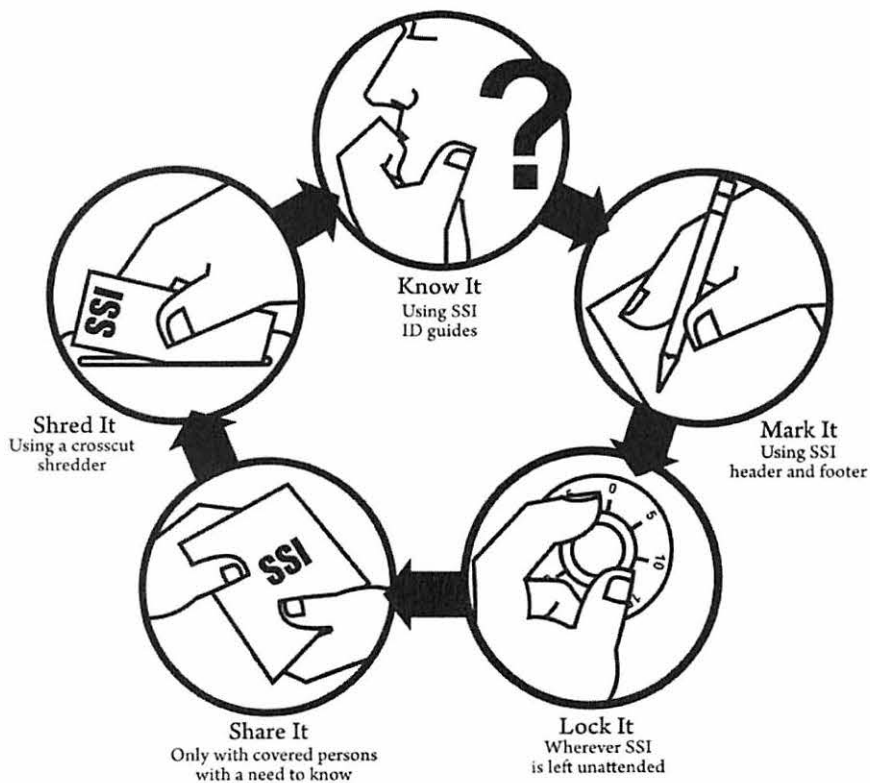


DEPARTMENT OF HOMELAND SECURITY

~~SENSITIVE SECURITY INFORMATION~~

Cover Sheet



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UNITED STATES DEPARTMENT OF HOMELAND SECURITY
TRANSPORTATION SECURITY ADMINISTRATION
OFFICE OF TRAINING AND WORKFORCE ENGAGEMENT
SECURITY OPERATIONS TRAINING DIVISION



Transportation Security Administration

Screening of Passengers by Observation Techniques (SPOT)

Interim Basic Training Version 1.2 Participant Guide

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Participant Guide

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Reference Guide		
Behavior Reference Guide	Version 1.1	
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What is SPOT?	Version 2.2	Version 2.3
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Unlawful Use of Race or Ethnicity (Example)	Version 1.0	Version 1.1
Lawful Use of Discernible Traits (Example)	Version 1.0	Version 1.1
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Version 1.2

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Lesson	Baseline	Revised Version #
Narrative Reports	Version 1.0	Version 1.1
Bibliography, Non-verbal Communications	Version 2.0	
BDO Expectations	Version 2.0	

Version 1.2

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**Behavior
Reference Guide**

SPOT

Behavioral Indicator Reference Guide

Version 1.1
August, 2011

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Introduction

This reference guide is intended to serve as a job-aid for Behavior Detection Officers (BDO). This guide provides an operational description for each of the Screening of Passengers by Observation Techniques (SPOT) behavioral indicators. These descriptions are meant to guide the BDO in learning what to observe and when it is acceptable to score these behaviors.

In addition to the operational descriptions provided, exemplars are included to give instances in which these behaviors may be assessed and when they may not be assessed. These are simply examples and situations to help further define the indicators. These do not include all of the possible cases where these indicators could be observed or not observed; they are meant only as relevant and common examples of each.

Application

This guide is meant to act as an aid in performing SPOT and serves as a tool to help accurately and consistently observe and detect the various behavioral indicators. This in no way supersedes the SPOT Standard Operating Procedures (SOP).

This guide should be used as a reference and learning tool for the BDO. At no time should this guide be in the public view, nor should it be taken out of an SSI secure area.

Structure

This guide is categorized by the type of behavioral indicator: Stress, Fear, and Deception Factors, Signs of Deception, and Suicide Bomber Indicators.

Within each behavioral indicator, the point values are included along with the operational description and exemplars. The exemplars are grouped into, "Assessable" and "Non-Assessable." These grouping are only meant to give a clearer understanding of each description.

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STRESS FACTORS

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FEAR FACTORS

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DECEPTION FACTORS

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SIGNS OF DECEPTION

Note: Assessment of points related to the following signs of deception requires a situation in which there are minimal distractions, clear and understandable questions from the BDO, and optimal concentration on the BDO's part. These are only assessed during the Casual Conversation.

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SUICIDE BOMBER INDICATORS

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Unusual Items

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Surveillance Activities

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LEO call for 2 or more of these activities:

(b)(3) 49 USC 114(r)

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SPOT Course Schedule
Screening of Passengers by Observation Techniques (SPOT)

Day 1*	Day 2	Day 3	Day 4	Day 5	Day 6	Day 7	Day 8	
Lesson 00: Welcome & Course Overview	Lesson 02: Baseline and Analysis (continued)	Lesson 04: Referral	Lesson 04: Referral (continued)	Lesson 05: Airport Exercise from Report Requirements	On-the-Job Training (OJT) / One-on-one consultation	OJT/ One-on-one consultation (continued)	OJT/ One-on-one consultation (continued)	
Lesson 01: SPOT Overview	Lesson 03: Walk the Line							Job Knowledge Test (JKT)
Lesson 02: Baseline and Analysis								
Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	
Lesson 02: Baseline and Analysis (continued)	Lesson 03: Walk the Line (continued)	Lesson 04: Referral (continued)	Spotlight: Combating Profiling	Test remediation, course review, and final class evaluations	OJT/ One-on-one consultation (continued)	OJT/ One-on-one consultation (continued)	OJT/ One-on-one consultation (continued)	
	Lesson 03: Airport Exercise from Walk the Line		Lesson 05: Report Requirements				Complete Score Sheets	
	Exercise Debrief		Complete Score Sheets				Complete Score Sheets	Complete OJT Proficiency Checklist

*Recommendation: Begin the course on a Tuesday to allow the weekend for participant JKT preparation.