



**Transportation
Security
Administration**

October 7, 2011

Ms. Laura Rotolo
ACLU of Massachusetts
211 Congress Street
Boston, MA 02110

Re: **TSA10-0780A**


Dear Ms. Rotolo:

The Transportation Security Administration (TSA) has received your letter appealing **TSA10-0780**. On behalf of the Special Counselor, we acknowledge your appeal request and assigning it number **TSA11-0780A** for tracking purposes. Please reference this number in any future communications about your appeal.

A high number of appeals and requests have been received by TSA. Accordingly, we have adopted the court-sanctioned practice of generally handling backlogged appeals on a first-in, first-out basis.¹ While we will make every effort to process your appeal in a timely manner, there may be some delay in resolving this matter. Should you have any questions concerning the processing of your appeal, please contact the TSA FOIA Office at (571) 227-2300, or tsa.foia@dhs.gov.

Sincerely,

A handwritten signature in black ink, appearing to read "Yvonne E. Coates", written over a horizontal line.

 Yvonne E. Coates
Director, Freedom of Information Act Office
Office of the Special Counselor
Transportation Security Administration

¹ Appeals of expedited treatment denials will be handled on an expedited basis.