA

We tried to reboot radio from EPD roof side since this connects to Everett Housing. We did this in case CIMS backhaul link possibly disassociated .

This did not reset .

Someone will have to dispatch during normal business hours , or unless this an electrical shutdown and Everett Housing did not notify EPD and might reset on its own when power is restored .

Thank you
Eric



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 29, 2018, at 2:12 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]
Sent: Thursday, March 29, 2018 1:08 AM
To: FTG NOC <noc@ftgtechnologies.com>
Subject: FTG Down: EvrtHA-SwA

03/29 01:02:41: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down

Name: EvtHA-SwA

Map: Everett S-R-F

Address: 10.254.246.209

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 20 days, 12 hours, 42 minutes, 13 seconds Device's up time: 30 days, 11 hours, 6 minutes, 2 seconds

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, March 29, 2018 5:38 AM EDT
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Zachary Kinman <zkinman@ftgtechnologies.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Re: FTG Down: EvtHA-SwA

It appears that all equipment is coming back on line . We will check to make sure cameras affected by this outage are back to normal.

Thanks
Eric



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 29, 2018, at 3:07 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

We tried to reboot radio from EPD roof side since this connects to Everett Housing. We did this in case CIMS backhaul link possibly disassociated .

This did not reset .

Someone will have to dispatch during normal business hours , or unless this an electrical shutdown and Everett Housing did not notify EPD and might reset on its own when power is restored .

Thank you
Eric

—
Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☛

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 29, 2018, at 2:12 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]

Sent: Thursday, March 29, 2018 1:08 AM

To: FTG NOC <noc@ftgtechnologies.com>

Subject: FTG Down: EvrthA-SwA

03/29 01:02:41: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Down

Name: EvrthA-SwA

Map: Everett S-R-F

Address: 10.254.246.209

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 20 days, 12 hours, 42 minutes, 13 seconds Device's up time: 30 days, 11 hours, 6 minutes, 2 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, March 29, 2018 10:57 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@ftgtechnologies.com>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Ricciardi <Eric.Ricciardi@quincyma.gov>; Joe <Joe.Jpejonovich@quincyma.gov>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net>

Subject: PSNet: Quincy Radio Network Work 3/29

Attachment(s): "smime.p7s"

Hello Everyone,

We will be working on the Quincy Radio Network today, which may cause some alerts to come in. Please disregard while we make changes to the network. I will send an update once we are finished.

Thank you!

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, March 30, 2018 6:46 AM EDT
To: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>
CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Zachary Kinman <zkinman@ftgtechnologies.com>>; Joe Bunszell <Joe Bunszell <jbunszell@ftgsecurity.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>
Subject: Re: FTG ticket # 291857 (FW: FTG Alarm: DVTEL Server Switch)

We do not work on Cambridge CIMS cameras so we do not utilize this switch . Is this used for something on PSNET side?



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254
F 781.551.8667
ejohnson@lan-tel.com ♣

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On Mar 30, 2018, at 6:26 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

Please note, ticket # 291857 has been created to track the alert listed below.

Thank you,
Matt

Matthew Frawley | Network Operations Center | FTG Technologies / FTG Security
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | Email: mfrawley@FtgTechnologies.com

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]
Sent: Friday, March 30, 2018 6:07 AM
To: FTG NOC <noc@ftgtechnologies.com>

Subject: FTG Alarm: DVTEL Server Switch

03/30 06:07:18: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Alarm

Name: DVTEL Server Switch

Map: Quincy S-R-F

Address: 10.0.68.254

Probe Type: SNMP Traffic (port 161 SNMPv2c)

Condition: Response time: 5014 msec

[Previous Condition was: OK]

Time since last reported down: 1 day, 23 hours, 37 minutes, 54 seconds Device's up time: 403 days, 12 hours, 43 minutes, 7 seconds

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, March 30, 2018 6:56 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Zachary Kinman <Zachary Kinman <zkinman@ftgtechnologies.com>>; Joe Bunszell <Joe Bunszell <jbunszell@ftgsecurity.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Re: FTG ticket # 291857 (FW: FTG Alarm: DVTEL Server Switch)

Attachment(s): "IMG_0663.PNG"

Good Morning Eric,

This is a switch for a storage device in Quincy, I don't believe CIMS is impacted. The alert is just an alarm, and the device is still up.

Thank you,

Rich

On Mar 30, 2018, at 6:47 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

We do not work on Cambridge CIMS cameras so we do not utilize this switch . Is this used for something on PSNET side?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 30, 2018, at 6:26 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

Please note, ticket # 291857 has been created to track the alert listed below.

Thank you,
Matt

Matthew Frawley | Network Operations Center | FTG Technologies / FTG Security
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | Email: mfrawley@FtgTechnologies.com

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]
Sent: Friday, March 30, 2018 6:07 AM
To: FTG NOC <noc@ftgtechnologies.com>
Subject: FTG Alarm: DVTEL Server Switch

03/30 06:07:18: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Alarm
Name: DVTEL Server Switch
Map: Quincy S-R-F
Address: 10.0.68.254
Probe Type: SNMP Traffic (port 161 SNMPv2c)
Condition: Response time: 5014 msec
[Previous Condition was: OK]

Time since last reported down: 1 day, 23 hours, 37 minutes, 54 seconds Device's up time: 403 days,
12 hours, 43 minutes, 7 seconds

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, March 30, 2018 6:59 AM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; HelpDesk Account <HelpDesk Account <HelpDesk@ftgtechnologies.com>>; Zachary Kinman <Zachary Kinman <zkinman@ftgtechnologies.com>>; Joe Bunszell <Joe Bunszell <jbunszell@ftgsecurity.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Re: FTG ticket # 291857 (FW: FTG Alarm: DVTEL Server Switch)

Rich

Sorry I am driving and

only saw Cambridge . I have safely pulled over and now I see it's template for Cambridge data center and I see Quincy IP . My apologies . Thanks for clarifying .



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ✉

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 30, 2018, at 6:54 AM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Morning Eric,

This is a switch for a storage device in Quincy, I don't believe CIMS is impacted. The alert is just an alarm, and the device is still up.

Thank you,

Rich

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We do not work on Cambridge CIMS cameras so we do not utilize this switch . Is this used for something on PSNET side?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Mar 30, 2018, at 6:26 AM, FTG NOC <noc@ftgtechnologies.com> wrote:

All,

Please note, ticket # 291857 has been created to track the alert listed below.

Thank you,
Matt

Matthew Frawley | Network Operations Center | FTG Technologies / FTG Security
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | Email:
mfrawley@FtgTechnologies.com

-----Original Message-----

From: intermapper@ps-net.org [<mailto:intermapper@ps-net.org>]

Sent: Friday, March 30, 2018 6:07 AM

To: FTG NOC <noc@ftgtechnologies.com>

Subject: FTG Alarm: DVTEL Server Switch

03/30 06:07:18: Message from InterMapper 6.1.4 (IM at Cambridge Datacenter)

Event: Alarm

Name: DVTEL Server Switch

Map: Quincy S-R-F

Address: 10.0.68.254

Probe Type: SNMP Traffic (port 161 SNMPv2c)

Condition: Response time: 5014 msec

[Previous Condition was: OK]

Time since last reported down: 1 day, 23 hours, 37 minutes, 54 seconds Device's up time:
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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Friday, March 30, 2018 2:17 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Equipment List Request

Hi Eric,

Please provide make/model of the majority of cameras and spec sheet when you have a moment to do so.

Thanks!

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Matthew Boschetto <bosch@mit.edu>
Sent: Sunday, April 01, 2018 8:13 AM EDT
To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>
CC: Turner, Glenn; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Fred@Interisle.net; Reardon, Gerry; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Matt Isgur <Matt Isgur <misgur@mit.edu>>
Subject: Re: PSNet Alert: MIT Site Equipment Down

Hello team,

Happy Easter and April Fools!!!

Tonight around 9:30pm you will see a brief interruption in service much like last week. We are doing maintenance on our UPS in the datacenter at MIT.

Last week they worked on the A leg and Monday April 2nd they will be working on the B leg.

We will be taking down the same equipment in order to switch it over to the A leg of our UPS in preparation for the maintenance. Once completed we will restore the gear back to its original power configuration and that should be the end of interruptions. I will email this group just prior to, and when completed this evening.

Cheers,

Matthew Boschetto
Public Safety & Physical Security Engineer
Information Systems & Technology, MIT
(work) 617-258-0320
(cell) 617-640-6288
bosch@mit.edu

From: Chuck Wade <Chuck@Interisle.net>
Organization: Interisle Consulting Group, LLC
Date: Monday, March 26, 2018 at 8:54 AM
To: "Turner, Glenn" <GTurner@CambridgeFire.Org>, Rich Crehan <rcrehan@ftgtechnologies.com>, Scott Wilder <swilder@brooklinema.gov>, Sarah Plowman <sarah.plowman@boston.gov>, PSNET <PSNET@ftgtechnologies.com>, PS NET Support <psnetsupport@ftgtechnologies.com>, "Reardon, Gerry" <GReardon@CambridgeFire.Org>, "Fred@Interisle.net" <Fred@Interisle.net>, Eric Johnson <ejohnson@lan-tel.com>
Cc: Matthew Boschetto <bosch@mit.edu>
Subject: Re: PSNet Alert: MIT Site Equipment Down

Glenn,

Yes, it looks like MIT_DC-SwA has failed. Due to the redundancy, the only significant impact is that the connection to MIT W34 (Johnson Center) is down, and this only affects the Cambridge radios at that site. We can recover by reconnecting the fiber link for W34 into MIT_DC-SwB. I will need to revise the config for Gi0/6 on the 'B' switch, but that can be done quickly.

Hopefully, this is as simple as the power cord came loose on that switch, but we'll probably need to prep a replacement Cisco 3550-12G switch for MIT W92 (Data Center).

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/26/18 7:43 AM, Turner, Glenn wrote:

This looks like an issue with MIT Data Center. I've been communicating with them.

More to follow.

-Glenn

-----Original Message-----

From: Rich Crehan [<mailto:rcrehan@ftgtechnologies.com>]
Sent: Monday, March 26, 2018 7:34 AM
To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>;

Chuck@Interisle.net

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: PSNet Alert: MIT Site Equipment Down

Good Morning Everyone,

We had a few alarms come in this morning. Details can be seen below:

Event: Down
Name: MIT_DC-SwA
Map: MIT S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_DC-SwA
Map: Cambridge S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_w34-SwA
Map: Cambridge Radio Trunking
Address: 100.124.81.237
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Turner, Glenn <GTurner@CambridgeFire.Org>
Sent: Sunday, April 01, 2018 8:43 AM EDT
To: Matthew Boschetto <Matthew Boschetto <bosch@mit.edu>>
CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Fred@Interisle.net; Reardon, Gerry; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Matt Isgur <Matt Isgur <misgur@mit.edu>>
Subject: Re: PSNet Alert: MIT Site Equipment Down
Thanks Matt. Happy Easter!

[Glenn Turner](#) | Wireless Telecommunications Manager
Public Safety Information Technology
[\(978\) 314-1800](#) [cell]
[\(617\) 349-4978](#) [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

On Apr 1, 2018, at 8:14 AM, Matthew Boschetto <bosch@mit.edu> wrote:

Hello team,

Happy Easter and April Fools!!!

Tonight around 9:30pm you will see a brief interruption in service much like last week. We are doing maintenance on our UPS in the datacenter at MIT.

Last week they worked on the A leg and Monday April 2nd they will be working on the B leg.

We will be taking down the same equipment in order to switch it over to the A leg of our UPS in preparation for the maintenance. Once completed we will restore the gear back to its original power configuration and that should be the end of interruptions. I will email this group just prior to, and when completed this evening.

Cheers,

Matthew Boschetto
Public Safety & Physical Security Engineer
Information Systems & Technology, MIT
(work) 617-258-0320
(cell) 617-640-6288
bosch@mit.edu

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Organization: Interisle Consulting Group, LLC
Date: Monday, March 26, 2018 at 8:54 AM
To: "Turner, Glenn" <GTurner@CambridgeFire.Org>, Rich Crehan <rcrehan@ftgtechnologies.com>, Scott Wilder <swilder@brooklinema.gov>, Sarah Plowman <sarah.plowman@boston.gov>, PSNET <PSNET@ftgtechnologies.com>, PS NET Support <psnetsupport@ftgtechnologies.com>, "Reardon, Gerry" <GReardon@CambridgeFire.Org>, "Fred@Interisle.net" <Fred@Interisle.net>, Eric Johnson <ejohnson@lan-tel.com>
Cc: Matthew Boschetto <bosch@mit.edu>
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Hopefully, this is as simple as the power cord came loose on that switch, but we'll probably need to prep a replacement Cisco 3550-12G switch for MIT W92 (Data Center).

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
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www.interisle.net

On 3/26/18 7:43 AM, Turner, Glenn wrote:

This looks like an issue with MIT Data Center. I've been communicating with them.

More to follow.

-Glenn

-----Original Message-----

From: Rich Crehan [<mailto:rcrehan@ftgtechnologies.com>]

Sent: Monday, March 26, 2018 7:34 AM

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>; Chuck@Interisle.net

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: PSNet Alert: MIT Site Equipment Down

Good Morning Everyone,

We had a few alarms come in this morning. Details can be seen below:

Event: Down

Name: MIT_DC-SwA

Map: MIT S-R-F

Address: 10.254.248.1

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Event: Down

Name: MIT_DC-SwA

Map: Cambridge S-R-F

Address: 10.254.248.1

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Event: Down

Name: MIT_w34-SwA

Map: Cambridge Radio Trunking

Address: 100.124.81.237

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Sunday, April 01, 2018 5:14 PM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Fred@Interisle.net; Eric Johnson <Eric.Johnson@lan-tel.com>; Chuck@Interisle.net; shawn.romanoski@pd.boston.gov; joseph.brooks@boston.gov; derdak@bostonems.org; linda.calnan@boston.gov

Subject: PSNet Alert: BosEOC-SwA Down

Good Evening Everyone,

Be advised - The following alert came in this evening:

Event: Down

Name: BosEOC-SwA

Map: Core Bos-Camb

Address:

Probe Type: Core Switch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 24 days, 16 hours, 55 minutes, 58 seconds

Device's up time: 66 days, 18 hours, 41 minutes, 44 seconds

Engineers are notified and will be looking into the issue.

Thank you,

Rich Crehan

Project Manager

FTG Technologies

617-368-7474

From: Joseph Brooks <joseph.brooks@boston.gov>

Sent: Sunday, April 01, 2018 5:31 PM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: Chuck@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred@Interisle.net; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; derdak@bostonems.org; linda.calnan@boston.gov; shawn.romanoski@pd.boston.gov

Subject: Re: PSNet Alert: BosEOC-SwA Down



Doug Schremp

to me, BoNET, Steve, bonetteam

4:57 PM [View details](#)

**Card failure at Roxbury south slot 0.
Working to move ports.**

**Will start deeper diagnostics as in motion
now.**

Thanks,

Doug

On Sun, Apr 1, 2018 at 5:12 PM Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Be advised - The following alert came in this evening:

Event: Down

Name: BosEOC-SwA

Map: Core Bos-Camb

Address: 10.254.245.105

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 24 days, 16 hours, 55 minutes, 58 seconds

Device's up time: 66 days, 18 hours, 41 minutes, 44 seconds

Engineers are notified and will be looking into the issue.

Thank you,

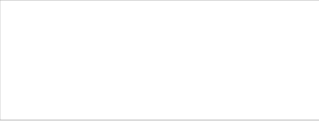
Rich Crehan

Project Manager

FTG Technologies

617-368-7474

--



(O) 617-343-2875

(C) 617-828-2328

joseph.brooks@boston.gov

WWW.BFDRADIO.NET

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Sunday, April 01, 2018 7:32 PM EDT

To: Joseph Brooks <Joseph Brooks <joseph.brooks@boston.gov>>

CC: Chuck@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred@Interisle.net; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Sarah Plowman < Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; derdak@bostonems.org; linda.calnan@boston.gov; shawn.romanoski@pd.boston.gov

Subject: Re: PSNet Alert: BosEOC-SwA Down

Attachment(s): "7832CD05-FB81-4211-A007-BCBF1065294E.jpeg"

Good Evening Everyone,

Just confirming that the latest alert for BosEOC-SwA reports that it is back online.

Thank you,

Rich

On Apr 1, 2018, at 5:33 PM, Joseph Brooks <joseph.brooks@boston.gov> wrote:

<7832CD05-FB81-4211-A007-BCBF1065294E.jpeg>

On Sun, Apr 1, 2018 at 5:12 PM Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Be advised - The following alert came in this evening:

Event: Down

Name: BosEOC-SwA

Map: Core B - [REDACTED]

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 24 days, 16 hours, 55 minutes, 58 seconds

Device's up time: 66 days, 18 hours, 41 minutes, 44 seconds

Engineers are notified and will be looking into the issue.

Thank you,

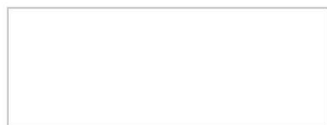
Rich Crehan

Project Manager

FTG Technologies

617-368-7474

--



(O) 617-343-2875

(C) 617-828-2328

joseph.brooks@boston.gov

WWW.BFDRADIO.NET



Doug Schremp



to me, BoNET, Steve, bonetteam

4:57 PM [View details](#)

**Card failure at Roxbury south slot 0.
Working to move ports.**

**Will start deeper diagnostics as in motion
now.**

Thanks,

Doug

From: Shawn Romanoski <shawn.romanoski@pd.boston.gov>
Sent: Sunday, April 01, 2018 7:45 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Joseph Brooks <Joseph Brooks <joseph.brooks@boston.gov>>; Chuck@Interisle.net; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred@Interisle.net; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; derdak@bostonems.org; linda.calnan@boston.gov
Subject: Re: PSNet Alert: BosEOC-SwA Down

New cards are installed and we are doing the final checks now.

Shawn Romanoski
Director of Telecommunications
Boston Police Dept.
(617) 594-2994

On Apr 1, 2018, at 7:32 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Just confirming that the latest alert for BosEOC-SwA reports that it is back online.

Thank you,

Rich

On Apr 1, 2018, at 5:33 PM, Joseph Brooks <joseph.brooks@boston.gov> wrote:

<7832CD05-FB81-4211-A007-BCBF1065294E.jpeg>

On Sun, Apr 1, 2018 at 5:12 PM Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Be advised - The following alert came in this evening:

Event: Down
Name: BosEOC-SwA
Map: Core Bos-Camb
Address: [REDACTED]
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

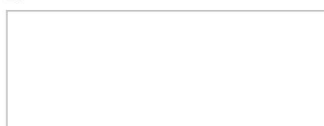
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Engineers are notified and will be looking into the issue.

Thank you,

Rich Crehan
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617-368-7474

--



(O) 617-343-2875
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joseph.brooks@boston.gov
WWW.BFDRADIO.NET

From: Matthew Boschetto <bosch@mit.edu>
Sent: Sunday, April 01, 2018 9:41 PM EDT
To: Chuck Wade <Chuck Wade <chuck@interisle.net>>
CC: Turner, Glenn; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <psnet@ftgtechnologies.com>>; fred@interisle.net; Reardon, Gerry; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Matt Isgur <Matt Isgur <misgur@mit.edu>>
Subject: Re: PSNet Alert: MIT Site Equipment Down

Hello folks,

Power has been shifted and hopefully everything is coming up properly. I will be here for a little bit to test.

Hope you had a great day.

Cheers,

Matt
617-640-6288

On Sun, Apr 1, 2018 at 8:13 AM -0400, "Matthew Boschetto"<bosch@mit.edu> wrote:

Hello team,

Happy Easter and April Fools!!!

Tonight around 9:30pm you will see a brief interruption in service much like last week. We are doing maintenance on our UPS in the datacenter at MIT.

Last week they worked on the A leg and Monday April 2nd they will be working on the B leg.

We will be taking down the same equipment in order to switch it over to the A leg of our UPS in preparation for the maintenance. Once completed we will restore the gear back to its original power configuration and that should be the end of interruptions. I will email this group just prior to, and when completed this evening.

Cheers,

Matthew Boschetto
Public Safety & Physical Security Engineer
Information Systems & Technology, MIT
(work) 617-258-0320
(cell) 617-640-6288
bosch@mit.edu

From: Chuck Wade <Chuck@Interisle.net>
Organization: Interisle Consulting Group, LLC
Date: Monday, March 26, 2018 at 8:54 AM
To: "Turner, Glenn" <GTurner@CambridgeFire.Org>, Rich Crehan <rcrehan@ftgtechnologies.com>, Scott Wilder <swilder@brooklinema.gov>, Sarah Plowman <sarah.plowman@boston.gov>, PSNET <PSNET@ftgtechnologies.com>, PS NET Support <psnetsupport@ftgtechnologies.com>, "Reardon, Gerry" <GReardon@CambridgeFire.Org>, "Fred@Interisle.net" <Fred@Interisle.net>, Eric Johnson <ejohnson@lan-tel.com>
Cc: Matthew Boschetto <bosch@mit.edu>
Subject: Re: PSNet Alert: MIT Site Equipment Down

Glenn,

Yes, it looks like MIT_DC-SwA has failed. Due to the redundancy, the only significant impact is that the connection to MIT W34 (Johnson Center) is down, and this only affects the Cambridge radios at that site. We can recover by reconnecting the fiber link for W34 into MIT_DC-SwB. I will need to revise the config for Gi0/6 on the 'B' switch, but that can be done quickly.

Hopefully, this is as simple as the power cord came loose on that switch, but we'll probably need to prep a replacement Cisco 3550-12G switch for MIT W92 (Data Center).

...Chuck

Chuck Wade, Principal
Interisle Consulting Group

+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 3/26/18 7:43 AM, Turner, Glenn wrote:

This looks like an issue with MIT Data Center. I've been communicating with them.

More to follow.

-Glenn

-----Original Message-----

From: Rich Crehan [<mailto:rcrehan@ftgtechnologies.com>]

Sent: Monday, March 26, 2018 7:34 AM

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>; Chuck@Interisle.net

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: PSNet Alert: MIT Site Equipment Down

Good Morning Everyone,

We had a few alarms come in this morning. Details can be seen below:

Event: Down
Name: MIT_DC-SwA
Map: MIT S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_DC-SwA
Map: Cambridge S-R-F
Address: 10.254.248.1
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Event: Down
Name: MIT_w34-SwA
Map: Cambridge Radio Trunking
Address: 100.124.81.237
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Sunday, April 01, 2018 9:45 PM EDT
To: Matthew Boschetto <Matthew.Boschetto <bosch@mit.edu>>
CC: Chuck Wade <Chuck@Interisle.net>; Turner, Glenn; Sarah Plowman <Sarah.Plowman <sarah.plowman@boston.gov>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Fred@Interisle.net; Gerry Reardon <Gerry.Reardon <greardon@cambridgefire.org>>; Eric Johnson <Eric.Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott.Wilder <swilder@brooklinema.gov>>; Matt Isgur <Matt.Isgur <misgur@mit.edu>>
Subject: Re: PSNet Alert: MIT Site Equipment Down

Good Evening Matt,

Thanks for the updates for the maintenance!

Have a great night!

Rich

On Apr 1, 2018, at 8:15 AM, Matthew Boschetto <bosch@mit.edu> wrote:

Hello team,

Happy Easter and April Fools!!!

Tonight around 9:30pm you will see a brief interruption in service much like last week. We are doing maintenance on our UPS in the datacenter at MIT.

Last week they worked on the A leg and Monday April 2nd they will be working on the B leg.

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Cheers,

Matthew Boschetto
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(cell) 617-640-6288
bosch@mit.edu

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Organization: Interisle Consulting Group, LLC
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More to follow.

-Glenn

-----Original Message-----

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Sent: Monday, March 26, 2018 7:34 AM

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>; Chuck@Interisle.net

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: PSNet Alert: MIT Site Equipment Down

Good Morning Everyone,

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Event: Down

Name: MIT_DC-SwA

Map: MIT S-R-F

Address: 10.254.248.1

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Event: Down

Name: MIT_DC-SwA

Map: Cambridge S-R-F

Address: 10.254.248.1

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Event: Down

Name: MIT_w34-SwA

Map: Cambridge Radio Trunking

Address: 100.124.81.237

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, April 02, 2018 4:38 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Re: Equipment List Request

Will do

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M 617.785.8254

F 781.551.8667

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Mar 30, 2018, at 2:18 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

Please provide make/model of the majority of cameras and spec sheet when you have a moment to do so.

Thanks!

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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From: Turner, Glenn <GTurner@CambridgeFire.Org>

Sent: Monday, April 02, 2018 6:21 AM EDT

To: Matthew Boschetto <Matthew Boschetto <bosch@mit.edu>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>

CC: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; PSNET <PSNET <psnet@ftgtechnologies.com>>; fred@interisle.net; Reardon, Gerry; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Matt Isgur <Matt Isgur <misgur@mit.edu>>

Subject: RE: PSNet Alert: MIT Site Equipment Down

Everything is clear on the Motorola UEM side as well as the PS Net Intermapper.

Thanks,

Glenn

From: Matthew Boschetto [mailto:bosch@mit.edu]

Sent: Sunday, April 01, 2018 9:41 PM

To: Chuck Wade <chuck@interisle.net>

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>; Rich Crehan <rcrehan@ftgtechnologies.com>; Sarah Plowman <sarah.plowman@boston.gov>; PS NET Support <psnetsupport@ftgtechnologies.com>; PSNET <psnet@ftgtechnologies.com>; fred@interisle.net; Reardon, Gerry <GReardon@CambridgeFire.Org>; Eric Johnson <ejohnson@lan-tel.com>; Scott Wilder <swilder@brooklinema.gov>; Matt Isgur <misgur@mit.edu>

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bosch@mit.edu

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Organization: Interisle Consulting Group, LLC

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To: "Turner, Glenn" <GTurner@CambridgeFire.Org>, Rich Crehan <rcrehan@ftgtechnologies.com>, Scott Wilder <swilder@brooklinema.gov>, Sarah Plowman <sarah.plowman@boston.gov>, PSNET <PSNET@ftgtechnologies.com>, PS NET Support <psnetsupport@ftgtechnologies.com>, "Reardon, Gerry" <GReardon@CambridgeFire.Org>, "Fred@Interisle.net" <Fred@Interisle.net>, Eric Johnson <ejohnson@lan-tel.com>

Cc: Matthew Boschetto <bosch@mit.edu>
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Sent: Monday, March 26, 2018 7:34 AM
To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Reardon, Gerry <GReardon@CambridgeFire.Org>; Fred@Interisle.net; Eric Johnson <ejohnson@lan-tel.com>; Chuck@Interisle.net

Cc: Turner, Glenn <GTurner@CambridgeFire.Org>

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Name: MIT_w34-SwA
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Address: 100.124.81.237
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Engineers are working to bring the equipment back online. Please standby for updates.

Thank you,

Rich

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Monday, April 02, 2018 2:04 PM EDT

To: John Surette <John Surette <john.surette@pd.boston.gov>>; Allan Alpert <Allan Alpert <aalpert@chelseama.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Glenn Turner <Glenn Turner <gturner@cambridgefire.org>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Michael Cobb <Michael Cobb <mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael Saltzman <michael.saltzman@state.ma.us>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sean Doherty <Sean Doherty <sdoherty@ftgtechnologies.com>>; Shawn Romanoski <Shawn Romanoski <shawn.romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: PSnet Meeting Minutes for your review

Attachment(s): "3.15.18 PSNEC mtg minutes DRAFT - Copy.doc"

Hello everyone,

I'm attaching the draft of the PSnet meeting minutes for 3.15.18. Please review and share any comments/edits before our next meeting next week (April 9).

Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, April 02, 2018 6:07 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
CC: Scott Wilder <swilder@brooklinema.gov>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: Re: Equipment List Request

FLIR

4K Ultra High Definition: <https://www.flir.com/globalassets/imported-assets/document/flir-ariel-cm-3308-mini-dome-datasheet.pdf>

180 or 360 multi-imager: <https://www.flir.com/globalassets/imported-assets/document/flir-cm-6308-p1-datasheet.pdf>

PTZ with built in IR illumination: https://www.flir.com/globalassets/imported-assets/document/flir-quasar-cp-6302-31-i_9_21.pdf

Quad HD:
http://www.flir.co.uk/uploadedFiles/Security/Products/Cameras/IP_Cameras/Dome_Cameras/Ariel_Dome_4k_and_Quad/FLIR-Ariel-CM-3304-Mini-Dome-Datasheet.pdf

Ariel 1080P: <http://www.flir.co.uk/uploadedFiles/Security/Resources/FLIR-Ariel-CM-3102-Mini-dome-Datasheet.pdf>

DVTEL IOI thermal: <http://www.dvtel.com/download/video-analytics/ioimage-thermal-cameras/ioi%20Thermal%205640%20Fixed%20Datasheet.pdf>

CP 4221-301 PTZ: <http://www.dvtel.com/UserFiles/File/Quasar%20CP-4221%20PTZ%20Camera%20Datasheet%20June%2017%202014.pdf>

CP 4221-201 PTZ: <http://www.dvtel.com/UserFiles/File/products/Quasar%20CP-4221%20PTZ%20Series.January%202013.pdf>

FLIR PE 133
<http://flirsecurity.com/MMC/PE133E/FLIR-PE133E-Datasheet-EN.pdf>

BOSCH
<https://www.surveillance-video.com/media/lanot/attachments/customimport/NDI-50022-A3.pdf>

Panasonic
<https://security.panasonic.com/products/wv-sw395/spec/>

AXIS
<file:///C:/Users/enisbet.Field-THINK/Downloads/0929-001.pdf>

NORTHERN
<http://www.tri-ed.com/pdf/NTH-IP4Tv2.pdf>

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Friday, March 30, 2018 2:17 PM
To: Eric Johnson
Cc: Scott Wilder; Ford Capt Steven; Shawn Romanoski; Michele Bilodeau
Subject: Equipment List Request

Hi Eric,

Please provide make/model of the majority of cameras and spec sheet when you have a moment to do so.

Thanks!

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management

Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Monday, April 02, 2018 6:22 PM EDT

To: jessica.jones@boston.gov; Michele Bilodeau <Michele.Bilodeau@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>

Subject: FATPOT Update

Hello

I know everyone is busy , I called in last week and didn't hear anyone on call. I wanted to share some updates.

- All PO 's issued and contracts signed
- Project kick off meeting (scheduling)
- - Project kick-off meeting between FATPOT and LAN-TEL. Includes:
 - Introductions to team members
 - A deep dive into the scope and roles
 - Sketching out the full project schedule
 - Start penciling in dates for for a FATPOT on-site visit (probably about 3 mo out)
 - technical coordination
 - agency reachout and contacts
 - training session(s)
 - FATPOT engages Flir.
 - Finalizes arrangements
 - Schedules Flir resources
 - Issues PO/50% down payment to Flir
 - FATPOT sets up a dev/test fusionPLATFORM (aka CADfusion) environment for Flir
 - FATPOT provides latest fusionPLATFORM SDK to Flir and gives initial training to environment
 - FATPOT schedules internal resources for the initial 3-part Phase IVb efforts
 - GeoCoding capabilities for fusionPLATFORM
 - Watchdog (connection monitoring) capabilities for fusionPLATFORM
 - BRIC Connectivity adapter development
 - FATPOT reaches out to the BRIC to discuss impact of interface migration and begins to collect technical requirements (connectivity, etc)
 - I think we should include rep from FATPOT for all further Conference calls.

□

Respectfully,

Eric Johnson

Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣ □

www.lan-tel.com

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Monday, April 02, 2018 6:26 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: FATPOT Update

Thanks, Eric. I believe I added FATPOT, but I will check. Do you want me to schedule the kick off meeting as well?

On Mon, Apr 2, 2018, 6:22 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

Hello

I know everyone is busy , I called in last week and didn't hear anyone on call. I wanted to share some updates.

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Eric Johnson

Security Project Manager
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, April 02, 2018 6:47 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: FATPOT Update

I will check with Fat Pot that might just be between Lan-Tel and FATPOT

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Monday, April 2, 2018 6:26 PM
To: Eric Johnson
Subject: Re: FATPOT Update

Thanks, Eric. I believe I added FATPOT, but I will check. Do you want me to schedule the kick off meeting as well?

On Mon, Apr 2, 2018, 6:22 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

Hello

I know everyone is busy , I called in last week and didn't hear anyone on call. I wanted to share some updates.

- All PO 's issued and contracts signed
- Project kick off meeting (scheduling)
- - Project kick-off meeting between FATPOT and LAN-TEL. Includes:
 - Introductions to team members
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 - Finalizes arrangements
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 - Issues PO/50% down payment to Flir
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 - FATPOT provides latest fusionPLATFORM SDK to Flir and gives initial training to environment
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 - BRIC Connectivity adapter development
 - FATPOT reaches out to the BRIC to discuss impact of interface migration and begins to collect technical requirements (connectivity, etc)
 - I think we should include rep from FATPOT for all further Conference calls.

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣
www.lan-tel.com

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, April 03, 2018 10:02 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: FATPOT Update

Thanks, Eric. Please let me know when the meeting is once it is set up.

On Mon, Apr 2, 2018 at 6:47 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
I will check with Fat Pot that might just be between Lan-Tel and FATPOT

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Monday, April 2, 2018 6:26 PM
To: Eric Johnson
Subject: Re: FATPOT Update

Thanks, Eric. I believe I added FATPOT, but I will check. Do you want me to schedule the kick off meeting as well?

On Mon, Apr 2, 2018, 6:22 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY.](#)
[SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254) | **F** [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣
www.lan-tel.com

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--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, April 03, 2018 10:22 AM EDT
To: Jessica Jones <jessica.jones@boston.gov>
Subject: Re: FATPOT Update

Absolutely

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 3, 2018, at 10:02 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

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On Mon, Apr 2, 2018 at 6:47 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
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From: Jessica Jones <jessica.jones@boston.gov>
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To: Eric Johnson
Subject: Re: FATPOT Update

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□

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY.](#)

[SUITE 3100](#)

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M [617.785.8254](tel:617.785.8254) | **F** [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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Jessica Jones

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, April 03, 2018 6:31 PM EDT
To: jessica.jones@boston.gov
CC: ryan.mcGovern@boston.gov; jason.macdonald.bfd@cityofboston.gov
Subject: Pics for BFD

Jessica

Here are some pics for BFD that I took when I did walk thru for quote .

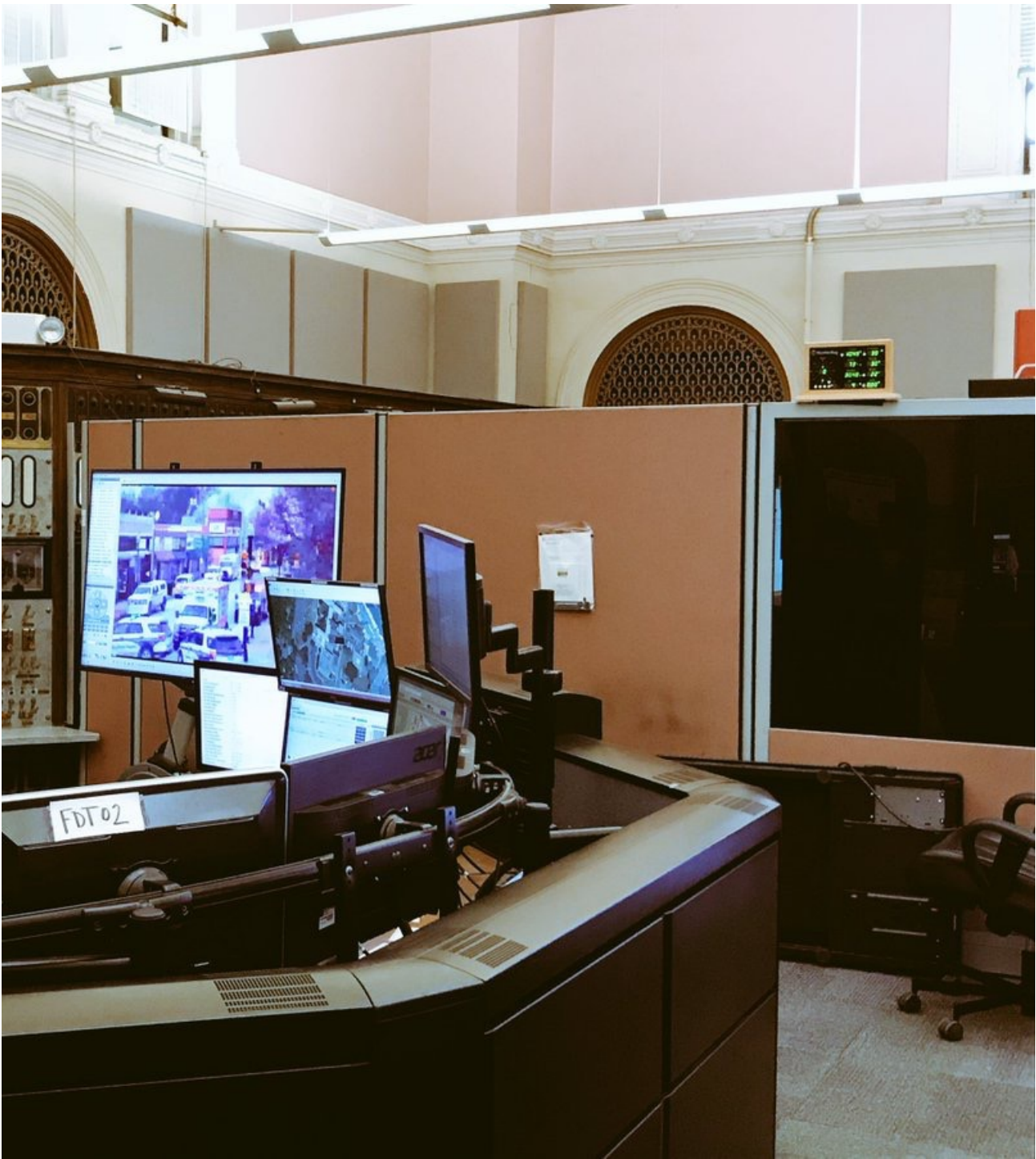
Commissioners Office Southampton St HQ work station



Camera for outside



Work station for Fire Alarm Fenway



□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Wednesday, April 04, 2018 7:53 PM EDT

To: PSNET@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; kbruker@reverepolice.org; Ford Steve Captain <Ford Steve Captain <sford@reverepolice.org>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Seaview

Looks like we lost power at Seaview ?



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ✖ |

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Wednesday, April 04, 2018 7:58 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: PSNET@ftgtechnologies.com; Chuck Wade <Chuck@Interisle.net>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Re: Seaview

Attachment(s): "IMG_0663.PNG"

I thought we were replacing the ups there?

Sent from my iPhone

On Apr 4, 2018, at 7:54 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Wednesday, April 04, 2018 8:08 PM EDT

To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Re: Seaview

Good Evening Gentlemen,

If there is a known contact I can reach out to - we can get out there and replace the UPS as soon as possible.

Thank you,

Rich Crehan
FTG Technologies
617-367-7474

On Apr 4, 2018, at 8:00 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

I thought we were replacing the ups there?

Sent from my iPhone

On Apr 4, 2018, at 7:54 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Wednesday, April 04, 2018 8:11 PM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; jmazzola@mnrecc.org

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>

Subject: Re: Seaview

Jay do you have the contact for seaview towers? If not we will somehow get you in there
Sent from my iPhone

On Apr 4, 2018, at 8:06 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Gentlemen,

If there is a known contact I can reach out to - we can get out there and replace the UPS as soon as possible.

Thank you,

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On Apr 4, 2018, at 8:00 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

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Sent from my iPhone

On Apr 4, 2018, at 7:54 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

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ejohnson@lan-tel.com ♣ □

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Wednesday, April 04, 2018 8:28 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Fred Goldstein (Fred@Interisle.net) <Fred.Goldstein@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; sford@reverepolice.org

Subject: PSNet Alert: Seaview Tower

Attachment(s): "smime.p7s"

Good Evening Everyone,

Please be advised – the following alert has come in tonight:

Event: **Down**

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 day, 12 hours, 43 minutes, 48 seconds Device's up time: 6 days, 10 hours, 50 minutes, 4 seconds

The nature of this issue suggests that the source of the problem is a faulty UPS. However, this cannot be determined until we have eyes on the device. Currently, we are working to gain access to the site so that a replacement UPS can be installed as soon as possible.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, April 04, 2018 11:20 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>; sford@reverepolice.org
Subject: Re: PSNet Alert: Seaview Tower
Attachment(s): "image001.png"

All

I was in area north of Revere for an engagement , and was able to gain access and bypass until AM .

This was strictly due to being in area and knowing that Revere PD having a very sensitive LE camera that had to be brought back on line quickly .

Sincerest apologies if I stepped out of chain of command or protocol.

This should get us until morning when proper triage and repair can be accomplished by Rich or Interisle during normal business hours



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 4, 2018, at 8:26 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Please be advised – the following alert has come in tonight:

Event: **Down**

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: [REDACTED] SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 day, 12 hours, 43 minutes, 48 seconds Device's up time: 6 days, 10 hours, 50 minutes, 4 seconds

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Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Thursday, April 05, 2018 4:35 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

CC: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>

Subject: Re: PSNet Alert: Seaview Tower

Attachment(s): "IMG_0663.PNG"

Yes Eric called me and asked if it was okay since he was in area and I okayed it.



Rich if you let me know when you are going we will get you in the building.

Sent from my iPhone

On Apr 4, 2018, at 11:20 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

All

I was in area north of Revere for an engagement , and was able to gain access and bypass until AM .

This was strictly due to being in area and knowing that Revere PD having a very sensitive LE camera that had to be brought back on line quickly .

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Respectfully,

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[NORWOOD, MA 02062](#)

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F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Apr 4, 2018, at 8:26 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

Please be advised – the following alert has come in tonight:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: 10.10.75.11

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 day, 12 hours, 43 minutes, 48 seconds Device's up time: 6 days, 10 hours, 50 minutes, 4 seconds

The nature of this issue suggests that the source of the problem is a faulty UPS. However, this cannot be determined until we have eyes on the device. Currently, we are working to gain access to the site so that a replacement UPS can be installed as soon as possible.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, April 05, 2018 5:08 AM EDT

To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>

Subject: Re: PSNet Alert: Seaview Tower

Good Morning Capt Ford,

I can head out anytime this morning - what's the earliest I would be able to get in there?

Thank you,
Rich

On Apr 5, 2018, at 4:37 AM, Ford Capt Steven <sford@reverepolice.org> wrote:

Yes Eric called me and asked if it was okay since he was in area and I okayed it.

Rich if you let me know when you are going we will get you in the building.

Sent from my iPhone

On Apr 4, 2018, at 11:20 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

All

I was in area north of Revere for an engagement , and was able to gain access and bypass until AM .

This was strictly due to being in area and knowing that Revere PD having a very sensitive LE camera that had to be brought back on line quickly .

Sincerest apologies if I stepped out of chain of command or protocol.

This should get us until morning when proper triage and repair can be accomplished by Rich or Interisle during normal business hours

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Good Evening Everyone,

Please be advised – the following alert has come in tonight:

Event: **Down**

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: HP Procurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 day, 12 hours, 43 minutes, 48 seconds Device's up time: 6 days, 10 hours, 50 minutes, 4 seconds

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Thursday, April 05, 2018 5:12 AM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>

Subject: Re: PSNet Alert: Seaview Tower

Lets say around 10 if I cannot meet you I will have someone there

Sent from my iPhone

On Apr 5, 2018, at 5:07 AM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Morning Capt Ford,

I can head out anytime this morning - what's the earliest I would be able to get in there?

Thank you,
Rich

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Good Evening Everyone,

Please be advised – the following alert has come in tonight:

Event: **Down**

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: [REDACTED]

Probe Type: [REDACTED] Revere SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 1 day, 12 hours, 43 minutes, 48 seconds Device's up time: 6 days, 10 hours, 50 minutes, 4 seconds

The nature of this issue suggests that the source of the problem is a faulty UPS. However, this cannot be determined until we have eyes on the device. Currently, we are working to gain access to the site so that a replacement UPS can be installed as soon as possible.

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email or the information contained in, or attached to, this email is strictly prohibited. If you have received this e-mail in error, please immediately notify the sender and delete this e-mail from your computer system.

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, April 05, 2018 5:18 AM EDT

To: Ford Capt Steven <sford@reverepolice.org>>

CC: Eric Johnson <ejohnson@lan-tel.com>>; Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>

Subject: Re: PSNet Alert: Seaview Tower

Capt Ford,

I will give you a call at 9am to touch base before heading out.

Thank you,

Rich

On Apr 5, 2018, at 5:14 AM, Ford Capt Steven <sford@reverepolice.org> wrote:

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Sent from my iPhone

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Sent from my iPhone

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Address: 10.10.75.11

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

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Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Thursday, April 05, 2018 8:29 AM EDT

To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>

Subject: Re: Seaview

Attachment(s): "smime.p7s"

Rich, Eric, Steven, et al.,

I believe with some conviction that the Tripp Lite UPS at this site merely needs a new battery pack. I suspect that the original APC SmartUPS1500 also needs a new battery pack, as it's batteries are probably way beyond their expected operational life.

Since the Tripp Lite UPS has greater capacity, it can handle the CIMS cameras and microwave equipment in addition to the PSnet switches and radio receivers. Therefore, the priority should be to get the Tripp Lite UPS batteries replaced.

Based on experience, it is quite likely that the APC UPS batteries have swollen, making it quite difficult to remove the existing battery tray. Therefore, it again makes sense to put everything on the Tripp Lite UPS. I would recommend removing the APC UPS and taking it to Cambridge Fire. I do have a technique for dealing with the swollen battery issue, which I'll be happy to show to anyone interested.

Note, if the CIMS equipment is connected into the Tripp Lite PDU, then we can add a redundant UPS at this site for added resilience. Currently, we have some equipment on the APC UPS, and other equipment on the Tripp Lite. This does not give us added power protection.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/4/18 7:08 PM, Rich Crehan wrote:

Good Evening Gentlemen,

If there is a known contact I can reach out to - we can get out there and replace the UPS as soon as possible.

Thank you,

Rich Crehan
FTG Technologies
617-367-7474

On Apr 4, 2018, at 8:00 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

I thought we were replacing the ups there?

Sent from my iPhone

On Apr 4, 2018, at 7:54 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘

TWITTER : @ejctown

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Thursday, April 05, 2018 11:59 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>

Subject: RE: Seaview

Rich and I were at the site and we finally got access to the cabinet, he replaced the batteries and was finishing up work. Site should be back up soon.

Capt Steven Ford

781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

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From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Thursday, April 05, 2018 8:29 AM

To: Rich Crehan; Ford Capt Steven; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson

Subject: Re: Seaview

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Respectfully,

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Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Friday, April 06, 2018 1:30 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; jmazzola@mnrecc.org

Subject: RE: Seaview

There seems to still be some issue at the Seaview towers, it appears our cameras are up but according the MNRECC 3 of our receiver's are down. Is there still a power problem at this location?

Capt Steven Ford
781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

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Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Friday, April 06, 2018 1:33 PM EDT

To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>

CC: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth < Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson < Ellison Patterson <Ellison1@Skywave.org>>; jmazzola@mnrecc.org

Subject: Re: Seaview

Not that I know of on my end



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Apr 6, 2018, at 1:30 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

There seems to still be some issue at the Seaview towers, it appears our cameras are up but according the MNRECC 3 of our receiver's are down. Is there still a power problem at this location?

Capt Steven Ford
781-286-8335
www.reverepolice.org
<http://www.facebook.com/ReverePoliceDept>
@reverepolice on Twitter

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From: Chuck Wade [<mailto:Chuck@Interisle.net>]
Sent: Thursday, April 05, 2018 8:29 AM
To: Rich Crehan; Ford Capt Steven; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson
Subject: Re: Seaview

Rich, Eric, Steven, et al.,

I believe with some conviction that the Tripp Lite UPS at this site merely needs a new battery pack. I suspect that the original APC SmartUPS1500 also needs a new battery pack, as it's batteries are probably way beyond their expected operational life.

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Note, if the CIMS equipment is connected into the Tripp Lite PDU, then we can add a redundant UPS at this site for added resilience. Currently, we have some equipment on the APC UPS, and other equipment on the Tripp Lite. This does not give us added power protection.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/4/18 7:08 PM, Rich Crehan wrote:

Good Evening Gentlemen,

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Thank you,

Rich Crehan
FTG Technologies
617-367-7474

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Sent from my iPhone

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Looks like we lost power at Seaview ?

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>
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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, April 06, 2018 1:36 PM EDT

To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; jmazzola@mnrecc.org

Subject: RE: Seaview

Good Afternoon Capt Ford,

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Eric,

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Thank you,

Richard Crehan | Systems Engineer | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

From: Ford Capt Steven [mailto:sford@reverepolice.org]

Sent: Friday, April 6, 2018 1:30 PM

To: Chuck Wade; Rich Crehan; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org

Subject: RE: Seaview

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Capt Steven Ford

781-286-8335

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To: Rich Crehan; Ford Capt Steven; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson

Subject: Re: Seaview

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Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, April 06, 2018 2:05 PM EDT

To: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; jmazzola@mnrecc.org

Subject: RE: Seaview

Capt Ford,

I am heading up to the site now to work with facilities and Lan-Tel.

Richard Crehan | Systems Engineer | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

From: Rich Crehan

Sent: Friday, April 6, 2018 1:37 PM

To: Ford Capt Steven; Chuck Wade; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org

Subject: RE: Seaview

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<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

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From: Reardon, Gerry <GReardon@CambridgeFire.Org>
Sent: Friday, April 06, 2018 3:27 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth <Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Turner, Glenn; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; jmazzola@mnrecc.org
Subject: Re: Seaview
Attachment(s): "image001.png"

Rich I believe it was fed from the floor below in a panel.

Gerald R. Reardon
Senior Advisor
Cambridge Public Safety
491 Broadway
Cambridge Ma 02138

On Apr 6, 2018, at 13:35, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

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Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Friday, April 06, 2018 7:10 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>
CC: Eric Ricciardi <ericricciardi@quincyma.gov>; Joe <Joe.Jepionovich@quincyma.gov>; MWorley@quincyma.gov; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>
Subject: PSNet Alert: Quincy DVTEL Server Switch
Attachment(s): "smime.p7s"

Good Evening Everyone,

The following device has reported a bounce in connectivity:

Event: OK
Name: DVTEL Server Switch
Map: Quincy S-R-F
Address: [REDACTED]
Probe Type: SNMP Traffic (port 161 SNMPv2c)
Condition:
[Previous Condition was: No SNMPv2c response.]

Time since last reported down: 24 minutes, 5 seconds Device's up time: 410 days, 21 hours, 50 minutes, 2 seconds

Event: Down
Name: DVTEL Server Switch
Map: Quincy S-R-F
Address: [REDACTED]
Probe Type: SNMP Traffic (port 161 SNMPv2c)
Condition:
[Previous Condition was: No SNMPv2c response.]

Time since last reported down: 13 minutes, 37 seconds Device's up time: 410 days, 21 hours, 24 minutes, 45 seconds

This server switch has brought itself back online, but we will take a closer look next week.

Thursday, April 12th, we will be working on the Quincy Radio Network.

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Friday, April 06, 2018 7:29 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: sford@reverepolice.org; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@lan-tel.com>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>

Subject: PSNet Alert: RevRECC-SwC

Attachment(s): "smime.p7s"

Good Evening Everyone,

The following event came in from Metro North RECC (Order Number: 292117):

Event: Alarm

Name: RevRECC-SwC

Map: Revere-Winthrop S-R-F

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition: Short-term Packet Loss: 6.00 % [Previous Condition was: No SNMPv2c response.]

Time since last reported down: 5 minutes, 27 seconds Device's up time: 19 days, 21 hours, 32 minutes, 26 seconds

This may be something as simple as a loose patch cable, but worth a closer look.

Capt Ford, is there a good time early next week to visit 400 Revere Beach Parkway?

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@ftgtechnologies.com



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From: Ford Capt Steven <sford@reverepolice.org>
Sent: Friday, April 06, 2018 8:11 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein (Fred@Interisle.net) <Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>
Subject: Re: PSNet Alert: RevRECC-SwC
Attachment(s): "image001.png"

Be there all week 7-3

Sent from my iPhone

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Time since last reported down: 5 minutes, 27 seconds Device's up time: 19 days, 21 hours, 32 minutes, 26 seconds

This may be something as simple as a loose patch cable, but worth a closer look.

Capt Ford, is there a good time early next week to visit 400 Revere Beach Parkway?

Thank you,

Richard Crehan | Project Manager | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Ford Capt Steven <sford@reverepolice.org>

Sent: Friday, April 06, 2018 8:20 PM EDT

To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>>

CC: Sarah Plowman <Sarah.Plowman@boston.gov>>; Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET@ftgtechnologies.com>>; PS NET Support <PS.NET.Support@ftgtechnologies.com>>; Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>>; Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein (Fred@Interisle.net) <Fred@Interisle.net>>

Subject: Re: PSNet Alert: RevRECC-SwC

Sure thing, you have my cell just text me when there.

Sent from my iPhone

On Apr 6, 2018, at 8:19 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Capt Ford,

May I swing by on Tuesday at 7:30AM?

Thank you,
Rich

On Apr 6, 2018, at 8:13 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

Be there all week 7-3

Sent from my iPhone

On Apr 6, 2018, at 7:27 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Evening Everyone,

The following event came in from Metro North RECC (Order Number: 292117):

Event: Alarm

Name: RevRECC-SwC

Map: Revere-Winthrop S-R-F

Address: 10.254.247.67

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition: Short-term Packet Loss: 6.00 % [Previous Condition was: No SNMPv2c response.]

Time since last reported down: 5 minutes, 27 seconds Device's up time: 19 days, 21 hours, 32 minutes, 26 seconds

This may be something as simple as a loose patch cable, but worth a closer look.

Capt Ford, is there a good time early next week to visit 400 Revere Beach Parkway?

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<001.png>

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Monday, April 09, 2018 2:35 PM EDT

To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael.Flaherty@michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don.Burgess@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan.Rothman@boston.gov>; Jerry Turner <Jerry.Turner@boston.gov>; William Joyce <William.Joyce@boston.gov>; Jarrod Fullerton <Jarrod.Fullerton@genetec.com>; Wilson Aleman <Wilson.Aleman@boston.gov>; Vincent Stancato <Vincent.Stancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael.Kane@boston.gov>; Jim Fitzpatrick <Jim.Fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike.Lynch@pd.boston.gov>; Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Eric Johnson <Eric.Johnson@lan-tel.com>; Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis.Madeira@pd.boston.gov>; Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert.Flaherty@boston.gov>; Matthew Spillane <Matthew.Spillane@pd.boston.gov>; John Gillis <John.Gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve.Healy@boston.gov>

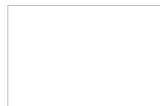
CC: Sarah Plowman <Sarah.Plowman@boston.gov>

Subject: Security Camera Strategy Status Meeting - 4/11/18

Attachment(s): "Security Camera Strategy Meeting_4-11-18.docx"

Attached are the status updates for our meeting on Wednesday, 4/11.

Thanks.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Tuesday, April 10, 2018 6:15 AM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; sford@reverepolice.org; Eric Johnson <Eric.Johnson@lan-tel.com>; Chuck@Interisle.net; jmazzola@mnrecc.org

Subject: PSNet Alert: Seaview Tower

Good Morning Everyone,

The Seaview Switch is down; the breaker must have tripped again:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address:

Probe Type: SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 8 hours, 44 minutes, 56 seconds

Device's up time: 8 hours, 35 minutes, 51 seconds

I will head out this morning to get the switch back online.

Thank you,

Rich

From: Mary Milligan <mmilligan@lan-tel.com>

Sent: Tuesday, April 10, 2018 11:47 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Rich Ahern <Rich Ahern <rahern@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>>

Subject: March CIMS Billing

Attachment(s): "CIMS March Backup Final.xls", "9917523 March 2018 Invoice.pdf"

Good Day,

Please see attached invoice (9917523) and back up for CIMS work completed in March 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mary Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352-4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Tuesday, April 10, 2018 12:13 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>; Ford Capt Steven <Ford.Capt.Steven@sford@reverepolice.org>; Chuck Wade <Chuck.Wade@Interisle.net>; Eric Johnson <Eric.Johnson@ejohnson@lan-tel.com>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@greardon@cambridgefire.org>
CC: PSNET <PSNET@ftgtechnologies.com>; Bruker Det Kenneth <Bruker.Det.Kenneth@kbruker@reverepolice.org>; Eric W. Nisbet <Eric.W.Nisbet@enisbet@lan-tel.com>; Glenn Turner <Glenn.Turner@GTurner@CambridgeFire.org>; Ellison Patterson <Ellison.Patterson@Ellison1@Skywave.org>; jmazzola@mnrecc.org; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>
Subject: PSNet Alert: Seaview Tower Down

Good Afternoon Everyone,

Please be aware that the following alert has come in for Seaview Tower:

Event: Down
Name: Seaview_Tower_Switch
Map: Revere Broadway Tower
Address: [REDACTED]
Probe Type: [REDACTED] probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 3 hours, 18 minutes, 35 seconds Device's up time: 3 hours, 16 minutes, 31 seconds

It is very likely the breaker was tripped again. Power can be restored by flipping the breaker, however this will eventually happen again.

At this point, we need an electrician to look into this; The facilities manager at Seaview is reaching out to the site's preferred electrician.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

From: Rich Crehan
Sent: Friday, April 6, 2018 1:37 PM
To: Ford Capt Steven; Chuck Wade; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org
Subject: RE: Seaview

Good Afternoon Capt Ford,

We are currently resolving a power source issue at the site. The UPS battery was changed out, but the UPS is not able to pull power from the AC outlets located in the area.

Eric,

I spoke with Chuck earlier, and he had mentioned that, in the past, you had to work the breaker to restore power upstairs? I talked to the facilities worker at the site, and he told me I could find the breaker upstairs. However, the breakers were all designated to rooms. Do you know the location of the breaker that leads to the where the equipment is located?

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies
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Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

From: Ford Capt Steven [<mailto:sford@reverepolice.org>]

Sent: Friday, April 6, 2018 1:30 PM

To: Chuck Wade; Rich Crehan; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org

Subject: RE: Seaview

There seems to still be some issue at the Seaview towers, it appears our cameras are up but according the MNRECC 3 of our receiver's are down. Is there still a power problem at this location?

Capt Steven Ford

781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

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From: Chuck Wade [<mailto:Chuck@Interisle.net>]

Sent: Thursday, April 05, 2018 8:29 AM

To: Rich Crehan; Ford Capt Steven; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson

Subject: Re: Seaview

Rich, Eric, Steven, et al.,

I believe with some conviction that the Tripp Lite UPS at this site merely needs a new battery pack. I suspect that the original APC SmartUPS1500 also needs a new battery pack, as it's batteries are probably way beyond their expected operational life.

Since the Tripp Lite UPS has greater capacity, it can handle the CIMS cameras and microwave equipment in addition to the PSnet switches and radio receivers. Therefore, the priority should be to get the Tripp Lite UPS batteries replaced.

Based on experience, it is quite likely that the APC UPS batteries have swollen, making it quite difficult to remove the existing battery tray. Therefore, it again makes sense to put everything on the Tripp Lite UPS. I would recommend removing the APC UPS and taking it to Cambridge Fire. I do have a technique for dealing with the swollen battery issue, which I'll be happy to show to anyone interested.

Note, if the CIMS equipment is connected into the Tripp Lite PDU, then we can add a redundant UPS at this site for added resilience. Currently, we have some equipment on the APC UPS, and other equipment on the Tripp Lite. This does not give us added power protection.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/4/18 7:08 PM, Rich Crehan wrote:

Good Evening Gentlemen,

If there is a known contact I can reach out to - we can get out there and replace the UPS as soon as possible.

Thank you,

Rich Crehan
FTG Technologies
617-367-7474

On Apr 4, 2018, at 8:00 PM, Ford Capt Steven <sford@reverepolice.org> wrote:

I thought we were replacing the ups there?

Sent from my iPhone

On Apr 4, 2018, at 7:54 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>
www.lan-tel.com
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From: Jay Mazzola <jmazzola@mnrecc.org>
Sent: Tuesday, April 10, 2018 2:33 PM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth < Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: Re: PSNet Alert: Seaview Tower Down
Attachment(s): "image001.png"

Hi everyone,

The power issue at 515 Boulevard is because to the roof fans are on the same circuit. They are having a electrician come Thursday to run a homerun 20 amp circuit up in that hallway. Hopefully that will solve issues.

Thanks

Jay Mazzola

Director of operations

Metro North Regional Emergency Communication Center

400 Revere Beach Pkwy.

Revere, MA 02151

1-781-629-9260

Cell # 1-781-706-0705

jmazzola@mnrecc.org

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On Apr 10, 2018, at 12:11 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Afternoon Everyone,

Please be aware that the following alert has come in for Seaview Tower:

Event: Down

Name: Seaview_Tower_Switch

Map: Revere Broadway Tower

Address: 10.10.75.11

Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Time since last reported down: 3 hours, 18 minutes, 35 seconds Device's up time: 3 hours, 16 minutes, 31 seconds

It is very likely the breaker was tripped again. Power can be restored by flipping the breaker, however this will eventually happen again.

At this point, we need an electrician to look into this; The facilities manager at Seaview is reaching out to the site's preferred electrician.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

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From: Rich Crehan

Sent: Friday, April 6, 2018 1:37 PM

To: Ford Capt Steven; Chuck Wade; Eric Johnson

Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org

Subject: RE: Seaview

Good Afternoon Capt Ford,

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Eric,

I spoke with Chuck earlier, and he had mentioned that, in the past, you had to work the breaker to restore power upstairs? I talked to the facilities worker at the site, and he told me I could find the breaker upstairs. However, the breakers were all designated to rooms. Do you know the location of the breaker that leads to the where the equipment is located?

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<image001.png>

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Sent: Friday, April 6, 2018 1:30 PM
To: Chuck Wade; Rich Crehan; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org
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Capt Steven Ford
781-286-8335
www.reverepolice.org
<http://www.facebook.com/ReverePoliceDept>
@reverepolice on Twitter

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From: Chuck Wade [<mailto:Chuck@Interisle.net>]
Sent: Thursday, April 05, 2018 8:29 AM
To: Rich Crehan; Ford Capt Steven; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson
Subject: Re: Seaview

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...Chuck

Chuck Wade, Principal
Interisle Consulting Group

+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

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Good Evening Gentlemen,

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Thank you,

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FTG Technologies
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Sent from my iPhone

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Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, April 10, 2018 2:37 PM EDT

To: John Surette <John Surette <john.surette@pd.boston.gov>>; Allan Alpert <Allan Alpert <aalpert@chelseama.gov>>; Christopher Ward <Christopher Ward <cward@police.somerville.ma.us>>; Chuck Wade <Chuck Wade <chuck@interisle.net>>; Colin Strutt <Colin Strutt <colin@interisle.net>>; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; David Mahoney <David Mahoney <damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed Hernandez Sr. <ehernandez@chelseama.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Fred Goldstein <Fred Goldstein <fred@interisle.net>>; Glenn Turner <Glenn Turner <gturner@cambridgefire.org>>; Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey Gilmore <jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Michael Cobb <Michael Cobb <mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael Saltzman <michael.saltzman@state.ma.us>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Robert Griffin <Robert Griffin <rgriffin@chelseama.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sean Doherty <Sean Doherty <sdoherty@ftgtechnologies.com>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Stan Reichgott <Stan Reichgott <sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen Maywalt <smaywalt@cambridgepolice.org>>; Steven Ford <Steven Ford <sford@reverepolice.org>>; Wayne Carter <Wayne Carter <wcarter@town.winthrop.ma.us>>

Subject: Possible phishing email from Winthrop?

Hello PSnet folks,

Just a heads up that there's a potential phishing email going around from Chief Flanagan's account in Winthrop. The subject reads "Inbound: STATEMENT Claim#:0192" and includes a pdf attachment of some kind with information about a OneDrive spreadsheet file.

Several OEM staff have received an email this afternoon (some of us more than one), and Michele noticed when she tried to forward it to our City IT folks that it appeared to maybe be connected somehow with the psnet@ftgtechnologies email account -- as if the email she had received had been forwarded to Winthrop from that account, or something. It said "resent from psnet@ftgtechnologies.com" I reached out to Rich and he said he's received one, too, so I'm just emailing you all as a precaution in case this is circling through the PSnet community, too.

We've alerted City of Boston IT as well as City of Winthrop IT. But keep an eye out in your own inboxes today.

Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Ford Capt Steven <sford@reverepolice.org>

Sent: Tuesday, April 10, 2018 2:42 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; John Surette <John.Surette@john.surette@pd.boston.gov>; Allan Alpert <Allan.Alpert@chelseama.gov>; Christopher Ward <Christopher.Ward@police.somerville.ma.us>; Chuck Wade <chuck@interisle.net>; Colin Strutt <Colin.Strutt@colin@interisle.net>; Dan Rothman <Dan.Rothman@dan.rothman@boston.gov>; David Mahoney <David.Mahoney@damahoney@cambridgefire.org>; Ed Hernandez Sr. <Ed.Hernandez.Sr.@ehernandez@chelseama.gov>; Eric Johnson <Eric.Johnson@ejohnson@lan-tel.com>; Fred Goldstein <Fred.Goldstein@fred@interisle.net>; Glenn Turner <Glenn.Turner@glenn.turner@cambridgefire.org>; Jason Marshall <Jason.Marshall@jason.marshall@pd.boston.gov>; Jeffrey Gilmore <Jeffrey.Gilmore@jeffrey.gilmore@cityofeverett.org>; Jim Fitzpatrick <Jim.Fitzpatrick@jim.fitzpatrick@pd.boston.gov>; Michael Cobb <Michael.Cobb@mcobb@ftgtechnologies.com>; Michael Saltzman <Michael.Saltzman@michael.saltzman@state.ma.us>; Rich Crehan <Rich.Crehan@rcrehan@ftgtechnologies.com>; Robert Griffin <Robert.Griffin@rgriffin@chelseama.gov>; Scott Wilder <Scott.Wilder@swilder@brooklinema.gov>; Sean Doherty <Sean.Doherty@sdoherly@ftgtechnologies.com>; Shawn Romanoski <Shawn.Romanoski@shawn.romanoski@pd.boston.gov>; Stan Reichgott <Stan.Reichgott@sreichgott@brooklinema.gov>; Stephen Maywalt <Stephen.Maywalt@smaywalt@cambridgepolice.org>; Wayne Carter <Wayne.Carter@wcarter@town.winthrop.ma.us>

Subject: RE: Possible phishing email from Winthrop?

I got one and just deleted as I know he does not send emails

Capt Steven Ford
781-286-8335

www.reverepolice.org

<http://www.facebook.com/ReverePoliceDept>

@reverepolice on Twitter

CONFIDENTIALITY/SENSITIVITY NOTICE:

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From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Tuesday, April 10, 2018 2:38 PM

To: John Surette; Allan Alpert; Christopher Ward; Chuck Wade; Colin Strutt; Dan Rothman; David Mahoney; Ed Hernandez Sr.; Eric Johnson; Fred Goldstein; Glenn Turner; Jason Marshall; Jeffrey Gilmore; Jim Fitzpatrick; Michael Cobb; Michael Saltzman; Rich Crehan; Robert Griffin; Scott Wilder; Sean Doherty; Shawn Romanoski; Stan Reichgott; Stephen Maywalt; Ford Capt Steven; Wayne Carter

Subject: Possible phishing email from Winthrop?

Hello PSnet folks,

Just a heads up that there's a potential phishing email going around from Chief Flanagan's account in Winthrop. The subject reads "Inbound: STATEMENT Claim#:0192" and includes a pdf attachment of some kind with information about a OneDrive spreadsheet file.

Several OEM staff have received an email this afternoon (some of us more than one), and Michele noticed when she tried to forward it to our City IT folks that it appeared to maybe be connected somehow with the psnet@ftgtechnologies email account -- as if the email she had received had been forwarded to Winthrop from that account, or something. It said "resent from psnet@ftgtechnologies.com" I reached out to Rich and he said he's received one, too, so I'm just emailing you all as a precaution in case this is circling through the PSnet community, too.

We've alerted City of Boston IT as well as City of Winthrop IT. But keep an eye out in your own inboxes today.

Thanks,
Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, April 10, 2018 2:44 PM EDT

To: Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>>

CC: John Surette <John.Surette@pd.boston.gov>>; Allan Alpert <Allan.Alpert@chelseama.gov>>; Christopher Ward <Christopher.Ward@police.somerville.ma.us>>; Chuck Wade <Chuck.Wade@chuck.wade@interisle.net>>; Colin Strutt <Colin.Strutt@colin@interisle.net>>; Dan Rothman <Dan.Rothman@dan.rothman@boston.gov>>; David Mahoney <David.Mahoney@damahoney@cambridgefire.org>>; Ed Hernandez Sr. <Ed.Hernandez.Sr.@ehernandez@chelseama.gov>>; Fred Goldstein <Fred.Goldstein@fred@interisle.net>>; Glenn Turner <Glenn.Turner@glenn.turner@cambridgefire.org>>; Jason Marshall <Jason.Marshall@jason.marshall@pd.boston.gov>>; Jeffrey Gilmore <Jeffrey.Gilmore@jeffrey.gilmore@cityofeverett.org>>; Jim Fitzpatrick <Jim.Fitzpatrick@jim.fitzpatrick@pd.boston.gov>>; Michael Cobb <Michael.Cobb@mcobb@ftgtechnologies.com>>; Michael Saltzman <Michael.Saltzman@michael.saltzman@state.ma.us>>; Rich Crehan <Rich.Crehan@rcrehan@ftgtechnologies.com>>; Robert Griffin <Robert.Griffin@robert.griffin@chelseama.gov>>; Scott Wilder <Scott.Wilder@swilder@brooklinema.gov>>; Sean Doherty <Sean.Doherty@sdoherly@ftgtechnologies.com>>; Shawn Romanoski <Shawn.Romanoski@shawn.romanoski@pd.boston.gov>>; Stan Reichgott <Stan.Reichgott@sreichgott@brooklinema.gov>>; Stephen Maywalt <Stephen.Maywalt@smaywalt@cambridgepolice.org>>; Steven Ford <Steven.Ford@sford@reverepolice.org>>; Wayne Carter <Wayne.Carter@wcarter@town.winthrop.ma.us>>

Subject: Re: Possible phishing email from Winthrop?

Yes thanks



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 10, 2018, at 2:37 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hello PSnet folks,

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Thanks,
Sarah

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Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
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One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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From: Maywalt, Stephen <SMaywalt@CambridgePolice.Org>
Sent: Tuesday, April 10, 2018 2:54 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>; John Surette <John.Surette@john.surette@pd.boston.gov>; Allan Alpert <Allan.Alpert@chelseama.gov>; Christopher Ward <Christopher.Ward@police.somerville.ma.us>; Chuck Wade <Chuck.Wade@interisle.net>; Colin Strutt <Colin.Strutt@colin@interisle.net>; Dan Rothman <Dan.Rothman@boston.gov>; Mahoney, David A; Ed Hernandez Sr. <Ed.Hernandez.Sr.@ehernandez@chelseama.gov>; Eric Johnson <Eric.Johnson@ejohnson@lan-tel.com>; Fred Goldstein <Fred.Goldstein@fred@interisle.net>; Turner, Glenn; Jason Marshall <Jason.Marshall@jason.marshall@pd.boston.gov>; Jeffrey Gilmore <Jeffrey.Gilmore@jeffrey.gilmore@cityofeverett.org>; Jim Fitzpatrick <Jim.Fitzpatrick@jim.fitzpatrick@pd.boston.gov>; Michael Cobb <Michael.Cobb@mcobb@ftgtechnologies.com>; Michael Saltzman <Michael.Saltzman@michael.saltzman@state.ma.us>; Rich Crehan <Rich.Crehan@rcrehan@ftgtechnologies.com>; Robert Griffin <Robert.Griffin@rgriffin@chelseama.gov>; Scott Wilder <Scott.Wilder@swilder@brooklinema.gov>; Sean Doherty <Sean.Doherty@sdoherly@ftgtechnologies.com>; Shawn Romanoski <Shawn.Romanoski@shawn.romanowski@pd.boston.gov>; Stan Reichgott <Stan.Reichgott@sreichgott@brooklinema.gov>; Steven Ford <Steven.Ford@sford@reverepolice.org>; Wayne Carter <Wayne.Carter@wcarter@town.winthrop.ma.us>
Subject: Re: Possible phishing email from Winthrop?

Thanks Sarah,

A number of our users recieved it and notified us. We are doing a compliance search and will have them all deleted from inboxes shortly.

Thanks,

-Stephen

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, April 10, 2018 11:37:39 AM
To: John Surette; Allan Alpert; Christopher Ward; Chuck Wade; Colin Strutt; Dan Rothman; Mahoney, David A; Ed Hernandez Sr.; Eric Johnson; Fred Goldstein; Turner, Glenn; Jason Marshall; Jeffrey Gilmore; Jim Fitzpatrick; Michael Cobb; Michael Saltzman; Rich Crehan; Robert Griffin; Scott Wilder; Sean Doherty; Shawn Romanoski; Stan Reichgott; Maywalt, Stephen; Steven Ford; Wayne Carter
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Sarah

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Sarah Plowman
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Phone: 617.635.1400
Fax: 617.635.2974

From: Chuck Wade <Chuck@Interisle.net>

Sent: Tuesday, April 10, 2018 7:15 PM EDT

To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; James Fitzpatrick <James Fitzpatrick <Jim.Fitzpatrick@PD.Boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@PD.Boston.gov>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>>; Jim Rex <Jim Rex <JREx@LAN-TEL.com>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>

CC: Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>

Subject: PSnet: Status update on Internet connection problems at Schroeder Plaza

Attachment(s): "smime.p7s"

Scott, et al.,

On April 6th at ~07:50 in the morning, the PSnet connection at Schroeder Plaza to the public Internet via Comcast went down. Yesterday, I was informed that the MCC7100 consoles were unable to establish VPN connections. However, since I was in Texas dealing with family matters, I was not able to immediately address this problem.

Today, when I returned, I found that the problem was that the public IP address block used for the Comcast connection at Schroeder Plaza had changed. I confirmed this with Brian Barcelou and he was able to determine that Comcast had applied a change order incorrectly to the Internet gateway that PSnet uses. Unfortunately, Comcast could not restore the original block of IP addresses.

The upshot of this problem is that the following services were unavailable since Friday morning:

- **ShotSpotter**, since this Comcast connection is used to establish an IPsec tunnel to the ShotSpotter Data Center. This affects the MBHSR communities that have subscribed to ShotSpotter notifications, but not Boston since Boston has their own connection to the ShotSpotter services
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For those with morbid curiosity, the original public IP address we used at Schroeder Plaza was <75.144.154.34>, while the new public IP is <96.70.245.1>.

I hope this headache is now behind us...

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Turner, Glenn <GTurner@CambridgeFire.Org>

Sent: Tuesday, April 10, 2018 8:03 PM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>

CC: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; James Fitzpatrick <James Fitzpatrick <Jim.Fitzpatrick@PD.Boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@PD.Boston.gov>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>>; Jim Rex <Jim Rex <JRex@LAN-TEL.com>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>

Subject: Re: PSnet: Status update on Internet connection problems at Schroeder Plaza

Thanks again Chuck for jumping on this on your return from Texas.

Glenn Turner | Wireless Telecommunications Manager

Public Safety Information Technology

[\(978\) 314-1800](tel:9783141800) [cell]

[\(617\) 349-4978](tel:6173494978) [office]

www.cambridgefire.org

www.cambridgepolice.org

www.cambridge911.org

On Apr 10, 2018, at 7:16 PM, Chuck Wade <Chuck@Interisle.net> wrote:

Scott, et al.,

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...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group

+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Eric Johnson <eric.941@gmail.com>

Sent: Wednesday, April 11, 2018 7:16 AM EDT

To: LT Bob Gillan <LT Bob Gillan <rgillan@quincyma.gov>>

CC: Joe P <Joe P <jpepjonovich@quincyma.gov>>; Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

Subject: Re: BOSTON OEM APPROVAL TO REPLACE QPD MARITIME CAMERA DAMAGED IN LAST STORM

Lt Gillan

Sir , I have it and will proceed

Thank you

Eric

On Tuesday, April 10, 2018, LT Bob Gillan <rgillan@quincyma.gov> wrote:

Hi Eric:

Hope all is well.

Just spoke with Jess Jones (copied on this email) regarding the subject storm damaged camera. OEM has approved replacement of the camera. When complete please forward Jess the invoice.

Also please coordinate with Joe P on repair times so we can ensure access to the Maritime Center. Call or email if you need anything else! See you Monday at the Marathon!

Sincerely

Bob

From: Scott Wilder <swilder@brooklinema.gov>

Sent: Wednesday, April 11, 2018 7:48 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; James Fitzpatrick <James Fitzpatrick <Jim.Fitzpatrick@PD.Boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@PD.Boston.gov>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>; Mark Savage <Mark Savage <MSavage@LAN-TEL.com>>; Jim Rex <Jim Rex <JRex@LAN-TEL.com>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>

CC: Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>

Subject: RE: PSnet: Status update on Internet connection problems at Schroeder Plaza

Thank you, Chuck, for figuring and getting that issue resolved.

Scott

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Chuck Wade [mailto:Chuck@Interisle.net]

Sent: Tuesday, April 10, 2018 7:16 PM

To: Scott Wilder; Glenn Turner; James Fitzpatrick; Brian Barcelou; Rich Crehan; Eric Johnson; Mark Savage; Jim Rex; Ellison Patterson
Cc: Sarah Plowman; Michele Bilodeau; Fred Goldstein; Colin Strutt

Subject: PSnet: Status update on Internet connection problems at Schroeder Plaza

Importance: High

Scott, et al.,

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www.interisle.net

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From: Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>

Sent: Wednesday, April 11, 2018 8:51 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@interisle.net>>

CC: Scott Wilder <Scott Wilder <SWilder@brooklinema.gov>>; Glenn Turner <Glenn Turner <GTurner@cambridgefire.org>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Rich Crehan <Rich Crehan <RCrehan@ftgtechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@lan-tel.com>>; Mark Savage <Mark Savage <MSavage@lan-tel.com>>; Jim Rex <Jim Rex <JRex@lan-tel.com>>; Ellison Patterson <Ellison Patterson <Ellison1@skywave.org>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@boston.gov>>; Fred Goldstein <Fred Goldstein <Fred@interisle.net>>; Colin Strutt <Colin Strutt <Colin@interisle.net>>

Subject: Re: PSnet: Status update on Internet connection problems at Schroeder Plaza

Chuck

The Boston PD Comcast modem connection that we gave you a static IP address on should NOT be used for anything mission critical. We, BPD Network Operations, put this Comcast connection in to sandbox configurations, provide a backup to a backup, and provide casual, raw Internet access.

Our whole purpose for this connection is to do these type of things and NOT affect any Public Safety networks.

If this doesn't meet your mission, I strongly recommend that you get another Internet connection at One Schroeder or site of your choice.

Jim

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www.interisle.net

--

Jim Fitzpatrick
Boston Police
System & Network Operations

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, April 11, 2018 9:11 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: FAC64 Statewide Contract FATPOT
Attachment(s): "Lan-tel CM12 Amendement.pdf"

Good Morning,

Attached please find a CM12 form for your signature in blue ink for the FATPOT project. This extends the contract until 1/31/19. If you can please send me the original document with your signature in blue ink, I would appreciate it.

The address to send this document to is below:

City of Boston
Office of Emergency Management
Boston City Hall, Room 204
Boston, MA 02201
Attn: Jessica Jones

Thanks,
Jess

On Tue, Feb 6, 2018 at 9:11 AM, Jessica Jones<jessica.jones@boston.gov> wrote:
Great, thank you, Kate!

Have a good day,

Jess

On Tue, Feb 6, 2018 at 9:07 AM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Good Morning Jess,

The signed original contract documents will go out in today's mail to your attention.

Thanks very much for your help with this,

Kate

From: Eric Johnson
Sent: Thursday, February 01, 2018 4:57 PM
To: Jessica Jones <jessica.jones@boston.gov>
Cc: Kate Waldron <kwaldron@lan-tel.com>
Subject: Re: FAC64 Statewide Contract FATPOT

Jessica

Thank you for the great news ! I am including VP Kate Waldron who handles the official contract duties and also had a question on delivery back to OEM .

It was great seeing you at the training as well . Very informative.



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ☛

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Feb 1, 2018, at 1:08 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hello Eric,

Thank you for your submission for the MBHSR camera controls and legacy server retirement on statewide contract FAC64. Your quote has been reviewed and we have decided to move ahead. Attached you will find contracting documentation for your review and signature. Please complete and return the following attached documents.

- CM10/11
- CM06
- CM09
- CM15 A/B
- LW2
- LW8
- CM14
- OEM Non-Disclosure Agreement

- CM16

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I look forward to working with you on this contract. If you have any questions or concerns, please do not hesitate to reach out.

Thank you,

Jess

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Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

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Office: [617.635.1350](tel:617.635.1350)
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Fax: [617.635.2974](tel:617.635.2974)

From: Jay Mazzola <jmazzola@mnrecc.org>
Sent: Wednesday, April 11, 2018 9:41 AM EDT
To: Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>
CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>; Ford Capt Steven <Ford Capt Steven <sford@reverepolice.org>>; Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Gerry Reardon <Gerry Reardon <greardon@cambridgefire.org>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; Bruker Det Kenneth < Bruker Det Kenneth <kbruker@reverepolice.org>>; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Ellison Patterson <Ellison Patterson <Ellison1@Skywave.org>>; PS NET Support <PS NET Support <psnetsupport@ftgtechnologies.com>>
Subject: RE: PSNet Alert: Seaview Tower Down

Good morning everyone,

They are working on the electrical at 515 Revere Beach Blvd now, if you see any outages.

Thanks
Jay

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Sent: Tuesday, April 10, 2018 2:34 PM
To: Rich Crehan <rcrehan@ftgtechnologies.com>
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Thanks

Jay Mazzola

Director of operations

Metro North Regional Emergency Communication Center

400 Revere Beach Pkwy.

Revere, MA 02151

1-781-629-9260

Cell # 1-781-706-0705

jmazzola@mnrecc.org

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On Apr 10, 2018, at 12:11 PM, Rich Crehan <rcrehan@ftgtechnologies.com> wrote:

Good Afternoon Everyone,

Please be aware that the following alert has come in for Seaview Tower:

Event: Down
Name: Seaview_Tower_Switch
Map: Revere Broadway Tower
Address: 10.10.75.11
Probe Type: HP ProCurve SNMP probe (port 161 SNMPv2c)
Condition:
[Previous Condition was: OK]

Time since last reported down: 3 hours, 18 minutes, 35 seconds Device's up time: 3 hours, 16 minutes, 31 seconds

It is very likely the breaker was tripped again. Power can be restored by flipping the breaker, however this will eventually happen again.

At this point, we need an electrician to look into this; The facilities manager at Seaview is reaching out to the site's preferred electrician.

Thank you,

Richard Crehan | Systems Engineer | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169
Office: [617-367-7474](tel:617-367-7474) | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com

<image001.png>

To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

From: Rich Crehan
Sent: Friday, April 6, 2018 1:37 PM
To: Ford Capt Steven; Chuck Wade; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; jmazzola@mnrecc.org
Subject: RE: Seaview

Good Afternoon Capt Ford,

We are currently resolving a power source issue at the site. The UPS battery was changed out, but the UPS is not able to pull power from the AC outlets located in the area.

Eric,

I spoke with Chuck earlier, and he had mentioned that, in the past, you had to work the breaker to restore power upstairs? I talked to the facilities worker at the site, and he told me I could find the breaker upstairs. However, the breakers were all designated to rooms. Do you know the location of the breaker that leads to the where the equipment is located?

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Capt Steven Ford
781-286-8335
www.reverepolice.org
<http://www.facebook.com/ReverePoliceDept>
[@reverepolice](#) on Twitter

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From: Chuck Wade [<mailto:Chuck@Interisle.net>]
Sent: Thursday, April 05, 2018 8:29 AM
To: Rich Crehan; Ford Capt Steven; Eric Johnson
Cc: PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson
Subject: Re: Seaview

Rich, Eric, Steven, et al.,

I believe with some conviction that the Tripp Lite UPS at this site merely needs a new battery pack. I suspect that the original APC SmartUPS1500 also needs a new battery pack, as it's batteries are probably way beyond their expected operational life.

Since the Tripp Lite UPS has greater capacity, it can handle the CIMS cameras and microwave equipment in addition to the PSnet switches and radio receivers. Therefore, the priority should be to get the Tripp Lite UPS batteries replaced.

Based on experience, it is quite likely that the APC UPS batteries have swollen, making it quite difficult to remove the existing battery tray. Therefore, it again makes sense to put everything on the Tripp Lite UPS. I would recommend removing the APC UPS and taking it to Cambridge Fire. I do have a technique for dealing with the swollen battery issue, which I'll be happy to show to anyone interested.

Note, if the CIMS equipment is connected into the Tripp Lite PDU, then we can add a redundant UPS at this site for added resilience. Currently, we have some equipment on the APC UPS, and other equipment on the Tripp Lite. This does not give us added power protection.

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Chuck Wade, Principal
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On 4/4/18 7:08 PM, Rich Crehan wrote:

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Thank you,

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Sent from my iPhone

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Looks like we lost power at Seaview ?

<IMG_0663.PNG>

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Rich Crehan <rcrehan@ftgtechnologies.com>
Sent: Wednesday, April 11, 2018 9:44 AM EDT
To: Jay Mazzola <jmazzola@mnrecc.org>
CC: Sarah Plowman <Sarah.Plowman@boston.gov>; Ford Capt Steven <Sford@reverepolice.org>; Chuck Wade <Chuck@Interisle.net>; Eric Johnson <ejohnson@lan-tel.com>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; PSNET <PSNET@ftgtechnologies.com>; Bruker Det Kenneth <kbruker@reverepolice.org>; Eric W. Nisbet <enisbet@lan-tel.com>; Glenn Turner <GTurner@CambridgeFire.org>; Ellison Patterson <Ellison1@Skywave.org>; PS NET Support <PSNETSupport@ftgtechnologies.com>
Subject: RE: PSNet Alert: Seaview Tower Down

Thanks, Jay!

From: Jay Mazzola [mailto:jmazzola@mnrecc.org]
Sent: Wednesday, April 11, 2018 9:42 AM
To: Rich Crehan
Cc: Sarah Plowman; Ford Capt Steven; Chuck Wade; Eric Johnson; Scott Wilder; Gerry Reardon; PSNET; Bruker Det Kenneth; Eric W. Nisbet; Glenn Turner; Ellison Patterson; PS NET Support
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Condition:
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TWITTER : @ejctown

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www.lan-tel.com

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Eric Johnson
Security Project Manager
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M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☛

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Thank you,
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Jessica Jones

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Fax: [617.635.2974](tel:617.635.2974)

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<supplemental_it_terms_for_form_cm_10_060217_1_june_2017.pdf>

<LAN-TEL Standard Contract_CM10.pdf>

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--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
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One City Hall Square | Boston, MA 02201
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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, April 11, 2018 11:20 AM EDT
To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>
Subject: Re: FAC64 Statewide Contract FATPOT

Perfect, thank you!

On Wed, Apr 11, 2018 at 11:18 AM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Hi Jess,

I will be sending this out in today's mail (it is signed in blue ink).

Thank you,

Kate

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Wednesday, April 11, 2018 9:11 AM
To: Kate Waldron <kwaldron@lan-tel.com>
Cc: Eric Johnson <ejohnson@Lan-Tel.com>
Subject: Re: FAC64 Statewide Contract FATPOT

Good Morning,

Attached please find a CM12 form for your signature in blue ink for the FATPOT project. This extends the contract until 1/31/19. If you can please send me the original document with your signature in blue ink, I would appreciate it.

The address to send this document to is below:

City of Boston
Office of Emergency Management
Boston City Hall, Room 204
Boston, MA 02201
Attn: Jessica Jones

Thanks,

Jess

On Tue, Feb 6, 2018 at 9:11 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

Great, thank you, Kate!

Have a good day,

Jess

On Tue, Feb 6, 2018 at 9:07 AM, Kate Waldron <kwaldron@lan-tel.com> wrote:

Good Morning Jess,

The signed original contract documents will go out in today's mail to your attention.

Thanks very much for your help with this,

Kate

From: Eric Johnson
Sent: Thursday, February 01, 2018 4:57 PM
To: Jessica Jones <jessica.jones@boston.gov>
Cc: Kate Waldron <kwaldron@lan-tel.com>
Subject: Re: FAC64 Statewide Contract FATPOT

Jessica

Thank you for the great news ! I am including VP Kate Waldron who handles the official contract duties and also had a question on delivery back to OEM .

It was great seeing you at the training as well . Very informative.

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Feb 1, 2018, at 1:08 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hello Eric,

Thank you for your submission for the MBHSR camera controls and legacy server retirement on statewide contract FAC64. Your quote has been reviewed and we have decided to move ahead. Attached you will find contracting documentation for your review and signature. Please complete and return the following attached documents.

- CM10/11
- CM06
- CM09
- CM15 A/B
- LW2
- LW8
- CM14
- OEM Non-Disclosure Agreement
- CM16

All documents must be signed in blue ink and hard copies of the original signatures returned via mail to:

City of Boston

Office of Emergency Management

Boston City Hall, Room 204

Boston, MA 02201

Attn: Jessica Jones

I look forward to working with you on this contract. If you have any questions or concerns, please do not hesitate to reach out.

Thank you,

Jess

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

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One City Hall Square | Boston, MA 02201

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<certificate_of_authority_form_cm-06.pdf>

<contractor_certification_form_cm-09.pdf>

<cori_compliance_certification_final_form_cm-15a.pdf>

<cori_compliance_standards_final_-_form_cm-15b_june_2014.pdf>

<lw-2_fy_2018_0.pdf>

<lw-8_fy_2018.pdf>

<no_risk_certificate_form_cm-14.pdf>

<OEM NDA Final.pdf>

<wage_theft_prevent_form_cm-16_Lan-Tel.pdf>

<supplemental_it_terms_for_form_cm_10_060217_1_june_2017.pdf>

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Thursday, April 12, 2018 10:12 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: FATPOT/LAN-TEL project meeting

Hi everyone,

I am on the conference bridge and was under the impression that we had a project meeting this morning at 10am EDT. Looking forward to meeting you all and getting this project officially on its way. I'll hold for another few minutes before disconnecting. If needed, I'm happy to reschedule this at a time that works for all.

Thanks,

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Roger Salisbury
Solutions Architect



655 Medical Dr, Ste 100
Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

From: Scott Wilder <swilder@brooklinema.gov>

Sent: Thursday, April 12, 2018 10:16 AM EDT

To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>; Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: RE: FATPOT/LAN-TEL project meeting

I was on as well, and ended up disconnecting, I couldn't listen to the news report back ground any longer.

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Roger Salisbury [mailto:rsalisbury@fatpot.com]

Sent: Thursday, April 12, 2018 10:13 AM

To: Jessica Jones; Michele Bilodeau; Eric Johnson; Scott Wilder

Subject: FATPOT/LAN-TEL project meeting

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Roger Salisbury
Solutions Architect



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mission critical software

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Sent: Thursday, April 12, 2018 10:17 AM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Jessica Jones <jessica.jones@boston.gov>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>

Subject: Re: FATPOT/LAN-TEL project meeting

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Brookline Police Department
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, April 12, 2018 10:19 AM EDT
To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>
CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: Re: FATPOT/LAN-TEL project meeting
Attachment(s): "image001.png"

I was on but muted

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
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<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Thursday, April 12, 2018 10:28 AM EDT

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CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Re: FATPOT/LAN-TEL project meeting

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Good luck with the marathon activities next week everyone!

Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

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I was on but muted

□

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Sent: Thursday, April 12, 2018 10:13 AM
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From: Michele Bilodeau <michele.bilodeau@boston.gov>

Sent: Thursday, April 12, 2018 10:36 AM EDT

To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>;
Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

Subject: Re: FATPOT/LAN-TEL project meeting

Sorry about that everyone!

We got caught up in something else and the call slipped.

Like Roger said, we'll try to schedule a call for next Thursday. Jess will set it up.

Thanks for your patience!

On Thu, Apr 12, 2018 at 10:28 AM, Roger Salisbury<rsalisbury@fatpot.com> wrote:

Michele and I touched base. We may shoot for a make-up call next week on Thu (more to come early next week). If that doesn't work out for everyone, we'll all plan to talk in 2 weeks during our next regularly scheduled meeting. In the mean time, FATPOT has the lead on most all initial activities on the project and we are able to keep things moving forward for a time without much coordination from this group.

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Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

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Eric Johnson

Security Project Manager

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<http://linkedin.com/in/eric-johnson-9702a62b>

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Brookline Police Department

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Office : 617-730-2259

swilder@brooklinema.gov

From: Roger Salisbury [<mailto:rsalisbury@fatpot.com>]

Sent: Thursday, April 12, 2018 10:13 AM

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Subject: FATPOT/LAN-TEL project meeting

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[<image001.png>](#)

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Michele Bilodeau

Project Director

Office of Emergency Management (OEM)

Boston City Hall, Room 204 | Boston, MA 02201

Phone: [617-635-1400](tel:617-635-1400) | Fax: [617-635-2974](tel:617-635-2974) | michele.bilodeau@boston.gov

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Thursday, April 12, 2018 10:47 AM EDT

To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Re: FATPOT/LAN-TEL project meeting

Hello,

I truly apologize for missing this call, it has been a busy day, that was completely my fault. If you would like to, I am happy to set up a call this afternoon.

Thanks,

Jess

On Thu, Apr 12, 2018 at 10:28 AM, Roger Salisbury<rsalisbury@fatpot.com> wrote:

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Security Project Manager

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Solutions Architect

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From: Scott Wilder <swilder@brooklinema.gov>
Sent: Thursday, April 12, 2018 10:52 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>
CC: Eric Johnson <eric.johnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
Subject: RE: FATPOT/LAN-TEL project meeting

Negative , let's aim for next week... I am too flat out until the Marathon goes away....

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Jessica Jones [mailto:jessica.jones@boston.gov]
Sent: Thursday, April 12, 2018 10:47 AM
To: Roger Salisbury
Cc: Eric Johnson; Scott Wilder; Michele Bilodeau
Subject: Re: FATPOT/LAN-TEL project meeting

Hello,
I truly apologize for missing this call, it has been a busy day, that was completely my fault. If you would like to, I am happy to set up a call this afternoon.

Thanks,
Jess

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Good luck with the marathon activities next week everyone!

Roger Salisbury
FATPOT Technologies
Project Manager
Office: 801-397-3973 x5146

On 4/12/2018 8:19 AM, Eric Johnson wrote:

I was on but muted

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Apr 12, 2018, at 10:17 AM, Roger Salisbury <rsalisbury@fatpot.com> wrote:

Haha. That's funny. I was actually enjoying the news report.

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I was on as well, and ended up disconnecting, I couldn't listen to the news report back ground any longer.

Officer Scott Wilder
Director of Technology
Brookline Police Department
350 Washington Street
Brookline, MA. 02445-6800
Office : 617-730-2259
swilder@brooklinema.gov

From: Roger Salisbury [<mailto:rsalisbury@fatpot.com>]
Sent: Thursday, April 12, 2018 10:13 AM
To: Jessica Jones; Michele Bilodeau; Eric Johnson; Scott Wilder
Subject: FATPOT/LAN-TEL project meeting

Hi everyone,

I am on the conference bridge and was under the impression that we had a project meeting this morning at 10am EDT. Looking forward to meeting you all and getting this project officially on its way. I'll hold for another few minutes before disconnecting. If needed, I'm happy to reschedule this at a time that works for all.

Thanks,

--

Roger Salisbury
Solutions Architect
[!\[\]\(c50c8b7b2cc2cf9ff925edec0ee94c0d_img.jpg\)](#)
[655 Medical Dr. Ste 100](#)
Bountiful, UT 84010
www.fatpot.com
Office (801) 397-3973 ext 5146
FATPOT World - For All The People Of The World

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Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

Fax: [617.635.2974](tel:617.635.2974)

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Thursday, April 12, 2018 10:55 AM EDT

To: Scott Wilder <swilder@brooklinema.gov>>

CC: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Re: FATPOT/LAN-TEL project meeting

No problem.

In the meantime -- I do have an update for everyone:

-An amendment to our current contract for this service has been sent to Lan-tel in order to extend the contract to 1/31/19 as opposed to 5/31/18. I will keep you all updated in terms of when this has been signed.

Also, is there any word on the Lan - Tel / FATPOT kick off meeting? If you would like, I can set this up as well as long as we have the right players on the invite list.

Thanks,
Jess

On Thu, Apr 12, 2018 at 10:52 AM, Scott Wilder<swilder@brooklinema.gov> wrote:

Negative , let's aim for next week... I am too flat out until the Marathon goes away....

Officer Scott Wilder

Director of Technology

Brookline Police Department

[350 Washington Street](#)

[Brookline, MA. 02445-6800](#)

[Office : 617-730-2259](#)

swilder@brooklinema.gov

From: Jessica Jones [mailto:jessica.jones@boston.gov]

Sent: Thursday, April 12, 2018 10:47 AM

To: Roger Salisbury

Cc: Eric Johnson; Scott Wilder; Michele Bilodeau

Subject: Re: FATPOT/LAN-TEL project meeting

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Thanks,

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Roger Salisbury

Solutions Architect

[<image001.png>](#)

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Bountiful, UT 84010

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, April 12, 2018 2:07 PM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Sarah Plowman <Sarah.Plowman@sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Fred@Interisle.net; Chuck@Interisle.net; GTurner@CambridgeFire.org; Eric Johnson <Eric.Johnson@lan-tel.com>

Subject: PSNet Alert: Harvard Public Safety

Good Afternoon Everyone,

The following alert has come in:

Event: Critical

Name: HrvdPD-SwA

Map: Harvard Public Safety

Address: [REDACTED]

Probe Type: [REDACTED]ch (port 161 SNMPv2c)

Condition: Total Link Errors = 22/minute, worst link is GigabitEthernet0/12 [Index=12] Upper Radio Console GW with 22/minute [Previous Condition was: Total Link Errors = 6/minute, worst link is

GigabitEthernet0/12 [Index=12] Upper Radio Console GW with 6/minute]

Time since last reported down: 382 days, 18 hours, 41 minutes, 0 seconds Device's up time: 427 days, 17 hours, 46 minutes, 59 seconds

The switch seems to be taking errors, but functional. I have availability tomorrow to take a closer look at the device. Glenn, is access to this site easily obtained for a visit tomorrow?

Thank you,

Rich

From: Chuck Wade <Chuck@Interisle.net>
Sent: Thursday, April 12, 2018 2:26 PM EDT
To: Rich Crehan <Rich.Crehan@ftgtechnologies.com>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Sarah Plowman <sarah.plowman@boston.gov>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>; Fred@Interisle.net; GTurner@CambridgeFire.org; Eric Johnson <Eric.Johnson@lan-tel.com>
Subject: Re: PSNet Alert: Harvard Public Safety
Attachment(s): "smime.p7s"

Rich,

That issue was resolved immediately after I saw the notification from InterMapper.

It looks like Motorola changed the duplex config for their Hub Conduit Routers at Harvard PD. That meant I had to change the PSnet config to match. I'm always having to play catchup with Motorola, since they don't consistently follow their own config guidelines for duplex settings, and I wind up having to change the PSnet switch interfaces to match whatever it is that is currently set on the Motorola routers.

The error that was reported was due to the fact that there was a duplex mismatch. This meant we were getting collision errors. However, typical traffic rates don't normally generate enough collisions to be noticeable. However, Motorola started performing a software update, which resulted in a jump in traffic, and caused InterMapper to send the notification when the error rate increased with the jump in traffic.

Unless Motorola changes their configuration again, we should be all set going forward, since the duplex mismatch problem has been resolved by re-configuring the PSnet switch interfaces. Since they now have the Harvard routers configured with their convention of forcing duplex = full, I suspect things will remain consistent going forward.

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/12/18 2:07 PM, Rich Crehan wrote:

Good Afternoon Everyone,

The following alert has come in:

Event: Critical
Name: HrvdPD-SwA
Map: Harvard Public Safety
Address: 10.254.248.65
Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)
Condition: Total Link Errors = 22/minute, worst link is GigabitEthernet0/12 [Index=12] Upper Radio Console GW with 22/minute [Previous Condition was: Total Link Errors = 6/minute, worst link is GigabitEthernet0/12 [Index=12] Upper Radio Console GW with 6/minute]

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From: Turner, Glenn <GTurner@CambridgeFire.Org>

Sent: Friday, April 13, 2018 11:52 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Rich Crehan <Rich Crehan <rcrehan@ftgtechnologies.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Sarah Plowman < Sarah Plowman <sarah.plowman@boston.gov>>; PSNET <PSNET <PSNET@ftgtechnologies.com>>; PS NET Support < PS NET Support <psnetsupport@ftgtechnologies.com>>; Reardon, Gerry; Fred@Interisle.net; Eric Johnson < Eric Johnson <ejohnson@lan-tel.com>>

Subject: Re: PSNet Alert: Harvard Public Safety

Thanks Chuck!

[Glenn Turner](#) | Wireless Telecommunications Manager

Public Safety Information Technology

[\(978\) 314-1800](#) [cell]

[\(617\) 349-4978](#) [office]

www.cambridgefire.org

www.cambridgepolice.org

www.cambridge911.org

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Organization: Interisle Consulting Group, LLC

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, April 19, 2018 9:37 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: Re: EHP Photos BPD HQ Phase 2

Hi Eric,

I hope all is well and you survived the marathon craziness! I am just following up on this photo request?

Thanks!
Jess

On Wed, Mar 28, 2018 at 4:31 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

I will dig up



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M 617.785.8254
F 781.551.8667
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www.lan-tel.com

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On Mar 28, 2018, at 3:34 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, April 19, 2018 12:39 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: Re: EHP Photos BPD HQ Phase 2

You will have tomorrow sorry



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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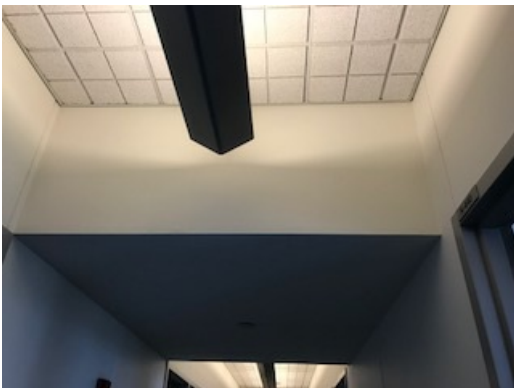
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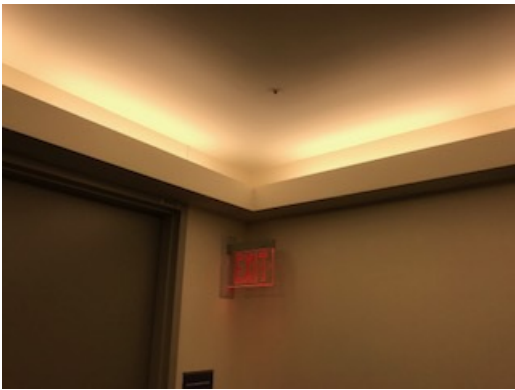
Jessica Jones

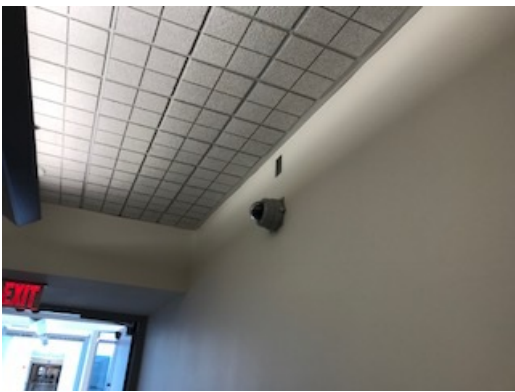
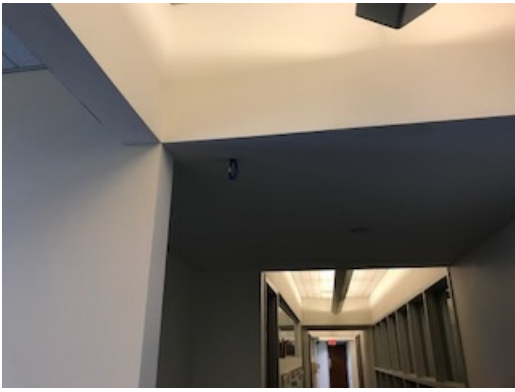
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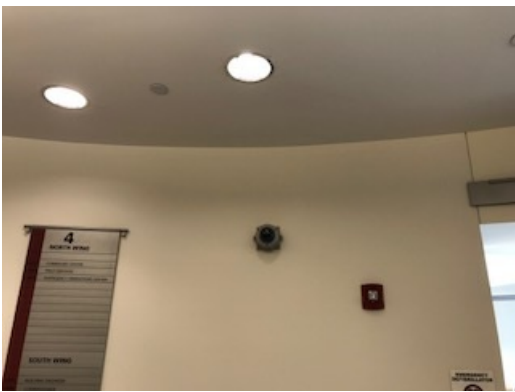
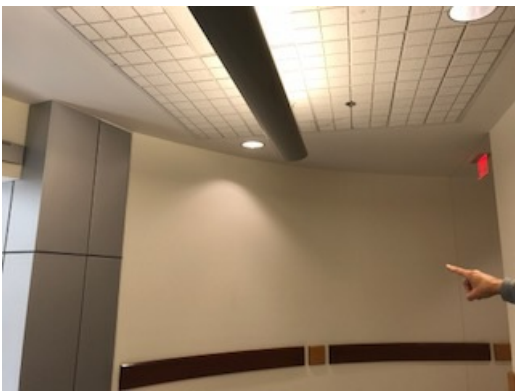
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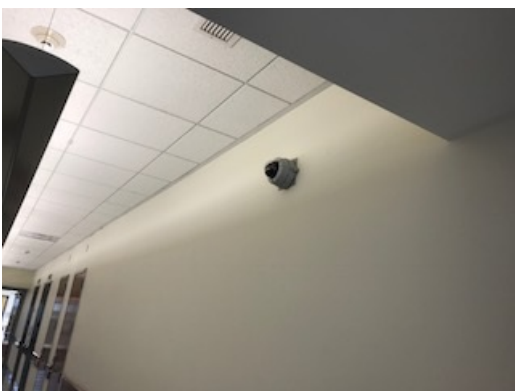
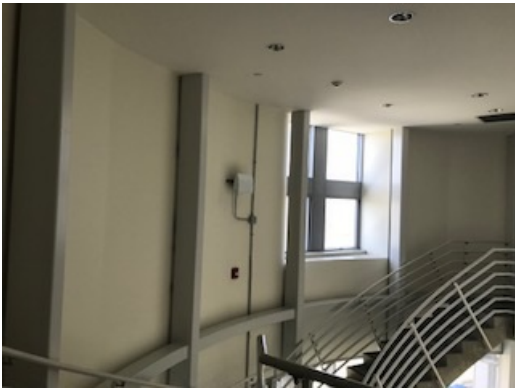
From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, April 20, 2018 11:37 AM EDT
To: jessica.jones@boston.gov
CC: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski
Subject: Schroeder Plaza 4th floor

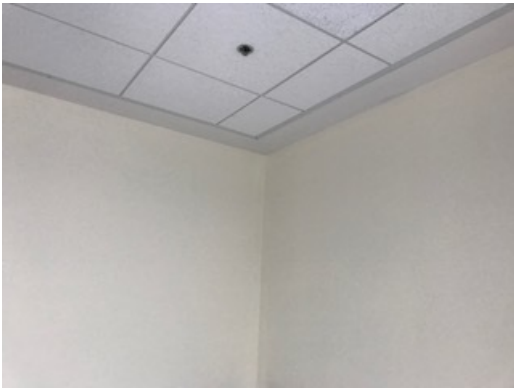












□

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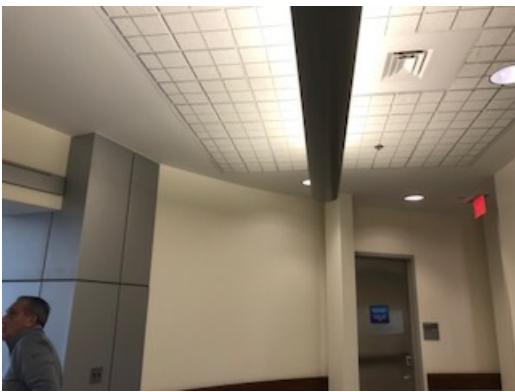
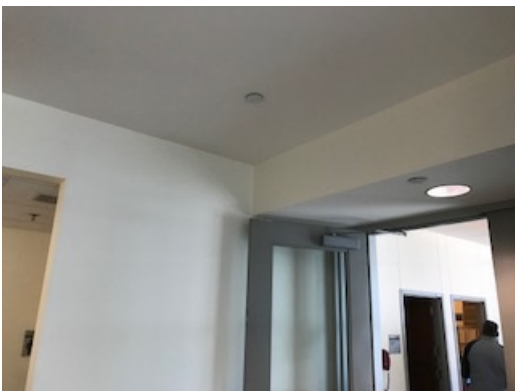
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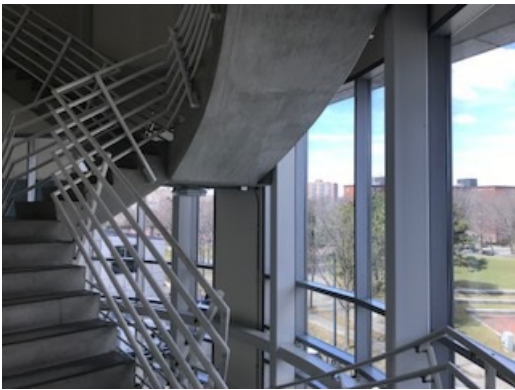
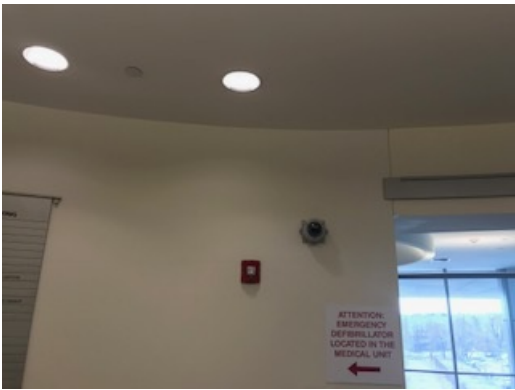
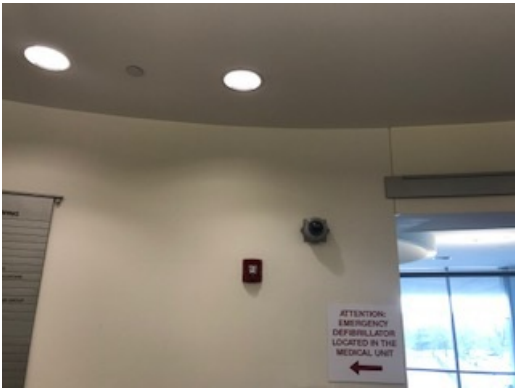
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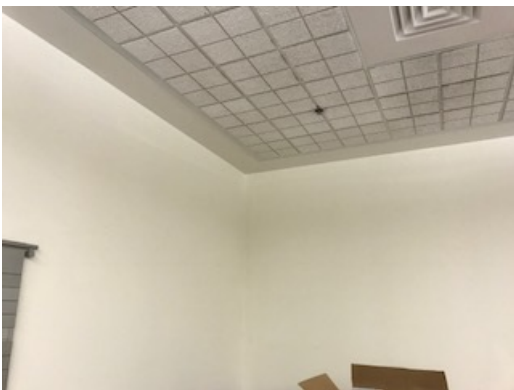
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, April 20, 2018 11:38 AM EDT
To: jessica.jones@boston.gov
CC: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski
Subject: Schroeder Plaza 3rd floor









□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

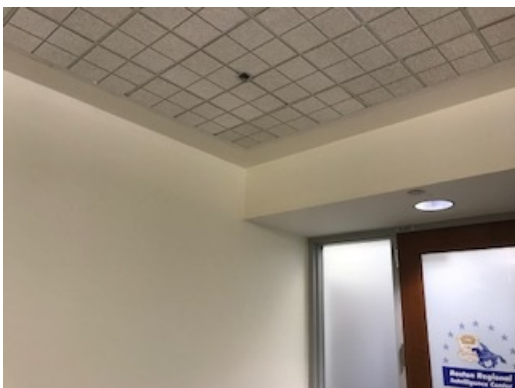
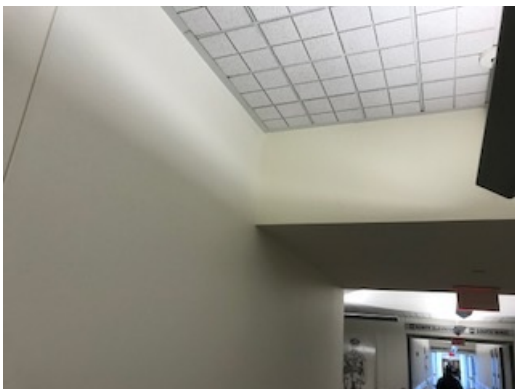
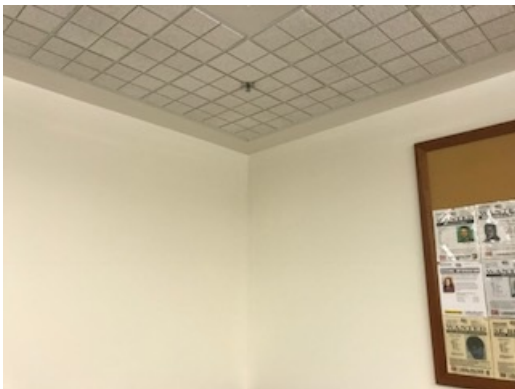
<http://linkedin.com/in/eric-johnson-9702a62b>

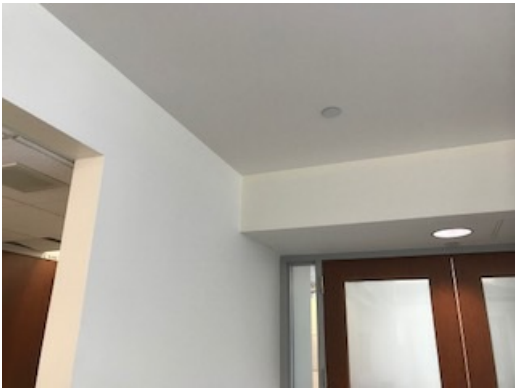
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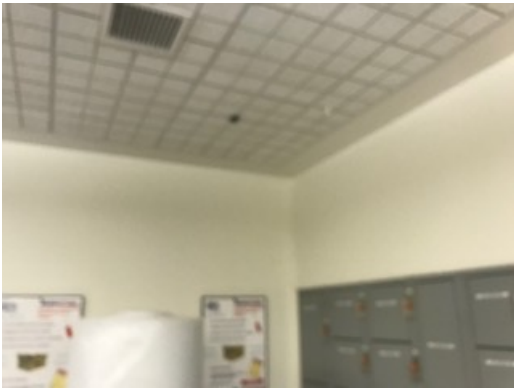
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, April 20, 2018 11:40 AM EDT
To: jessica.jones@boston.gov
CC: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski
Subject: Schroeder Plaza 2nd floor









□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

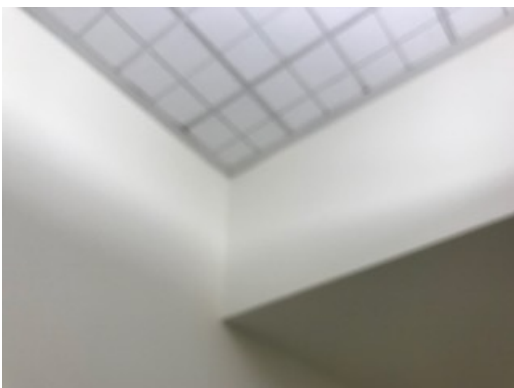
<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

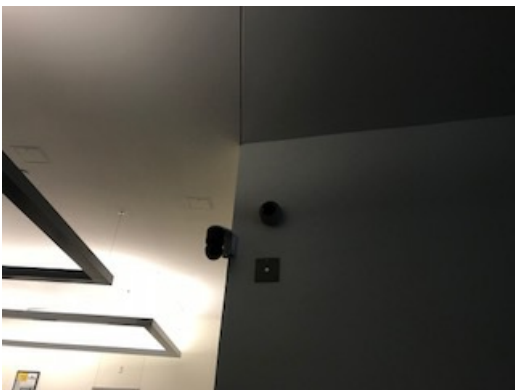
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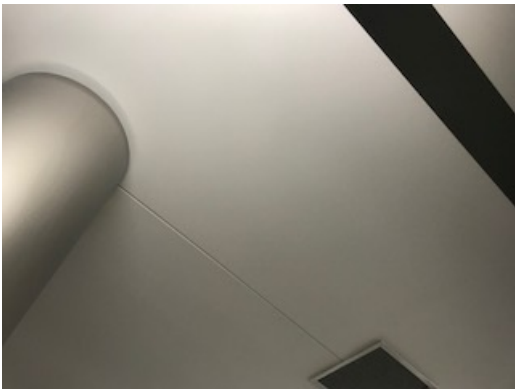
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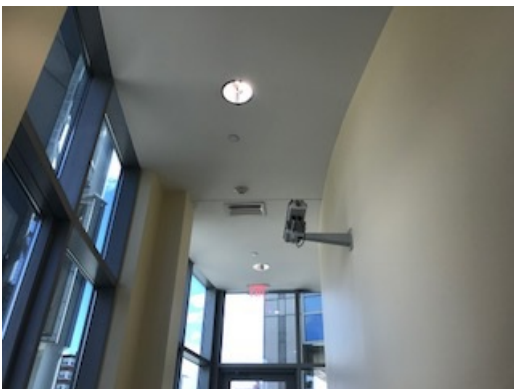
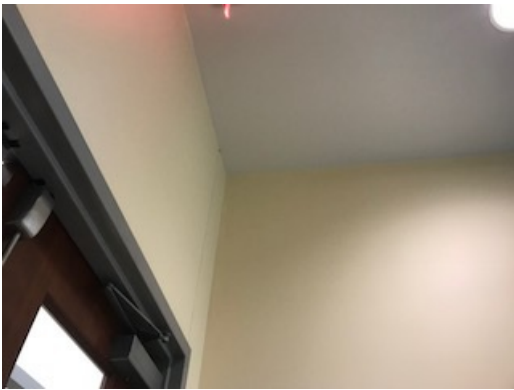
From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, April 20, 2018 11:42 AM EDT
To: jessica.jones@boston.gov
CC: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski
Subject: Schroeder Plaza 1st floor











□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Monday, April 23, 2018 12:02 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: Re: EHP Photos BPD HQ Phase 2

Hi Eric,

I just reviewed the EHP photos for the Schroeder Plaza camera project. It looks like 70 photos were sent-- I was wondering if there are additional photos that need to be sent over as well? I was reading the proposal which states 67 interior cameras will be installed as well as 12 fixed exterior IP and 4 exterior PTZ. Please let me know if there are other photos!

Thanks!
Jess

On Wed, Mar 28, 2018 at 3:34 PM, Jessica Jones<jessica.jones@boston.gov> wrote:

Hi Eric,

I hope all is well. I was wondering if you happen to have a copy of the BPD HQ Phase 2 Project photos for where the cameras are being installed? I would like to submit the request to FEMA soon.

Thanks!
Jess

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)
Fax: [617.635.2974](tel:617.635.2974)

--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Monday, April 23, 2018 12:15 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
CC: Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: Re: EHP Photos BPD HQ Phase 2

Oh ok I was under the assumption you already had exterior photos . We will dig those out and resend



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 23, 2018, at 12:04 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Hi Eric,

I just reviewed the EHP photos for the Schroeder Plaza camera project. It looks like 70 photos were sent-- I was wondering if there are additional photos that need to be sent over as well? I was reading the proposal which states 67 interior cameras will be installed as well as 12 fixed exterior IP and 4 exterior PTZ. Please let me know if there are other photos!

Thanks!
Jess

On Wed, Mar 28, 2018 at 3:34 PM, Jessica Jones<jessica.jones@boston.gov> wrote:

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Thanks!
Jess

Jessica Jones

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Fax: [617.635.2974](tel:617.635.2974)

--

Jessica Jones

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, April 24, 2018 1:47 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; john.doris@pd.boston.gov; Sgt. James Chin <Sgt. James Chin <James.Chin@pd.boston.gov>>; bric@pd.boston.gov; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: BPD CIMS SERVICE CALL

Attachment(s): "IMG_4060.jpg"

No power at building . Everything is down



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 24, 2018, at 1:18 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

<IMG_4060.jpg>

Longfellow towers is down . It has been down since around 10 . I have monitored but it has not rectified and we cannot do anything remotely .It has taken down a significant amount of cameras (12)We are responding to to site to triage

Thanks

Eric



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Jeff Bodio <jeffb@lan-tel.com>

Sent: Tuesday, April 24, 2018 1:53 PM EDT

To: sarah.plowman@boston.gov; Jessica Jones <jessica.jones@boston.gov>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>

Subject: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Attachment(s): "9917551-BOSTOEM-4-24-2018-2.pdf"

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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1400 Providence Highway
Suite 3100
Norwood, MA 02062
781.551.8599 Fax 781.551.8667
www.lan-tel.com

OFFICE OF EMERGENCY MANAGEMENT
1 CITY HALL SQUARE
ROOM 204
ATTN JESSICA JONES
BOSTON, MA 02201

INVOICE ID: 9917551
DRAW ID: 1
DATE: April 24, 2018

SALESPERSON:

CONTRACT ID: 18-0098-20
HVAC FOR SECURITY EQUIPMENT-Bo
LOCATION:

CUSTOMER ID: BOSTOEM
PO #: BOSTN-000068868
Terms: Net 0

WORK PERFORMED OVERSEE HVAC WORK FOR VITAL NETWORK SECURITY EQUIPMENT HOUSED AT
WINTHROP WATER TOWER. PO # BOSTN-0000688689 CONTRACT ID # 0000000000000000000045548

AMOUNT DUE: \$ 19,324.50

ATTN: JESSICA JONES

AMOUNT DUE THIS INVOICE

\$19,324.50

INTEREST @ 1.5% WILL BE CHARGED ON INVOICES OVER 60 DAYS.

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, April 24, 2018 2:36 PM EDT

To: Jeff Bodio <jeffb@lan-tel.com>>

CC: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Attachment(s): "PO 688689 Winthrop HVAC.pdf"

Hi Jeff,

I have a few questions about this invoice. I'm attaching the PO # 688689. This is for the HVAC work at the Winthrop Water Tower. The total amount on the PO is for \$16,661. However, the total amount on the invoice you provided is for \$19,324.50. Additionally, as you see on the PO, the individual costs are broken out into five different lines. The invoice needs to match that format, otherwise the payment will not be able to be released. Can you please revise the invoice and send me a new copy?

Thanks very much,
Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio

Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, April 24, 2018 2:52 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; john.doris@pd.boston.gov; Sgt. James Chin <Sgt. James Chin <James.Chin@pd.boston.gov>>; bric@pd.boston.gov; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: BPD CIMS SERVICE CALL

Looks like power has been restored seeing equipment return to normal



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ✉ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 24, 2018, at 1:47 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

No power at building . Everything is down



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☛ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 24, 2018, at 1:18 PM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

<IMG_4060.jpg>

Longfellow towers is down . It has been down since around 10 . I have monitored but it has not rectified and we cannot do anything remotely .It has taken down a significant amount of cameras (12)We are responding to to site to triage

Thanks

Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, April 24, 2018 3:05 PM EDT

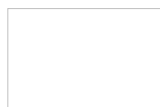
To: Jason Marshall <Jason Marshall <Jason.Marshall@pd.boston.gov>>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>>; Reidy, Richard; Brett Haynes <Brett Haynes <brett.haynes@boston.gov>>; Don Burgess <Don Burgess <don.burgess@boston.gov>>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>>; William Joyce <William Joyce <william.joyce@boston.gov>>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>>; John Gillis <John Gillis <john.r.gillis@boston.gov>>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>

Subject: Security Camera Strategy Meeting Status Report - 4/25/18

Attachment(s): "Security Camera Strategy Meeting_4-25-18.docx"

Attached is the status report for tomorrow's meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Jeff Bodio <jeffb@lan-tel.com>
Sent: Tuesday, April 24, 2018 3:07 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>
CC: Jessica Jones <Jessica.Jones@boston.gov>; Dennis Drain <Dennis.Drain@lan-tel.com>; Eric Johnson <Eric.Johnson@Lan-Tel.com>; Mary Milligan <Mary.Milligan@lan-tel.com>
Subject: RE: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 0000000000000000000045548 (18-0098-20)

Hi Sarah
Thank you for the info. I will get a hold of the pm and get back to you.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 2:37 PM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 0000000000000000000045548 (18-0098-20)

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Thanks very much,
Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah
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Thank you

Jeff



Jeff Bodio
Assistant Controller

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

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Phone: 617.635.1400

Fax: 617.635.2974

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From: Chuck Wade <Chuck@Interisle.net>
Sent: Wednesday, April 25, 2018 9:31 AM EDT
To: Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Glenn Turner <Glenn Turner <GTurner@CambridgeFire.org>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>
CC: Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>
Subject: Fwd: Re: Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs
Attachment(s): "smime.p7s"

Scott, et al.,

I'm forwarding this notice that Comcast will be moving fiber into a new duct bank that will cause outages of spur connections out of Schroeder Plaza. Since this is not supposed to affect the BoNet rings, the only impact on PSnet that I currently expect is the connection to the Bragdon Street EOC. It is possible that 35 Northampton could also take a hit. I expect that some camera sites might be affected as well.

...Chuck

----- Forwarded Message -----

Subject: Re: Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs

Date: Wed, 25 Apr 2018 09:02:28 -0400

From: John Matthews <john.matthews@boston.gov>

To: Chuck Wade <Chuck@interisle.net>

Chuck,

Comcast has requested an extension of this outage window to begin one hour earlier than the originally proposed window. The purpose of this extension is to ensure they do not extend past the 6AM deadline

Comcast Fiber Roll: Wednesday night April 25, 2018 11PM--> Thursday morning April 26, 6AM. Fiber outage window effecting BPHQ and associated Bonet spurs

Thank you in advance for your cooperation and we apologize for any inconvenience.

As always feel free to contact me with ANY questions you may have

John

On Mon, Apr 23, 2018 at 2:55 PM, Chuck Wade <Chuck@interisle.net> wrote:

John,

Thank you for the heads up...

...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/23/18 2:49 PM, John Matthews wrote:

Chuck Wade,

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While this roll will not effect the BoNet Core Ring, it will effect all equipment connected to Boston Police Headquarters at One Schroeder Plaza.

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Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs

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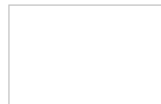
Please feel free to reach me via replying to this email or the contact numbers listed below.

Thank you for your cooperation.

John

Bridge connection to City Hall Data Center
Roxbury Data Center

--



John S. Matthews
Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston
1 City Hall Square, Rm 109
[Boston, MA 022012](#)
D: (617) 635-5740
C: (617) 501-5507
John.Matthews@Boston.gov

--



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1 City Hall Square, Rm 109
Boston, MA 022012
D: (617) 635-5740
C: (617) 501-5507
John.Matthews@Boston.gov

From: Turner, Glenn <GTurner@CambridgeFire.Org>

Sent: Wednesday, April 25, 2018 10:28 AM EDT

To: Chuck Wade <Chuck Wade <Chuck@Interisle.net>>; Scott Wilder <Scott Wilder <SWilder@BrooklineMA.gov>>; Sarah Plowman <Sarah Plowman <Sarah.Plowman@Boston.gov>>; Michele Bilodeau <Michele Bilodeau <Michele.Bilodeau@Boston.gov>>; FTG NOC <FTG NOC <noc@ftgtechnologies.com>>; Rich Crehan <Rich Crehan <RCrehan@FTGTechnologies.com>>; Eric Johnson <Eric Johnson <EJohnson@LAN-TEL.com>>

CC: Fred Goldstein <Fred Goldstein <Fred@Interisle.net>>; Colin Strutt <Colin Strutt <Colin@Interisle.net>>; Maywalt, Stephen; Mahoney, David A

Subject: Re: Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs

Thanks Chuck!

[Glenn Turner](#) | Wireless Telecommunications Manager

Public Safety Information Technology

[\(978\) 314-1800](#) [cell]

[\(617\) 349-4978](#) [office]

www.cambridgefire.org

www.cambridgepolice.org

www.cambridge911.org

From: Chuck Wade <Chuck@Interisle.net>

Organization: Interisle Consulting Group, LLC

Date: Wednesday, April 25, 2018 at 9:31 AM

To: Scott Wilder <SWilder@BrooklineMA.gov>, Glenn Turner <GTurner@CambridgeFire.org>, Sarah Plowman <Sarah.Plowman@Boston.gov>, Michele Bilodeau <Michele.Bilodeau@Boston.gov>, FTG NOC

<noc@ftgtechnologies.com>, Rich Crehan <RCrehan@FTGTechnologies.com>, Eric Johnson <EJohnson@LAN-TEL.com>

Cc: Fred Goldstein <Fred@Interisle.net>, Colin Strutt <Colin@Interisle.net>

Subject: Fwd: Re: Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs

Scott, et al.,

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----- Forwarded Message -----

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John

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John,

Thank you for the heads up...
...Chuck

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

On 4/23/18 2:49 PM, John Matthews wrote:

Chuck Wade,

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Thank you for your cooperation.

John

Bridge connection to City Hall Data Center Roxbury Data Center	
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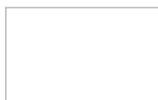
--



John S. Matthews

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston
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D: (617) 635-5740
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John.Matthews@Boston.gov

--



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Subject: Re: Re: Comcast Fiber Roll Thursday April 26, 2018 12AM-6AM fiber outage window effecting BPHQ and associated Bonet spurs

Thanks for the update, hopefully this will go smoothly.

Scott

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

From: Chuck Wade <Chuck@Interisle.net>
Date: 4/25/18 9:31 AM (GMT-05:00)
To: Scott Wilder <swilder@brooklinema.gov>, Glenn Turner <GTurner@CambridgeFire.org>, Sarah Plowman <Sarah.Plowman@Boston.gov>, Michele Bilodeau <Michele.Bilodeau@Boston.gov>, FTG NOC <noc@ftgtechnologies.com>, Rich Crehan <RCrehan@FTGTechnologies.com>, Eric Johnson <EJohnson@LAN-TEL.com>
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Thank you for your cooperation.

John

Bridge connection to City Hall Data Center
Roxbury Data Center



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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, April 26, 2018 5:56 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <Scott.Wilder@brooklinema.gov>; Gerry Reardon <Gerry.Reardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck.Wade@Interisle.net>; PSNET <PSNET@PSNET@ftgtechnologies.com>; PS NET Support <PS.NET.Support@psnetsupport@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>; srechgott@brooklinema.gov; Colin Strutt <Colin.Strutt@Interisle.net>

Subject: PSnet Alert: Brookline

Good Morning Everyone,

Please be aware of the following alarm came in this morning:

Event: Down

Name: Brookline

Map: Brookline S-R-F

Address: [REDACTED]

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are investigating the outage and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



To open a new service request, please email servicecenter@ftgtechnologies.com or call 617-367-7474 to speak with someone in our 24 hour Network Operations Center.

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From: Rich Crehan <rcrehan@ftgtechnologies.com>

Sent: Thursday, April 26, 2018 6:21 AM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

CC: Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <PS NET Support@psnetsupport@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@lan-tel.com>; sreichgott@brooklinema.gov; Colin Strutt <Colin@Interisle.net>

Subject: RE: PSnet Alert: Brookline

Good Morning Everyone,

The alarm for the Brookline Cisco 4507 has resolved. This outage had little to no impact on the network's operability. The cause for the outage is being investigated.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Rich Crehan

Sent: Thursday, April 26, 2018 5:56 AM

To: Sarah Plowman (sarah.plowman@boston.gov) <sarah.plowman@boston.gov>; Scott Wilder <swilder@brooklinema.gov>; Gerry Reardon <greardon@cambridgefire.org>

Cc: Chuck Wade (Chuck@Interisle.net) <Chuck@Interisle.net>; PSNET <PSNET@ftgtechnologies.com>; PS NET Support <psnetsupport@ftgtechnologies.com>; Eric Johnson <ejohnson@lan-tel.com>; sreichgott@brooklinema.gov; Colin Strutt <Colin@Interisle.net>

Subject: PSnet Alert: Brookline

Good Morning Everyone,

Please be aware of the following alarm came in this morning:

Event: Down

Name: Brookline

Map: Brookline S-R-F

Address: 10.10.11.2

Probe Type: SNMP - CiscoSwitch (port 161 SNMPv2c)

Condition:

[Previous Condition was: OK]

Engineers are investigating the outage and will report findings.

Thank you,

Richard Crehan | Project Manager | FTG Technologies

2 Batterymarch Park, Suite 401 | Quincy, MA 02169

Office: 617-367-7474 | Web: www.ftgtechnologies.com | email: rcrehan@FtgTechnologies.com



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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Thursday, April 26, 2018 9:46 AM EDT

To: Sean Pappas <Sean Pappas <spappas@lan-tel.com>>

CC: jeffrey.gilmore@cityofeverett.org; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>

Subject: Re: CIMS SERVICE CALL EVERETT

Attachment(s): "IMG_4061.jpg"

Update

We worked with management today and located breaker in electrical closet . It was shut off by mistake by maintenance.

We have identified and labeled.

All equipment back up at this time .

Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On Apr 24, 2018, at 3:07 PM, Sean Pappas <spappas@lan-tel.com> wrote:

I Went up on the roof there's no power to our equipment. I need to get access to the electrical room where the feed is coming from to see if the breaker is tripped .Spoke with building maintenance they can't get anybody out here until tomorrow to access the room

Get [Outlook for iOS](#)

From: Eric Johnson

Sent: Tuesday, April 24, 2018 1:26:35 PM

To: jeffrey.gilmore@cityofeverett.org

Cc: Sean Pappas; Jim Rex; Mark Savage; Eric W. Nisbet; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Greg Washburn

Subject: CIMS SERVICE CALL EVERETT

Sgt Gilmore :

The hub at Parlin Condos roof is down . It has been down since around 10ish . I have monitored but it has not rectified and we cannot do anything remotely .It has taken down a significant amount of cameras (14) along with the FD HQ server .We are responding to site to assess .

Thanks

Eric

<IMG_4061.jpg>



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Turner, Glenn <GTurner@CambridgeFire.Org>
Sent: Friday, April 27, 2018 8:06 AM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>>
CC: Mahoney, David A; Eric Johnson <Eric.Johnson@Lan-Tel.com>>
Subject: Re: Monday 222 Berkeley

Sounds good... I can arrange something with Eric.

Talk soon,

[Glenn Turner](#) | Wireless Telecommunications Manager
Public Safety Information Technology
(978) 314-1800 [cell]
(617) 349-4978 [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Thursday, April 26, 2018 at 4:41 PM
To: Glenn Turner <GTurner@CambridgeFire.Org>
Cc: David Mahoney <DAMahoney@CambridgeFire.Org>
Subject: Re: Monday 222 Berkeley

Bummer. Well, okay. Maybe I'll reach out to Eric Johnson because I know he goes there often for the camera stuff.

On Thu, Apr 26, 2018 at 4:17 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Hi Sarah,

Yeah, I don't think you were in the right room. There should be a PS net switch somewhere because we have an existing dish there now.

Might have to get out there again.

Thanks,

[Glenn Turner](#) | Wireless Telecommunications Manager
Public Safety Information Technology
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(617) 349-4978 [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Thursday, April 26, 2018 at 1:27 PM
To: Glenn Turner <GTurner@CambridgeFire.Org>
Cc: David Mahoney <DAMahoney@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Here's the four I took of the mechanical room I was shown. BPD has their power supplies in that little box, but as you see there's no racks anywhere. John Surette today said it may be worth asking LAN-TEL what they do for their stuff. Maybe it's in another room? Or maybe we'd need to talk with the building about installing a cabinet.

On Wed, Apr 25, 2018 at 5:46 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

No, do you have any pictures to share?

Thanks Sarah.

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Wednesday, April 25, 2018 1:40 PM

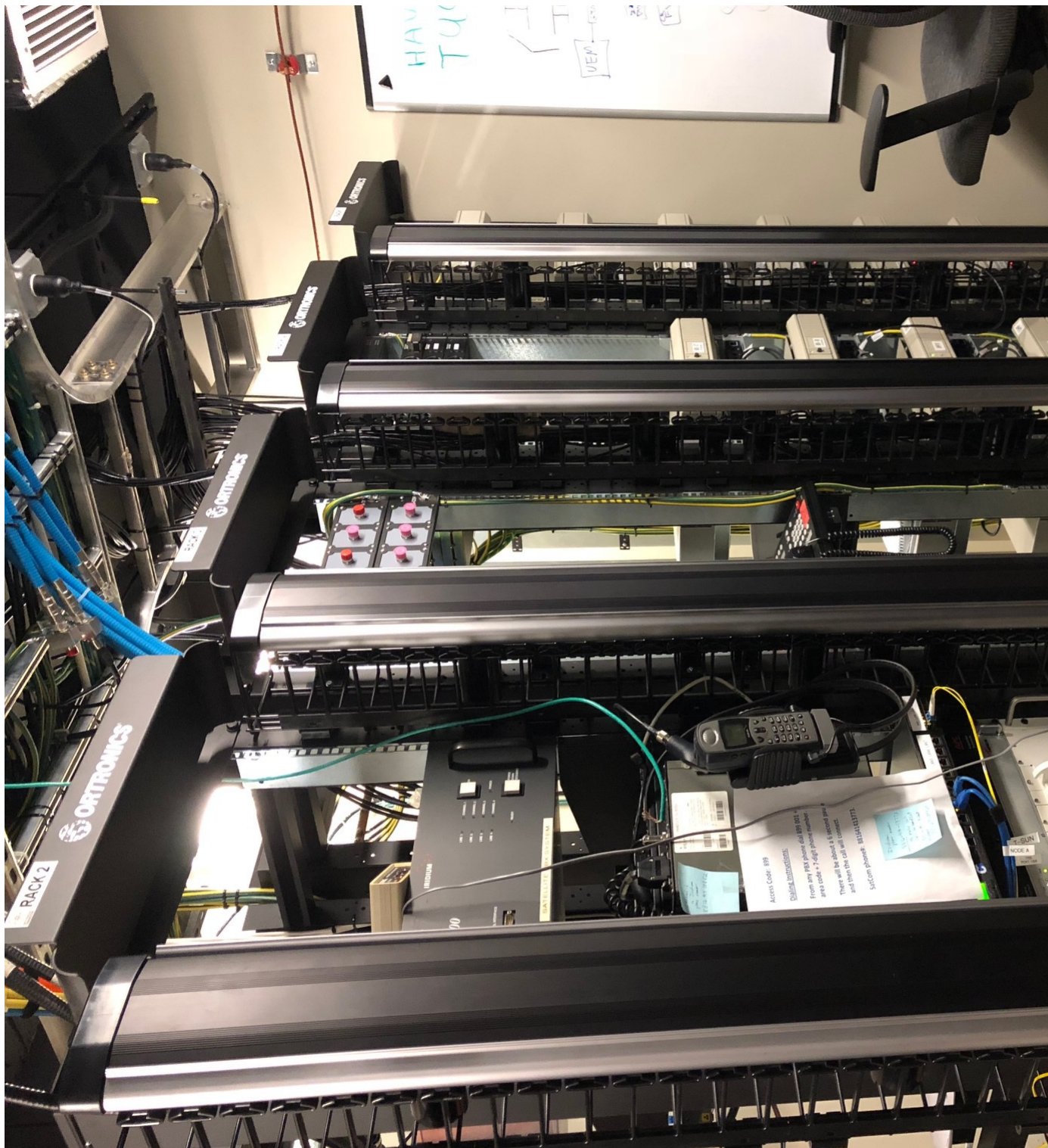
To: Turner, Glenn <GTurner@CambridgeFire.Org>
Cc: Mahoney, David A <DAMahoney@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Great, thanks. As an aside, when we were at 222 Berkeley the other day, the mechanical room where BPD has a power supply for their rooftop cameras does not have any racks like these. Have you been on site to see that space?

On Wed, Apr 25, 2018 at 1:28 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Yes, the one that has a small dish on it now.

Here is the rack layout photos.



Glenn Turner | Wireless Telecommunications Manager
Public Safety Information Technology
(978) 314-1800 [cell]
(617) 349-4978 [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

On Apr 25, 2018, at 12:04 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Thanks. Do you anticipate installing equipment on that corner mount that appears closest in this photo?

On Wed, Apr 25, 2018 at 10:19 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Here is the exterior shot for you... will get the inside radio room one today after the Somerville meeting.

Thanks,

Glenn Turner | Wireless Telecommunications Manager
Public Safety Information Technology
(978) 314-1800 [cell]
(617) 349-4978 [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Wednesday, April 25, 2018 at 9:40 AM
To: David Mahoney <DMahoney@CambridgeFire.Org>

Cc: Glenn Turner <GTurner@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Yes, basically just two -- an external shot of where on the roof equipment would be installed and an internal photo of a mechanical room space where the indoor components would get installed. If you have those already, if you can send those to me that'd be great! Thanks!

On Wed, Apr 25, 2018 at 9:38 AM, Mahoney, David A <DAMahoney@cambridgefire.org> wrote:

Glenn says he has lots of pictures so we may be able to avoid going up anyway, is that all you need?

David Mahoney

----- Original message -----

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: 4/25/18 9:29 AM (GMT-05:00)
To: "Turner, Glenn" <GTurner@CambridgeFire.Org>
Cc: "Mahoney, David A" <DAMahoney@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Thanks for the Somerville update. Re: today, it's going to rain all day... should we find another time this week instead?

On Tue, Apr 24, 2018 at 9:17 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Thank you!

On a different note, I spoke with Chris Ward. The electrical work is complete at Somerville PD HQ. He is still working on the Somerville Housing folks.

Give me a shout if you like.

Thanks,

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 9:14 AM
To: Turner, Glenn <GTurner@CambridgeFire.Org>
Cc: Mahoney, David A <DAMahoney@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Very good. See you guys tomorrow. Thanks!

On Tue, Apr 24, 2018 at 9:10 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Lets meet at Healy.

Thanks Sarah!

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 9:05 AM
To: Turner, Glenn <GTurner@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

1:30 is great! We can meet you either at Healy or at FDHQ, whatever is easier for you. Both are easy to get to. What would you prefer?

On Mon, Apr 23, 2018 at 3:35 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Can do after lunch... about 1:30?

Let me know if that works.

Thanks,

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Monday, April 23, 2018 9:17 AM
To: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

For Wednesday, let's give ourselves a bit more time than 15 minutes just to be safe. Is there another good time for you that day? What about after your Somerville PD meeting?

Thanks,
Sarah

On Sat, Apr 21, 2018 at 11:46 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

We have a 10:00 am at Somerville PD that we are attending.

We would need to leave at 9:45 to make it there on time. Is 15 minutes enough time?

Let me know,

Thanks,

[Glenn Turner](#) | Wireless Telecommunications Manager
Public Safety Information Technology
(978) 314-1800 [cell]
(617) 349-4978 [office]
www.cambridgefire.org
www.cambridgepolice.org
www.cambridge911.org

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Friday, April 20, 2018 at 3:11 PM
To: Glenn Turner <GTurner@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Also oh I almost forgot Healy. We didn't go there the other day. Is Wednesday morning (April 25) an option for you at 9:30 or 10am?

On Fri, Apr 20, 2018 at 3:08 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

I just sent out that calendar invite and wrote on there that I thought Glenn was out so therefore included Dave. However, now I think I had it backwards -- Glenn, you're back Monday afternoon, correct? I think that's why I scheduled it then.

Anyway -- Glenn, if you're around, of course please come! Dave, if you're free and interested, we won't turn you away either, but I know this isn't really your project and you were just filling in on the other days, so no pressure.

Thanks to you both.
Have a good weekend!

Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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Fax: 617.635.2974

From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Friday, April 27, 2018 3:30 PM EDT

To: Scott Wilder <swilder@brooklinema.gov>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: BRIC Contact

Hi everyone,

Last week on our call, someone mentioned a name or two that I should be working with at the BRIC to begin the coordination of the new CAD incident logging connection. I thought I'd be able to dig into some historic communication records so I didn't make specific notes at the time. That was the wrong choice.

Can any of you provide me with names and email addresses of BRIC contacts that would help me with both technical and managerial discussions?

I hope you all have a great weekend!

Thanks,

--

Roger Salisbury

Solutions Architect



655 Medical Dr, Ste 100

Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

From: Jessica Jones <jessica.jones@boston.gov>

Sent: Friday, April 27, 2018 3:33 PM EDT

To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>

CC: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; David Carabin <David Carabin <david.carabin@pd.boston.gov>>

Subject: Re: BRIC Contact

Attachment(s): "NewFPSignatureLogo.png"

Hi Dave,

I'm pretty sure you're probably going to say Richard Laird but just want to make certain for the FATPOT project.

On Fri, Apr 27, 2018, 3:30 PM Roger Salisbury <rsalisbury@fatpot.com> wrote:

Hi everyone,

Last week on our call, someone mentioned a name or two that I should be working with at the BRIC to begin the coordination of the new CAD incident logging connection. I thought I'd be able to dig into some historic communication records so I didn't make specific notes at the time. That was the wrong choice.

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Thanks,

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Roger Salisbury

Solutions Architect



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FATPOT World - For All The People Of The World

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, April 28, 2018 10:27 AM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: BPD CIMS SERVICE CALL

Good morning

There are two cameras down

D4 Shawmut and West Newton that is a modern camera on Verizon network attempts to reset thorough secondary software have been negative .

C11Dorchester and Centre St is down as well and is not responding to remote access

500 Boylston is also down .

We can reach remotely but cam will not show.

This will need further work on Monday

Thanks

Eric



Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, April 28, 2018 1:41 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: BPD CIMS SERVICE CALL

Both of those cams are back on line

500 Boylston is still down and will be worked on during normal business hours for access



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On Apr 28, 2018, at 10:27 AM, Eric Johnson <ejohnson@Lan-Tel.com> wrote:

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www.lan-tel.com

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notify the sender and delete this e-mail from your computer system.

From: Louis Madeira <louis.madeira@pd.boston.gov>

Sent: Saturday, April 28, 2018 3:41 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; matthew.spillane@pd.boston.gov; bric@pd.boston.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov

Subject: Re: BPD CIMS SERVICE CALL

Thank you Eric

Police Officer Lou Madeira
Boston Police Department
Bureau of Administration and Technologies
Telecommunications Division

Sent from my iPhone

On Apr 28, 2018, at 1:41 PM, Eric Johnson <ejohnson@lan-tel.com> wrote:

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Saturday, April 28, 2018 6:02 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; john.doris@pd.boston.gov; Sgt. James Chin <Sgt. James Chin <James.Chin@pd.boston.gov>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; jessica.jones@boston.gov; michele.bilodeau@boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: BPD CIMS SERVICE CALL

Tremont and Winter

There appears that the PTZ cam is up and down on network .

The other cameras associated with with this array are fine .

We are attempting to repair remotely .With the amount of other cameras covering this area , I feel that this can be looked at on Monday during normal business hours .

Thanks

Eric



Respectfully,

Eric Johnson

Security Project Manager

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From: Greg Washburn <gwashburn@lan-tel.com>

Sent: Monday, April 30, 2018 11:37 AM EDT

To: Eric Johnson <Eric.Johnson <ejohnson@Lan-Tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira < Louie Madeira <louis.madeira@pd.boston.gov>>; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; john.doris@pd.boston.gov; Sgt. James Chin < Sgt. James Chin <James.Chin@pd.boston.gov>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; jessica.jones@boston.gov; michele.bilodeau@boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: RE: BPD CIMS SERVICE CALL

Both 500 Boylston, and Tremont & West Cameras are back up.

Thank you,
Greg Washburn

From: Eric Johnson

Sent: Saturday, April 28, 2018 6:02 PM

To: Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski <shawn.romanoski@pd.boston.gov>; matthew.spillane@pd.boston.gov; Louie Madeira <louis.madeira@pd.boston.gov>; bric@pd.boston.gov; Captain Kenneth Fong <kenneth.fong@pd.boston.gov>; john.doris@pd.boston.gov; Sgt. James Chin <James.Chin@pd.boston.gov>; Jim Rex <jrex@lan-tel.com>; Greg Washburn <gwashburn@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; jessica.jones@boston.gov; michele.bilodeau@boston.gov; Eric W. Nisbet <enisbet@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>

Subject: BPD CIMS SERVICE CALL

Tremont and Winter
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Thanks
Eric



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
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From: Greg Washburn <gwashburn@lan-tel.com>

Sent: Monday, April 30, 2018 11:38 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; matthew.spillane@pd.boston.gov; Louie Madeira < Louie Madeira <louis.madeira@pd.boston.gov>>; bric@pd.boston.gov; Captain Kenneth Fong <Captain Kenneth Fong <kenneth.fong@pd.boston.gov>>; john.doris@pd.boston.gov; Sgt. James Chin < Sgt. James Chin <James.Chin@pd.boston.gov>>; Jim Rex < Jim Rex <jrex@lan-tel.com>>; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; jessica.jones@boston.gov; michele.bilodeau@boston.gov; Eric W. Nisbet < Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: RE: BPD CIMS SERVICE CALL

Tremont and Winter not west.

From: Greg Washburn

Sent: Monday, April 30, 2018 11:38 AM

To: Eric Johnson <ejohnson@lan-tel.com>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski <shawn.romanoski@pd.boston.gov>; matthew.spillane@pd.boston.gov; Louie Madeira <louis.madeira@pd.boston.gov>; bric@pd.boston.gov; Captain Kenneth Fong <kenneth.fong@pd.boston.gov>; john.doris@pd.boston.gov; Sgt. James Chin <James.Chin@pd.boston.gov>; Jim Rex <jrex@lan-tel.com>; Sean Pappas <spappas@lan-tel.com>; Mark Savage <msavage@lan-tel.com>; jessica.jones@boston.gov; michele.bilodeau@boston.gov; Eric W. Nisbet <enisbet@lan-tel.com>; Scott Torressen <storressen@lan-tel.com>

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Monday, April 30, 2018 12:45 PM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Next bi-weekly project report meeting

Hi Jessica,

Last Thu when we talked, we discussed doing the product demo when Michele could join us two weeks later (Thu May 10th). Being bi-weekly, I think we've gotten a little out of sync as to which is our on week and which is our off week. As I look at my calendar, I see:

- **Thu May 3rd:** There used to be meeting scheduled but it was cancelled and I deleted it from my calendar. I think this would be one of the "off" weeks anyway.
- **Thu May 10th:** This is the week we talked about doing the demo but there is no meeting showing on my calendar. I believe this is an "on" week.
- **Thu May 17th:** There is no meeting on my calendar. This is expected as this would be an "off" week if I've properly kept track.
- **Thu May 24th:** This is the next project update meeting on my calendar.

Will you please clarify what your expectations/plans are for holding project update meetings in the upcoming weeks of May?

Thanks,

--

Roger Salisbury

Solutions Architect



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Bountiful, UT 84010

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Office (801) 397-3973 ext 5146

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Sent: Monday, April 30, 2018 12:55 PM EDT
To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Next bi-weekly project report meeting

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Thanks,

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Roger Salisbury
Solutions Architect



[655 Medical Dr. Ste 100](#)

Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

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Jessica Jones

Regional Planner

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Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Monday, April 30, 2018 2:33 PM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

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Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

On 4/30/2018 10:55 AM, Jessica Jones wrote:

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Monday, April 30, 2018 2:36 PM EDT
To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Next bi-weekly project report meeting

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Jess,

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, May 01, 2018 6:04 AM EDT

To: Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>>; michele.bilodeau@boston.gov; jessica.jones@boston.gov; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Jim Rex <Jim Rex <jrex@lan-tel.com>>; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Pump House Revere St

Detective Carter

We will be performing the repair at the pump house to fix 120 volt power into NEMA enclosure from surge .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Tuesday, May 01, 2018 12:43 PM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>

Subject: Re: Next bi-weekly project report meeting

Jess, et al,

Let's plan on our meeting/product demo this Thursday morning at 10am EDT. I will be assisting my son that morning but it will work well for me to arrive a little early and I can conduct the product demo from somewhere there on campus. We'll then have plenty of time after our scheduled meeting for me to carry out my personal plans.

Will you resent or update the meeting invitation including the Zoom link for screen sharing?

Thanks,

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, May 01, 2018 3:09 PM EDT
To: Turner, Glenn
CC: Mahoney, David A; Eric Johnson <Eric.Johnson@lan-tel.com>
Subject: Re: Monday 222 Berkeley

I also talked with Shawn briefly about it. He said that actually it probably is that room, but that we'd just likely have to provide a rack since there isn't one there already.

On Fri, Apr 27, 2018 at 8:06 AM, Turner, Glenn<GTurner@cambridgefire.org> wrote:

Sounds good... I can arrange something with Eric.

Talk soon,

[Glenn Turner](#) | Wireless Telecommunications Manager

Public Safety Information Technology

[\(978\) 314-1800](tel:(978)314-1800) [cell]

[\(617\) 349-4978](tel:(617)349-4978) [office]

www.cambridgefire.org

www.cambridgepolice.org

www.cambridge911.org

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Thursday, April 26, 2018 at 4:41 PM

To: Glenn Turner <GTurner@CambridgeFire.Org>
Cc: David Mahoney <DAMahoney@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Bummer. Well, okay. Maybe I'll reach out to Eric Johnson because I know he goes there often for the camera stuff.

On Thu, Apr 26, 2018 at 4:17 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Hi Sarah,

Yeah, I don't think you were in the right room. There should be a PS net switch somewhere because we have an existing dish there now.

Might have to get out there again.

Thanks,

[Glenn Turner](#) | Wireless Telecommunications Manager

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From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Thursday, April 26, 2018 at 1:27 PM
To: Glenn Turner <GTurner@CambridgeFire.Org>
Cc: David Mahoney <DAMahoney@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Here's the four I took of the mechanical room I was shown. BPD has their power supplies in that little box, but as you see there's no racks anywhere. John Surette today said it may be worth asking LAN-TEL what they do for their stuff. Maybe it's in another room? Or maybe we'd need to talk with the building about installing a cabinet.

On Wed, Apr 25, 2018 at 5:46 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

No, do you have any pictures to share?

Thanks Sarah.

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Wednesday, April 25, 2018 1:40 PM

To: Turner, Glenn <GTurner@CambridgeFire.Org>
Cc: Mahoney, David A <DAMahoney@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Great, thanks. As an aside, when we were at 222 Berkeley the other day, the mechanical room where BPD has a power supply for their rooftop cameras does not have any racks like these. Have you been on site to see that space?

On Wed, Apr 25, 2018 at 1:28 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Yes, the one that has a small dish on it now.

Here is the rack layout photos.



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On Apr 25, 2018, at 12:04 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Thanks. Do you anticipate installing equipment on that corner mount that appears closest in this photo?

On Wed, Apr 25, 2018 at 10:19 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Here is the exterior shot for you... will get the inside radio room one today after the Somerville meeting.

Thanks,

[Glenn Turner](#) | Wireless Telecommunications Manager

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From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Wednesday, April 25, 2018 at 9:40 AM
To: David Mahoney <DAMahoney@CambridgeFire.Org>
Cc: Glenn Turner <GTurner@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Yes, basically just two -- an external shot of where on the roof equipment would be installed and an internal photo of a mechanical room space where the indoor components would get installed. If you have those already, if you can send those to me that'd be great! Thanks!

On Wed, Apr 25, 2018 at 9:38 AM, Mahoney, David A <DAMahoney@cambridgefire.org> wrote:

Glenn says he has lots of pictures so we may be able to avoid going up anyway, is that all you need?

David Mahoney

----- Original message -----

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: 4/25/18 9:29 AM (GMT-05:00)
To: "Turner, Glenn" <GTurner@CambridgeFire.Org>
Cc: "Mahoney, David A" <DAMahoney@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Thanks for the Somerville update. Re: today, it's going to rain all day... should we find another time this week instead?

On Tue, Apr 24, 2018 at 9:17 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Thank you!

On a different note, I spoke with Chris Ward. The electrical work is complete at Somerville PD HQ. He is still working on the Somerville Housing folks.

Give me a shout if you like.

Thanks,

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 9:14 AM
To: Turner, Glenn <GTurner@CambridgeFire.Org>
Cc: Mahoney, David A <DAMahoney@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

Very good. See you guys tomorrow. Thanks!

On Tue, Apr 24, 2018 at 9:10 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Lets meet at Healy.

Thanks Sarah!

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 9:05 AM

To: Turner, Glenn <GTurner@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

1:30 is great! We can meet you either at Healy or at FDHQ, whatever is easier for you. Both are easy to get to. What would you prefer?

On Mon, Apr 23, 2018 at 3:35 PM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Can do after lunch... about 1:30?

Let me know if that works.

Thanks,

Glenn

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Monday, April 23, 2018 9:17 AM
To: Turner, Glenn <GTurner@CambridgeFire.Org>

Subject: Re: Monday [222 Berkeley](#)

For Wednesday, let's give ourselves a bit more time than 15 minutes just to be safe. Is there another good time for you that day? What about after your Somerville PD meeting?

Thanks,
Sarah

On Sat, Apr 21, 2018 at 11:46 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

We have a 10:00 am at Somerville PD that we are attending.

We would need to leave at 9:45 to make it there on time. Is 15 minutes enough time?

Let me know,

Thanks,

[Glenn Turner](#) | Wireless Telecommunications Manager

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From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Friday, April 20, 2018 at 3:11 PM
To: Glenn Turner <GTurner@CambridgeFire.Org>
Subject: Re: Monday [222 Berkeley](#)

Also oh I almost forgot Healy. We didn't go there the other day. Is Wednesday morning (April 25) an option for you at 9:30 or 10am?

On Fri, Apr 20, 2018 at 3:08 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

I just sent out that calendar invite and wrote on there that I thought Glenn was out so therefore included Dave. However, now I think I had it backwards -- Glenn, you're back Monday afternoon, correct? I think that's why I scheduled it then.

Anyway -- Glenn, if you're around, of course please come! Dave, if you're free and interested, we won't turn you away either, but I know this isn't really your project and you were just filling in on the other days, so no pressure.

Thanks to you both.

Have a good weekend!

Sarah

--

Sarah Plowman

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Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Wednesday, May 02, 2018 9:52 AM EDT

To: jessica.jones@boston.gov

Subject: Quincy camera replacement

Jessica

Quincy indicated that OEM approved replacing camera at maritime center . I am just confirming .

□

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, May 02, 2018 9:59 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Quincy camera replacement

Yes that has been approved.

Thanks,
Jess

Sent from my iPhone

On May 2, 2018, at 9:52 AM, Eric Johnson <ejohnson@lan-tel.com> wrote:

Jessica
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Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 10:26 AM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: Quincy camera replacement

Thank you

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
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On May 2, 2018, at 9:59 AM, Jessica Jones <jessica.jones@boston.gov> wrote:

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Jess

Sent from my iPhone

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, May 02, 2018 11:39 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Quick call

Hi Eric,

Can you give me a quick call at some point today? You can call my cell 857-972-6120.

Thanks!

Sarah

--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 12:00 PM EDT
To: Sarah Plowman <Sarah.Plowman <sarah.plowman@boston.gov>>
Subject: Re: Quick call

I am actually coming o to city hall can I stop by ? I'm on Congress st



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 2, 2018, at 11:39 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Eric,

Can you give me a quick call at some point today? You can call my cell 857-972-6120.

Thanks!
Sarah
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Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, May 02, 2018 12:03 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Quick call

Unfortunately I'm not there right now. Should be back mid afternoon though.

On Wed, May 2, 2018 at 12:00 Eric Johnson <ejohnson@lan-tel.com> wrote:
I am actually coming o to city hall can I stop by ? I'm on Congress st



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✪ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 2, 2018, at 11:39 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Eric,

Can you give me a quick call at some point today? You can call my cell 857-972-6120.

Thanks!
Sarah

--

Sarah Plowman

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Sarah Plowman

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Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Wednesday, May 02, 2018 12:10 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Fwd: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request

Eric,

I sent this email to Mr. Bodio yesterday and haven't heard back yet. Can you please pass it along to him and confirm whether LAN-TEL plans to attend Monday's interview at 2:30pm?

Thanks,
Sarah

----- Forwarded message -----

From: Sarah Plowman <sarah.plowman@boston.gov>
Date: Tue, May 1, 2018 at 12:24
Subject: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request
To: <jbodio@lan-tel.com>
CC: Michele Bilodeau <michele.bilodeau@boston.gov>

Good Afternoon Mr. Bodio,

LAN-TEL Communications has been selected for an interview for the PSnet Development & Management Project. The interview will take place Monday, May 7, from 2:30 - 3:30pm at the Cambridge Water Department (250 Fresh Pond Parkway, Cambridge MA, 02138). There is parking available in the lot in front. Included below is information on the interview format and requirements.

- You will have up to 20 minutes to present your approach, as outlined in your technical non-price proposal, to the Evaluation Team. Do not include any price information in your presentation. There will then be a 40-minute question and answer session. If you will be using a PowerPoint Presentation, please bring your presentation on a thumb drive. We will provide a projector and screen.
- There is no limit to how many LAN-TEL Communications team members can participate in the interview; however, interview participants should have a key role in the project and be able to speak to their relevancy and role. Please provide me with a list of interview participants by noon on Friday, May 4.
- Please reply to this email confirming your acceptance of the interview.

Contact me if you have any questions.

Thank you,
Sarah Plowman

--

Sarah Plowman
Regional Planner
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Sarah Plowman
Regional Planner
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From: Roger Salisbury <rsalisbury@fatpot.com>
Sent: Wednesday, May 02, 2018 12:31 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Next bi-weekly project report meeting

Jess,

Should we plan on tomorrow morning? If so, can you resend/update the meeting invite that includes the Zoom link to all? (at least to me).

Thanks,
Roger Salisbury
FATPOT Technologies
Project Manager
Office: 801-397-3973 x5146

On 5/1/2018 10:43 AM, Roger Salisbury wrote:

Jess, et al,

Let's plan on our meeting/product demo this Thursday morning at 10am EDT. I will be assisting my son that morning but it will work well for me to arrive a little early and I can conduct the product demo from somewhere there on campus. We'll then have plenty of time after our scheduled meeting for me to carry out my personal plans.

Will you resent or update the meeting invitation including the Zoom link for screen sharing?

Thanks,
Roger Salisbury
FATPOT Technologies
Project Manager
Office: 801-397-3973 x5146

On 4/30/2018 2:49 PM, Roger Salisbury wrote:

Jess,

I may be available Thu morning but have a tentative plan to help my college-aged son to move back from school that morning for the Summer. He's attending school about 90 min away from home and may need an extra car for his stuff. I may not know until sometime on Wed. Are you OK leaving May 3rd up in the air for a couple days?

Roger

On 4/30/2018 12:36 PM, Jessica Jones wrote:

Hi Roger,

It actually looks like I will be out of town that day, unfortunately. If you'd like and are available, we can have the conference call on the 3rd instead or we can push it back later.

Thanks,
Jess

On Mon, Apr 30, 2018 at 2:33 PM, Roger Salisbury <rsalisbury@fatpot.com> wrote:
Jessica,

I'm glad I reached out to you because it's still not showing up on my calendar. I'm sure it's not anything you're done wrong. It's just the way these things work sometimes.

Just to confirm, are you planning for our next meeting to be on Thu May 10th? If so, I'll just put on my own calendar manually so I don't schedule something else over it.

Thanks,
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On 4/30/2018 10:55 AM, Jessica Jones wrote:

Hi Roger,

I am unsure in regards to why the invite is not showing up on your calendar, I just updated it and am hoping that you received the invite which includes the link you had sent me.

The main reason for these calls is to ensure that the project remains on track and there are no problems foreseen or occurring. This call is also useful in order for you and Eric to receive the information you need if something comes up.

However, if you do not feel that any upcoming call is necessary and if we are reviewing the same information during each call, I think that it would be important that you or Eric send an email to let us know that the call should be cancelled.

Thanks!

Jess

On Mon, Apr 30, 2018 at 12:45 PM, Roger Salisbury

<rsalisbury@fatpot.com> wrote:

Hi Jessica,

Last Thu when we talked, we discussed doing the product demo when Michele could join us two weeks later (Thu May 10th). Being bi-weekly, I think we've gotten a little out of sync as to which is our on week and which is our off week. As I look at my calendar, I see:

- **Thu May 3rd:** There used to be meeting scheduled but it was cancelled and I deleted it from my calendar. I think this would be one of the "off" weeks anyway.
- **Thu May 10th:** This is the week we talked about doing the demo but there is no meeting showing on my calendar. I believe this is an "on" week.
- **Thu May 17th:** There is no meeting on my calendar. This is expected as this would be an "off" week if I've properly kept track.
- **Thu May 24th:** This is the next project update meeting on my calendar.

Will you please clarify what your expectations/plans are for holding project update meetings in the upcoming weeks of May?

Thanks,

--

Roger Salisbury
Solutions Architect


FATPOT.
mission critical software

[655 Medical Dr. Ste 100](http://655.Medical.Dr.Ste.100)

Bountiful, UT 84010

www.fatpot.com

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Jessica Jones

Regional Planner

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Cell: [617.913.6063](tel:617.913.6063)

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Jessica Jones

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One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Wednesday, May 02, 2018 12:41 PM EDT
To: Roger Salisbury <Roger Salisbury <rsalisbury@fatpot.com>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>
Subject: Re: Next bi-weekly project report meeting

Hi Roger,

I am so sorry, I will send the invite at around 2 when I get back to the office. This completely slipped.

Thanks,
Jess

Sent from my iPhone

On May 2, 2018, at 12:31 PM, Roger Salisbury <rsalisbury@fatpot.com> wrote:

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Thanks,
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Roger Salisbury

Solutions Architect
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[655 Medical Dr, Ste 100](#)
Bountiful, UT 84010
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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 1:10 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
Subject: Re: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request

Sarah
Thank you !!



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 2, 2018, at 12:11 PM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Eric,

I sent this email to Mr. Bodio yesterday and haven't heard back yet. Can you please pass it along to him and confirm whether LAN-TEL plans to attend Monday's interview at 2:30pm?

Thanks,

Sarah

----- Forwarded message -----

From: Sarah Plowman <sarah.plowman@boston.gov>

Date: Tue, May 1, 2018 at 12:24

Subject: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request

To: <jbodio@lan-tel.com>

CC: Michele Bilodeau <michele.bilodeau@boston.gov>

Good Afternoon Mr. Bodio,

LAN-TEL Communications has been selected for an interview for the PSnet Development & Management Project. The interview will take place Monday, May 7, from 2:30 - 3:30pm at the Cambridge Water Department (250 Fresh Pond Parkway, Cambridge MA, 02138). There is parking available in the lot in front. Included below is information on the interview format and requirements.

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- Please reply to this email confirming your acceptance of the interview.

Contact me if you have any questions.

Thank you,
Sarah Plowman

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Sarah Plowman

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From: Chuck Wade <Chuck@Interisle.net>

Sent: Wednesday, May 02, 2018 1:34 PM EDT

To: Rich Crehan <Rich.Crehan@FTGTechnologies.com>; FTG NOC <FTG.NOC@ftgtechnologies.com>; Eric Johnson <Eric.Johnson@LAN-TEL.com>; Mark Savage <Mark.Savage@LAN-TEL.com>; Jim Rex <Jim.Rex@LAN-TEL.com>; Scott Wilder <Scott.Wilder@BrooklineMA.gov>

CC: Sarah Plowman <Sarah.Plowman@Boston.gov>; Michele Bilodeau <Michele.Bilodeau@Boston.gov>; Fred Goldstein <Fred@Interisle.net>; Colin Strutt <Colin@Interisle.net>

Subject: PSnet: DragonWave AirPair200 at Soldiers' Home down

Attachment(s): "smime.p7s"

Folks,

The DragonWave AirPair 200 at Soldiers' Home that shoots to Revere Broadway Tower is down. While there are other paths that are carrying the traffic, this link has historically been helpful during heavy precipitation, since it is the shortest path into the Revere/Winthrop fiber plant. With the other Broadway Tower microwave link to JFK out of alignment, we have a degraded situation that is impacting network resilience.

It is possible that a power cycle of this AirPair would bring it back to life. However, I do not currently have a way to do this remotely.

...Chuck

--

Chuck Wade, Principal
Interisle Consulting Group
+1 508 435-3050 Office
+1 508 277-6439 Mobile
www.interisle.net

From: Kate Waldron <kwaldron@lan-tel.com>
Sent: Wednesday, May 02, 2018 4:21 PM EDT
To: Joseph Bodio <JBodio@lan-tel.com>; sarah.plowman@boston.gov
CC: Eric Johnson <ericjohnson@Lan-Tel.com>>
Subject: RE: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request - Confirmation from LAN-TEL

Good Afternoon Sarah,

I am confirming LAN-TEL's attendance at the meeting on Monday. We are still confirming the availability of our team at this time. I will send you the list of attendees tomorrow.

Going forward, if you could include me on the emails regarding this project, that would be helpful. Mr. Bodio is heading out of town for a couple of weeks and I want to avoid delays in responding back to you.

Thanks very much,

Kate



Kate Waldron
Vice President

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.4134 | M 617.680.1351 | F 781.551.8667

kwaldron@lan-tel.com | www.lan-tel.com

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Tuesday, May 1, 2018 12:24 PM
Subject: City of Boston PSnet 3 Development & Management RFP EV00005292 - Interview Request
To: Joseph Bodio <jbodio@lan-tel.com>
Cc: Michele Bilodeau <michele.bilodeau@boston.gov>

Good Afternoon Mr. Bodio,

LAN-TEL Communications has been selected for an interview for the PSnet Development & Management Project. The interview will take place Monday, May 7, from 2:30 - 3:30pm at the Cambridge Water Department (250 Fresh Pond Parkway, Cambridge MA, 02138). There is parking available in the lot in front. Included below is information on the interview format and requirements.

- You will have up to 20 minutes to present your approach, as outlined in your technical non-price proposal, to the Evaluation Team. Do not include any price information in your presentation. There will then be a 40-minute question and answer session. If you will be using a PowerPoint Presentation, please bring your presentation on a thumb drive. We will provide a projector and screen.
- There is no limit to how many LAN-TEL Communications team members can participate in the interview; however, interview participants should have a key role in the project and be able to speak to their relevancy and role. Please provide me with a list of interview participants by noon on Friday, May 4.
- Please reply to this email confirming your acceptance of the interview.

Contact me if you have any questions.

Thank you,
Sarah Plowman

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 7:30 PM EDT
To: jessica.jones@boston.gov; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
CC: Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Chelsea

Jessica and Michele:

I am writing you about the external CIMS camera system in Chelsea. The set up in Chelsea is different than other CIMS communities. In a normal community there is the main CIMS network, and a separate connection into the internal or "corporate network" so that the cameras can be seen by Police officers utilizing the thick client or webclient at their private work computers.

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During this past fall the webclient had an issue all of sudden after working fine for 4 years. We performed a software upgrade and had FLIR technical support help with this problem. Because of this work we had to perform, the ability of viewing video was limited while we attempted to fix. We recommended to CPD and Chelsea IT again to make the thick client option available so that there would be another means to view video and not solely rely on the webclient. They initially approved but has been stalled for some unknown reason that we cannot obtain answers too.

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At this point I am out of answers and patience with this repeated issue and most recently with Lt. Griffin, (not to mention the continued use of CIMS maintenance money on an issue that is strictly germane to the Chelsea Police Department). Our recommendations for a fix continue to be ignored and my fear is that the good name of Lan-Tel Communications will be cast in a negative light on an issue that we have no control over. I have asked Lt. Griffin for an immediate meeting with his command and IT Dept in the hopes to rectify this situation once and for all.

I wanted you to be aware of the overall history of this situation, our intentions going forward, and the possibility of helping set up a meeting with CPD and Chief Kyes.

Thank You
Eric Johnson

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣ □
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notify the sender and delete this e-mail from your computer system.

From: Michele Bilodeau <michele.bilodeau@boston.gov>

Sent: Wednesday, May 02, 2018 8:03 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; jessica.jones@boston.gov

Subject: Re: Chelsea

Eric,

Thank you for reaching out and explaining this situation to us. I was unaware that this was going on. If Lan-Tel has a suitable fix for the problem, we should all want an explanation for why it isn't being implemented, particularly if Chelsea is unnecessarily using up CIMS maintenance funds.

If you are unsuccessful with getting Lt. Griffin to set up a meeting, we would be glad to assist you. Please keep us informed on your progress. It would be helpful if we could attend the meeting with you to address the issue with respect to UASI funding and overall management of the CIMS project.

Again, thanks for letting us know and have a good night.

- Michele

On Wed, May 2, 2018 at 7:31 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

Jessica and Michele:

I am writing you about the external CIMS camera system in Chelsea. The set up in Chelsea is different than other CIMS communities. In a normal community there is the main CIMS network, and a separate connection into the internal or "corporate network" so that the cameras can be seen by Police officers utilizing the thick client or webclient at their private work computers.

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I wanted you to be aware of the overall history of this situation, our intentions going forward, and the possibility of helping set up a meeting with CPD and Chief Kyes.

Thank You
Eric Johnson

Respectfully,

Eric Johnson
Security Project Manager

[1400 PROVIDENCE HIGHWAY,](#)
[SUITE 3100](#)
[NORWOOD, MA 02062](#)

M 617.785.8254 | **F** 781.551.8667

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--

Michele Bilodeau

Project Director

Office of Emergency Management (OEM)

Boston City Hall, Room 204 | Boston, MA 02201

Phone: [617-635-1400](tel:617-635-1400) | Fax: [617-635-2974](tel:617-635-2974) | michele.bilodeau@boston.gov

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 8:08 PM EDT
To: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>
CC: Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>; jessica.jones@boston.gov
Subject: Re: Chelsea

Michele

Thank you I will let you know know what happens



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On May 2, 2018, at 8:04 PM, Michele Bilodeau <michele.bilodeau@boston.gov> wrote:

Eric,

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If you are unsuccessful with getting Lt. Griffin to set up a meeting, we would be glad to assist you. Please keep us informed on your progress. It would be helpful if we could attend the meeting with you to address the issue with respect to UASI funding and overall management of the CIMS project.

Again, thanks for letting us know and have a good night.

- Michele

On Wed, May 2, 2018 at 7:31 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

Jessica and Michele:

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Thank You
Eric Johnson

□

Respectfully,

Eric Johnson

Security Project Manager
[1400 PROVIDENCE HIGHWAY,](#)
[SUITE 3100](#)
[NORWOOD, MA 02062](#)

M 617.785.8254 | F 781.551.8667

ejohnson@lan-tel.com ♣ □

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Michele Bilodeau

Project Director

Office of Emergency Management (OEM)

Boston City Hall, Room 204 | Boston, MA 02201

Phone: [617-635-1400](tel:617-635-1400) | Fax: [617-635-2974](tel:617-635-2974) | michele.bilodeau@boston.gov

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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Wednesday, May 02, 2018 8:58 PM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Re: Cheslsea

Eric,

I couldn't be more apologetic about this and can only echo what Michele already stated. If you are unable to get a response for a meeting, let us know. Captain Houghton has also recently started attending critical infrastructure meetings and I recommend he joins this as well.

I am hoping this will be resolved asap. Have a good night.

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Thank You
Eric Johnson

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY,
SUITE 3100
NORWOOD, MA 02062

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣
www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 02, 2018 9:07 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Re: Chelsea

Jessica

No apologies needed . Thanks for your response .

I will certainly keep you in loop and hopefully find resolution



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Thank You
Eric Johnson

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Respectfully,

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Thursday, May 03, 2018 1:20 PM EDT
To: ejohnson@lan-tel.com <ejohnson@lan-tel.com>
Subject: BPD Schroeder Photos

Hi Eric,

I am sorry to keep bugging you about this. I was wondering if you're able to send me the last of the EHP photos for BPD Schroeder cameras?

Thanks,
Jess

Sent from my iPhone

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Thursday, May 03, 2018 1:21 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: BPD Schroeder Photos

Nope my fault I'm on it

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
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On May 3, 2018, at 1:20 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

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Sent from my iPhone

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notify the sender and delete this e-mail from your computer system.

From: Kate Waldron <kwaldron@lan-tel.com>

Sent: Thursday, May 03, 2018 3:55 PM EDT

To: sarah.plowman@boston.gov

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Chuck Wade <'Chuck Wade' <Chuck@Interisle.net>>; Kelly Cinelli <Kelly Cinelli <kcinelli@lan-tel.com>>

Subject: List of Attendees for PSNET Bid Review Meeting on Monday, May 7

Good Afternoon Sarah,

The following team members will be attending the meeting on Monday:

For LAN-TEL:

Eric Johnson

Kelly Cinelli

John Grennon

Jim Rex

Peter Baker

For Interisle Consulting Group:

Chuck Wade

Fred Goldstein

For Skywave Communications:

Ellison Patterson

If there is any additional information you require, please don't hesitate to contact me.

Thank you,

Kate



Kate Waldron

Vice President

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352.4134 | M 617.680.1351 | F 781.551.8667

kwaldron@lan-tel.com | www.lan-tel.com

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From: Turner, Glenn <GTurner@CambridgeFire.Org>
Sent: Thursday, May 03, 2018 5:55 PM EDT
To: Sarah Plowman <Sarah.Plowman@boston.gov>>
CC: Mahoney, David A; Eric Johnson <ericjohnson@lan-tel.com>; Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>>
Subject: RE: Monday 222 Berkeley

Hi Sarah,

The microwave will need to connect to PS Net. There should be an existing PS Net switch somewhere. The microwave equipment should be close to this switch.

I'll touch base with Eric and Shawn.

Thanks,

Glenn

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Talk soon,

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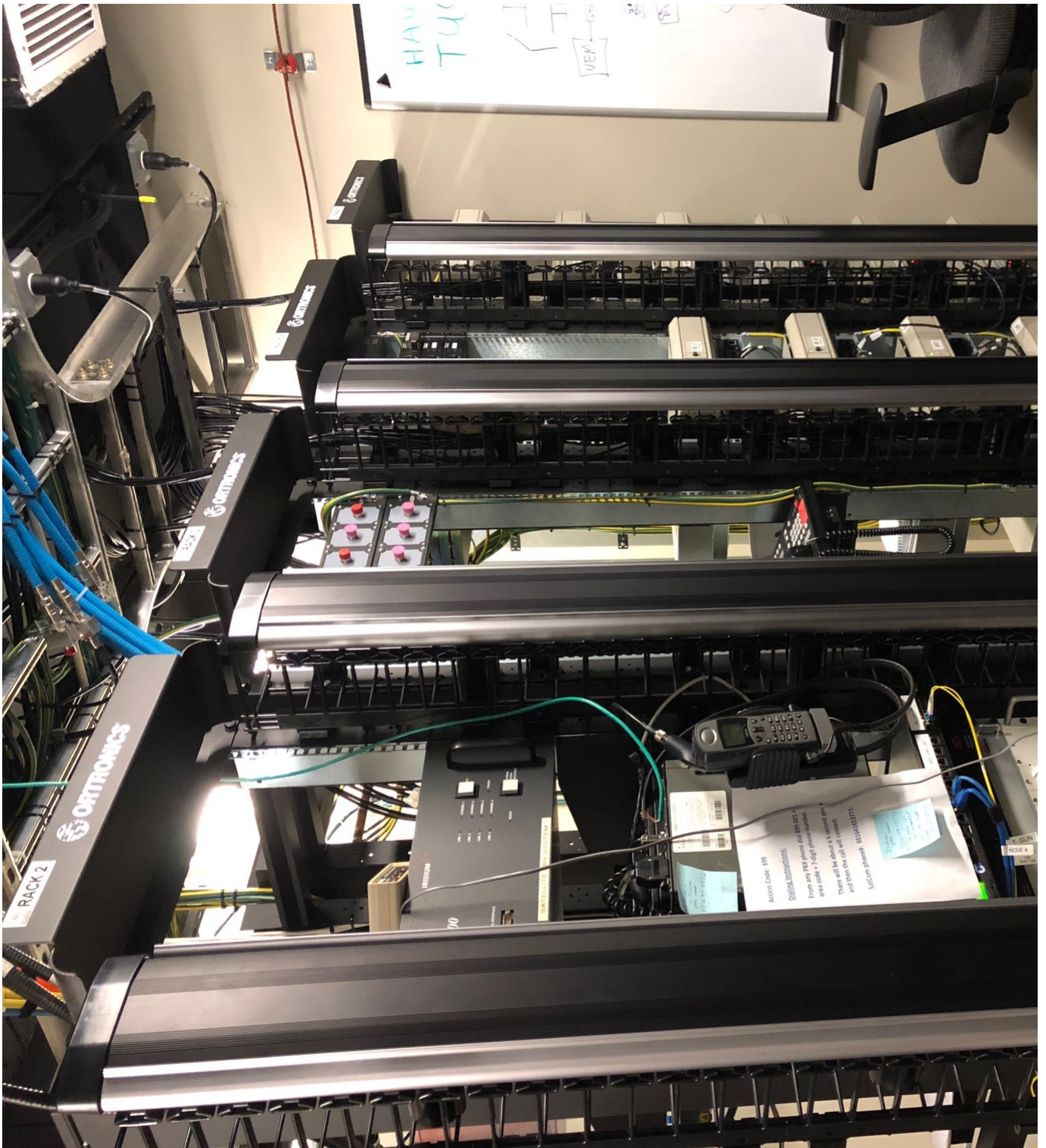
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Thank you!

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Give me a shout if you like.

Thanks,

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On Tue, Apr 24, 2018 at 9:10 AM, Turner, Glenn <GTurner@cambridgefire.org> wrote:

Lets meet at Healy.

Thanks Sarah!

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1:30 is great! We can meet you either at Healy or at FDHQ, whatever is easier for you. Both are easy to get to. What would you prefer?

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Thanks,

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Thanks,

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We would need to leave at 9:45 to make it there on time. Is 15 minutes enough time?

Let me know,

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Anyway -- Glenn, if you're around, of course please come! Dave, if you're free and interested, we won't turn you away either, but I know this isn't really your project and you were just filling in on the other days, so no pressure.

Thanks to you both.
Have a good weekend!

Sarah

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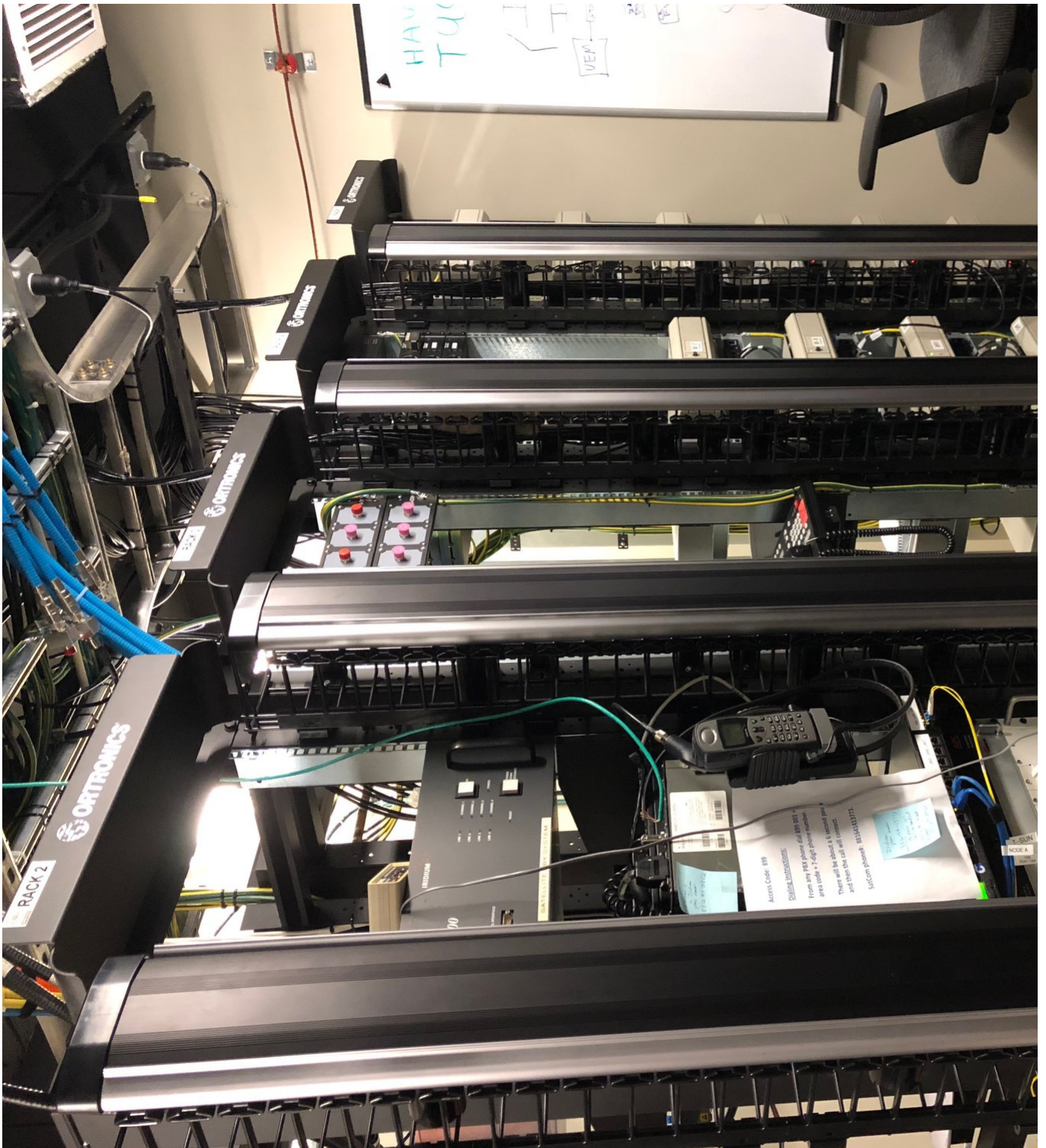
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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Friday, May 04, 2018 9:15 AM EDT

To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>

CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: Re: Chelsea

Hi Eric,

Just reaching out to see if you have a meeting scheduled and if this has been somewhat resolved? If not, then we will reach out to Captain Houghton and Chief Kyes later this afternoon for a meeting with you and hopefully a City of Chelsea IT representative.

Thanks,
Jess

On Wed, May 2, 2018 at 9:07 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Jessica

No apologies needed . Thanks for your response .

I will certainly keep you in loop and hopefully find resolution



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 2, 2018, at 8:58 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Eric,

I couldn't be more apologetic about this and can only echo what Michele already stated. If you are unable to get a response for a meeting, let us know. Captain Houghton has also recently started attending critical infrastructure meetings and I recommend he joins this as well.

I am hoping this will be resolved asap. Have a good night.

On Wed, May 2, 2018, 7:31 PM Eric Johnson <ejohnson@lan-tel.com> wrote:

Jessica and Michele:

I am writing you about the external CIMS camera system in Chelsea. The set up in Chelsea is different than other CIMS communities. In a normal community there is the main CIMS network, and a separate connection into the internal or "corporate network" so that the cameras can be seen by Police officers utilizing the thick client or webclient at their private work computers.

In Chelsea the only way that the cameras can be viewed on the internal corporate network is by the webclient, which is a simpler version with less bells and whistles than the thick client. This was a decision made by Chelsea IT years ago when we did the initial software upgrade. Because of this the webclient is the only primary way to view video.

To help ease this network impediment we bypassed the internal network and made direct connections to the CIMS network. This was accomplished to have strategic dedicated work stations situated throughout the CPD so that better video quality can be achieved, and primarily for Pam Monzione so she can perform her work easier because of the limitations of the Chelsea internal network. During this time we continued to recommend and ask that the network be opened up, so that the thick client solution can be implemented. This was met with negative results by Chelsea IT numerous times.

During this past fall the webclient had an issue all of sudden after working fine for 4 years. We performed a software upgrade and had FLIR technical support help with this problem. Because of this work we had to perform, the ability of viewing video was limited while we attempted to fix. We recommended to CPD and Chelsea IT again to make the thick client option available so that there would be another means to view video and not solely rely on the webclient. They initially approved but has been stalled for some unknown reason that we cannot obtain answers too.

Over the past weeks and just today we received numerous emails from Lt. Griffin and his inability to view cameras on his personal work station with webclient. We determined on one occasion that the actual network cable was found unplugged in the server room. On the other occasions and most recently today we verified (again) that the cameras are working fine on the CIMS, and we reported (again) that this is an internal Chelsea network issue and need Chelsea IT to help deal with.

At this point I am out of answers and patience with this repeated issue and most recently with Lt. Griffin, (not to mention the continued use of CIMS maintenance money on an issue that is strictly germane to the Chelsea Police Department). Our recommendations for a fix continue to be ignored and my fear is that the good name of Lan-Tel Communications will be cast in a negative light on an issue that we have no control over. I have asked Lt. Griffin for an immediate meeting with his command and IT Dept in the hopes to rectify this situation once and for all.

I wanted you to be aware of the overall history of this situation, our intentions going forward, and the possibility of helping set up a meeting with CPD and Chief Kyes.

Thank You
Eric Johnson

Respectfully,

Eric Johnson

Security Project Manager
[1400 PROVIDENCE HIGHWAY,](#)
[SUITE 3100](#)
[NORWOOD, MA 02062](#)

M 617.785.8254 | **F** 781.551.8667

ejohnson@lan-tel.com ♣
www.lan-tel.com

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--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, May 04, 2018 9:27 AM EDT
To: jessica.jones@boston.gov; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Fw: Cameras not connectring

My apologies , This what the Lt sent back I think we are ok

From: Griffin, Robert <RGriffin@chelseama.gov>
Sent: Thursday, May 3, 2018 4:02 PM
To: Eric Johnson
Cc: Eric W. Nisbet; Monziona, Pam
Subject: RE: Cameras not connectring

Eric,

I'm trying to get a meeting scheduled with LAN-TEL, the Chief and Ramon. I even mentioned getting the City Manager's office involved to help set priorities (i.e. bandwidth and network security vs. public safety). We need to examine the problem and options. I respect Ramon's concerns. He is responsible for the network integrity for all users. But there needs to be some sort of balance.

I have the Thick Client installed on my computer now, but it only accessing a limited number of cameras (about 25-33%). Eric tells me that he needs additional IPs to connect the other NICs and got pushback from Ramon. We need to resolve this. The system fails every time we try to use it during a significant event (shooting, stabbing,, robbery, parade, etc.). It's bad on a normal day, it gets worse when multiple users try logging in. As much as I would love a direct connection, I am more worried about the shift commanders, front desk officers and dispatchers who are using the system when major crimes are in progress. They need working connections.

I will keep you posted.

Thanks,
Lt. Griffin

From: Eric Johnson [mailto:ejohnson@Lan-Tel.com]
Sent: Wednesday, May 02, 2018 5:20 PM
To: Griffin, Robert <RGriffin@chelseama.gov>
Cc: Eric W. Nisbet <enisbet@lan-tel.com>; Monziona, Pam <PMonziona@chelseama.gov>
Subject: Re: Cameras not connectring

Lt Griffin

I am sorry you feel this way .

Why can you not use in conf room or why can we not use thick client with direct connection to your office ? We have been gong back and forth for YEARS ! Because we are limited to the connection we have between CIMS and Chelsea corporate network .

I am requesting a immediate meeting with you and your command staff.

Thank you
Eric Johnson



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On May 2, 2018, at 4:01 PM, Griffin, Robert <RGriffin@chelseama.gov> wrote:

Frustrating.... Camera system is useless today. I give up trying to use it. We are up to 5th Alarm and I can't control any cameras via web client.

From: Griffin, Robert

Sent: Wednesday, May 02, 2018 3:44 PM

To: Eric W. Nisbet <enisbet@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>

Cc: Monzione, Pam <PMonzione@chelseama.gov>

Subject: Cameras not connectring

We have a fire that just went to 4TH ALARM. Unable to connect to Cary Square or Soldiers Home South cameras with web client to view incident. Also, I keep losing Broadway & Cary and Cary & Tudor Cameras. Still searching for other cameras in the area they may have view of incident.

LT. ROBERT E. GRIFFIN
Chelsea Police Department
Technical Services
19 Park Street
Chelsea, Massachusetts 02150
617-466-4818 (Office)
rgriffin@chelseama.gov
griffro@nmic.ic.gov (JWICS)

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Friday, May 04, 2018 9:30 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
CC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>
Subject: Re: Fw: Cameras not connectring

I am glad to hear that! Thanks for letting us know.

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Thank you

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Respectfully,

Eric Johnson

Security Project Manager

1400 PROVIDENCE HIGHWAY, SUITE 3100

NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Cc: Monziona, Pam <PMonziona@chelseama.gov>
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LT. ROBERT E. GRIFFIN

Chelsea Police Department

Technical Services

[19 Park Street](#)

[Chelsea, Massachusetts 02150](#)

617-466-4818 (Office)

rgriffin@chelseama.gov

griffro@nmic.ic.gov (JWICS)

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Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, May 04, 2018 10:18 AM EDT

To: Jeff Bodio <jeffb@lan-tel.com>>

CC: Jessica Jones <jessica.jones@boston.gov>>; Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hello all,

I don't believe I've received an updated invoice for this project yet. Could you please review and send me a revised copy? See email threads below for further detail.

Thank you,
Sarah

On Tue, Apr 24, 2018 at 3:07 PM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Sarah

Thank you for the info. I will get a hold of the pm and get back to you.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Tuesday, April 24, 2018 2:37 PM

To: Jeff Bodio <jeffb@lan-tel.com>

Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hi Jeff,

I have a few questions about this invoice. I'm attaching the PO # 688689. This is for the HVAC work at the Winthrop Water Tower. The total amount on the PO is for \$16,661. However, the total amount on the invoice you provided is for \$19,324.50. Additionally, as you see on the PO, the individual costs are broken out into five different lines. The invoice needs to match that format, otherwise the payment will not be able to be released. Can you please revise the invoice and send me a new copy?

Thanks very much,

Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio

Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, May 04, 2018 10:55 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Quote revision needed for Whidden Equipment move
Attachment(s): "20180228145808805 (2).pdf", "201805041033.pdf"

Hi Eric,

There seems to have been some miscommunication about the Equipment Move for Whidden Hospital quote. I had reached out to Jeff Gilmore, who provided me the quote that LAN-TEL had drawn up originally, to ask if he could request a revised quote. He recently sent me the revised copy he had received, however, it appears to be the same quote with just a different date on it.

I've attached both versions -- the original, as well as the revised. I have made notes on the revised quote indicating the changes that I'm requesting. Foremost, the final roof coring section needs to be removed entirely (page 2) as that is being handled by FTG, and the final quote price needs to be adjusted down. Second, the middle section has just one lump sum listed which I cannot input into our procurement online system. Third, both the first and middle sections should really have unit costs associated with each line listed on the quote.

Thanks for looking into this for me,
Sarah

--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974



Date: October 10, 2017

To: Officer Jeffery Gilmore
Everett Police Department
45 Elm Street
Everett MA, 02149

From: Eric Johnson
Lan-Tel Communications Inc.
1400 Providence Highway
Norwood, MA. 02062
(Ph.) 617-785-8254
(Fax) 781-551-8667
ejohnson@lan-tel.com

Re: Equipment Move for Whidden Hospital

Our quote is based upon the information, the instructions, and requirements, reviewed.

If you have any questions, please call me at (617) 785-8254, or email ejohnson@lan-tel.com

This summary is a quote to move existing equipment and supply air conditioning for equipment in the top floor existing radio room.

Labor and Equipment to move from outside cabinet to new equipment rack:

- Low Voltage antenna work.
- Equipment wire, fasteners and rack equipment.
- Labor
- Total cost for this will be:

Equipment cost	\$1756.00
Labor cost	<u>\$9200.00</u>
Total	\$10,956.00

Labor and Equipment to Install New Air conditioning units:

Scope of work: Provide labor, materials, equipment and supervision to complete the scope of work as per site survey. This work to be performed during the regular business hours of 7:00 am to 3:30 pm and shall consist of the following:

- Furnish and install (2) Mitsubishi Model #PKA-A30KA7 interior cooling only 2.5 ton wall mount ductless air conditioning units
- Furnish and install (2) Mitsubishi Model #PUY-A30NHA7 exterior condensing units
- Furnish and install (2) 30 amp 1 phase 208-230 volt circuit and disconnect to exterior condenser unit Furnish and install (2) 20 amp 1 phase circuit to interior air handler
- Furnish and install HVAC piping
- Furnish and install HVAC condensate pump Test and turn up of system

Equipment and Labor Cost: \$33,200.00



**Labor and Equipment to core and
reseal roof:**

- Coring of roof
- Resealing to match
existing roof material

Labor and Equipment \$4890.00

Total Combined Cost for Project: \$49,046.00

Qualifications:

1. Normal working hours are between 7:00AM and 4:00PM Monday through Friday, excluding holidays, unless otherwise directed, with premium labor adjustments applied per approved change order protocol.
2. All security work is to be coordinated and completed by LAN-TEL.
3. We assume all conduits, coring, sleeves, workboxes, floor boxes, poke-thrus with trim flanges, grounding backbone & bus bars, power, and rubbish removal from the central sweep point will be completed by LAN-TEL.
4. We shall fire-stop and seal only those sleeves, conduits, cores, utilized by LAN- TEL for the work specified.
5. We shall provide a one year product warranty under FAC64 against defects and on overall craftsmanship, starting from the date of substantial completion.
6. Warranty does not include any repairs of equipment damaged by vandalism, misuse, or "Acts of God".
7. Underground utilities are to be marked and located by the owner. LAN-Tel will not be responsible for any underground utilities improperly marked.
8. Job permits are included in the total proposal cost.
9. Full and uninterrupted access to all the work locations is required.
10. This proposal is in effect for 60 days unless otherwise extended by LAN-Tel.

LAN-TEL Communications, Inc.

City of Everett MA.

By: Eric Johnson

Name: _____

Date: _____

Date: _____



LAN-TEL

Integrating Communication Systems

www.lan-tel.com • 800.551.8599



Date: April 20, 2018

To: Officer Jeffery Gilmore
Everett Police Department
45 Elm Street
Everett MA, 02149

From: Eric Johnson
Lan-Tel Communications Inc.
1400 Providence Highway
Norwood, MA. 02062
(Ph.) 617-785-8254
(Fax) 781-551-8667
ejohnson@lan-tel.com

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If you have any questions, please call me at (617) 785-8254, or email ejohnson@lan-tel.com

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Labor and Equipment to move from outside cabinet to new equipment rack:

- ☐ Low Voltage antenna work.
- ☐ Equipment wire, fasteners and rack equipment.
- ☐ Labor
- ☐ Total cost for this will be:

Equipment cost	\$ 1,756.00
Labor cost	\$ 9,200.00
Total	\$10,956.00

← should be broken into different lines with an item cost per each type of equipment.

Labor and Equipment to Install New Air conditioning units:

Scope of work: Provide labor, materials, equipment and supervision to complete the scope of work as per site survey. This work to be performed during the regular business hours of 7:00 am to 3:30 pm and shall consist of the following:

- ☐ Furnish and install (2) Mitsubishi Model #PKA-A30KA7 interior cooling only 2.5 ton wall mount ductless air conditioning units
- ☐ Furnish and install (2) Mitsubishi Model #PUY-A30NHA7 exterior condensing units
- ☐ Furnish and install (2) 30 amp 1 phase 208-230 volt circuit and disconnect to exterior condenser unit Furnish and install (2) 20 amp 1 phase circuit to interior air handler
- ☐ Furnish and install HVAC piping
- ☐ Furnish and install HVAC condensate pump Test and turn up of system

Equipment and Labor Cost: \$33,200.00

Should include unit costs per line

Separate into two sections like
+ break out cost line by line

Labor and Equipment to core and reseal roof:

- ☐ Coring of roof
- ☐ Resealing to match existing roof material

~~Labor and Equipment \$4890.00~~

Remove

Total Combined Cost for Project: \$49,046.00

Adjust to \$44,154

Qualifications:

1. Normal working hours are between 7:00AM and 4:00PM Monday through Friday, excluding holidays, unless otherwise directed, with premium labor adjustments applied per approved change order protocol.
2. All security work is to be coordinated and completed by LAN-TEL.
3. We assume all conduits, coring, sleeves, workboxes, floor boxes, poke-thrus with trim flanges, grounding backbone & bus bars, power, and rubbish removal from the central sweep point will be completed by LAN-TEL.
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9. Full and uninterrupted access to all the work locations is required.
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LAN-TEL Communications, Inc.

City of Everett MA.

By: Eric Johnson

Name: _____

Date: April 20, 2018

Date: _____

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, May 04, 2018 11:10 AM EDT
To: jessica.jones@boston.gov
Subject: Fwd: HQ first of two sets of pictures



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

Begin forwarded message:

From: "Vincent Stancato" <vstancato@lan-tel.com>
To: "Eric Johnson" <ejohnson@Lan-Tel.com>
Subject: HQ first of two sets of pictures











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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, May 04, 2018 11:11 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
Subject: Re: Quote revision needed for Whidden Equipment move

Ok I will make changes , I was unaware



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

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Fax: 617.635.2974

<20180228145808805 (2).pdf>

<201805041033.pdf>

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From: Sarah Plowman <sarah.plowman@boston.gov>
Sent: Friday, May 04, 2018 11:13 AM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: Quote revision needed for Whidden Equipment move

Thanks! And no worries; I'm not sure where the breakdown happened but I figured you maybe didn't have the full picture.
Thanks for following up on it for me!

On Fri, May 4, 2018 at 11:11 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Ok I will make changes , I was unaware



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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On May 4, 2018, at 10:55 AM, Sarah Plowman <sarah.plowman@boston.gov> wrote:

Hi Eric,

There seems to have been some miscommunication about the Equipment Move for Whidden Hospital quote. I

had reached out to Jeff Gilmore, who provided me the quote that LAN-TEL had drawn up originally, to ask if he could request a revised quote. He recently sent me the revised copy he had received, however, it appears to be the same quote with just a different date on it.

I've attached both versions -- the original, as well as the revised. I have made notes on the revised quote indicating the changes that I'm requesting. Foremost, the final roof coring section needs to be removed entirely (page 2) as that is being handled by FTG, and the final quote price needs to be adjusted down. Second, the middle section has just one lump sum listed which I cannot input into our procurement online system. Third, both the first and middle sections should really have unit costs associated with each line listed on the quote.

Thanks for looking into this for me,
Sarah

--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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--

Sarah Plowman

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Friday, May 04, 2018 11:30 AM EDT
To: jessica.jones@boston.gov
Subject: Fwd: 2 of 2

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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Begin forwarded message:

From: "Vincent Stancato" <vstancato@lan-tel.com>
To: "Eric Johnson" <ejohnson@Lan-Tel.com>
Subject: 2 of 2

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Friday, May 04, 2018 3:07 PM EDT

To: Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>

CC: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Chuck Wade <Chuck Wade <Chuck@interisle.net>>; Kelly Cinelli <Kelly Cinelli <kcinelli@lan-tel.com>>

Subject: Re: List of Attendees for PSNET Bid Review Meeting on Monday, May 7

Hello Ms. Waldron,

Thank you for providing your list of attendees. We look forward to meeting everyone on Monday. Again, your interview is from 2:30pm - 3:30pm on Monday, May 7, at the Cambridge Water Department (250 Fresh Pond Parkway, Cambridge MA). You may park in the lot in front, and if that is full go around to the back lot. Either way you'll need to come inside to get a parking pass for your vehicles. By way of reminder, please bring any PowerPoint Slides on a jump drive. The interview format will be up to 20 minutes for your presentation, followed by a 40 minute Q&A session.

Thanks again,
Sarah Plowman

On Thu, May 3, 2018 at 3:55 PM, Kate Waldron<kwaldron@lan-tel.com> wrote:

Good Afternoon Sarah,

The following team members will be attending the meeting on Monday:

For LAN-TEL:

Eric Johnson

Kelly Cinelli

John Grennon

Jim Rex

Peter Baker

For Interisle Consulting Group:

Chuck Wade

Fred Goldstein

For Skywave Communications:

Ellison Patterson

If there is any additional information you require, please don't hesitate to contact me.

Thank you,

Kate



Kate Waldron

Vice President

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

T 781.352.4134 | M 617.680.1351 | F 781.551.8667

kwaldron@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Kate Waldron <kwaldron@lan-tel.com>

Sent: Friday, May 04, 2018 3:15 PM EDT

To: Sarah Plowman <Sarah.Plowman@boston.gov>>

CC: Eric Johnson <EJohnson@Lan-Tel.com>>; Chuck Wade <Chuck@interisle.net>>; Kelly Cinelli <Kcinelli@lan-tel.com>>; Ellison1@Skywave.org; John Grennon <JGrennon@lan-tel.com>>; Peter Baker <pbaker@lan-tel.com>>

Subject: RE: List of Attendees for PSNET Bid Review Meeting on Monday, May 7

Hi Sarah,

Thanks very much for the confirmation. Our team looks forward to meeting with you on Monday.

Enjoy the weekend,

Kate

From: Sarah Plowman [<mailto:sarah.plowman@boston.gov>]

Sent: Friday, May 04, 2018 3:07 PM

To: Kate Waldron <kwaldron@lan-tel.com>

Cc: Eric Johnson <EJohnson@Lan-Tel.com>; Chuck Wade <Chuck@interisle.net>; Kelly Cinelli <Kcinelli@lan-tel.com>

Subject: Re: List of Attendees for PSNET Bid Review Meeting on Monday, May 7

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Thanks again,
Sarah Plowman

On Thu, May 3, 2018 at 3:55 PM, Kate Waldron <kwaldron@lan-tel.com> wrote:

Good Afternoon Sarah,

The following team members will be attending the meeting on Monday:

For LAN-TEL:

Eric Johnson
Kelly Cinelli
John Grennon
Jim Rex
Peter Baker

For Interisle Consulting Group:

Chuck Wade
Fred Goldstein

For Skywave Communications:

Ellison Patterson

If there is any additional information you require, please don't hesitate to contact me.

Thank you,

Kate



Kate Waldron
Vice President

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

T 781.352.4134 | M 617.680.1351 | F 781.551.8667

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--

Sarah Plowman
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Phone: 617.635.1400
Fax: 617.635.2974

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From: Jessica Jones <jessica.jones@boston.gov>

Sent: Friday, May 04, 2018 4:08 PM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

BCC: Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; feinbergs@bcmcontrols.com <feinbergs@bcmcontrols.com>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>; jlynch@minutemanst.com <jlynch@minutemanst.com>

Subject: Request for Quotes: State Contract FAC64 CIMS Maintenance

Attachment(s): "FAC64 .pdf", "CIMS Maintenance Scope of Work.pdf"

Good Afternoon,

The City of Boston, on behalf of the Metro Boston Homeland Security Region (MBHSR) is seeking quotes for CIMS Maintenance on statewide contract FAC64. The MBHSR includes nine jurisdictions: Boston, Brookline, Cambridge, Chelsea, Everett, Quincy, Revere, Somerville, and Winthrop.

Deadline for Responses: Friday, May 12th, by 12:00 pm, EDT.

Quotes must be submitted via email to jessica.jones@boston.gov with the subject line "Quote for FAC64 CIMS Maintenance"

For more information please see attached Statement of Work as well as FAC64 Contract User Guide.

Any questions may also be emailed to Jessica Jones: jessica.jones@boston.gov

--

Jessica Jones

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Office: [617.635.1350](tel:617.635.1350)

Cell: [617.913.6063](tel:617.913.6063)

TECHNICAL REQUIREMENTS

Definitions, Abbreviations and Acronyms

CIMS Critical Infrastructure Monitoring System

CCTV Closed-Circuit Television

FLIR Formerly DVTEL

IP Internet Protocol

LAN local area network

MBHSR Metro-Boston Homeland Security Region. The MBHSR is made up of nine communities including Boston, Brookline, Cambridge, Chelsea, Everett, Quincy, Revere, Somerville, and Winthrop. Services specified herein shall be provided to and managed by the City of Boston Mayor's Office of Emergency Management (hereinafter "the City"). The City acts as fiduciary and programmatic agent for the MBHSR.

NVR Network Video Recorder

OEM Office of Emergency Management

PTZ Pan/Tilt/Zoom

UPS Uninterruptible Power Supply

Vendor The prime Bidder awarded a contract

PROJECT BACKGROUND AND SCOPE

Background

The City of Boston Office of Emergency Management (OEM) is seeking a vendor for network monitoring and maintaining video cameras in nine cities within the greater Boston metropolitan area, and linking them together in a wireless network of video nodes capable of sharing video and video control. The primary goal of Critical Infrastructure Monitoring Systems (CIMS) is to provide monitoring of key pieces of critical physical infrastructure within the City of Boston or any of the jurisdictions involved in the Metro-Boston Homeland Security Region (MBHSR). In addition to Boston, the following cities are participating in the project: Everett, Chelsea, Revere, Brookline, Cambridge, Winthrop, Somerville, and Quincy. The Contracting entity is the City of Boston, herein referred to as the "City".

The MBHSR communities have the ability to share in the use of 1000+ IP / closed-circuit television (CCTV) public safety and security cameras for visual monitoring, analysis and forensics. The cameras operate over the Region's PSNet which supports wireless stationary ("permanently" installed) cameras as well as wireless Quick Deployment (QD) cameras that are mobile among other applications such as communications. The visual images provided by the cameras are displayed in an operations center within each community and may be remotely distributed for off-site viewing by using the FLIR video management system (VMS). In addition, video is recorded and available for playback through the VMS.

Scope

The City is the contractual and managing representative for the nine jurisdictions of the MBHSR being joined by this interoperable system. The Bidder shall be responsible for coordinating the execution of this contract with both the City and representatives of the MBHSR.

Work must integrate with the existing system. Any user of the system from any participating jurisdiction must have access to and have control of any camera in the system, subject to the rights and rules defined by the system administrators.

Understand and be efficient with supporting the configurations and operations for the following third party applications that are interfaced to the system:

- FATPOT
- ShotSpotter
- Shooter Detection Systems
- BriefCam
- Intermapper
- FLIR web application

Contract Options

This will be a one year contract with two options to renew for one year.

System Functionality

Vendor must be able to support the existing configuration of the FLIR system, network infrastructure, wireless infrastructure, software configuration, system monitoring, and all existing viewing methodologies.

The system is comprised of at least one permanent video head-end node for the following jurisdictions: Boston, Brookline, Cambridge, Chelsea, Everett, Quincy, Revere, Somerville and Winthrop. Each node will provide monitoring and recording of local video (from within the jurisdiction) and serve as a source of local (jurisdictional) system control.

Video head-end nodes are connected by wireless Ethernet transceivers and repeaters suitable to the bandwidth required of the System.

Camera programming, access, and connectivity requirements are as follows:

- Users of the CIMS are able to view and control any camera in the system, except as provided for elsewhere in this document.
- Administrators of the nodes may agree to alter the shared use of live and archived video on a per-user or per-camera basis.
- The cameras are programmed according to local node administrators.
- Cameras are connected to each node via wireless and physical connection as well as WAN and LAN connections, Ethernet, radio transceivers, repeaters, hubs, and aggregators as necessary. Aggregators (point to multi-point transceivers, or a collection of point to point transceivers linked to a hub and repeated via a single link) must not restrict system bandwidth.

The Cities will coordinate with owners of existing buildings, poles, and other structures on which cameras may need to be maintained as directed by the Cities.

For purposes of proposal pricing, the Bidder can assume that they will be required to coordinate with other stakeholders.

System Interoperability

Each node of the system is independent with respect to administrative control of the node.

There is no overriding authority with administrative control of the entire CIMS, or with administrative privileges on all nodes, (unless this is agreed to by a future Memorandum of Understanding by the City).

The interoperability rights for user groups of each node are as follows:

- Users view live video feeds from other nodes' cameras with the same matrix functionality as is available in their local node
- Users control pan/tilt/zoom functions
- Users are allowed or denied access to the recorded video of cameras associated with other nodes. These configurations will be negotiated between jurisdictions.
- Users are allowed or denied access to view live or recorded video for cameras that have been "hidden" or "blanked".
- Users generally have no priority on camera control or system bandwidth on other jurisdiction's nodes; that is, the system shall distinguish between users with local rights (whether a local or remote connection is used) and those with "guest" rights. "Guest"

user rights shall always be subservient to local user rights, unless defined otherwise by the system administrator.

Video sharing between jurisdictions will be achieved as specified by the agency:

- Must support transportable physical media to preserve chain of custody using established procedures for evidence.

System Service and Maintenance

In addition to any Warranty Requirements, the Bidder shall provide on-call service to the City for a period of one year from contract start date. Service shall include the following:

1. Vendor shall have internal monitoring system that provides real time status and internal updates of the health of the system and on all devices capable of being monitored.
2. Must Input and remove devices via Intermapper.
3. Vendor should have a minimum of two bucket trucks or aerial lifts available to the Region 24/7.
4. Emergency service, on site, within six hours for outages due to backbone transmission failure, aggregated signal failure, or head-end failure.
5. Provide escalated service call procedure.
6. Emergency service, on site, within 24-hours for outages due to edge equipment failure when directed by the Region.
7. Telephone service shall be available 24 hours a day, 7 days a week, for the period of the contract.

Camera Specifications

FLIR

4K Ultra High Definition: <https://www.flir.com/globalassets/imported-assets/document/flir-ariel-cm-3308-mini-dome-datasheet.pdf>

180 or 360 multi-imager: <https://www.flir.com/globalassets/imported-assets/document/flir-cm-6308-p1-datasheet.pdf>

PTZ with built in IR illumination: https://www.flir.com/globalassets/imported-assets/document/flir-quasar-cp-6302-31-i_9_21.pdf

Quad HD:

http://www.flir.co.uk/uploadedFiles/Security/Products/Cameras/IP_Cameras/Dome_Cameras/Ariel_Dome_4k_and_Quad/FLIR-Ariel-CM-3304-Mini-Dome-Datasheet.pdf

Ariel 1080P: <http://www.flir.co.uk/uploadedFiles/Security/Resources/FLIR-Ariel-CM-3102-Mini-dome-Datasheet.pdf>

DVTEL IOI thermal: <http://www.dvtel.com/download/video-analytics/ioimage-thermal-cameras/ioi%20Thermal%205640%20Fixed%20Datasheet.pdf>

CP 4221-301 PTZ: <http://www.dvtel.com/UserFiles/File/Quasar%20CP-4221%20PTZ%20Camera%20Datasheet%20June%2017%202014.pdf>

CP 4221-201 PTZ: <http://www.dvtel.com/UserFiles/File/products/Quasar%20CP-4221%20PTZ%20Series.January%202013.pdf>

FLIR PE 133

<http://flirsecurity.com/MMC/PE133E/FLIR-PE133E-Datasheet-EN.pdf>

BOSCH

<https://www.surveillance-video.com/media/lanot/attachments/customimport/NDI-50022-A3.pdf>

Panasonic

<https://security.panasonic.com/products/wv-sw395/spec/>

AXIS

<file:///C:/Users/enisbet.Field-THINK/Downloads/0929-001.pdf>

NORTHERN

<http://www.tri-ed.com/pdf/NTH-IP4Tv2.pdf>

Internet Protocol (IP) Video Encoders/Receivers

IP video encoder/receiver requirements are as follows:

- Shall have the ability to update software and to change encoder settings over the network.
- Shall have the ability to alarm on video loss, alarm input for power loss and for tamper switches.
- Provide communications for camera telemetry control and programming.
- Must have knowledge of network security to ensure system is not compromised.

Head-end Nodes and Workstations

The system consists of at least one video head-end node within each participating jurisdiction. The system is fully integrated with the existing video head-end systems. All cameras within the system are viewable and operable from any location. The system is integrated with the existing systems either by configuring the existing head-end nodes to work with the proposed head-end system, or by replacing the existing head-end nodes.

Users of any dedicated or additional agency workstation(s) that need to be connected to the node shall be able to view all cameras from all other nodes simultaneously. Note: In practice, system bandwidth and monitor real-estate will govern the ability of any user to monitor cameras.

A workstation is located in the operations and dispatch centers as well as various locations as directed by local jurisdictions at each video head-end node.

Vendor must be able to support the current configuration of workstations and ensure that the workstations are currently operating on the latest approved version of software.

Video head-end Node and Workstation Functionality

Network Video Recorder (NVR)

The NVR provides for recording of video cameras. Vendor shall be responsible for changing out hot-swappable drives on existing NVRs.

The Bidder must support updating the existing FLIR software and existing NVRs region-wide.

Note that the storage provided at existing NVRs must be compatible with the installation location and with the overall system.

The Vendor must maintain watermarks on all video recording to include date, time, and camera name for use as evidence in a court of law.

Uninterruptible Power Supplies (UPS)

Maintain the current UPS and batteries at each head-end node to provide a minimum of 30 minutes of backup power. Vendor must also provide calculations to support the rating of the UPS. The following devices shall be attached to UPS:

- NVR
- Video storage unit
- Network switch

Maintain the existing UPS at each CIMS video workstation sufficient to provide minimum of 30 minutes of backup power for the computer and monitors. This UPS will be located at the CIMS workstation.

REMOTE ACCESS TO THE SYSTEM

The video head-end is capable of providing a version of the functionality of the workstation to any authenticated user with a web browser and Internet access. Remote users log into the system and are granted rights as defined by the system administrator. Once authenticated, remote users are able to view live and recorded video, conduct searches, control camera PTZ functions, and perform authorized administrative functions.

These functions are available to users of smartphones, portable devices as well, either through generic browser functions or via client software.

Maintain full-function performance (subject to the bandwidth limitations of the installed location) accessible through the Internet. The local jurisdictions are responsible for providing a physical connection to the Internet.

Maintain the existing Cisco PIX 515E Security Appliance firewall, or an equivalent/updated CISCO product at each node.

Existing Conditions

The UASI CIMS camera network is comprised of approximately 1,042 mostly IP cameras of FLIR, Axis, and Bosch Cameras for all communities interconnected via PSNet. Workstations are high-end desktop computers with Quad outputs. Typically located in a general viewing area co-located with a wall monitor (63 inch continuous duty). Individual cameras are connected via wireless edge devices i.e. unlicensed PTP and Ubiquity microwave devices. Hubs are aggregation points that bring back 3 or more cameras to a single location and maintained.

This is a comprehensive list of each jurisdiction's existing conditions. These eight communities are interconnected using various wired and wireless connectivity.

Boston

Cameras: 520

Servers: 9

Workstations: 2

Monitors (48-65 inch): 0

Edge Antennas: 488

Backhaul Paths (Each path consists of 2 devices): 22

POE Switches: 405

Hubs: 36

Total Devices: 1,482

Brookline

Cameras: 67

Servers: 1

Workstations: 1

Monitors (48-65 inch): 1

Edge Antennas: 30

Backhaul Paths (Each path consists of 2 devices): 6

POE Switches: 14

Hubs: 4

Total Devices: 124

Chelsea

Cameras: 145

Servers: 1

Workstations: 1

Monitors (48-65 inch): 1

Edge Antennas: 127

Backhaul Paths (Each path consists of 2 devices): 0

POE Switches: 88

Hubs: 4

Total Devices: 367

Everett

Cameras: 74

Servers: 1

Workstations: 1
Monitors (48-65 inch): 2
Edge Antennas: 102
Backhaul Paths (Each path consists of 2 devices): 8
POE Switches: 49
Hubs: 5
Total Devices: 242

Quincy

Cameras: 41
Servers: 1
Workstations: 1
Monitors (48-65 inch): 2
Edge Antennas: 48
Backhaul Paths (Each path consists of 2 devices): 6
POE Switches: 32
Hubs: 4
Total Devices: 135

Revere

Cameras: 38
Servers: 1
Workstations: 1
Monitors (48-65 inch): 1
Edge Antennas: 31
Backhaul Paths (Each path consists of 2 devices): 12
POE Switches: 27
Hubs: 4
Total Devices: 115

Somerville

Cameras: 127
Servers: 1
Workstations: 1
Monitors (48-65 inch): 1
Edge Antennas: 48
Backhaul Paths (Each path consists of 2 devices): 4
POE Switches: 36
Hubs: 4
Total Devices: 222

Winthrop

Cameras: 30
Servers: 1
Workstations: 1
Monitors (48-65 inch): 1
Edge Antennas: 27
Backhaul Paths (Each path consists of 2 devices): 6

POE Switches: 12

Hubs: 4

Total Devices: 82

Existing Backbone Transmission

- EBT comprised of licensed and unlicensed frequency backbone nodes and paths.

Existing Edge Transmission

- Ethernet radios, antennae, and corresponding receivers and switchgear at the police departments (or the aggregator points). Transmission was achieved over various public frequencies.

Wireless Edge Devices

Vendor must be certified in maintenance of wireless edge devices. Vendor must also maintain the UPS.

Primary Hub

Vendor must maintain all existing equipment and hubs.

System Training

The Bidder shall provide bi-annual administrator and user training as well as classroom materials for the system as directed.

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Sunday, May 06, 2018 11:15 PM EDT

To: Shawn <RomanoskiS.bpd@cityofboston.gov> Romanoski; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>>; matthew.spillane@pd.boston.gov; Sean Pappas <Sean Pappas <spappas@lan-tel.com>>; Mark Savage <Mark Savage <msavage@lan-tel.com>>; michele.bilodeau@boston.gov; Jim Rex <Jim Rex <jrex@lan-tel.com>>; jessica.jones@boston.gov; Greg Washburn <Greg Washburn <gwashburn@lan-tel.com>>; brie@pd.boston.gov; Eric W. Nisbet <Eric W. Nisbet <enisbet@lan-tel.com>>; Scott Torressen <Scott Torressen <storressen@lan-tel.com>>

Subject: CIMS Service monitoring

Shawn

We are seeing intermittent problems with cameras and antennas from BH Ave -American Legion thru Franklin Field area. These are fed through the Boys Club hub at Talbot Ave and connect further to the Lewenberg School . We are monitoring at this time .



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ☘ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Monday, May 07, 2018 1:15 PM EDT

To: David Carabin <David Carabin <david.carabin@pd.boston.gov>>

CC: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>

Subject: Re: BRIC Contact

Hi Dave,

Are you able to confirm that Richard Laird would be a good contact for me to work with at the BRIC as we migrate their SQL logging from our legacy server to our latest technology? If so, can you provide me with his phone number? (I have his email address).

Thanks,

Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

On 4/27/2018 1:33 PM, Jessica Jones wrote:

Hi Dave,

I'm pretty sure you're probably going to say Richard Laird but just want to make certain for the FATPOT project.

On Fri, Apr 27, 2018, 3:30 PM Roger Salisbury <rsalisbury@fatpot.com> wrote:

Hi everyone,

Last week on our call, someone mentioned a name or two that I should be working with at the BRIC to begin the coordination of the new CAD incident logging connection. I thought I'd be able to dig into some historic communication records so I didn't make specific notes at the time. That was the wrong choice.

Can any of you provide me with names and email addresses of BRIC contacts that would help me with both technical and managerial discussions?

I hope you all have a great weekend!

Thanks,

--

Roger Salisbury

Solutions Architect



655 Medical Dr, Ste 100

Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

From: David Carabin <david.carabin@pd.boston.gov>

Sent: Monday, May 07, 2018 4:00 PM EDT

To: Roger Salisbury <Roger.Salisbury@fatpot.com>>

CC: Jessica Jones <Jessica.Jones@boston.gov>>; Scott Wilder <Scott.Wilder@brooklinema.gov>>; Eric Johnson <Eric.Johnson@lan-tel.com>>; Michele Bilodeau <Michele.Bilodeau@michele.bilodeau@boston.gov>>; Richard Laird <Richard.Laird@pd.boston.gov>>

Subject: Re: BRIC Contact

Hi Roger,

I apologize as I missed the original message from Jessica. Are you looking to obtain CAD data from Boston Police Department for the FATPOT project? Scott, if this is the case, I would recommend reaching out to Superintendent John Daley directly, as I'm confident that he will have questions that I will not be able to answer.

If, however, you are looking to provide and updated mechanism for the BRIC to receive data from FATPOT for our analytical purposes, then YES, Rich Laird is the correct person to contact. You can contact him at 617-343-5776 or richard.laird@pd.boston.gov.

Thank you,

Dave

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Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

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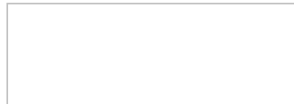
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Solutions Architect



[655 Medical Dr, Ste 100](#)

Bountiful, UT 84010

www.fatpot.com

Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

David Carabin

Assistant Chief, Bureau of Intelligence & Analysis
Director, Boston Regional Intelligence Center
Boston Police Department
Office: 617-343-4328
Email: david.carabin@pd.boston.gov
<https://shield.bric-mbhsr.org>

From: Jeff Bodio <jeffb@lan-tel.com>
Sent: Monday, May 07, 2018 4:43 PM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>
Subject: RE: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 0000000000000000000045548 (18-0098-20)
Attachment(s): "DOC050718-05072018164340.pdf"

Hi Sarah
Please see the attached invoice to be processed for the above.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Friday, May 4, 2018 10:18 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 0000000000000000000045548 (18-0098-20)

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Thank you,
Sarah

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Hi Sarah
Thank you for the info. I will get a hold of the pm and get back to you.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, April 24, 2018 2:37 PM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
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Hi Jeff,

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Thanks very much,
Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah
Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio
Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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--

Sarah Plowman
Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201
Phone: 617.635.1400
Fax: 617.635.2974

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From: Roger Salisbury <rsalisbury@fatpot.com>

Sent: Monday, May 07, 2018 5:06 PM EDT

To: David Carabin <David Carabin <david.carabin@pd.boston.gov>>

CC: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>; Scott Wilder <Scott Wilder <swilder@brooklinema.gov>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Michele Bilodeau <Michele Bilodeau <michele.bilodeau@boston.gov>>; Richard Laird <Richard Laird <Richard.Laird@pd.boston.gov>>

Subject: Re: BRIC Contact

David,

It is the latter. I will reach out to Rich Laird.

Thank you,

Roger Salisbury

FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

On 5/7/2018 2:00 PM, David Carabin wrote:

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FATPOT Technologies

Project Manager

Office: 801-397-3973 x5146

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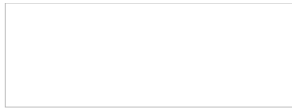
I hope you all have a great weekend!

Thanks,

--

Roger Salisbury

Solutions Architect



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Bountiful, UT 84010

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Office (801) 397-3973 ext 5146

FATPOT World - For All The People Of The World

--

David Carabin

Assistant Chief, Bureau of Intelligence & Analysis

Director, Boston Regional Intelligence Center

Boston Police Department

Office: 617-343-4328

Email: david.carabin@pd.boston.gov

<https://shield.bric-mbhsr.org>

From: Mary Milligan <mmilligan@lan-tel.com>

Sent: Tuesday, May 08, 2018 5:06 AM EDT

To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>

CC: Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Jeff Bodio <Jeff Bodio <jeffb@lan-tel.com>>; Rich Ahern <Rich Ahern <rahern@lan-tel.com>>; Kate Waldron <Kate Waldron <kwaldron@lan-tel.com>>>

Subject: April CIMS Billing

Attachment(s): "CIMS April Final.xls", "9917575 April 2018 Invoice.pdf"

Good Day,

Please see attached invoice (9917575) and back up for CIMS work completed in April 2018.

Feel free to reach out to me for any additional information.

Thanks

Mare



Mary Milligan

Accounting Specialist

1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

T 781.352-4717 | F 781.551.8667

mmilligan@lan-tel.com | www.lan-tel.com

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, May 08, 2018 9:43 AM EDT

To: Scott Wilder <Scott Wilder <swilder@brooklinema.gov>; Shawn <RomanoskiS. bpd@cityofboston. gov> Romanoski; Steve Steven Ford < Steve Steven Ford <sford13@comcast.net>; jeffrey.gilmore@cityofeverett.org; matthew.spillane@pd.boston.gov; Louie Madeira <Louie Madeira <louis.madeira@pd.boston.gov>; john.doris@pd.boston.gov; Sgt. James Chin < Sgt. James Chin <James.Chin@pd.boston.gov>; Allen.Peluso@CityofEverett.org; Alan Jussif < Alan Jussif <AJussif@chelseama.gov>; Pam Monzione <Pam Monzione <pmonzione@chelseama.gov>; RGriffin@chelseama.gov; Senior chief Welton <Senior chief Welton <Gerald.A.Welton@uscg.mil>; Mike Marino <Mike Marino <mmarino@town.auburn.ma.us>; William Yee < William Yee <WYee@allcomm1.com>; jboyle@beld.com; michele.bilodeau@boston.gov; MCBowler@somervillema.gov; Brian.Joseph@newbedford-ma.gov; kbruken@reverepolice.org; Michael Kane <Michael Kane <michael.kane@boston.gov>; BKYes@chelseama.gov; Jason MacDonald < Jason MacDonald <Jason.MacDonald@boston.gov>; Stephen Wallace <Stephen Wallace <swallace@braintree.ma.gov>; Wayne Carter Winthrop Police <Wayne Carter Winthrop Police <wcarter@town.winthrop.ma.us>; linda.calnan@boston.gov; michael.carazza@wynnbostonharbor.com; corson@maharbormasters.org; DGoodridge@somervillema.gov; TDunn@chelseama.gov; Dlascone@suffolk.com; mdimeo@marshfieldpolice.org; gregory.dauenhauer@wynnbostonharbor.com; Matthew Desmond <Matthew Desmond <MDesmond@somervillema.gov>; Michael Kiely <Michael Kiely <mkiely@police.somerville.ma.us>; Pd Quincy Joe P <Pd Quincy Joe P <jpepjonovich@quincyma.gov>; EHernandez@chelseama.gov; Sergey Vasilyev <Sergey Vasilyev <Sergey_Vasilyev@hupd.harvard.edu>; FMaltez@chelseama.gov; Timothy Parsons <Timothy Parsons <TParsons@yarmouth.ma.us>; jessica.jones@boston.gov; Tgoodwin@marshfieldpolice.org; PHogg@CityofNewburyport.com; Steve Leitch <Steve Leitch <stephen.leitch@hq.dhs.gov>; johnhamelburg@randolphmapolice.com; daniel.linskey@kroll.com; RMelillo@k12.somerville.ma.us; mskipper@k12.somerville.ma.us; snkosi@piano-craft-guild.com; Rich Onofrio <Rich Onofrio <ronofrio@shooterdetectionsystems.com>; Dave Wahlgren <Dave Wahlgren <dave@cunninghampark.org>; Rob Mallett <Rob Mallett <rmallett@townofmilton.org>; rgillan@quincyma.gov; ryan.mcGovern@boston.gov; Mike Parsons <Mike Parsons <mike@dcrentals.net>; Scott Torressen < Scott Torressen <storressen@lan-tel.com>; RECC Main number <RECC Main number <jmazzola@mnrecc.org>; Brandon.Starkus@AuburnMassPolice.org; Rverdone@semrecc.org; Victor.L'Esperance@mwra.com; j@LanTel.onmicrosoft.com

Subject: FLIR SEMINAR MAY 30 Waltham MA

Good Morning :

You are personally invited to attend an upcoming FLIR Seminar. Please see below for registration if interested .

We discuss Latest and future technology, answer any questions , and discuss whatever you wish

<https://www.eventbrite.com/e/flir-enterprise-security-technology-seminar-registration-43136576662>

Hope you can attend!!!

Thanks

Eric

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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From: Sarah Plowman <sarah.plowman@boston.gov>

Sent: Tuesday, May 08, 2018 10:08 AM EDT

To: Jeff Bodio <jeffb@lan-tel.com>>

CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Attachment(s): "PO 688689 Winthrop HVAC.pdf"

Hello all,

This invoice is still incorrect, unfortunately. Although the total cost has been accurately revised, the format of the work performed and the cost breakdown does not match the PO. The invoice has only a total amount due, with a generic 1-line sentence describing scope of work that fails to mention any specific equipment installed. The PO, however, has 5 individual lines with corresponding item descriptions. Please revise your invoice to match that format such that there are 5 lines, with corresponding item descriptions and unit prices, along with the total cost, so that it can be processed for payment. I've attached the PO again for your reference.

Thank you,
Sarah

On Mon, May 7, 2018 at 4:43 PM, Jeff Bodio<jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Friday, May 4, 2018 10:18 AM

To: Jeff Bodio <jeffb@lan-tel.com>

Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

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Sarah

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From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Tuesday, April 24, 2018 2:37 PM

To: Jeff Bodio <jeffb@lan-tel.com>

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Thank you

Jeff



Jeff Bodio

Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

Boston City Hall, Room 204

One City Hall Square | Boston, MA 02201

Phone: 617.635.1400

Fax: 617.635.2974

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, May 08, 2018 12:30 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 2 of 2

Thanks, Eric. I have another question for you regarding this project (sorry, I am a pain in the ass). I was wondering if a lot of the cameras are being replaced, not installed? I noticed a lot of photos have photos of cameras already at the location... The reason why I asked is that the number of photos do not align with the number of cameras in the proposal... I should have a total of 83 photos (16 exterior and 67 interior)-- right now I only have 77 photos.

Thanks!
Jess

On Fri, May 4, 2018 at 11:30 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

Begin forwarded message:

From: "Vincent Stancato" <vstancato@lan-tel.com>
To: "Eric Johnson" <ejohnson@Lan-Tel.com>
Subject: 2 of 2







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--
Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, May 08, 2018 12:52 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: 2 of 2
Attachment(s): "file3.jpeg", "file1.jpeg", "file2.jpeg", "file-1.jpeg", "file4.jpeg"
All cams you see are being replaced and some sites have more than 1

□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)
F [781.551.8667](#)
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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 8, 2018, at 12:30 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

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F [781.551.8667](tel:781.551.8667)

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TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

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Begin forwarded message:

From: "Vincent Stancato" <vstancato@lan-tel.com>
To: "Eric Johnson" <ejohnson@Lan-Tel.com>
Subject: 2 of 2

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<file2.jpeg>

<file3.jpeg>

<file4.jpeg>

<file-1.jpeg>

<file1.jpeg>

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--

Jessica Jones

Regional Planner
Mayor's Office of Emergency Management
Boston City Hall, Room 204
One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, May 08, 2018 12:53 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 2 of 2

Great, thank you!

On Tue, May 8, 2018 at 12:52 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
All cams you see are being replaced and some sites have more than 1

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 8, 2018, at 12:30 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Thanks, Eric. I have another question for you regarding this project (sorry, I am a pain in the ass). I was wondering if a lot of the cameras are being replaced, not installed? I noticed a lot of photos have photos of cameras already at the location... The reason why I asked is that the number of photos do not align with the number of cameras in the proposal... I should have a total of 83 photos (16 exterior and 67 interior)-- right now I only have 77 photos.

Thanks!
Jess

On Fri, May 4, 2018 at 11:30 AM, Eric Johnson<ejohnson@lan-tel.com> wrote:

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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To: "Eric Johnson" <ejohnson@Lan-Tel.com>

Subject: 2 of 2

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<file2.jpeg>

<file3.jpeg>

<file4.jpeg>

<file-1.jpeg>

<file1.jpeg>

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From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, May 08, 2018 2:44 PM EDT

To: jessica.jones@boston.gov

Subject: Question

Jessica

I had quick question to ask you . Could you give me a call if possible ? 6177858254

Thank you very much !

□

Respectfully,

Eric Johnson

Security Project Manager

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)

[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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From: Linda Calnan <linda.calnan@boston.gov>

Sent: Tuesday, May 08, 2018 2:47 PM EDT

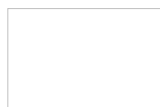
To: Jason Marshall <Jason.Marshall@pd.boston.gov>; Michael Flaherty <Michael Flaherty <michael.flaherty2@boston.gov>; Reidy, Richard; Brett Haynes <brett.haynes@boston.gov>; Don Burgess <Don Burgess <don.burgess@boston.gov>; McDavitt, Conor; Beers, Jeff; Vasconcelos, Nelson; Dan Rothman <Dan Rothman <dan.rothman@boston.gov>; Jerry Turner <Jerry Turner <jerry.turner@boston.gov>; William Joyce <William Joyce <william.joyce@boston.gov>; Jarrod Fullerton <Jarrod Fullerton <jfullerton@genetec.com>; Wilson Aleman <Wilson Aleman <wilson.aleman@boston.gov>; Vincent Stancato <Vincent Stancato <vstancato@lan-tel.com>; Henry, Brian; Michael Kane <Michael Kane <michael.kane@boston.gov>; Jim Fitzpatrick <Jim Fitzpatrick <jim.fitzpatrick@pd.boston.gov>; Brian Barcelou <Brian Barcelou <Brian.Barcelou@pd.boston.gov>; Mike Lynch (DoIT) <Mike Lynch (DoIT) <mike.lynch@boston.gov>; Shawn Romanoski <Shawn Romanoski <Shawn.Romanoski@pd.boston.gov>; Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>; Jason MacDonald <Jason MacDonald <Jason.MacDonald@boston.gov>; Louis Madeira <Louis Madeira <Louis.madeira@pd.boston.gov>; Michael Sulprizio <Michael Sulprizio <Michael.Sulprizio@boston.gov>; Ramasamy, Krishnamoorthi; Robert Flaherty <Robert Flaherty <robert.flaherty@boston.gov>; Matthew Spillane <Matthew Spillane <matthew.spillane@pd.boston.gov>; John Gillis <John Gillis <john.r.gillis@boston.gov>; Gilchrist, Robert; Steve Healy <Steve Healy <steve.healy@boston.gov>

CC: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>

Subject: Security Camera Strategy Meeting Status Report - 5/9/18

Attachment(s): "Security Camera Strategy Meeting_5-9-18.docx"

Attached is the status report for tomorrow's camera meeting.



Linda Calnan

Sr. Project Manager | [Department of Innovation & Technology \(DoIT\)](#) | City of Boston

1 City Hall Square, Room 109

Boston, MA 02201

D: 617-635-2875

C: 781-738-2020

linda.calnan@boston.gov

From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, May 08, 2018 3:15 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: 2 of 2

Can you send me a picture of where the monitor is going to be installed?

On Tue, May 8, 2018 at 12:52 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
All cams you see are being replaced and some sites have more than 1

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com
FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 8, 2018, at 12:30 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

Thanks, Eric. I have another question for you regarding this project (sorry, I am a pain in the ass). I was wondering if a lot of the cameras are being replaced, not installed? I noticed a lot of photos have photos of cameras already at the location... The reason why I asked is that the number of photos do not align with the number of cameras in the proposal... I should have a total of 83 photos (16 exterior and 67 interior)-- right now I only have 77 photos.

Thanks!
Jess

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www.lan-tel.com

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To: "Eric Johnson" <ejohnson@Lan-Tel.com>
Subject: 2 of 2

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<file3.jpeg>

<file4.jpeg>

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Jessica Jones

Regional Planner
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Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>

Sent: Tuesday, May 08, 2018 4:40 PM EDT

To: jessica.jones@boston.gov

Subject: IMG_4001.jpg

Monitor going to left of metal column tight to ceiling



□

Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](#)

F [781.551.8667](#)

ejohnson@lan-tel.com ♣ □

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, May 08, 2018 4:49 PM EDT
To: Eric Johnson <Eric Johnson <ejohnson@lan-tel.com>>
Subject: Re: IMG_4001.jpg

You're going to kill me, but do you mind if I call you about this?

On Tue, May 8, 2018 at 4:40 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
Monitor going to left of metal column tight to ceiling



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ♣ □

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One City Hall Square | Boston, MA 02201
Office: [617.635.1350](tel:617.635.1350)
Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, May 08, 2018 4:50 PM EDT
To: Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: IMG_4001.jpg
Attachment(s): "IMG_4001.jpg"

Not at all



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
ejohnson@lan-tel.com ✖ |

TWITTER : @ejctown

<http://linkedin.com/in/eric-johnson-9702a62b>

www.lan-tel.com

FOLLOW US: [Twitter](#) | [LinkedIn](#) | [Facebook](#)

On May 8, 2018, at 4:49 PM, Jessica Jones <jessica.jones@boston.gov> wrote:

You're going to kill me, but do you mind if I call you about this?

On Tue, May 8, 2018 at 4:40 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
| Monitor going to left of metal column tight to ceiling

| <IMG_4001.jpg>

□

Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

M [617.785.8254](tel:617.785.8254)

F [781.551.8667](tel:781.551.8667)

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www.lan-tel.com

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From: Jessica Jones <jessica.jones@boston.gov>
Sent: Tuesday, May 08, 2018 4:53 PM EDT
To: Eric Johnson <Eric.Johnson@lan-tel.com>>
Subject: Re: IMG_4001.jpg
Attachment(s): "BPD Schroeder Plaza Phase 2 Photos.pptx"

Hi Eric,

Thanks again for putting together these photos. Attached please find the PPT of all the photos you had provided me. If we can try to make sure that this matches the actual proposal, that would be great.

Thanks!

Jess

On Tue, May 8, 2018 at 4:50 PM, Eric Johnson<ejohnson@lan-tel.com> wrote:
Not at all



Respectfully,

Eric Johnson
Security Project Manager
1400 PROVIDENCE HIGHWAY, SUITE 3100
NORWOOD, MA 02062

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F [781.551.8667](tel:781.551.8667)

ejohnson@lan-tel.com ☘ |

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Monitor going to left of metal column tight to ceiling

<IMG_4001.jpg>

Respectfully,

Eric Johnson
Security Project Manager
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Cell: [617.913.6063](tel:617.913.6063)

From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Tuesday, May 08, 2018 5:05 PM EDT
To: Jessica Jones <Jessica Jones <jessica.jones@boston.gov>>
Subject: Re: IMG_4001.jpg

I have it



Respectfully,

Eric Johnson
Security Project Manager
[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

M [617.785.8254](tel:617.785.8254)
F [781.551.8667](tel:781.551.8667)
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Thanks!
Jess

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Not at all



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□

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<BPD Schroeder Plaza Phase 2 Photos.pptx>

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From: Jeff Bodio <jeffb@lan-tel.com>
Sent: Wednesday, May 09, 2018 11:15 AM EDT
To: Sarah Plowman <Sarah Plowman <sarah.plowman@boston.gov>>
CC: Dennis Drain <Dennis Drain <ddrain@lan-tel.com>>; Eric Johnson <Eric Johnson <ejohnson@Lan-Tel.com>>; Mary Milligan <Mary Milligan <mmilligan@lan-tel.com>>
Subject: RE: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)
Attachment(s): "9917574-BOSTOEM-5-07-2018-2.pdf"

Hi Sarah
Please see the attached invoice to be processed for the above job.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Tuesday, May 8, 2018 10:08 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917574 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hello all,

This invoice is still incorrect, unfortunately. Although the total cost has been accurately revised, the format of the work performed and the cost breakdown does not match the PO. The invoice has only a total amount due, with a generic 1-line sentence describing scope of work that fails to mention any specific equipment installed. The PO, however, has 5 individual lines with corresponding item descriptions. Please revise your invoice to match that format such that there are 5 lines, with corresponding item descriptions and unit prices, along with the total cost, so that it can be processed for payment. I've attached the PO again for your reference.

Thank you,
Sarah

On Mon, May 7, 2018 at 4:43 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah
Please see the attached invoice to be processed for the above.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]
Sent: Friday, May 4, 2018 10:18 AM
To: Jeff Bodio <jeffb@lan-tel.com>
Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>
Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hello all,

I don't believe I've received an updated invoice for this project yet. Could you please review and send me a revised copy? See email threads below for further detail.

Thank you,
Sarah

On Tue, Apr 24, 2018 at 3:07 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah
Thank you for the info. I will get a hold of the pm and get back to you.

Thank you

Jeff

From: Sarah Plowman [mailto:sarah.plowman@boston.gov]

Sent: Tuesday, April 24, 2018 2:37 PM

To: Jeff Bodio <jeffb@lan-tel.com>

Cc: Jessica Jones <jessica.jones@boston.gov>; Dennis Drain <ddrain@lan-tel.com>; Eric Johnson <ejohnson@Lan-Tel.com>; Mary Milligan <mmilligan@lan-tel.com>

Subject: Re: LAN-TEL/Boston Office of Emergency invoice # 9917551 po # BOSTN-0000688689 contract id # 00000000000000000000000045548 (18-0098-20)

Hi Jeff,

I have a few questions about this invoice. I'm attaching the PO # 688689. This is for the HVAC work at the Winthrop Water Tower. The total amount on the PO is for \$16,661. However, the total amount on the invoice you provided is for \$19,324.50. Additionally, as you see on the PO, the individual costs are broken out into five different lines. The invoice needs to match that format, otherwise the payment will not be able to be released. Can you please revise the invoice and send me a new copy?

Thanks very much,
Sarah

On Tue, Apr 24, 2018 at 1:53 PM, Jeff Bodio <jeffb@lan-tel.com> wrote:

Hi Sarah

Please see the attached invoice to be processed for the above job.

Thank you

Jeff



Jeff Bodio
Assistant Controller

[1400 PROVIDENCE HIGHWAY, SUITE 3100](#)
[NORWOOD, MA 02062](#)

T 781.352.2641 | F 781.551.8667

jeffb@lan-tel.com | www.lan-tel.com

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Sarah Plowman

Regional Planner

Mayor's Office of Emergency Management

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From: Eric Johnson <ejohnson@Lan-Tel.com>
Sent: Wednesday, May 09, 2018 2:37 PM EDT
To: jessica.jones@boston.gov
Subject: Schroeder Plaza EHP locations
Attachment(s): "BPD Schroeder Plaza Phase 2 EDITED.pptx"

Jessica

Here are the locations with camera numbers – 67 interior and 12 exterior

Thanks
Eric



Eric Johnson
Security Project Manager
1400 Providence Highway, Suite 3100
Norwood, MA 02062
Cell: 617-785-8254
Phone: 781-352-4656
Fax: 781-551-8667
ejohnson@lan-tel.com
www.lan-tel.com

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